Community EMS

West Valley Fire District

In Partnership with

Yamhill Community Care Organization



Yamhill Community Care Organization Your Local Health Partner

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Introduction to Community EMS

- Community EMS:
 - Our model developed in response to experience coordinating care during a wildland fire in 2013
- Our goals:
 - Empowering and educating the patient and caregivers
 - Coordination of care/partnerships
 - Create sustainability

•Also Known As: Mobile Integrated Health or Community Paramedicine



Empowerment & Education

53 year old female with significant COPD history

Previous Experience:

- Multiple intubations pre-hospital over 11 years
- Several hospital stays, lasting several days
- Skilled nursing facility stay lasting 1 month in 2014
- In 4 years, patient transported 17 times by WVFD; average ambulance transport bill was \$2,000

Current Experience with Program:

- Decrease home oxygen use
- Significant increase in activity
- Patient lost 30 lbs.
- Significant decrease in ambulance transport
- Significant decrease in hospital stay



Empowerment & Education

75 Year old female with dizziness and low blood pressure

-Frequent ED visits over a two week period including one inpatient stay.

-Determined medication error causing the symptoms.

-Once medications resolved, ED and Inpatient hospitalization stopped.



Referrals & Feedback

- Feedback from Patient #1:
 - "You have been the one that has been helping the most."
 - Dr. Kelly Crawford, DO with Virginia Garcia Memorial Health Clinic, McMinnville
 - "The Community EMS program has improved my understanding of my patients and my ability to care for my patients and most importantly has improved the health of my patients."

Partnerships

- Willamette Valley Medical Center
 - Post discharge follow up
 - Medication reconciliation
- Virginia Garcia Memorial Health Center
 - Blood draws for patients on certain blood thinners
 - Medication reconciliation
- Physician's Medical Center
- Yamhill CCO's Community Health Hub
 - Coordination between partners regarding care, including staff from VGMHC,
 Project ABLE, Community Health Workers, and Provoking Hope



Sustainability

- Contracts
 - WVMC
 - Yamhill CCO

- Medicare
 - Chronic Care Management Services

- **Oregon Health Plan**
 - Creating policy change to receive reimbursement
- Confederated Tribes of Grand Ronde – Shasta Insurance



Conclusion

Empowering & educating the patient & caregiver(s)

Coordination of care/partnerships

Create sustainability



Contact Information

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