# **Dental care for more Veterans in Oregon**



Veterans who do not get dental care from Oregon Health Plan (OHP) may now qualify for dental-only OHP benefits.

OHP's Veteran Dental Program is different from the dental care offered by the Veterans Health Administration (VHA). **Apply at ONE.** Oregon.gov to find out if you qualify.

### What kind of care can you get with the Veteran Dental Program?

Veteran Dental Program has the same dental care as OHP Plus, such as:

- Teeth cleanings
- Filling and extractions
- Emergency dental care
- Some dentures

This is just some dental care that Veteran Dental Program members can get. <u>Learn more about OHP dental benefits</u>.

The care you can get on the Veteran Dental Program does not depend on how you were discharged from the military.

## Who can apply?

You may be eligible for the Veteran Dental Program if you:

- Live in Oregon;
- Are a veteran as described in <u>Oregon Revised Statute 408.225</u>, except you may be discharged or released under honorable conditions or other conditions;
- Do not already get health care through OHP; and
- Meet income thresholds.

The best way to know if you can get on the Veteran Dental Program is to apply.

If you are accepted to the Veteran Dental Program, you will need to provide proof of discharge to keep your OHP. <u>View the list of discharge documents</u> that OHP will accept.

#### How to apply for the Veteran Dental Program

The application for the Veteran Dental Program is free. To apply, you can:

#### Apply online:

- Go to ONE.Oregon.gov to login or create an account.
- Complete the application in English or Spanish.

#### Paper application:

Paper applications are available in multiple languages.

- Download and print an application at OHP.Oregon.gov/Apply or
- Have an application mailed to you by calling OHP Customer Service at 1-800-699-9075.

#### In person:

Find locations and phone numbers for local Oregon Department of Human Services (ODHS) office at <a href="https://www.oregon.gov/odhs/pages/office-finder.aspx">www.oregon.gov/odhs/pages/office-finder.aspx</a>.

#### Need help?

An OHP community partner can help you with the online or paper application. Find one at <a href="OregonHealthCare.gov/Get-Help">OregonHealthCare.gov/Get-Help</a>.

For questions about the program or to check the status of an application, you can call OHP Customer Service at **1-800-699-9075**.

#### **QUESTIONS AND ANSWERS**

## Why is this happening?

House Bill 4095 (2022) created the Veteran Dental Program, which expanded OHP dental coverage to Oregon veterans who do not qualify for OHP. House Bill 5029 (2023) provided additional funding.

# If I'm approved for Veteran Dental, how can I get care?

You will be enrolled with a Coordinated Care Organization (CCO). Your CCO will mail you a welcome packet. The packet will contain a CCO member ID card and information about covered services. Ask your CCO about how to find a provider and access dental services. Learn more about CCOs.

If you need dental care before then, call the OHP nurse advice line, at 1-800-562-4620 or find a dental provider using the online provider directory.

# Does the dental care I get depend on how I was discharged from the military?

No, it does not.

# If I am an enrolled Tribal member in Oregon, can I apply for the Veteran Dental Program?

Yes. Please talk to OHP Customer Service or an OHP Community Partner about your eligibility.

#### What if I don't get accepted for the Veteran Dental Program?

There may be other programs that you can sign up for to get dental care, such as the COFA Dental Program. Please talk to OHP Customer Service, an OHP Community Partner, or eligibility staff at a local ODHS office.

Read about the COFA Dental Program

**OHP.Oregon.gov**