Oregon Health Authority Health Information Technology Advisory Group Charter,

With updates finalized September 2017

Objective

The Health Information Technology Advisory Group (HITAG) serves as the governing body for the agreed upon Oregon Health IT Program services to support Oregon's health system transformation efforts. In addition, HITAG informs OHA of Coordinated Care Organization (CCO) perspectives on health IT efforts more broadly and is a forum for CCOs to share best practices on health IT efforts.

Scope and Key Questions

HITAG oversees and guides the investment of Transformation Fund dollars for Oregon Health IT Program services. In particular, this group advises OHA on the scope of work (including major technology and program requirements), the priorities for the work including timeline and milestones, and the approach to procurement and implementation.

HITAG will address these HIT services that are funded in part with Transformation Funds from the Business Plan Framework for Health Information Technology and Health Information Exchange (2014-2017)*:

- <u>State-level provider directory</u>
- <u>Statewide hospital notifications (via the Emergency Department Information Exchange</u> (EDIE)/PreManage)
- <u>Statewide Direct secure messaging including CareAccord and Flat File Directory services</u>
- <u>Statewide clinical quality metrics registry</u>
- <u>Technical assistance to providers (Oregon Medicaid Meaningful Use Technical Assistance</u> <u>Program (OMMUTAP))</u>

*Incremental development of a state-level patient and provider attribution service was removed from services by HITAG/OHA in 2014.

In addition, HITAG provides OHA with CCOs' perspectives on health IT efforts more generally. Such efforts include, for example, current programs such as the Oregon Common Credentialing Program and Oregon's Medicaid EHR Incentive Program, as well as behavioral health information sharing and telehealth initiatives, and the new Health Information Exchange Onboarding Program. HITAG meetings also provide a forum for CCOs to share information about approaches and best practices related to health IT.

Background

To prepare for this work on HIT services, OHA has engaged coordinated care organizations (CCOs) and other key stakeholders to identify key HIT and information needs to support health system transformation efforts. Stakeholders have discussed the need for sharing secure, patient-level clinical data to assure coordination of care between physical and behavioral health; integrating information from providers often without an electronic health records such as dental and long-term care; and assuring more consistent, efficient quality measurement and reporting. Results of stakeholder listening sessions were used to develop a business plan framework for Oregon's health information technology and information services.

HITAG began meeting in October 2013 to define the scope of work (including major technology and program requirements), prioritize the work into a timeline with milestones, and develop the approach to procurement and implementation. HITAG will give guidance as OHA seeks to develop a public/private

partnership to support HIT efforts across Oregon.

Advisory Group role

The role of HITAG is to advise OHA on the specific parameters for implementing technology infrastructure and to identify major requirements for technology, such as scope, priorities, time lines and milestones. HITAG is made up of CCO and OHA representatives and any additional members that are jointly agreed to by CCO/OHA group members. The group will be sized such that it is able to move quickly and reach consensus to move forward with recommendations in a timely manner. The CCOs will work together to identify HITAG members who can achieve these goals and represent the interests of the CCOs. The CCO volunteer group will advise OHA on which nominees are the best candidates to participate.

In the event that the cost of developing HIT services is projected to exceed the \$3m in dedicated Transformation Funds, the Advisory Group will establish priorities for development among the HIT services and advise OHA of its recommendations for maximizing the development with the available funding. Transformation Funds are expected to be completely spent by June 30, 2019. HITAG will provide regular reports to the CCO CEOs about progress on the HIT services. OHA will provide opportunities for HITAG to review and comment on requests for proposals (RFPs) before the RFPs are released for bid.

In addition to HITAG's role in the above HIT services, OHA works with HITAG to:

- Gather input on ongoing health IT efforts so that OHA's work supports and aligns with CCOs' efforts and provides some accountability back to CCOs
- Raise awareness of OHA's health IT efforts and progress to inform CCOs as they plan their own technology efforts
- Identify challenges and opportunities from CCO perspectives to inform OHA's planning for health IT efforts
- Provide a forum for CCOs to learn from each other and from presenters sharing information of value to CCOs.

Steering Committee

For long-term financial sustainability, OHA expects that HIT/HIE services will need support from the private sector ("fair share" investors, who provide financial support for the share of costs that support non-Medicaid providers/entities). As "fair share" investors are identified and come on board, it will be necessary to integrate those investors and engage them in an active role in the implementation of HIT services. OHA is working to develop a public/private partnership (tentatively called "HIT Commons"), which will include CCO representation and may impact the role of HITAG once established.

Meetings

- HITAG began meeting in October 2013, and will meet monthly or bi-monthly throughout implementation of the Transformation Fund-supported projects/services.
- Generally, HITAG meets on the 2nd Thursday of odd-numbered months. Once or twice a year, HITAG meets concurrently with the Health IT and Health Information Exchange Community and Organizational Panel (HCOP), which is a workgroup formed by the Health IT Oversight Council (HITOC).

Guiding Principles

- HITAG will create decisions on its advice or guidance to OHA by consensus whenever possible.
- When HITAG discusses terms that can be understood multiple ways, the group will come to a shared understanding of how those terms are being used.

Advisory Group Director and Staff

Members (as of September 15, 2017):

- Amanda Cobb, Manager, Data Analytics and Reporting, Trillium Community Health Plan
- Nate Corley, Exec. Director, Information Services, CareOregon, Jackson Care Connect, Columbia Pacific CCO
- Chuck Hoffman, MD, Physician, Eastern Oregon CCO
- Chris Jacobsen, Interim VP of Information Services, FamilyCare
- Benjamin Messner, Chief Operating Officer, Western Oregon Advanced Health
- Genevieve Predmore, Director of Information Technology, Cascade Health Alliance
- Nancy Rickenbach, Director of Operations, Willamette Valley Community Health
- John Sanders, Chief Information Officer, HealthShare of Oregon
- Michael von Arx, Chief Compliance, Information and Privacy Officer, Umpqua Health
- Brian Wetter, Vice President Business Intelligence and Infrastructure, PacificSource Health Plans
- Kim Whitley, VP and Chief Operating Officer, Samaritan Health Plans, InterCommunity Health Network CCO
- Justin Zesiger, Director of Information Technology, AllCare Health Plans

Staff:

- Director: Susan Otter, Director of Health Information Technology, OHA susan.otter@state.or.us, 503-428-4751
- Rachel Ostroy, Implementation Director, Office of Health Information Technology, OHA, <u>rachel.e.ostroy@state.or.us</u>, 971-304-6931
- Kate Lonborg, Clinical Quality Metrics Registry (CQMR) Program Manager, Office of Health IT and Office of Health Analytics, OHA, <u>katrina.m.lonborg@state.or.us</u>, 971-208-2967