

Oregon Health Authority Emergency Medical Services & Trauma Systems Program 800 NE Oregon Street, Ste. 465 Portland, OR 97232 Telephone: (971) 673-0520

If you would like this information in an alternate format, please contact the EMS & Trauma Systems Program office.

INTRODUCTION

The Oregon EMS Awards Program is intended to recognize excellence, to foster achievement, and to honor those in and around EMS Systems whose acts and deeds stand out from the day-to-day excellence of that system.

The 2013 EMS Awards Program *Book of Recognition* memorializes the recipients of EMS program awards during the award cycle of June 1, 2012 through June 30, 2013. Listed in the succeeding pages are brief descriptions of the awards presented and situations upon which they are based.

There are many noteworthy acts performed every day by EMS providers across the State of Oregon. It is not possible to recognize the hundreds of providers responsible for those many good deeds. This book is dedicated not only to those whose names and deeds are included, but to any others who, unknown to this committee, also performed acts and deeds representing the best traditions of our calling and profession.

We would like to thank the EMS Committee on Licensure and Discipline for their participation on the awards selection Committee.

Mike Harryman, MA Director David Lehrfeld, MD State Medical Director

Kimberly Torris, LP, BS, MHA Deputy Director

Oregon EMS & Trauma Systems Program

Award Recipients

Community Service Award Tressa Miller Jeff Woodin Lifesaving Award Dale Montgomery Danielle Hanson EMS Impact Award Wayne Endersby EMS Educator of the Year—Gail Marsh Madsen Award Debbie Endresen Meritorious Service Award Christopher Heppel Civilian Service Award Robert Robeck Rob Seubert EMS Unit Citation Colton Call Thompson Fall Call HWY 97 Entrapment Call Administrator of the Year Joe Gregorio & Dan Brattain EMS Commitment to Quality Mercy Flight Explorer Post 131 Provider of the Year EMT—Randy Carlton Paramedic—Shawn Wood Medical Director of the Year Paul Norris, MD EMS Cross John "Ed" Sullivan David Lapoff Director's Medal TR Hilton Donald "Don" Heckathorn Years of Service Last Call

COMMUNITY SERVICE AWARD

The Community Service Award recognizes an EMT who has made an outstanding commitment to non-patient care aspects of a community's EMS system.

This year's recipient: Tressa Miller – EMT - Intermediate Lane Fire Authority



Tressa's expertise and passion is not only in fire and EMS, but extends into community health and wellness. She has focused her efforts into the rural communities by establishing relationships with agencies such as Kiwanis, Lions, Veterans of Foreign Wars, City of Veneta, Mid Lane Cares, Fern Ridge School District, Crow, Applegate, and Lorane School District, 4J School District and numerous industrial partners. Her daily contacts and annual programs are and will have a direct and long lasting impact on the rural communities of Western Lane County.

Tressa involves herself with CPR classes and teaches over 300 community members annually as well as local healthcare and urgent care clinics in the area. She is involved with school children and teaching them the basics of how and when to use 9-1-1. Tressa also focus on children safety when playing. Safety on Wheels is a program that was designed when the local skate and bike park opened blocks from her office. The

goal is to teach children how to be safe when riding their bikes and skateboards; it also educates the parents about safety concerns. Tressa has fitted and distributed over 1000 helmets since early 2011.

Operation Prom Night is witnessed by 450 students annually, rotating among the 3 local high schools. It is chaired by Tressa, and co-sponsored by Every 15 Minutes, an event designed to dramatically instill teenagers with the potentially dangerous consequences of drinking alcohol and texting while driving. This year was set to be different than any previous program. Tressa's idea was to make a video of the events to show to the Student body. In October of 2012 Tressa began meeting with the leadership class to develop what their assembly would be. She felt it important that they learn the process of developing a program and safety message. The staff member who runs the film club agreed to assist them in the filming portion. In the end the program expanded from typically a two hour assembly event into a two day event. The video was posted on YouTube and now has 7,350 views.



COMMUNITY SERVICE AWARD

The Community Service Award recognizes an EMT who has made an outstanding commitment to non-patient care aspects of a community's EMS system.

This year's recipient: Jeff Woodin– Paramedic Tualatin Valley Fire & Rescue

TVF&R Lieutenant Jeff Woodin FF/EMT-P, FAHA has been selected to receive the Community Service Medal for his contributions and service to the American Heart Association (AHA) and EMS in Oregon.

Paramedic Woodin has been a member of the First Aid Subcommittee of the AHA Emergency Cardiac Care (ECC) Committee since 2006. From 2006 through 2010 Paramedic Woodin was actively involved with the ECC Science with Treatment Recommendations (CoSTR) efforts, whereby he co-authored an evidence worksheet addressing the question of whether *"bronchodilators Improve outcomes in patients experiencing breathing difficulties."*

In 2010 he was appointed as a Co-Chair of the First Aid Committee and since 2011, has served as Chair. He was recently nominated by the AHA to represent them on the First Aid Committee of the International Liaison Committee

on Resuscitation (ILCOR) – an organization that oversees the development of resuscitation guidelines internationally and includes representatives from eight different organizations from the United States, Australia, Europe, Canada, and Asia. Paramedic Woodin will be one of three representatives from AHA. In addition to his committee service, Paramedic Woodin has assisted the AHA with its training materials and is an active AHA instructor at Portland Community College.

Outside of his AHA contribution, Paramedic Woodin recently worked with his fiancée, an infection control RN, to co-author the "*Guide to Infection Prevention in EMS*" for the Association for Professionals in Infection Control and Epidemiology (APIC). This free downloadable guide is designed to assist EMS agencies in optimizing their infectious disease prevention practices.

