POP THE QUESTION

This activity gives us a chance to test our recognition of closed-ended and open-ended questions. Closed-ended questions usually allow a response of only one or two words, while open-ended questions allow a lengthier, more informative response.

Instructions:

1. When the question is read, determine if it is an open-ended or closedended question.

Question

Open-ended or closed-ended question?

What appointment times work best for you?

Will a 10:15 a.m. appointment work for you?

Tell me about the types and amounts of income each of your family members receive per month.

What is your income?

Describe the experience you had at the store.

Did everything go ok at the store?

Do you have any questions?

Do you need help with something?

How can I help you?

Pick two close-ended questions and reword them into open-ended questions: