

Oregon  
Health  
Authority



2016

*Oregon EMS*

*Awards Banquet*

Book of Recognition



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***If you would like this information in an alternate format,  
please contact the EMS & Trauma Systems Program  
office.***

## INTRODUCTION

Welcome to the 2016 Oregon EMS Awards Banquet to honor those who have contributed in a clear and remarkable manner to excellence in EMS in the past year.

This *Book of Recognition* celebrates the recipients of the Oregon EMS program awards during the award cycle of June 1, 2015 through May 31, 2016. Each award entry provides brief descriptions of the award criteria, background and the accomplishments of recipients that lead to their selection.

EMS providers across the State of Oregon remain steadfast in their commitment and dedication to providing the very best patient care, to ensuring high quality education and training and finally, to improving the EMS systems in their communities. A heartfelt thank you to all those in the EMS community that work hard every day to make this a reality.

We would also like to thank the State EMS Subcommittee for Licensure and Discipline and the Oregon EMS Conference Committee for their assistance in the awards selection process.

Dana Selover, MD  
Director

David Lehrfeld, MD  
State Medical Director

Candace Hamilton, P  
EMS Program Manager

*Oregon EMS & Trauma Systems Program*

# Award Recipients

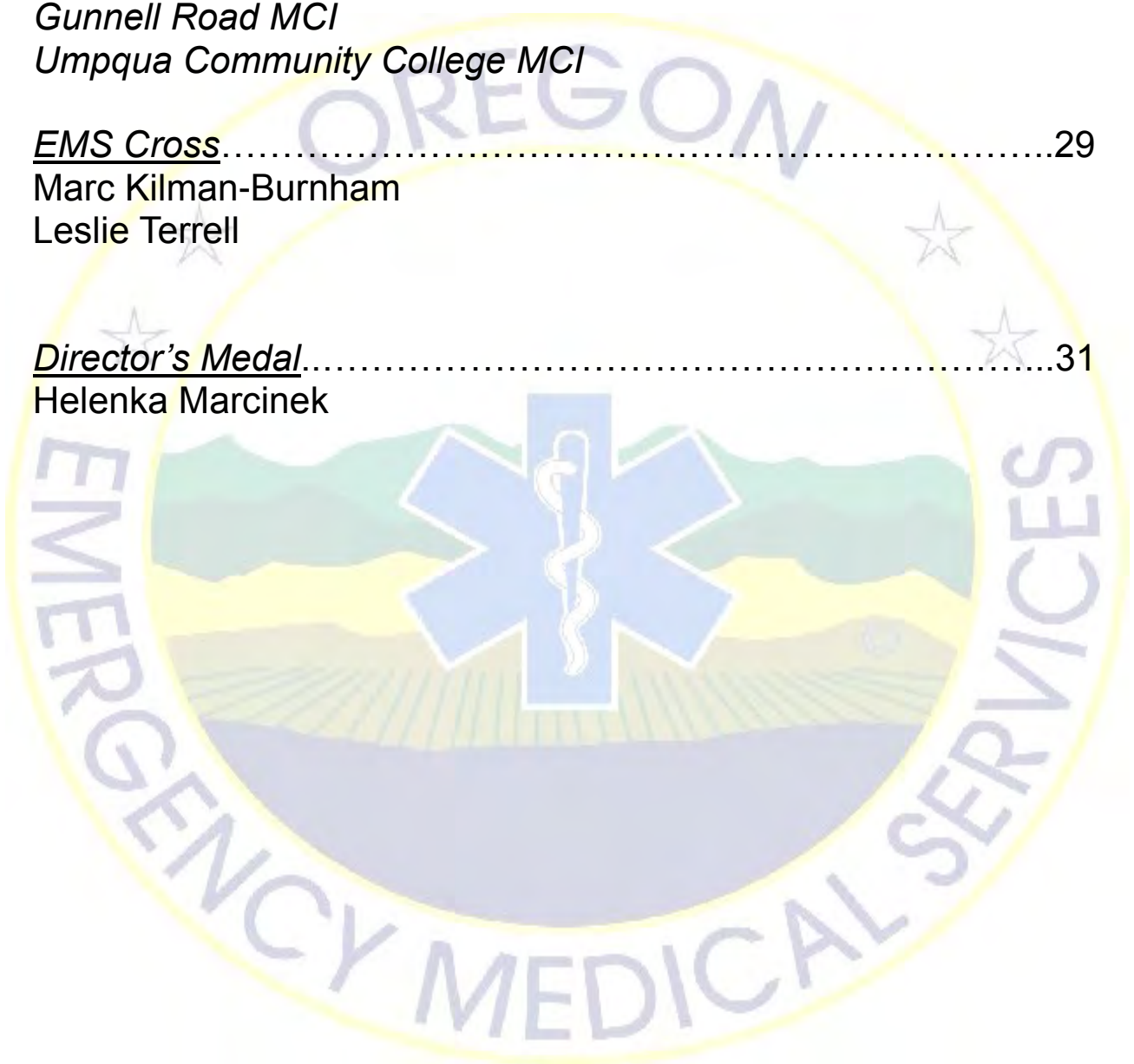
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# LAST CALL