TVF&R EMS Medical Director Mohamud Daya MD, MS states, "In spite of Lieutenant Woodin's national and international achievements, he has retained the same humility he had when he first joined TVF&R in 1998. Daya added, "He is the consummate professional and consistently performs at the highest level when serving our patients."





LIFESAVING AWARD

This award recognizes an EMT who, while in an off-duty or volunteer capacity, makes an extremely noteworthy contribution to efforts that result in the saving of a life.

This year's recipient: Dale Montgomery - Paramedic American Medical Response



On October 15, 2012, AMR Multnomah County Paramedic Dale Montgomery's Soccer Team (Over 40 League) finished the first half of a game at LaSalle High School when he heard shouts from across the field, "He's having a heart attack!" Montgomery immediately ran to where Gheorghe Lupu, 60, had collapsed and was unresponsive.

Montgomery kicked into paramedic mode stating "I'm a Paramedic I can help." For about eight minutes prior to the arrival of EMS, the soccer players provided well-coordinated rescue efforts under Montgomery's guidance including: calling 911, rapid and efficient CPR (to the beat "Staying Alive"), use of the school AED, and ensuring EMS responders found their location. After a few cycles of CPR, Montgomery ran to retrieve a pocket mask from his car to assist ventilations. "It was one of the greatest scenes- everyone helped out." Montgomery recalls, "After about seven minutes of CPR, Emile

sprinted across the field with the AED – it was a beautiful thing." Montgomery applied the AED to Lupu and administered one shock. Moments later Lupu started breathing, and quickly gained consciousness just as the responders (AMR and Clackamas Fire) arrived. "Since the patient was conscious when they arrived," Montgomery said, "they initially didn't believe that he had been in cardiac arrest." Lupu was taken to the hospital and was later discharged in good condition.

After the incident, the Teammates/Rescuers were recognized for their efforts by local media who shared the importance of bystander CPR and use of AEDs. The players were also recognized at a Clackamas Fire District Board meeting with a "Community Life Saving Award." Patient Gheorghe Lupu and family, Dale Montgomery, Dr. Silvestre, Emile Lemoine, and Rustam Kocher were all in attendance.



LIFESAVING AWARD

This award recognizes an EMT who, while in an off-duty or volunteer capacity, makes an extremely noteworthy contribution to efforts that result in the saving of a life.

This year's recipient: Danielle Hanson - Paramedic Western Lane Ambulance



On December 29, 2012, while family, Danielle heard shouts for away. She sprinted to the scene had collapsed. Realizing that enjoying the Oregon beach with her help from approximately 150 yards where she learned an elderly man current efforts to resuscitate the

man were inadequate, she quickly initiated appropriate chest compressions while passersby called 911. During the 20 minutes prior to EMS arrival, Danielle maintained control of the scene, rotating rescuers performing compressions while the airway was maintained with the head tilt/ chin lift maneuver. Upon EMS arrival, a defibrillator was attached and revealed the patient was in ventricular fibrillation. A single shock resulted in a return of spontaneous circulation, although the patient remained unresponsive neurologically. Danielle then intubated the patient and with the airway secured he was transferred to Peace Harbor Hospital. The patient was eventually transferred to the cardiology service in Eugene and received a three vessel coronary bypass as well as a pacemaker. Today the patient is neurologically intact and enjoys an active role in several community organizations. He exercises regularly and is able to walk 30 minutes without experiencing any chest pain or shortness of breath. This individual's excellent outcome is due in no small part to the heroic actions of Danielle Hanson.



EMS IMPACT AWARD

This award recognizes an individual who has made a substantial contribution to the Department of Human Service's effort to develop a statewide EMS

system. This year's recipient: Wayne Endersby - EMT– Intermediate Eagle Valley Ambulance



With a desire to help his community, an interest to learn more about EMS, and dedication to be an active participant in helping EMS on a statewide basis, Wayne Endersby, EMT-Intermediate, of Eagle Valley, Oregon, is recognized with this year's EMS Impact award. A schoolteacher by profession, Wayne saw his community's need and became an EMT in 1997. Volunteering with his local service, Wayne advanced to become Training Officer for Halfway/Oxbow Ambulance in 1998.Not having enough on his plate, Wayne became certified as an Incident Medical Specialist with the U.S. Forest Service in 2001 and an EMT-Intermediate in 2002. He is currently the Training Officer for Eagle Valley Ambulance and active with the US Forest Service. On the state level, in 2010 Wayne was appointed to be the only EMS representative, representing all EMS responders, on the

Oregon Rural Health Coordinating Council. His presence on this committee keeps EMS at the table, where he sits with representatives of hospitals, clinics, etc, to discuss rural health and rural EMS needs.

In 2012 Wayne was appointed to the OMB's EMS Advisory Committee where he, along with two Paramedics and two physicians, make recommendations for the Scope of Practice for all EMS responders in Oregon.

Wayne's specific knowledge of the needs and challenges to those that live, and of those that provide EMS in the rural and frontier areas, is extremely valuable to both committees. When issues such as rural health care and EMS are discussed, Wayne has the advantage of being able to see the bigger picture from both views.

For helping Oregon develop and maintain a statewide EMS system, we thank Wayne for his time, energy and dedication.



EMS EDUCATOR OF THE YEAR GAIL MARSH MADSEN AWARD

The EMS Educator of the Year Award honors an EMS educator, either pre-service or in-service, who excels as a teacher or who has made a significant contribution to the EMS education program in Oregon. This year's recipient: Debbie Andresen – Paramedic Cal-Ore Life Flight



Debbie Andresen has never failed to insist on the highest quality medicine & patient care from every student that she has taught. Debbie's current role is Training Officer, Operations Supervisor, and "right arm" to our General Manager, Joe Gregorio; all of which require a great deal of time, commitment and high standards.

