



## Memorandum

**To:** Coordinated Care Organizations

**From:** Oregon Health Authority, Health-Related Services Team

**Date:** December 21, 2023

**Subject:** Health-Related Services and Community Information Exchange

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OHA recently received several requests to clarify the guidance around Health-Related Services (HRS) for community information exchange (CIE) and specific modules in CIE systems. This memo is intended to clarify the HRS guidance to coordinated care organizations (CCOs).

HRS guidance (primarily communicated through annual HRS spending reviews, but also addressed in the [HRS FAQ](#), question 2) has suggested that spending on IT systems that primarily support claims adjudication and administrative activities for covered services are excluded from HRS. Although spending on CIEs has generally been considered well-aligned with HRS guidance, some CIE systems contain modules that can be used for service authorization and invoicing for services like housing, food, or climate devices, which raised the question of whether those modules would be excluded from HRS.

Spending in 2023 on service authorization and invoicing modules of CIE systems would generally be considered HRS, since there are no covered HRSN services in 2023 and it is an expense that improves the health system by strengthening relationships between community-based organizations (CBOs), Medicaid and other payers.

When health-related social needs (HRSN) covered services begin, spending on the same modules in that calendar year will likely not be considered HRS, since it would be subject to the same exclusion as claims adjudication systems or administrative expenses to support covered services.

CCOs are encouraged to detail in their 2023 HRS reporting to OHA whether a CIE investment includes a service authorization and invoicing module, and if the module will be used for covered services.

The OHA [HRS guidance on HIT](#) will be updated in early 2024 and will be available, along with all other HRS guidance, on the [HRS webpage](#).

Please send any questions related to this guidance to the HRS Team at:

[health.relatedservices@odhsoha.oregon.gov](mailto:health.relatedservices@odhsoha.oregon.gov).