
Learning Collaborative (LC) 1: Grounding LC

September 28, 2023

Social Determinants of Health (SDOH): Social Needs Screening
& Referral Measure Technical Assistance



Oregon
Health
Authority

Measure Contacts

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Welcome & Introductions

In the Zoom chat, please introduce yourself with the following:

- Your name & pronouns
- CCO
- One to three words to describe how you are feeling about metric implementation thus far?

★ Please include your CCO in your Zoom name

Learning Collaborative Goals

- Provide venue for shared learning
 - Identify and share promising approaches to metric implementation
 - Discuss barriers and strategies for overcoming barriers
 - Identify individual technical assistance (TA) needs
- ★ **We encourage you to have your cameras on if possible, especially in the breakout groups**

LC 1: Today's Topics & Goals

Today's Topics:

- Measure Year 2024 Specification Public Comment
- Overview of 2023 SDOH Metric TA Needs Assessment Findings
- Introduction of 2023-2024 SDOH Metric TA
- Engaging Community-based and Clinical Partners

Today's Goals

- CCOs walk away with a better understanding of technical assistance opportunities
- CCOs share strategies on how to engage with community partners & recruit CBOs

MY2024 Draft Technical Specifications Timeline

- September 29 - Public Comment Period 1 begins.
- October 27 – Public Comment Period 1 ends. Send response to Metrics.Questions@odhsoha.oregon.gov by 5 pm.
- Early November – OHA will change MY2024 Technical Specifications based on Public Comment Period 1
- November 21 – Public Comment Period 2 begins
- December 12 – Public Comment Period 2 ends. Send response to Metrics.Questions@odhsoha.oregon.gov by 5 pm.
- December 29 – Final MY2024 Technical Specifications published.

2023 Needs Assessment

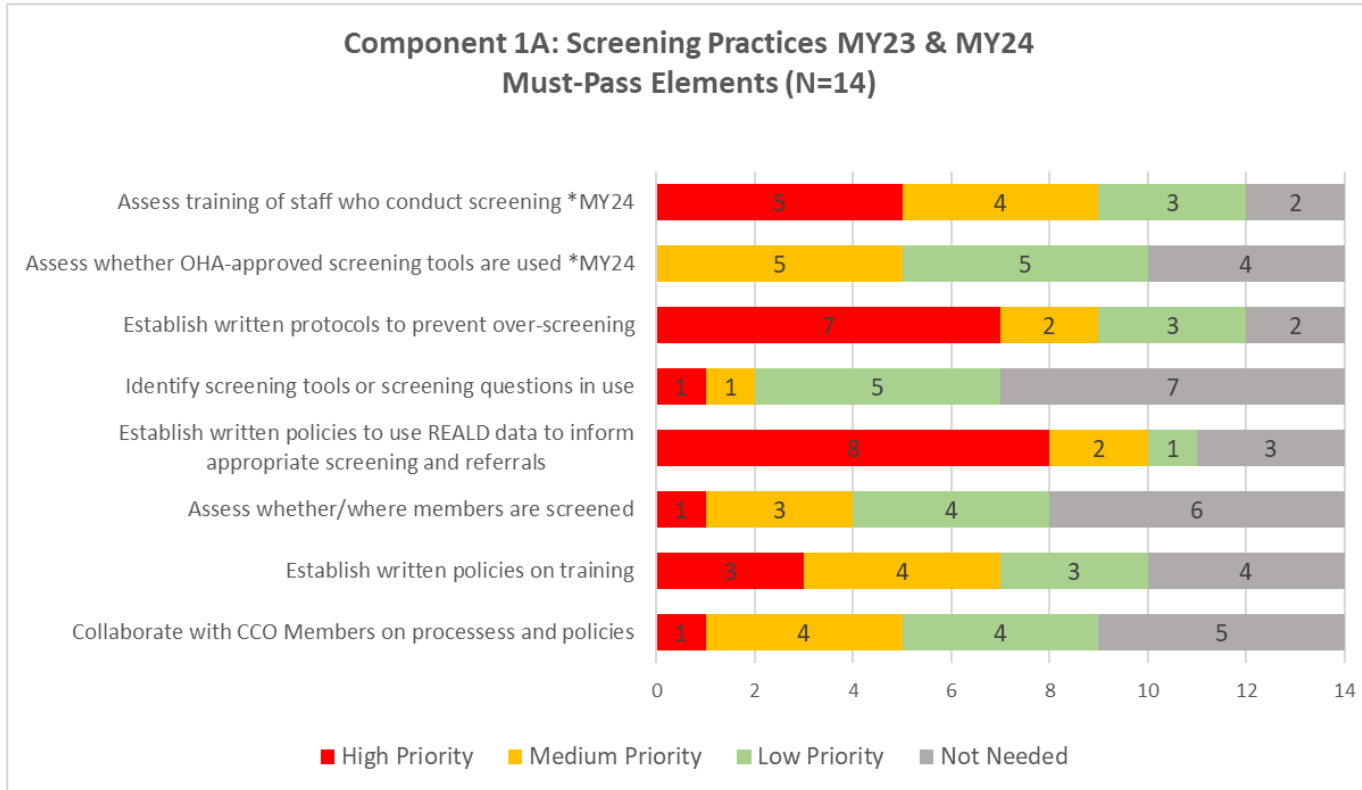
Needs Assessment Findings – TA Format

- Responding CCOs benefited the most from **1:1 TA**, followed by **Learning Collaboratives**, and **Follow-Up Friday's**
- In the short answer portion of the survey, CCOs identified preference for:
 - Interactive TA
 - Learning Collaboratives
 - Individualized TA

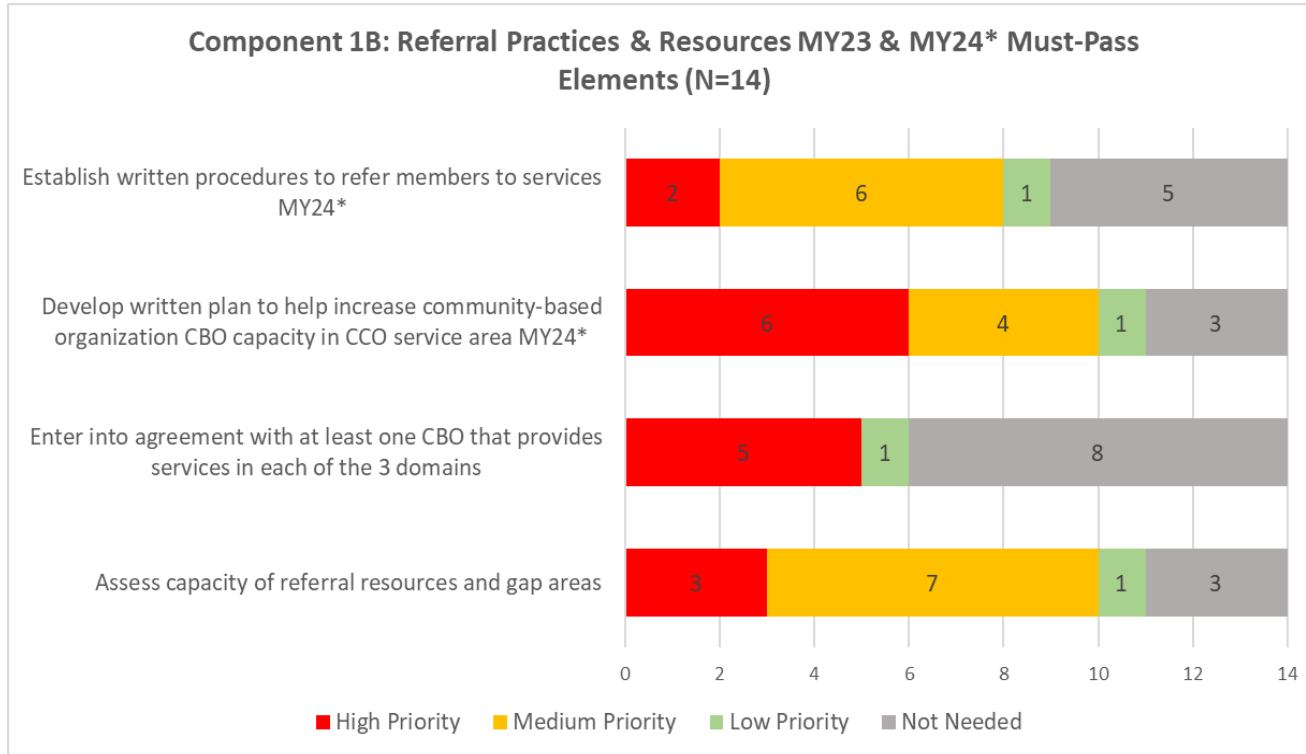
Needs Assessment Findings – Guidance Documents