What separates Debbie from others, as an educator, is her uncanny ability to paint a picture for her classes. She teaches complex material in a way that makes perfect sense. To have this kind of impact on students is a truly remarkable talent. Debbie once said, "Unless you understand medicine correctly, I'm not doing my job as your teacher."

Not only does Debbie keep the local EMS on their toes, she is also an educator for our area hospitals, teaching ACLS, PALS, AMLS, PHTLS, and BLS to nurses and physicians. Since January 2013, Debbie

has instructed over 500 clinical providers.

Debbie continues to educate herself, as well and never misses an opportunity to further her knowledge. In 2009, Debbie obtained her CCEMT-P, the first person in our Company to do so. She attends training conferences and meetings whenever possible, especially if they relate to PALS & ACLS, which are her passion.

Debbie has committed the last 20+ years of her life to educational excellence & has made a difference in not only the lives of her patients, but in care providers lives as well.



MERITORIOUS SERVICE AWARD

The Meritorious Service Award recognizes an individual for a particular act of meritorious service in EMS. This year's recipient: Christopher Heppel - Paramedic Lane Fire Authority



Christopher Heppel is the Division Chief of EMS for Lane Fire Authority. This year, Chris was the Exercise **Director for Operation Falcon** Defender, a multi-agency, multi-discipline, active shooter exercise. As the Exercise Director. Chris was responsible for the overall planning, coordinating and overseeing of all exercise functions. The **Operation Falcon Defender 42** person exercise planning team represented 14 different agencies from around the region and state. The planning

team focused on objectives evaluating emergency response procedures, identifying areas for improvement, and achieving a collaborative attitude. Unlike most exercises which are single events, Operation Falcon Defender was a multi-phase educational opportunity. Chris delivered the National Fire Academy's two-day EMS Functions in ICS course. As a credentialed National Fire Academy Instructor this was the first course offering in the Pacific Northwest. He delivered two back-to-back courses training 33 students. Through simulation and role-playing, students demonstrated the implementation of EMS components in an ICS system managing medium and large-sized incidents. Operation Falcon Defender was beyond a typical MCI exercise. This event tested the entire emergency response system from the first 911 call all the way through surgery discharge. Over 250 individuals participated in the exercise. The planning, training and final execution of a full scale exercise was an eleven month effort. An exercise of this scale involving local responders and number of agencies has not been executed regional in over 15 years. The lessons learned will drive a decade of improvement for Lane County, and all personnel and agencies that were involved.





CIVILIAN SERVICE AWARD

The Civilian Service Medal recognizes a civilian who provides extraordinary service during the course of an EMS emergency. This year's recipient: Robert Robeck



On June 10, 2013 at approximately 10:30 a.m., a passenger car driven by Ketsy Roeder, from Kennewick, Washington, was eastbound on Interstate 84 near milepost 44 when it traveled onto the right shoulder, struck a rock mound, went airborne and up an embankment into trees before rolling over several times. The car came to rest on its top on the highway shoulder where it caught fire as several people stopped and approached it.

One of the people who stopped was Robert Robeck, from Yacolt, Washington. He noticed that the driver was still stuck inside and unconscious. Mr. Robeck moved quickly, as flames were building up around the car, to get Ms. Roeder out of the car. He coordinated the efforts of others and rolled the vehicle onto its side. Mr. Robeck used a baseball bat provided by another person and broke out the car's sunroof. Reaching inside, he cut off the safety belt as Ms. Roeder was regaining consciousness. Mr. Robeck noticed that the firewall was glowing and the flames were getting bigger. He grabbed Ms. Roeder out of the burning vehicle, and moved her about 20 feet away. Seconds later the car exploded into a fireball. Firefighters from Cascade Locks Fire & EMS, Skamania County Fire District #5 and City of Stevenson, Washington Fire Department responded and extinguished the fire that had also spread up the embankment into nearby trees. Ms. Roeder was treated and released.

EMS UNIT CITATION

The EMS Unit Citation recognizes acts of organizations, units, or specially constituted teams in providing emergency pre-hospital care or EMS system support activities under extreme circumstances.

Colton Call – August 7, 2012 Colton Rural Fire Protection District #70 Molalla Fire Protection District #73 Oregon Department of Forestry – Molalla Unit Clackamas County Sherriff's Department Life Flight Network American Medical Response – Reach and Treat Team Estacada Rural Fire Protection District #69 Clackamas County Communications 9-1-1 Clackamas County DOT Emergency Response Coordinator/ CCSO Posse Oregon Army Air National Guard

Colton Rural Fire Protection District #70

Fire Chief Richard Beaudoin - Paramedic Assistant Chief Gary Anderson - EMT Captain Kent Carroll - EMT-Intermediate Lieutenant Eric Cline - EMT Lieutenant Rob McCorkle Firefighter Eric Bjarnson Firefighter Sarah Cline - EMT Firefighter Jason Land - EMR Brad Kuhn - EMT-Intermediate Firefighter Tom Judd

Molalla Fire Protection District # 73

Lieutenant Clint Shaver - Paramedic Firefighter Jamie Wakefield - Paramedic

Oregon Department of Forestry-Molalla Unit

Forest Officer Jesse Batson Forest Firefighter Chris Wakefield

Clackamas County Sherriff's Department

Deputy Stephen Funk Deputy Darryn Kuehl Deputy Scott Meyers Deputy Dennis Kauffman

