***Attestation for Grievance and Appeal System***

***Policies and Procedures***

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| --- | --- | --- | --- |
| Contract Year: 2024 | | | |
| Coordinated Care Organization (Contractor) Name: | |  | |
| Medicaid Contract Number (6 digits only): |  | |

The Coordinated Care Organization (CCO) named above is required to submit this Attestation relating to Grievance and Appeal System Policies and Procedures (G&A System P&Ps) pursuant to Exhibit I, Section 10, Paragraph a, Subparagraph (1) in the contract between the Oregon Health Authority (OHA) and the CCO.

By signing this Attestation, I, the undersigned, hereby attest to the following:

1. I have authority, in accordance with Section 4.1.1 in the General Provisions of the CCO contract, to make this Attestation on behalf of the CCO named above; and
2. To the best of my knowledge, the G&A System P&Ps in use as of March 28, 2024, by the CCO and any Subcontractor(s) to which the CCO may have Delegated responsibility for the G&A System meet the content requirements identified in the document OHA provided to the CCO on the CCO Contract Forms Website (which is referred to in the document itself as a self-evaluation checklist).

**CONTRACTOR**

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|  | |  |  |  |  |
| Name | |  | Signature |  | Date |
| *Authority of above signer:* | Chief Executive Officer, | | | | |
| Chief Financial Officer, or | | | | |
| Employee with delegated authority as designated by the “Delegation Authorization and Signature Form” | | | | |