Public Health Advisory Board (PHAB) November 19, 2020 Meeting Minutes

Attendance:

<u>Board members present</u>: Dr. Eli Schwarz, Kelle Little, Dr. Bob Dannenhoffer, Rebecca Tiel (Chair), Dr. Sarah Present, Dr. Veronica Irvin, Eva Rippeteau, Muriel DeLaVergne-Brown, Rachael Banks, Akiko Saito, Carrie Brogoitti, Alejandro Queral, Sarah Poe

Board members absent: Dr. Jeanne Savage, Dr. David Bangsberg, Dr. Dean Sidelinger

Oregon Health Authority (OHA) staff: Cara Biddlecom, Krasimir Karamfilov

Members of the public: None

Welcome and Agenda Review

Rebecca Tiel

Ms. Tiel welcomed the PHAB to the meeting and reviewed the agenda.

• Approval of October 2020 Minutes

A quorum was present. Dr. Schwarz moved for approval of the October 15, 2020, meeting minutes. Ms. Rippeteau seconded the move. The PHAB approved the meeting minutes unanimously.

• <u>Welcome Sarah Poe</u>

Ms. Tiel introduced Sarah Poe, public health administrator for Malheur County, as the recently appointed member to the board in the position formally held by Ms. Teri Thalhofer.

Ms. Poe introduced herself. She hoped to learn quickly and add something significant to the board. She is representing the rural, diverse voice of far east Oregon.

The board members introduced themselves to Ms. Poe.

Ms. Tiel formally welcomed Ms. Banks to the board, now a member as the Public Health Director, formerly a representative of Multnomah County on the PHAB.

Ms. Tiel informed the board that Ms. Saito's term on the PHAB would expire at the end of 2020. Ms. Tiel's position on the board is also up at the end of 2020. A process of soliciting additional



individuals and voices to be appointed in the role is ongoing. If the position cannot be filled, Ms. Tiel might stay in her role.

PHAB Presentation to Oregon Health Policy Board

Rebecca Tiel, Cara Biddlecom (OHA Staff), Dr. David Bangsberg

Ms. Tiel remarked that on November 3, 2020, she, Dr. Bangsberg, and Ms. Biddlecom presented the PHAB's response to the Health Equity Committee's letter to the Oregon Health Policy Board (OHPB). The next steps will be identified during the OHPB's retreat.

Ms. Biddlecom added that the presentation to the OHPB went well. PHAB's equity policy and procedure was shared with the OHPB. There is a lot of support for the work and the direction of the PHAB in meeting the public health system in the state. The focus of the OHPB retreat in February 2021 will be on equity.

Dr. Irvin asked when the PHAB would start implementing the equity policy and procedure.

Ms. Biddlecom answered that today's presentations by Ms. DeLaVergne-Brown and Ms. Brogoitti were focused on equity and the COVID-19 response and were examples of putting the equity policy and procedure into practice. In addition, the board's charter and bylaws will be updated in 2021 to ensure that they reflect the PHAB's commitment to leading with race and equity. An opportunity for the board to exercise leading with race and health equity is within the public health accountability metrics.

Dr. Schwarz asked if the equity action plan would be included in the workplan.

Ms. Biddlecom answered that the equity action plan was a specific strategy that the Health Equity Committee (HEC) had asked for. Part of the presentation was to share the PHAB's work around equity and to respond to the letter the HEC sent to the OHPB. There were several recommendations is the letter, one of which was to develop an equity action plan. The group that convened prior to the presentation meeting felt that this was an opportunity to have an equity action plan line up with Healthier Together Oregon. A COVID-19 equity action plan is really important and the public health system needs to look at secondary and tertiary impacts of COVID-19 and have a systems approach for the next several decades.

Ms. Tiel added that it was not only OHPB's and PHAB's responsibility to have meaningful engagement around Healthier Together Oregon. The work needs to happen in a wide variety of sectors, not just in the public health system.

