

WIC EBT (eWIC) VENDOR SITE SURVEY

Please complete the form below and return to J.P. Morgan at the address below. This information is necessary for your continued participation in the Women, Infants, and Children (WIC) Program. Failure to return this survey in a timely manner to J.P. Morgan may result in a delay in your ability to accept WIC benefits. If you have questions about this form, please contact the Retail Field Support team at 1-800-350-8533.

Store Information

- 1) Oregon Women, Infants, and Children (WIC) Vendor Number (Vendor Number):

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WIC Vendor # Chain ID Only
- 2) What is the Store's registered business name? _____
- 3) What is the name appearing on the Store's sign? _____
- 4) Street Address: _____ 5) City: _____
- 6) County: _____ 7) State: _____ 8) ZIP Code: _____
- 9) What is the name of the **cross-street or intersection** nearest to the Store's address? _____
- 10) Is the Store open 24 hours? (circle one) -----> YES NO
- 11) If "NO" to #11, at what time does the Store open? _____ 12) At what time does the Store close? _____
- 13) How many checkout lanes are in the Store? _____
- 14) Store contact name and title: _____ 15) Telephone Number: _____
- 16) Alternate contact name and title: _____ 17) Telephone Number: _____
- 18) Name of person authorized to sign agreements (if different from the Store contact name and title): _____
- 19) Does the Store contact speak English? (circle one) -----> YES NO
- 20) If "NO" to #20, what primary language does the contact speak? _____
- 21) Corporate Name: _____
- 22) Corporate Contact Name: _____ 23) Corporate Contact Telephone Number: _____
- 24) Corporate Contact Email Address _____

Discount Programs

- 25) Does your location offer a store/loyalty Shopping Card? (circle one) -----> YES NO
- 25a) If "YES", is the discount applied by a cashier entry, auto-calculated dollar amount, or auto-calculated percentage? _____
- 25b) If discount is applied by auto-calculated dollar amount or percentage, what is the dollar amount percentage? _____
- 26) Does your location offer a Volume Discount? (circle one) -----> YES NO
- 26a) If "YES", is the discount applied by a cashier entry, auto-calculated dollar amount, or auto-calculated percentage? _____
- 26b) If discount is applied by auto-calculated dollar amount or percentage, what is the dollar amount or percentage? _____
- 27) If your location offers any combination of Loyalty Shopping Cards, Volume Discounts, or Surcharges, please list in the order of priority for applying the discounts/surcharges by listing 1 to 3 in the parenthesis with 1 being the highest priority and 3 being the least priority:
- Loyalty Shopping Cards () Volume Discounts () Surcharges ()

DSL/Broadband Information - must be available in the lane where the WIC EBT POS equipment will be used

- 28) Does your location plan to use DSL/Broadband or an analog (dial) telephone for primary communication?
 (circle one) -----> DSL/Broadband Dial

NOTE: It is strongly recommended that you obtain this service to ensure reliable, consistent communication availability to support your WIC EBT transactions.

Telephone Information - if using an analog telephone line for primary or back-up POS connection

- 29) Does the telephone line that will be used for the WIC POS terminal Require a "9" before dialing? (circle one) YES NO
- 30) Will that telephone line have call waiting? (circle one) -----> YES NO

Commercial Processor Information

- 31) Have you or do you plan to sign a contract with a processor to accept credit, debit and EBT (including WIC) cards? (circle one) -----> YES NO
- 31a) If "YES", what is the name of the processor? _____
- 31b) What is the name of processor's contact? _____ 31c) Telephone: _____
- 32) What type of cash register are you using in your lanes? _____
- 33) What version of software is installed on your cash register? _____

Return completed surveys to: **J.P. Morgan Electronic Financial Services, Inc.**
 Retail and Field Support
 PO Box 30078
 Tampa, FL 33630-3078
 Fax: (866) 427-6301