Estacada Rural Fire Protection District #69

Chief Bob Morrisey - EMT-Intermediate Firefighter Trace Richard - EMT

Clackamas County Communications 9-1-1

Dispatcher Fred Yungbluth Dispatcher Tracy Jacobson Dispatcher Andrew Mickelson Dispatcher Lori Gillingham Dispatcher Megan Pointer Dispatcher Emily Horn Dispatcher Jaime Cooper Dispatcher Brandy Ritter Dispatcher Susan McDaniel Dispatcher Hollie Burbach

American Medical Response—Reach and Treat Team

Robert Aberle - Paramedic Barry Morally - Paramedic

Oregon Army Air National Guard

Pilot Commander—Lt. Col. Mark Ulvin Pilot –CW2 John Adams Crew Chief - SSGT Mark Carter Flight Medic—SFC Patrick Casha

Life Flight Network

Pilot Chris Boehm Edward Little - Registerd Nurse Candyce Schneider - Paramedic

Clackamas County DOT Emergency Response Coordinator/ CCSO Posse

Mike Hattan Robin Hattan

Civilian Service Award

Rob Seubert

EMS UNIT CITATION

Colton Call – August 7, 2012

On August 7, 2012 a group of 3 women were riding horses in the woods of Colton in Clackamas County. One of the horses was spooked when they came upon a hornet's nest and bucked the 56 year old female rider while heading up an incline. The horse lost its footing and fell backward, rolling onto the rider. The area in which the riders were located carried little or no cell coverage so the group decided to send one person to find help and the other to stay with the injured party. After an unknown amount of time the person was able to make it to a road but was unfamiliar with the area and unable to inform dispatch of her location. At 12:34 units from Colton and Molalla Fire Department were dispatched to Cox Road. An Oregon Department of Forestry unit also responded. The patient information given was that a female was stepped on by a horse, was not talking, had difficult and shallow breathing, left hip pain and deformity to her leg. LifeFlight

was activated along with additional resources coming from the Estacada Fire Department. As crews arrived to Cox Road it was quickly realized it was not the correct location of the caller. Clackamas County Communications narrowed the call down to somewhere around or between Cox Road and Bittner

Millers Road.

After splitting crews up into two teams, the caller was eventually located. She tried leading one of the teams back to the injured rider, but after 3 or 4 miles into the search the caller became disoriented and crews had to return. While returning it was reported that the caller that was leading the crew had been stung by a hornet and had an allergy to the stings.

Additional crews were requested as was Clackamas County Sherriff's office, AMR – Reach and Treat, and the Oregon National Air Guard. During this time and almost an hour after the original call to 9-1-1 the party that stayed behind to help the injured rider was able to get through on her cell phone and give an update of the patient's condition. The determination was made to start having apparatuses sound their sirens intermittently and see if the caller could hear the sirens. To add more urgency to the situation - the caller's cell battery was low. Two hours into the incident the caller was able to hear one of the sirens narrowing down the general area to searchers. A team consisting of members from Colton Fire, Molalla Fire, AMR-RAT, CCSO, CCSO Posse and ODF hiked approximately 4-5 miles into the forest and found the patient.

The exact location of the crews and patient was still unknown and attempts to use GPS on the crew's cell phone would come back with errors. After an update of the patient's condition, the decision was made to have LifeFlight fly over the area and have the crews direct LifeFlight to their location by sound. LifeFlight was able to locate and give an exact location of the crews enabling Oregon National Guard to come in with the Blackhawk and airlift the patient out. While guiding the OAG to the location, one of the medics noticed the football sized hornet's nest in the tree. Concern grew over what would happen from the rotor wash from the helicopter and the reaction it would cause or create from the hornets. The decision was made to call off air rescue, package the patient and carry her out of the woods.

A second team then hiked in to assist with manpower and supply pain medication. The original route in was rugged, untamed, and had too steep of an incline in some areas to safely get the patient out so an alternate route out was planned. A citizen who knew the area well offered his assistance and with the help of one of the AMR-RAT members jumped on the citizen's motorbike and cut a path for the rescuers to a logging road. After 4 hours of searching, miles of hiking into and out of rough, dangerous terrain, the patient was finally extricated and loading into LifeFlight where she was flown to OHSU and fully recovered from her injuries.



The EMS Unit Citation recognizes acts of organizations, units, or specially constituted teams in providing emergency pre-hospital care or EMS system support activities under extreme circumstances.

Thompson Falls Call – July 23, 2012 Seaside Fire & Rescue Clatsop County High Angle Rescue Team

Seaside Fire & Rescue Doug Barker, Cpt. Donny Beck, Cpt. Tony Biamont, Chief. Joey Daniels, Div. Chief Chris Dugan, Evan Edwards, Todd French, Tracy Gassner, Lt. Jeramy Houston, Colin Houston, Bill Mitchell, Lt. Justin Parker, Jacob Rose, Lisa Talamantez, Cpt. Mike Smith, Will Steinweg

HART Team: Charles Dice, Matthew Gardner, Scott Huls, Kevin Miller, Steve Moon, Matt Phillips, Bruce Scott, Alan Smiles, Derrick Snow

On the afternoon of July 23rd, Seaside Fire & Rescue was dispatched to the Thompson Falls area for a male patient that had fallen from the waterfall. Initial responders from Seaside F&R pushed through heavy underbrush to the base of the falls. The patient could be seen sitting on a narrow ledge of the falls, with water coming down around him. Responders followed the game trail along the side of the falls, and made their way to a small, rocky outcropping to find their patient partially submerged in a shallow pool. The patient had slipped while attempting to climb the face of the falls, tumbling 50 feet to the outcropping, and narrowly avoiding another 30 feet to the bottom. Clatsop's HART Team was activated and the responders continued with patient assessment and care. With a complaint of neck, back, hip pain, chest pain, and difficult breathing, Seaside rescuers packaged the patient and performed a needle decompression while the HART team set up their ropes. They worked on a small, ledge, standing on slick, moss covered rocks or knee deep water, with water constantly coming down around them. In adverse and hazardous conditions, the patient was stabilized and packaged to a stokes basket for transport. With the efforts of the Clatsop County High Angle Rescue Team, the patient was hoisted off the ledge after more than 90 minutes, and turned over to an awaiting Life Flight crew, and was transport to Portland.