Mr. Queral asked about the meaning of lining up with Healthier Together Oregon as it related to the equity action plan. His understanding was that the focus of Healthier Together Oregon was on social determinants of health.



Ms. Biddlecom answered that the equity action plan did not exist yet. It was a recommendation that the HEC included in their letter to the OHPB. Not having more than what was in the letter to work with, the board members felt that the PHAB needed to look at the additional impacts of COVID-19, as the equity action plan was more focused on the COVID-19 response. The board members also felt that the PHAB should be looking more broadly beyond COVID-19. The disproportionate impacts on communities of color and tribal communities with COVID-19 need to be addressed through the equity action plan. This is also the focus of Healthier Together Oregon. The question is: How can a plan that has not been developed yet and a plan that has been developed can be lined up, so that they enhance each other?

Mr. Queral asked where the PHAB had leverage. He wondered what else the PHAB could do beside creating the equity action plan, in light of the priorities Healthier Together Oregon had put forward, and how the board would define its role in this context.

Dr. Schwarz noted that when the board started to work on redefining the accountability metrics, it would have to focus much more than it did last time around on what the PHAB had promised to do now. At that time, the State Health Improvement Plan was not completed. The environment in which the board is operating, in terms of the metrics, has changed quite a lot. That is one place where the board could do something independently.

PHAB Subcommittee Structure

Rebecca Tiel

Ms. Tiel remarked that a big part of the board's work happened in the PHAB subcommittees, where different tools, guidance, and documents were developed for implementing the board's work. In thinking about embodying the commitment PHAB has made to equity and leading with race, it's important to consider how board members engage outside of the PHAB to do their work. As OHA staff are preparing the board's 2021 draft workplan and subcommittees, there is an opportunity for the board to explore how it can engage with community. Two important questions are: Would the PHAB be willing to open subcommittee participation to individuals outside of the PHAB members to get a broader perspective? Would the PHAB be willing to charter a new subcommittee – the public health data subcommittee?

Dr. Dannenhoffer stated that broadening the subcommittees would be great and reconsidering what subcommittees did was fine. The only issue is that the scheduling of subcommittee meetings will become even more difficult with adding more people.

Ms. DeLaVergne-Brown supported the broadening of the subcommittees. One thing to think about, and it depends on who is on the subcommittee, is that subcommittee members get data wonky and use way too much public health speak. If the subcommittees are broadened, it



should be remembered that people may have a great viewpoint but may not be a part of the public health world. An example is becoming a member of the metrics subcommittee.

Ms. Rippeteau noted that she had gotten an education from sitting on the PHAB and on other committees. When the Early Learning Council (ELC) considered broadening the subcommittees to include non-council members, the council decided to have 1-2 council members on each subcommittee and the rest of the subcommittee members to be non-council members. These members were service users or providers with different points of view or policymakers. The ELC received more inclusive input on the work of the council from its subcommittees and now has a pipeline of future council members. The non-public health members of the PHAB take the work done by board members working in public health and help people understand it better. It's a two-way street. Inviting others to the table would allow for better translation to others what the work board members do means.

Dr. Schwarz asked if the PHAB was in statute and if that presented any limitations in terms of what the board could do. According to Oregon law, all PHAB meetings are public meetings. Anybody can participate, if they want to, and speak as well. In his experience, he couldn't remember anybody speaking at any of the subcommittee meetings. It is fine to attract other people to the subcommittees, but in terms of commitment, board members are busy, yet committed to the board. If there are people who swing in and out of subcommittees, it will be very difficult to have continuity in conversations and outcomes.

Ms. Rippeteau added that listening in and giving public comment was a very different process than being a part of a committee or subcommittee, where members got into in-depth conversations and informed the work. Members are more engaged. Even though the PHAB is a public body and people are welcome to join the meetings and comment, a lot of people who might be curious about it would not have the time or luxury to join during normal work hours. Representative Courtney Neron is putting in a bill on including serving on a committee, or subcommittee, or other appointed committee to be equivalent to civil engagement like jury duty and be protected time off. That might give more availability to the general public to participate in such bodies and inform the work.

