Date:

To:

Dear

Here is the eWIC card you requested.

Tape card here

Please remember these steps to use your WIC Card:

- 1. If this is a replacement card:
 - a. Make sure you have a PIN set before using the card.
 - b. Your remaining food balance and PIN will transfer to your new card.
 - c. Check your WIC benefit balance.
 - d. Use the WICShopper App.
 - e. Look at the enclosed Benefit List.
 - f. Ask at the store customer services.
 - g. Call EBT
- 2. If this is a new card for your second cardholder:
 - a. Help them PIN their card.
 - b. Make sure they know what WIC foods they should buy.
 - c. Make sure they know how use the card to shop.

Please call the WIC clinic at the number below for any of the following reasons:

- Questions about your WIC Card or the foods available.
- Problems using the WIC Card at the store.
- You need to make or change your next WIC appointment.

Your WIC Clinic:

OREGON