- Of the past guidance documents, CCOs found the **FAQ document** most valuable, followed by the **CCO LC Playbook**
- In the short answer portion of the survey, CCOs identified that examples and templates for various metric requirements, especially from their CCO colleagues, would be valuable

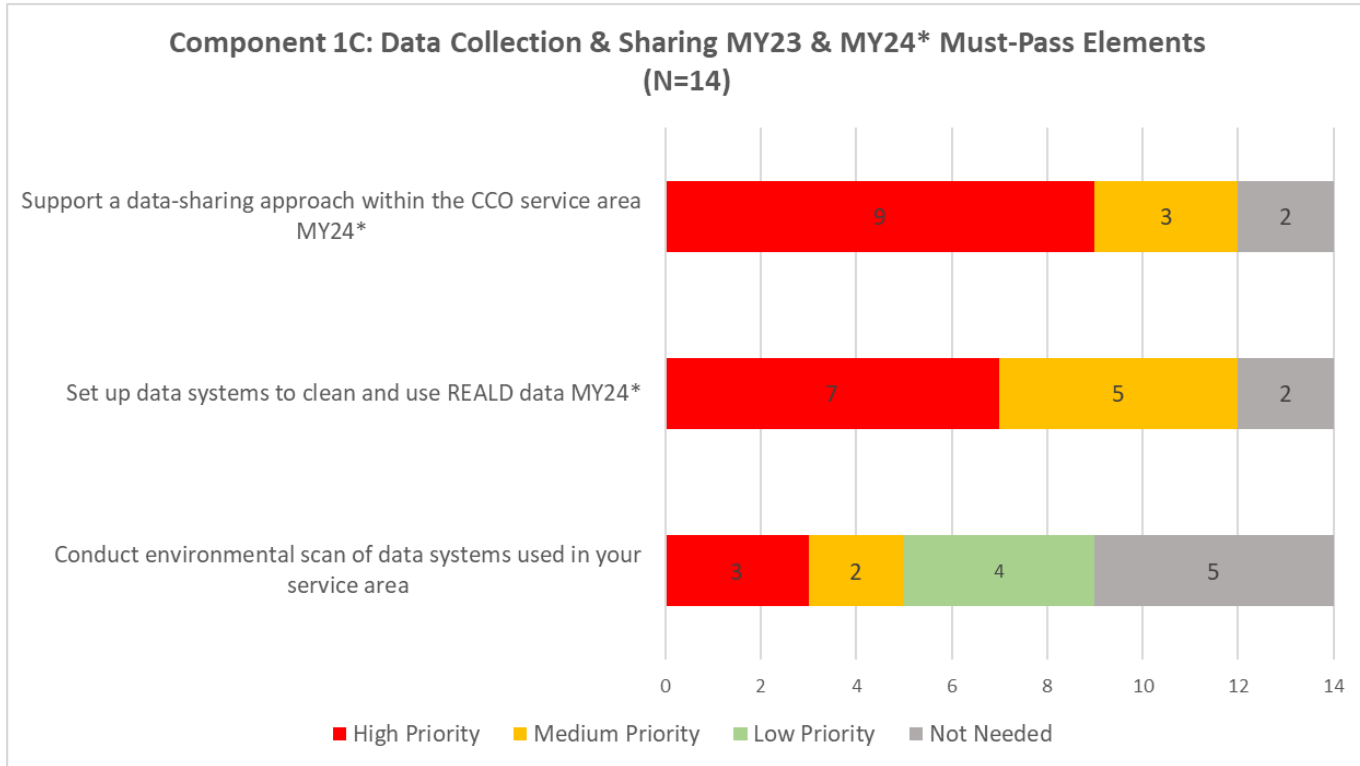
Priority of TA for each must-pass element – Screening Practices



