

**Oregon Health Authority  
Transformation Center and Division of Equity & Inclusion**

**Meaningful Language Access to Culturally Responsive Health Care  
Learning Collaborative**

**April 23, 2021**

**8:30am – 10:00am**

**TOPIC: Supporting Language Access for Deaf and Hard of Hearing  
and CCO Information for Members about Language Assistance**

- 8:30am – 8:35am      Welcome  
*Ignatius Bau, Facilitator*
- 8:35am – 9:05am      Language Access Needs of Deaf and Hard of Hearing CCO  
Members  
*John Curtis, Jackson Care Connect Board and CAC  
Don Bruland, AllCare Health CAC and Jackson Care  
Connect CAC  
Velma Foust, Community Member  
Clark Anderson, Hearing Loss Association of America  
Oregon  
Chad Ludwig, Research and Resource Center with Deaf\*  
communities, Western Oregon University and  
Bridges Oregon  
Jenna Curtis, Oregon Health Services University and ASL  
Interpreter*
- 9:05am – 9:25am      Discussion  
*Learning Collaborative Participants*
- 9:25am – 9:35am      Information for CCO Members about Language Assistance and  
Information and Forms in Multiple Languages and Formats  
*Ignatius Bau, Facilitator*
- 9:35am – 10:00am      Discussion  
*Learning Collaborative Participants*

Next meaningful language access learning collaborative sessions:

DATE	TOPIC
Friday, May 28, 2021 8:30am – 10:00am Session Four	Training for clinical and administrative staff, and for providers, about language assistance services
Friday, June 25, 2021 8:30am – 10:00am Session Five	Documenting CCO member language assistance needs and utilization of language assistance services; documenting use of certified/qualified health care interpreters; how to document utilization of multilingual providers