**American Medical Response**  
Neil Clevenger

**Cal-Ore Life Flight / REACH**

Deborah Kroon  
Larry Mills  
Michelle Tarwater

**Carlton Fire District**

Robert "Bob" Mason

**Colton Rural Volunteer Fire Protection**

David Fraijo

**Douglas County Fire District 2**

Treven Taylor Anspach

**East Umatilla Fire District**

Casey Riddle

# LAST CALL

**Hoodland Fire District**  
Bob Reeves

**Medford Fire-Rescue**  
Mark Burns

**Medix Ambulance**  
David Dickson

**Seaside Police Department**  
Jason Goodding

**Sheridan Fire Department**  
Larry Eckhardt

**Siuslaw Valley Fire**  
Craig Spomer

**USFD Oregon Department of Forestry**  
Shannon Evans





## COMMUNITY SERVICE AWARD

*The Community Service Award recognizes an EMT who has made an outstanding commitment to non-patient care aspects of a community's EMS system.*

**This year's recipient:**  
**Natalie Schroeder, Paramedic**  
*American Medical Response*  
**Brandon Rigaud, EMT**  
*Grants Pass Fire Paramedic*



AMR  
Paramedic  
Natalie  
Schroeder  
and Grants  
Pass Fire/  
Rescue  
Engineer  
Brandon  
Rigaud are



being recognized for their leadership and support for the Grants Pass CPR Anytime program. CPR Anytime was a collaboration between AMR NW, Grants Pass Department of Public Safety Fire/Rescue and Grants Pass School District No. 7 – South Middle School to teach 8th grade students High Performance Hands Only CPR. The EMS community in Grants Pass is committed to increasing the number of citizens trained to perform CPR and how to use an AED. The program has supported over 800 Grants Pass students to be prepared to help someone in cardiac arrest until EMS providers arrive. With the increasing help of bystanders to assist a cardiac arrest patient hospitals within the region are seeing a steady increase in survival rate.



## EMS COMMITMENT TO QUALITY AWARD

***The EMS Commitment to Quality Award Honors an EMS system, EMS agency or EMS provider who has demonstrated commitment to the principles of quality improvement, customer service and excellence in EMS.***