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Thompson Falls Call – July 23, 2012





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> HWY 97 Entrapment call - November 9,2013 **Crescent Rural Fire Department**



Yvonne Huston - EMT-Intermediate Julia Kirchner John Brown - EMT-Intermediate Charlie Humbert - EMT Scott Ignazzitto Taylor Jernigan - Paramedic

Kyler Kirchner Terri Anderson - EMT Lyman Flenner - Chaplain Tyler Bain - EMR

Steve Finneran Louise Giordano - EMR

On November 9th 2012 at 2309 hours Crescent RFPD was dispatched to a reported motor vehicle crash involving 3-4 vehicles with entrapment Initial response was one engine and one ambulance. Additional resources from other agencies were requested due to significant snow in the area and the delays that were expected. With temperatures below freezing ,and snow moving in again and heavy extrication needed, a decision was made to stabilize the patient in the vehicle during the complex, lengthy extrication. Numerous air assets were requested as eight patients were identified in various states of injury; weather conditions prohibited air assets to fly. Crescent Firefighters began the task of heavy extrication on the trapped individual, while more firefighters began patient triage and treatment of the other 7 patients. Communication became a major concern as all individuals were of Spanish speaking decent and an interpreter was called to the scene.

Four patients were transported by Lapine RFPD ambulances, while an additional three chose to go by POV with friends. After an hour all patients had been transported and or evaluated at scene while extrication continued on the 8th patient. With temperatures dropping and snow

falling, keeping the one trapped paramount as i.v lines attempted trapped patient was extricated Ambulance to the hospital. Weather conditions, multiple language barriers, and initial lack Fire personnel, but only proved anything.



individual warm became to freeze. Thirty minutes later the and transported by Crescent Fire

patients, heavy extrication, of resources challenged Crescent that they can work through

ADMINISTRATOR OF THE YEAR AWARD

The EMS Administrator of the Year award recognizes an EMS system administrator who has distinguished themselves through noteworthy contribution to a local, regional, or the statewide EMS system. This year's recipient: Joe Gregorio - EMT & Dan Brattain - EMT Cal-Ore Life Flight



While it isn't typical to nominate two people for an award, I had to nominate them together because that's the way they run our company: together.



Dan Brattain is the Chief Executive Officer of Cal-Ore Life Flight and Joe Gregorio is the General Manager. Together they do so many wonderful things for our company and our community. Both Dan and Joe maintain an EMT license. They aren't just administrators, but when necessary, responders as well. They have spent countless hours helping complete strangers in need. Dan frequently donates his helicopter, assisting Search and Rescue teams and local law enforcement. He also volunteers his time for multiple Boards of Directors that ensure the well-being of our community. He is always calm, cool, and collected in his demeanor, and is trusted and well respected by everyone.

Joe has spent endless hours, not only on our ambulances, but as a captain on his local volunteer fire department, where he has been an active participant in fire-rescue for almost 30 years. He too, is well respected, and very dedicated to the EMS field. Joe is always looking ahead and preparing for the unexpected.

Together, Dan and Joe offer support and structure for our employees. Together they contribute to the safety and success of our community. They consistently offer compassion, experience, and dedication to EMS. And they do it honorably and willingly.



EMS COMMITMENT TO QUALITY AWARD

The EMS Commitment to Quality Award Honors an EMS system or individual EMS agency, or sub-unit of an EMS agency, which has demonstrated commitment to the principles of quality improvement, customer service and excellence in EMS. This year's recipient: Mercy Flight Explorer Post 131



In 1995, Tim Sutton along with Mercy Flights Inc., started the Mercy Flights Explorer Post #131 for young adults to learn about Emergency Medical Services. The Explorer Post gives young adults opportunities for hands on experience, the chance to learn responsibility, learn about themselves and their capabilities.

Explorer Post #131 sets a high Quality Improvement standard that has developed the program into the success it has become today. This unique EMS program is completely Explorer driven. The Explorers take on the responsibility of the reviewing process of new candidates, conducting weekly meetings, creating and teaching lessons each week at meetings, and providing volunteer medical assistance at events in the community all under the supervision of advisors.

The Explorers provide EMS Customer Service on a weekly basis at local and national events such as: high school and local sporting events; Special Olympics; senior fairs; musical events; Boy and Cub Scout events including the National Boy Scout Jamboree; fundraising events, and school career fairs. They also teach first aid to various community organizations.

The Mercy Flights Explorer Post has opened many doors for its participants. Because of these opportunities, past Explorers have gone on to become not only EMT/Paramedics with Mercy Flights and other agencies, but also firefighters, police officers, nurses, nurse practitioners, and medical doctors.

The Mercy Flights Explorer Post is recognized as one of the top premier youth-based EMS programs in the nation. The Mercy Flights Explorer post has been awarded countless local and national awards over the past 18 years. Excellence in EMS is not only a goal of the program; it is the standard. Because of the Explorers, Mercy Flights ,and dedicated post advisors, the Mercy Flights Explorer Post 131 has proven time after time that they have demonstrated the principles of quality improvement, customer service and excellence in EMS.