Ms. Tiel remarked that last month the PHAB heard a presentation on public health survey modernization and how the state collected data that was grounded in community needs. OHA is putting together strategic data plan. The purpose of the public health data subcommittee would be to develop a strategic public health data plan for the state which would provide a glidepath into the next State Health Assessment and future public health accountability metrics. The work will start with determining whether the PHAB wants to charter this subcommittee and whether it fits within the workplan, followed by recruiting and ensuring the right representation.



Ms. DeLaVergne-Brown commented that the timing for this subcommittee was right. Having people from outside public health see the work public health employees do is really important, as the general public has many ideas about what public health means.

Ms. Biddlecom stated that OHA had been working on and off over the last year on developing a strategic public health data plan. When the public health system thinks about lessons learned from the community-based participatory work, it comes down to how public health data is collected, shared, and summarized for policymaking. We can't build on the systems that the state has without going to community and learning about how data collection is done. When an OHA team tried to develop the strategic data plan, it became clear that a lot more people outside of the agency needed to be involved. The work that happens around public health data will ultimately impact the public health accountability metrics. In the future, these two data streams would converge and might change and shape the way the PHAB frames the accountability metrics.

Dr. Schwarz shared that there was a very good example of how bad it could become when the communities that were affected were not engaged or involved in developing particular data collection systems. There was this huge project that the state was supposed to fund the collection of information about those groups in society that were particularly affected by COVID-19. The only thing that was missing was that somebody had forgotten to talk to those communities when the project was planned. When this was realized, it was too late to do the project, which got scrapped. This is a sad outcome, because it was a missed opportunity to get information that could have been used in future interventions and prevention activities.

Ms. Biddlecom added that the strategic data planning needed to be done before the next State Health Assessment, so that data could be collected differently (i.e., grounded in community). That data will be used to develop the next state health improvement plan.

Ms. Tiel asked for a motion to expand the subcommittees to include community engagement and to charter a public health data subcommittee.

Dr. Dannenhoffer moved for approval of the proposed two items. Ms. Rippeteau seconded the move. The PHAB approved the two items unanimously.

COVID-19 Response

Muriel DeLaVergne-Brown (Crook County), Carrie Brogoitti (Center for Human Development)

Ms. DeLaVergne-Brown started her presentation by praising her staff who had been amazing. She remarked that Crook County created an infrastructure for supporting communities experiencing COVID-19 disparities by organizing her team and focusing on the demographics. The county's population is older (25.2% over 65). People with disabilities represent 15.5%, while 12.9% of the population lives in poverty.



Ms. DeLaVergne-Brown added that the first thing her team did was to form an incident command team. The county worked together with the neighboring counties (i.e. Deschutes and Jefferson) and the tri-county community-based organizations. As the process rolled out, the county evaluated its needs and reached out to people and organizations to build relationships. With the help of the tri-county epidemiologist, the three counties released a COVID-19 daily situation update. In addition, the county does a lot of educational outreach in the community and with partners.

Ms. DeLaVergne-Brown shared that when the team was designed, some of the areas of focus included case investigations, case monitoring, bilingual wraparound services, facilitation of testing approvals, communication and regional liaisons, bilingual staff, and a nurse. The tricounty community liaisons are trying constantly to get the right message out, as there is a lot of misinformation out there. Liaisons work with hospital and medical partners, businesses, schools, long-term care facilities, the county court, a faith-based network, and environmental health.

Ms. DeLaVergne-Brown explained that one of things the country worked on was a guidebook for individuals who tested positive and their contacts. Another example of the work is the distribution of food for a week to anyone who showed up at a drive-through clinic. In terms of messaging, there is a lot of pushback around face coverings and the county always has to try different messages on how to protect the community. For reopening, a reopening plan was written and videos were made in English and Spanish for businesses.

