



Date: December 9, 2020

To: Community Mental Health Programs
Licensed Residential Treatment Providers
HSD Mental Health Adult Foster Homes
Behavioral Health Outpatient Providers

From: Dana Hittle, Deputy State Medicaid Director

Subject: Provider Collaboration and Compliance with Comagine Health

As of July 1, 2020, Comagine Health is OHA's Independent and Qualified Agent (IQA) for 1915(i) Home and Community Based Services (HCBS) and is responsible to perform federally required work on behalf of OHA.

For the IQA to fulfill its role and responsibilities, it is critical that providers collaborate with Comagine Health and comply with Comagine Health's requests for information and documentation.

Why is this happening?

This will ensure that providers are compliant with federal regulations and Oregon Administrative Rules (OARs), remove barriers to processing authorizations of services, and help providers receive timely payments.

What should you do?

Please review these resources about Comagine Health's role and responsibilities:

- OHA's [June 1, 2020 announcement about the transition to Comagine Health](#).
- The [slides from Comagine Health's June 25 webinar](#). They provide an overview of the Comagine Health website, their responsibilities on behalf of OHA, and processes for referrals and service requests.

To ensure timely processing of 1915(i) HCBS authorizations, please:

- Complete forms requested by Comagine Health and return within OAR required timeframes. These forms are OHA-approved and required by federal regulations and OARs.
- Complete MMIS Prior Authorization requests and Plans of Care with all required clinical documentation as outlined in OARs [410-172-0650](#) and [410-172-0720](#).
- Submit additional documentation on the original Prior Authorization number. Otherwise, the documentation will be processed as a new, duplicate request.

For monitoring activities related to assessments and person-centered planning, ensure Comagine Health's access to the individual's setting and provide requested documentation. If the member is receiving 1915(i) HCBS services at home, Comagine Health will work with the individual for monitoring activities.

Questions?

- **About claims and billing:** Contact OHP Provider Services at 1-800-336-6016.
- **About required forms and documentation:** [Refer to the Comagine Health website](#) or contact Comagine Health at 1-888-416-3184 (ORBHSSupport@comagine.org).
- **About this announcement:** Email OHA at FFS.BH@dhs.oha.state.or.us.

Thank you for your continued support of Oregon's behavioral health system and the services you provide.