**This year's recipient:  
Chief Don Johnson**

*Lake Oswego Police Department*



Early high quality CPR and AEDs save lives in cardiac arrest. Law enforcement officers are in a unique position to be the first on scene of a cardiac arrest. Don Johnson has been a champion of EMS and public safety in his extensive law enforcement and fire service career. Currently the Police Chief of the City of Lake Oswego Police Department, Chief Johnson shares a vision that law enforcement officers can be part of the EMS response system. He led his department to be early adaptors, carrying AEDs on all of their police vehicles and responding to cardiac arrests. This program led to a much bigger program. With his vision and assistance, ALL of the law enforcement agencies in Clackamas County now carry AEDs in their vehicles and most importantly, all of the agencies have agreed to respond to all calls dispatched as possible cardiac arrests. They perform CPR and deploy their AEDs, bridging the gap between onset of cardiac arrest and the arrival of EMS. Since the inception of this program, Clackamas County has had numerous law enforcement responses with CPR performed and shocks delivered by law enforcement prior to the arrival of EMS. Chief Johnson also directed his department to obtain naloxone and be trained to administer it. Once again, this program that originally started with Lake Oswego is now being implemented by law enforcement agencies throughout Clackamas County. I think that we can truly say that the law enforcement agencies in Clackamas County have become an integral part of the EMS system and the Chain of Survival. All the agencies and officers in the county deserve acknowledgement but none more than Chief Johnson. These lifesaving programs would not be in place without his tireless effort and support.



## LIFESAVING MEDAL

***This award recognizes an EMT who makes an extremely noteworthy contribution to efforts that result in the saving of a life while in an off-duty or volunteer capacity.***

**This year's recipient:**

**Joyce Himes**

*Wallowa Memorial EMS*



While Joyce Himes stands barely four feet eleven inches, those who know her 'look up' to her as Wallowa County's BLS/CPR instructor extraordinaire. Anyone who has taken CPR in Wallowa County has likely taken Joyce's class where she insists on perfect performance; heeding her own lessons, years of teaching and training have allowed Joyce to act instinctively to save a fellow human life. Joyce's training and years of teaching was tested on June 5, 2015 while she was off duty and out to dinner with her husband and friends. As the dinner party was being escorted to a table, Joyce overheard someone near her exclaim "are you choking?" She looked left and observed a couple sitting at a booth where a woman was completely unable to speak and was rapidly turning darker shades of red and purple. Joyce instinctively and without any hesitation sprang into action, moving to the woman's side asking "can you talk?" and "Are you choking?" Smoothly, without any pause and with a sense of confident purpose, Joyce began to repeatedly do the Heimlich maneuver until the obstruction was expelled from the woman's completely occluded airway. As the woman was rapidly recovering and Joyce offering to call an ambulance, but meeting resistance, she got up and casually proceeded to the back of the restaurant to join her party and enjoyed the evening together. The anonymous choking woman has every reason to be grateful for Joyce's actions. Those who witnessed this event insist that the woman would have had a very poor outcome with any further delay in opening her airway. Because of the quick thinking and response to the unknown woman Joyce Himes has been awarded 2016's State of Oregon Lifesaving Medal.



## LIFESAVING MEDAL

*This award recognizes an EMT who makes an extremely noteworthy contribution to efforts that result in the saving of a life while in an off-duty or volunteer capacity.*

**This year's recipient:  
Ross Ballou**

*Jackson County Fire District 5*



On February 7th, 2016 Ross Ballou's training was put to use to help save the life of his father Brian. Brian collapsed in his garage that day after finishing a bicycle ride. When Lynn, Brian's wife, discovered Brian unconscious she immediately called for Ross. He assessed his father, found no pulse and agonal respirations. Ross's Volunteer Firefighter/EMT training and experience from Jackson County Fire District #5, he immediately started CPR as Lynn called 911. Ross performed CPR on his father until Medford Fire Department and Mercy Flights personnel took over. Emergency crews shocked Brian multiple times on scene and during transport to Asante Rogue Regional Medical Center. Emergency Department personnel continued CPR and remarkably, they were able to restart his heart. Brian was then transferred to the Cath Lab where a stent was placed. Statistically, only 2% of people with this sort of heart attack survive. EMS personnel on scene noticed Ross's composure during the event; Justin Fish, a Firefighter/EMT at the scene stated, "If it wasn't for the early compressions delivered by Ross, I truly believe this would have been a completely different outcome". This statement was confirmed by Brian's cardiologist, who commended Ross for his prompt action, noting that such a good outcome would not have been possible without Ross's lifesaving actions. Brian is obviously thankful that his son saved his life, but Brian states he is most proud of his son for taking such great care of his mother during and weeks after the incident. When Ross is told he saved his father's life, he refuses to take credit; he selflessly directs the credit to the "whole EMS system". Ross Ballou made a noteworthy contribution in saving his father's life which will result in future memories with his father.