PROVIDER OF THE YEAR AWARD - EMT

The EMS Provider of the Year Award honors an individual EMR, EMT, AEMT, EMT-I, and Paramedic, each of whom are exemplary in his or her quality of patient care and/or dedication to their community. This year's recipient: Randy Carlton – EMT Metro West Ambulance Vernonia Rural Fire Protection

When Randy Carlton moved to Vernonia in 2007, he had no idea that within days his new home would be flooded and the small community that he volunteered in as an EMT-Basic would face such a heart wrenching disaster. In the years that have followed, Randy not only stayed in this small mountain community but he has truly made Vernonia his home along with his wife and children. Randy believes that you must be the change you want to see and that in order to change things, you must get involved! Randy is an EMT with Metro West Ambulance since November 2006. He has been a volunteer with the Vernonia Volunteer Ambulance Association since 2007 and as a volunteer with the Vernonia Rural Fire Protection District since 2009. Randy currently serves as the President of the Vernonia Volunteer Ambulance Association. He is especially involved in the community during the Vernonia Friendship Jamboree and Logging Show. His Operations Supervisor Jeff Mathia stated that Randy's hard work in developing improvements in their



recruiting, overall development and retention of their volunteers has contributed to their Association's success. Jeff also states that Randy has participated above and beyond as a volunteer. As a volunteer with the Vernonia Rural Fire Protection District, he is currently an officer in training. Randy coordinates the Vernonia Volunteer Fire & Rescue Golf Benefit held during the Vernonia Jamboree each August. This tournament raises money to purchase toys during the holiday season for "Toy & Joy". Randy Carlton is an American Heart Association CPR instructor who conducts classes for his community and teaches EMT courses and continuing education classes. In his spare time, Randy is a member of the Vernonia Festival Committee; Christmas in Vernonia Committee and serves as a volunteer for the Vernonia Head Start Program.





The EMS Provider of the Year Award honors an individual EMR, EMT, AEMT, EMT-I, and Paramedic, each of whom are exemplary in his or her quality of patient care and/or dedication to their community.

This year's recipient: Shawn Wood - Paramedic Metro West Ambulance

Shawn Wood has always followed the credo "lead by example". A statement he not only says



but truly lives. Shawn Wood is currently a Senior Paramedic and a Field Training Officer (FTO) at Metro West Ambulance. He started with MWA in 2003, Senior Paramedic of the Year in 2007 and this year one of the 2013 "Star of Life" recipients for the American Ambulance Association. He completed the CCEMT Program through the University of Maryland Baltimore County and Legacy Emanuel Hospital in Portland under the direction of Ameen Ramzey, MD, Medical Director. As a FTO, Shawn directly trains those new to our company and new to the field. He understands that "how he leads" is a direct influence on those he works with and knows it is a key component in fostering the professional development in others. In March, Shawn Wood was recognized as a "2013" Star of Life" by the American Ambulance Association for involvement as a FTO and in the expanding roles paramedics can play in the evolving healthcare industry. He believes in the concepts of community paramedics, telemedicine, critical care trained paramedics and how they can

offer cost effective alternatives to many traditional healthcare services. Shawn received his award in Washington, D.C. as one of 80 EMS professionals recognized nationally. Shawn believes in being involved. He is a current member of the regional Protocol Development Committee covering Washington, Multnomah, Clackamas, Clark and Columbia counties; he is a member of the OHSU/OIT Paramedic Advisory Committee. With his beliefs that paramedics can change their role in our evolving healthcare industry, Shawn is participating in a combined effort pilot project between Metro West Ambulance and Kaiser Permanente using paramedics in a community setting. When there is new ground to break, Shawn isn't afraid to step in and step forward.



The EMS Medical Director of the Year Award honors a physician who serves or has served the EMS system by providing medical direction, on-line or off-line, and who has served with distinction.

This year's recipient:

Paul Norris, MD.

Douglas County Fire District #2, City of Roseburg Fire Department, Winston-Dillard Rural Fire District, and North Douglas County Fire and EMS

Paul G. Norris, MD graduated from in 1973 and, after residency, Douglas County where they raised work as an emergency room Hospital, which led to a 25 year established Roseburg's first urgent hospital's board for 16 years. He career to emergency medicine. In the late 70s, Dr. Norris start one of Oregon's first ALS nurse, a Respiratory Therapist and improved dramatically. He worked Dillard Rural Fire District, teaching persuading the ICU head nurse to



Oregon Health Sciences University moved with his wife Sandy to their three daughters. He began physician at Douglas Community stint as physician ED director. He care facility, and served on the has committed his entire 39-year

convinced the hospital board to ambulances, staffing it with an ICU an EMT. Pre-hospital care with the firefighters at Winston them to start IVs and later allow six of the firefighters into a

nursing class to interpret ECGs. Those six firefighters later became ACLS certified and some of Oregon's very first pre-hospital ALS providers.

He served on the first Advisory Committee created to develop the County Ambulance Service Area Plan, which ultimately resulted in the first Douglas County ambulance franchise agreements. Dr. Norris has served as medical director for most of Douglas County's EMS agencies, both paid and volunteer. For many years he donated his time, never receiving compensation for the countless hours he dedicated to the EMTs and Paramedics under his direction. It would be difficult to find EMS providers in Douglas County, past and present, who have not served under him.

Although he might have tried to lighten his EMS responsibilities over the years, he kept being called back. When his best friend, Chuck McCart, MD became ill, Dr. Norris again stepped up and assumed responsibilities as medical director for several EMS agencies in Douglas County, first assisting and then taking over after Dr. McCart's death.