Ms. DeLaVergne-Brown noted that a lot of work needed to be done around staff care. In June 2019, the team did an exercise for emergencies and trained in case something like a pandemic happened. That training paid off. In term of next steps, the county will continue reaching out to communities, reinforcing the right message, planning flu and COVID-19 clinics (the last one was on November 14, 2020), and working with schools. The future goals include the development of a strategic plan focused on health equity, public health reaccreditation (completed in June 2020), and ongoing training of staff. It's been a challenging year, but the public health team in Crook County has learned and grown a lot.

Ms. Poe thanked Ms. DeLaVergne-Brown and praised her team for their incredible and inspiring work in Crook County. It is an example for other counties on how to do big things.

Ms. DeLaVergne-Brown responded that one thing that the public health authorities learned was how to share across the state. The sharing happens all the time.

Dr. Schwarz asked if Ms. DeLaVergne-Brown could talk a little bit about the attitudes that she alluded to related to the rejection of mask use and following the guidelines.



Ms. DeLaVergne-Brown answered that it was really challenging. The county tries to use messaging that is positive and not shaming. The public health authority has worked a lot with the local Chamber of Commerce on the "Mask up, Crook County" campaign. The elementary school and high school children are making videos, showing how wearing a mask is really important. It's hard to understand the pushback. It might intensify when the vaccine rolls out. Many people believe in the immunization work, but there will be a fair number of people who will not want the vaccine.

Ms. Rippeteau asked if there was a useful tool for community partners even outside the formal partnerships that were in place in Crook County for dispelling some of the misinformation and rumors.

Ms. DeLaVergne-Brown answered that the county continued to put out the positive, true information. It's impossible to talk somebody into something, if they have it in their head that it must be in a certain way. Even when providing data, there are always questions about the science. This is the hardest part of her job. When people put inaccurate information on Facebook, the county puts the accurate information or provides a specialist to talk to them. Facebook came through to help the community for the food drive.

Ms. Tiel thanked Ms. DeLaVergne-Brown for the update on the response in Crook County, which showed a lot of leadership.

Ms. Brogoitti began her presentation by stating that relative to Crook County, Union County had the same percentage of Hispanic/Latin population (i.e., 92.6%). Although the Asian population is 1.3% and the Native Hawaiian/Other Pacific Islander population is 1.3% of the county's population, these communities have been significantly impacted by COVID-19.

Ms. Brogoitti presented a timeline of the COVID-19 response in Union County. In June, the county had an outbreak that made national news. Despite its small population, the county is at number 5 in the state in case count per 100,000. The outbreak started out with two linked cases and a communicable disease nurse who had a suspicion that there may be more cases. A community testing event a few days later confirmed her suspicion.

Ms. Brogoitti remarked that the Pacific Islander community had experienced generational health disparities, specifically due to the history of nuclear testing in the COFA (Compact of Free Association) nations and how those had impacted the residents of Oregon who had come from those places. Pacific Islanders have the largest number of COVID-19 cases per 100,000 in Oregon.

Ms. Brogoitti noted that as a result of the outbreak in Union County, it became apparent that in order to contain the spread and provide wraparound services and support to the community, the county couldn't do it alone. The county needed community partners to be a critical and key



part of the response. Collaboration and co-creation emerged early on. A member of the county's incidence management team was a volunteer wraparound services coordinator, who started connecting with organizational partners and hosting meetings. This was before the community-based organizations (CBOs) were funded. The CBOs are now integrated into the incident command structure. They are doing a lot of the work, because they know their communities. Communities that are facing stigma can go directly to the CBO partners.

Ms. Brogoitti remarked that the CBOs were funded to do contact tracing. They can provide wraparound services to the contacts traced, or send them back to the county health department (CHD), or to another CBO, if there is another CBO that can better address language or cultural needs. The CHD and the CBOs are meeting weekly to problem-solve, collaborate, coordinate, and address needs.