## CIVILIAN SERVICE MEDAL

***This Civilian Service Medal recognizes a civilian who provides extraordinary service during the course of an EMS emergency.***

**This year's recipient:**  
**Shawn Carter**  
*Lincoln City Police Department*



On December 16th around 8pm, Officer Carter from Lincoln City PD, along with North Lincoln Fire Rescue and Pacific West Ambulance responded to a vehicle accident in the area of Hwy 101 and NE 22nd. Officers Carter and Deluge located the vehicle about 1/4 mile east of 101 down a 20 ft. embankment. The conditions of this rescue involved a number of challenges. It was pitch black, raining, and the vehicle was about 40 ft. away from the road. The embankment leading to the vehicle was also very steep and there was about 6 inches of mud at the rescue site. The victim's car was full of personal belongings which Officer Carter quickly removed to allow EMS easier access to the patient. Officer Carter assisted in every single aspect of this rescue, specifically, he repeatedly reassured both trapped victims that everything was under control. Officer Carter held flashlights, assisted with gear, shielded the patients from weather, assisted in bringing the patients up the slippery steep embankment to the ambulance. He also went to the ER to speak with the family. Sadly, the driver in the accident did not survive her injuries and was pronounced dead before arriving at the hospital. While at the hospital, Officer Carter continued to offer support to all the rescuers involved in the call. He went on to make notice to the family that had arrived at the hospital and to the other victim. Officer Carter is a shining example of the teamwork between emergency services and how integral law enforcement is in our community. Officer Carter is abundantly helpful whether an MVA, a domestic assault, or a shooting. His role in this call went far above and beyond expectations of what Fire/EMS hope to see from Law Enforcement officers and we are all proud he is being recognized today



## EMS IMPACT AWARD

***This award recognizes an individual who has made a substantial contribution to the Oregon Health Authority's effort to develop a statewide EMS system.***

**This year's recipient:**

**Dr. Ritu Sahni**

*Providence Portland Medical Center*



Dr. Ritu Sahni has played a significant role in Oregon EMS for over a decade. He is a familiar face at EMS events across the state and has connected Oregon to the national EMS community for the benefit of our state. His accomplishment in service to our state are numerous. He has been very active in EMS medical direction throughout his career in emergency medicine. Dr. Sahni served as Oregon's first State EMS Medical Director for 5

years where he worked long and hard to develop and enhance the EMS system throughout Oregon. For the past 20 years, Dr. Sahni has maintained a key role in National Association of EMS Physicians, the national organization of EMS medical directors, serving as president of the organization in 2013-2014. He was instrumental in the establishment of physician subspecialty certification in EMS, for which he is a test question writer. His current advocacy includes support for the passage of H.R. 4365 - Protecting Patient Access to Emergency Medications Act of 2016. Dr. Sahni is board-certified in emergency medicine currently practicing at Providence Portland Medical Center. He completed an EMS fellowship at the University of Pittsburgh, was an assistant professor at East Carolina University, moved to OHSU where he was an assistant professor in the Department of Emergency Medicine. Dr. Sahni has been the Medical Director for Life Flight Network and the OHSU Communications Center and continues to do so for Lake Oswego Fire Department and Communications Center. He serves on the NREMT Board of Directors. Dr. Sahni has a new position as co-EMS Medical Director for Washington County EMS. His tireless advocacy and hard work to enhance EMS medical direction and the EMS system in Oregon truly earns him the EMS Impact Award for 2016.