Priority of TA for each must-pass element – Referral Practices & Resources



Priority of TA for each must-pass element – Data Collection & Sharing



Needs Assessment Findings – Top Priority Future TA Topics

- Reimbursement strategies and value-based payment arrangements to support screening and referral by clinical and CBO partners
- Increasing CBO resource and capacity through financial, infrastructure, and staffing support
- Strategies for aligning screening and referral protocols across internal CCO, clinical, and CBO partners
- Examples of CCO success in setting up a consistent and effective data sharing approach
- Alignment of SDOH Screening & Referral Measure work and other SDOH Metrics & Policies, including HRS, SHARE, 1115 Waiver, and national HEDIS measures

2023 – 2024 SDOH Metric TA Structure

Café Connect Event Series

Audience: CCOs, CBOs, & clinical providers

- Hear from experts in the field
- Opportunity for CCOs, CBOs, and providers to engage in dialogue

Upcoming Topic: (Oct 24)
Health and Social Care Integration:
Sustainable Partnerships
– [Register Here](#)

Bi-Monthly Office Hours

Audience: CCO Measure Leads

- Talk through questions with TA providers and other CCOs
- Structured resources on a specific topic area

Upcoming Topic: (Oct 27)
Developing formal agreements
with CBOs – [Register Here](#)

Learning Collaboratives (LCs)

Audience: CCO Measure Leads

- Share strategies and learn from one another
- Topics will center high priority needs and metric must-pass elements

Upcoming Topic: (Nov 13)
Protocols & Practices to
Prevent Over-Screening
– [Register Here](#)

Individualized Technical Assistance

- One-on-one technical assistance is available to all CCO staff responsible for metric implementation
- Support tailored to the needs of individual CCOs
- Contact **Claire Londagin** (londagin@ohsu.edu) for individualized TA

Large Group Discussion:

How do the needs assessment findings resonate with you and your implementation work?

Breakout – Engaging CBO & Clinical Partners

In your breakout rooms, you will have **10** minutes to discuss:

- What strategies and approaches has your CCO used to engage CBO & clinical partners? What challenges are you encountering?
- What successes have you had so far in building social needs screening and referral partnerships?
- How will you share information about the Café Connect series with your partners?



- ★ **Please designate one colleague from your breakout group to take notes & share at least 1 takeaway with the large group**

Breakout Group Instructions

You will be randomly assigned a breakout room. Please discuss clinical and community screening and referral partnerships in the context of the three metric domains, housing, food, and transportation.

- **Room 1**
 - Housing
- **Room 2**
 - Food & Transportation

Share Out & Large Group Discussion

Next Steps

- ★ Review latest FAQ release

Upcoming Metric TA Opportunities

- **Café Connect** – Health & Social Care Integration: Sustainable Partnerships – [Registration Link](#)
 - October 24, 2023, 1 p.m. PST – Registration Link
- **Office Hour**
 - October 27, 2023, 10 a.m. PST – [Registration Link](#)
- Contact **Claire Londagin** (londagin@ohsu.edu) for 1:1 TA