Ms. Brogoitti explained that if the CHD identified wraparound services during an investigation or contact tracing, it sent people to a CBO that could best meet their needs or referred them to a wraparound services coordinator. If a CBO cannot meet the needs, they refer people to another CBO where the needs can be met. Reverse referrals have been critical to addressing needs. It is very common in Union County for somebody who tested positive, or is symptomatic, or is a close contact to a case to go directly to the CBO where they have a connection. This happens long before the CHD makes contact with these people. This is the greatest success.

Ms. Brogoitti stated that another weekly call focused on community outreach. Although a few CBOs were funded to do community education and outreach, a lot of people just show up and want to get the word out. The weekly meeting is used as a platform for coordinating the messaging and thinking collaboratively through strategies to meet the needs of the entire community. Working closely with trusted community organizations helps get people connected with the services they need. People experiencing stigma may not want to ask for help because it is uncomfortable. Some of the people who have been impacted by COVID-19 have never been in a situation where they needed to ask for help. Having diverse partners helps to break down those barriers.

Ms. Brogoitti added that although it had been really hard, the amazing gift of the pandemic was the connections that had been established with the community organizations, which had been so committed to helping the community and addressing health inequities and so willing to help public health do a better job. Most of the CBOs in Union County are doing it all: contact tracing, wraparound services, and outreach and education. The CBOs communicate in many languages to meet the diverse needs of the community. The population in the county may be small, but many cultures are represented in eastern Oregon.

Ms. Brogoitti pointed out that one of the things that became apparent in the response was the importance of support for food. CBOs that provide wraparound services report that food is the number one need. If one thing must be funded, it has to be food. A CBO in Union County has



been doing food box distribution events in partnership with a local food bank and another CBO. They have been trying hard to provide culturally appropriate food that people want to eat, especially if they have to isolate or quarantine. A box from a food bank might not include all the food that certain communities are used to eating. The CBO reported that each food distribution event helped 100 families (around 400 individuals). Over 8,000 pounds of food have been distributed.

Ms. Brogoitti stated that an area where the county stepped up during the response was working with the religious community. The CHD started attending a monthly faith leadership meeting and working with faith leaders more deliberately, recognizing how important it is to meet the needs of the community by partnering with faith leaders. In conclusion, the county will continue its efforts to create equitable distribution or redistribution of resources and power. This is a small foundation on which the county will continue to build. A thank you goes out to OHA for investing resources that allow Union County to respond to the needs of the communities as partners and leaders in the change efforts ahead.

Ms. Tiel thanked Ms. Brogoitti for her presentation and praised Union County for its level of community engagement.

Ms. Brogoitti asked if she could put in the chat box a web link to a video by CANN (COFA Alliance National Network). The video is about the history of the COFA citizens and it would be great if board members watched it.

Ms. Tiel recommended that Ms. Biddlecom also sent the video link to the PHAB in an email.

Public Comment

Ms. Biddlecom invited members of the public to provide comments or ask questions.

There was no public comment.

Next Meeting Agenda Items and Adjourn Cara Biddlecom

Ms. Biddlecom remarked that the PHAB typically cancelled its December meeting and asked the board members what they thought about that.

Dr. Schwartz seconded the move to cancel the meeting.

Dr. Dannenhoffer added that one less meeting would be the best Christmas present.



Ms. Biddlecom confirmed that the December board meeting would be cancelled. She noted that this meeting was the last meeting of board member Ms. Saito and asked her if she would like to say a few words.

Ms. Saito praised the two presentations. She shared that it had been a wonderful experience to serve on this board. She was inspired by the local, regional, and tribal work that had been shared and supported. She thanked the board and offered to come to a meeting as a public member and ask questions.

The board members wished Ms. Akiko all the best.

Ms. Biddlecom adjourned the meeting at 3:29 p.m.

The next Public Health Advisory Board meeting will be held on:

January 21, 2021 2:00-4:00 p.m. ZoomGov

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