**EMS EDUCATOR OF THE YEAR  
GAIL MARSH MADSEN AWARD**

*The EMS Educator of the Year Award honors an EMS educator, either pre-service or in-service, who excels as a teacher or who has made a significant contribution to the EMS education program in Oregon.*

**This year's recipient:**  
**Debbie Lane**  
*St. Charles Redmond*



Debbie Lane has contributed knowledge and experience to the EMS community through her many years of teaching in Central Oregon. Yet while she still continues to see patients as an Emergency RN, her legacy grows as her students have become educators, mentors, leaders and lifesavers. Because of her many years of educating Debbie Lane is the recipient of the Gale Marsh Madsen Award, EMS Educator of

the Year.

Debbie has taught many courses such as EMT-licensing, Paramedic-licensing, BLS-ACLS-PALS-PHTLS and many supportive courses for EMS throughout her career. She has dedicated most of her life to the care of the sick and afflicted and chose early on to pass on her knowledge and skills. She has instructed many EMTs and paramedics who are now in major leadership roles throughout Oregon. Through her teaching many students have extended her legacy to hundreds by providing medical care, leadership and training to others who have touched and saved lives.

Debbie's titles of Paramedic, Flight Nurse, and ER Nurse have contributed to her reputation as an exceptional educator. Debbie's standards have always been high. She is tough and demands a lot from her students but Debbie gave a lot of herself and helps her students to succeed even after the course is completed. Because of her, the quality of the providers she produced has been without question.





## ADMINISTRATOR OF THE YEAR AWARD

***The EMS Administrator of the Year award recognizes an EMS system administrator who has distinguished themselves through noteworthy contribution to a local, regional or the statewide EMS system.***

**This year's recipient:**  
**Timothy Peck**  
*Wallowa Memorial EMS*



Timothy D. Peck is a 35-year EMS veteran whose career focus is the development of high quality hospital-based ambulance services at the Critical Access Hospital (CAH). He is currently the EMS Director at Wallowa Memorial Hospital in Enterprise, Oregon and has previously managed the EMS services at Harney District Hospital in Burns, Oregon and Skyline Hospital in White Salmon, Washington. He is also a full time flight medic with Life Flight Network, based in La Grande, Oregon. Mr. Peck, who considers the “people of EMS” to be among

the most valuable assets of the rural community, has placed special emphasis on providing an environment for safe, effective, and efficient systems of quality pre-hospital care in the remote-rural community. He believes that quality critical care transport and transfer services are indispensable to the residents of our rural Oregon communities. Mr. Peck was among the first to implement some of today's more common pre-hospital technologies, including 12-lead and pre-hospital thrombolysis for STEMI patients, point of care lab testing using i-STAT technology, and advanced ventilation capabilities with high-quality transport ventilators. This year, Mr. Peck is being recognized for his continued focus on ensuring that the remote and rural patient has access to critical care transport and transfer services. These efforts will continue to help save lives in rural Oregon.



## MEDICAL DIRECTOR OF THE YEAR AWARD

*The EMS Medical Director of the Year Award honors a physician who serves or has served the EMS system by providing medical direction, on-line or off-line, and who has served with distinction.*

**This year's recipient:**

**Erin Burnham, MD**

*Mid-Columbia Medical Center*



Dr. Erin Burnham has a great passion for the EMS community demonstrated through her long years of service as the EMS medical director/supervising physician for Mid-Columbia Fire & Rescue for 18 years and for North Central EMS (Wasco, Sherman and North Gilliam Counties) for 14 years. Her in-depth case reviews and her constructive and encouraging support for the EMS personnel are truly appreciated. She responds to questions in a positive and informative manner and