He continues to serve as physician advisor to Douglas County Fire District No. 2, the City of Roseburg Fire Department, Winston Dillard Rural Fire District and North Douglas County Fire and EMS, as well as numerous volunteer agencies.

He taught us much and has been a mentor and a friend to many. As he prepares to pass his EMS responsibilities to another capable medical director, we wish him well.







EMS CROSS AWARD

The EMS Cross Award honors a EMT who by act or deed represents the most outstanding achievement in EMS over an extended period of time. This is the highest award that can be conferred in the absence of extreme conditions and extraordinary circumstances.

This year's recipient: John "Ed" Sullivan - EMT Mercy Flights, Inc.

For the past 18 years John 'Ed' Sutton has volunteered as the primary advisor for the Mercy Flights Explorer Post #131. Ed has selflessly carried on and maintains the Explorer Post his son Tim started. The Explorer Post gives young adults ages 16-20 who want to learn more about emergency medicine, the opportunity to with real world, hands on experience in EMS. Tim Sutton became an explorer in the program he spearheaded with his father Ed as an advisor. On February 5, 2000, just days before he was scheduled to receive a kidney from his brother Jeff, Tim passed away. Despite emotional devastation by his son's death, Ed unselfishly continued his involvement in the Explorer Post his son started.

Through Ed's leadership and guidance the explorer program flourished over the years. This program has provided opportunities for the young adults to provide medical standby and community service at countless local and national events including Boy & Cub Scout events, musical events, high school sporting events, local sporting events and countless other events.

A small list of Ed's many accomplishments include:



- Organizing job shadow opportunities at OHSU, Medstar Washington Hospital in Washington DC and ride-alongs with multiple Fire Departments from across the nation.
- Co-organized two ambulances being delivered to Paramedics for Children in Honduras and Guatemala.
- Organized a group of Explorers to provide medical standby at the last four National Boy Scout Jamborees.
- At the 2005 National Jamboree, Ed saved the lives of firefighters when he stopped them from spraying water on an electrically charged canopy pole that had already killed five scout leaders. A few days later during the opening ceremonies, Ed delivered medical aid during a 1,200 patient MCI due to heat exhaustion.
- Set up and maintains the Tim Sutton Memorial Scholarship Fund that has funded 45 Explorers to attend college.

Ed Sutton has been an integral part of every accomplishment of the Explorer program that his son started



so many years ago. It is his hard work, dedication and loving spirit that keeps the program alive and successful. If you ask anyone with the knowledge of Explorer Post #131, they will tell you the success of the post lies squarely in the lap of Ed Sutton. In word, act, and deed, Ed Sutton, EMT exemplifies the highest standards of the EMS community; representing, preserving, and forwarding the best traditions of our calling and profession.

EMS CROSS AWARD

The EMS Cross Award honors a EMT who by act or deed represents the most outstanding achievement in EMS over an extended period of time. This is the highest award that can be conferred in the absence of extreme conditions and extraordinary circumstances.

This year's recipient: David Lapoff – EMT Mid Columbia Fire & Rescue



Dave Lapof began his EMS career as a First Responder in 1988, and then obtained his EMT in 1989. Volunteering with several fire agencies in Washington's Whatcom County, Dave rose through the ranks to become Volunteer Training Captain.

During the mid-'90s, as owner of Bellingham's Northwest Ambulance, Dave learned the business of ambulance transport, billing, personnel management, vehicle design, and the benefits of collaborating with EMS agencies to improve patient care.

Moving to Oregon in 1996, Dave volunteered with Keizer Fire District and attained the rank of Volunteer Lieutenant. From 1997-2010, as a sales representative for Braun Northwest, he

was able to visit EMS agencies and to participate in numerous EMS conferences around the Northwest. Active with the Oregon Volunteer Firefighter's Association, Dave was President of OVFA 2000-2002. During his tenure he helped reorganize the association, worked on their strategic plan, and pushed for a greater emphasize on EMS.

Since 2003, Dave has been on the Oregon EMS Conference Committee helping to get national speakers and quality education. He continues with his involvement with this committee.

Dave was the first EMT to be appointed to the Oregon Medical Board's EMT Advisory Committee, and he Chaired the Committee from 2008-2010.

He has served as Fire Chief for several small rural fire departments and currently serves as Division Chief with Mid-Columbia Fire and Rescue in The Dalles. He has worked on various committees related to EMS in Oregon, and on legislation pertaining to EMS and volunteer benefits at the state and national level.



DIRECTOR'S MEDAL AWARD

The Director's Medal honors and recognizes an individual for particularly noteworthy and substantial contribution to the EMS system of the State of Oregon.

This year's recipient: TR Hilton

For over 25 years TR Hilton served in a frontier area covering approxiresponsible for overseeing the Blue Ambulance. During this time he set recruitment, training and retention of As the director of the hospital's public education in CPR, First Aid, and the hospital staff, EMS maintenance, grant writing, BLS ambulances established was the primary paramedic a week for over 20 years.



EMS as a volunteer and as paid staff mately 5,000 sq. miles. He was Mountain Hospital Volunteer high quality standards in efficiency, EMTs, Intermediates and Paramedics. ambulance service TR would manage AEDs, continuing education for EMS equipment and ordering, budgeting and QA/QI. He had 9 ALS / throughout the Frontier County. TR responder, working 24 hours / 7 days

TR started his career as an EMT in 1986 in Eastern Oregon. His dedication to EMS was clear from the beginning when he had to drive 153 miles each way to take the classes to become a part of the EMS-world from Pat Hart. TR eventually obtained his EMT, EMT 1, EMT 2, 2D and 3 and went on to the Journeyman paramedic program. In his tenure he was able to develop a volunteer pool near 70 at one point and he was able to create a program to reimburse the volunteers.

