

DATE:

UNSAFE WATER ALERT

WATER SYSTEM NAME water may be contaminated with unknown substances.

DO NOT DRINK-

Failure to follow this advisory could result in illness.

Due to the **NAME OF FIRE**, some structures in the **WATER SYSTEM NAME** were destroyed by the fire, and some areas in the water system lost pressure. These conditions may have caused harmful contaminants, including benzene and other volatile organic chemicals (VOCs), to enter the water system. As a precaution, the Oregon Health Authority Drinking Water Services, **COUNTY NAME** County Health Department, and the **WATER SYSTEM NAME** are advising residents of the affected area to NOT USE THE TAP WATER FOR DRINKING AND COOKING UNTIL FURTHER NOTICE.

In addition, residents are advised to:

- Limit use of hot water
- Limit shower time (use lukewarm water and ventilate area)
- Use a dishwasher to wash dishes and use air dry setting
- Wash clothing in cold water
- Do not take baths
- Do not use hot tubs or swimming pools

What should I do?

- **DO NOT DRINK YOUR TAP WATER---USE ONLY BOTTLED WATER.** Bottled water should be used for all drinking (including baby formula and juice), brushing teeth, and making ice and food preparation **until further notice**.
- **DO NOT TRY AND TREAT THE WATER YOURSELF.** Boiling, freezing, filtering, adding chlorine or other disinfectants, or letting water stand will not make the water safe.
- **[OPTIONAL:]** Potable and/or bottled water is available at the following locations: **[LIST OF LOCATIONS]**. Please bring a clean water container (5 gallons maximum capacity).

We will inform you when tests show that the water is safe again. We expect to resolve the problem within [ESTIMATED TIME FRAME].

For more information, call:

Water Utility contact: **CONTACT NAME, POSITION, WATER SYSTEM NAME, tel: (XXX) XXX-XXXX, ADDRESS**

This notice is being sent to you by the **WATER SYSTEM NAME**, Oregon Public Water System ID # **WATER SYSTEM NUMBER**. Date Distributed: **DATE OF ISSUANCE**.

Please share this information with all other people who receive this water, especially those who may not have received this notice directly (ex., people in apartments, nursing homes, schools, and businesses). This can be done by posting in a public place or distributing copies by hand.