Relentless in his pursuit to see that people of his county received the care and service they deserve and know EMT's don't operate in a vacuum, TR's work on interagency cooperation developed allies in both Public Health and Public Safety.

He was relied on, highly respected and a regularly sought out EMS educator – whom everyone knew would teach quality education and it would be fact not opinion. He maintained his medical knowledge with the current standards always being the patients advocate and a rural frontier advocate. He would instruct several ACLS, PALS, PHTLS, EPC, PEPP, EMR, EMT, EMT-I, Haz-Mat, extrication and rope rescue classes over the years bringing it to everyone he could at little to no cost as he felt everyone should have the ability to get an education. He applied for and was chosen for numerous grants for education and equipment which have greatly impacted his agency to continue a high standard of care including MCI - disaster equipment – most of these grants were not just applied to his agency he invited anyone from all over the state to attend knowing his education would impact even metro/urban areas and make and impact. (Funding - Haz-Mat incidents, pediatric, equipment, radios, pagers, CPR equipment and AED's for the community – Funding EMR, EMT, EMT-I, CE classes: ACLS, PALS, PHTLS, PEPP, MCI drills, extrication, rope rescue and so forth) TR has been active at the state level attending meetings; he has been a certifying officer and a member of the disciplinary committee and EMS committee for the Oregon State EMS Office. He knew input from the rural and frontier areas was exceptionally important.

Even with his schedule, TR had the additional desire and responsibility of being an Incident Medical Specialist for Region 6. He was their paramedic advisor and QA/QI since 1994 and he was on a Type 1 National Incident Management Team responding to disasters and fires.

TR was known throughout Oregon and loved as a tremendous educator and was often a key speaker at statewide EMS education offerings. In addition, he was a key force for bringing high quality EMS care to the

rural and frontier environments in "Champion" for the rural EMS provider. office with the EMS Cross, Paramedic of Educator of the Year and an agency unit EMT- Paramedic of the year award Oregon Emergency Medical Services TR continued his position as paramedic advocacy, dedication and compassion and support of those inside and out of



Eastern Oregon and is seen as a He was honored by the Oregon EMS the year, distinguished services medal, citation and nominated for the National supported by Mr. Kitzhaber and the Association.

and ambulance director with the same for EMS and his community. The respect EMS across Oregon is incredible.

DIRECTOR'S MEDAL AWARD

The Director's Medal honors and recognizes an individual for particularly noteworthy and substantial contribution to the EMS system of the State of Oregon.

This year's recipient: Donald "Don" Heckathorn



On August 8, 2013, Jefferson County Paramedics rushed to aid a man who had sustained critical injuries after his motorcycle was struck by a car. They didn't know the man clinging to life was their chief and the leader they looked up to, one of their own.

Donald "Don" Wayne Heckathorn was born in Nampa, Idaho, March 19, 1949, he died August 14, 2013, from the injuries sustained in the crash. Don graduated from Madras High School in 1967 and received an associate's degree in automotive technology from Central Oregon Community College in 1969.

In public service nearly all of his adult life, in EMS as a career and as a reserve officer, deputy with the Madras Police Department and Jefferson County Sheriff's Office. Through the 1970s, Don worked for Warm Springs Forest Products and followed the family tradition of volunteering with the ambulance and fire department together with his father and two brothers.

In 1980, Don went to work for Metro West Ambulance and became a licensed paramedic in 1984. Don returned to Madras in 1987, and became the assistant chief of Jefferson County Emergency Medical Services in 1990. He became chief of the agency in 2007. When asked what his favorite part of the job was he said "Saving somebody's life!"

Don was a true role model. An "old school" paramedic, Chief Don was a leader in his profession and community and led his department with impeccable ease. To say the least, he knew his stuff, he was professional, educated, and had an air of dignity seldom seen when dealing with tense and sometimes controversial situations. He understood the changing needs of his department and responded to those needs daily without breaking a sweat. Never known to be talkative, in most situations he could get his point across with just one expressive look.

Don was loyal and dedicated to was a mentor to student an extraordinary man, husband, friend and as a paramedic and on so many lives and commitment to serving others. personal life, he leaves behind



his family and community. He paramedic's and EMTs. He was father, grandfather, brother, and leader he had a positive impact demonstrated the highest At the height of his career and an EMS legacy.

YEARS OF SERVICE

15 Years Sheila Jackson - Paramedic Metro West Ambulance Jerrilea Mayfield - EMT-Intermediate Sherman County Ambulance Sarah Nielso - Paramedic Metro West Ambulance Denise Petrasek - Paramedic Metro West Ambulance Leta Ann Reckman - EMR Sherman County Ambulance Henry Sorensen III - Paramedic Metro West Ambulance

> 20 Years Twyla Johnson - Paramedic *Metro West Ambulance* Janice Lee - Paramedic *Metro West Ambulance* Lloyd Liewellyn - Paramedic *Metro West Ambulance* Lee Miller - Paramedic *Metro West Ambulance*

25 Years Robert Berdan - Paramedic Metro West Ambulance

30 Years Randy Johnson - Paramedic *Metro West Ambulance* Jim Payne - EMR *Sherman County Ambulance* Shawn Payne - EMT-Intermediate *Sherman County Ambulance*

AST ALL

Tim Sutton Scott Punch – EMR Ryan Bishop George Eisert – EMT Intermediate Larry Etzel – EMT TR Hilton - Paramedic Aaron Beatty – Paramedic Daniel Von Moos – Paramedic Bill Bass – Paramedic Franklin Flick – EMT Joshua Miller – EMT Jessie Trader Donald Heckathorn - Paramedic