makes volunteers feel comfortable when talking to her. Her open and supportive relationship with EMS volunteers has fostered a positive working environment. In addition, Dr. Burnham served as a member of the Oregon State EMS Committee for 15 years until her retirement from the committee in 2015. She is currently on the Advisory Committee for the Columbia Gorge Community College EMS Program, and in 2015 was elected President of the Oregon Chapter of National Association of EMS Physicians. Dr. Burnham is a board-certified emergency physician working in The Dalles, is active on the Gorge Heart Committee to increase the survival rate for Out of Hospital Cardiac Arrest, and teaches hands-only CPR to middle and high school students. She also teaches water rescue classes to the Port of Hood River Kiteboard Instructors, assists with robotics competitions, is a member of the Hood River Water Polo Advisory Board and is a camp physician for Athletes for Cancer at Camp Koru. Dr. Burnham has a long history with Oregon EMS and plays an active role in regional and state EMS medical direction leadership.



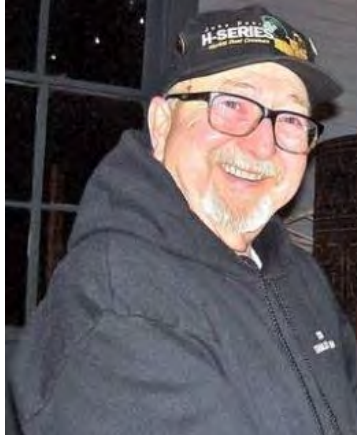
## PROVIDER OF THE YEAR AWARD – EMR

***The EMS Provider of the Year Award honors an individual EMR, EMT, AEMT, EMT-I and/or Paramedic of whom displays exemplary dedication in his or her quality of patient care and service to their community.***

**This year's recipient:**

**William Boone**

*Hamlet Rural Volunteer Fire Department*



William Boone moved to Hamlet in 1974 and began his fire service career in 1975 as a volunteer, joining the Hamlet Fire board in 1978, serving 8 years as he continued rising through the ranks to the position of fire chief in 1991. He has held this position for 26 years and is highly respected in the Hamlet community, surrounding districts, and well beyond. Chief Boone has seen many challenges throughout his career with the Hamlet Fire Department, through his dedication he has managed to outfit the district with modern equipment on a limited budget, build

the Necanicum fire station under his contractor's license and continues to recruit new volunteers into a close family of fire fighters and community members. He has helped expand the department's equipment from what originally was a truck, a jeep and some military surplus to what is now, two facilities for housing trucks, a new pumper and a rescue rig. He also has overseen grant writing and fundraising, crucial to keeping the department going. Bill is currently the longest standing volunteer fire chief in Oregon and the only volunteer fire chief in Clatsop County.

Along with these accomplishments, Chief Boone recognized the need to obtain more medical training and in 2008 he received his First Responder Certification. As a current EMR, the Chief still responds to calls and works hands on alongside his fire and EMS crew. While, Chief Boone officially retired from the Hamlet Fire District on August 17 of 2016 as Fire Chief, he remains an active volunteer and supporter of the district. His long years of support and energy for his district have made a great difference in his community.



## PROVIDER OF THE YEAR AWARD – EMT

***The EMS Provider of the Year Award honors an individual EMR, EMT, AEMT, EMT-I and/or Paramedic of whom displays exemplary dedication in his or her quality of patient care and service to their community.***

**This year's recipient:  
Trish Smith**

*Metro West Ambulance / Vernonia Volunteer*



Patricia (Trish) Smith joined Vernonia Volunteer Ambulance Association in 2008 as a driver. As a local school bus driver her knowledge of area roads drastically improved the volunteer's response time to incidents. In 2010, when she discovered her ability to stay incredibly focused while facing emergency situations, Trish earned her EMT. A loving wife for 21 years, and the mother of two active teenagers, she works full time for Metro West Ambulance Vernonia and Vernonia Volunteer Ambulance Association.

Trish deserves our respect and recognition for demonstrating her dedication to Metro West Ambulance, the Vernonia Volunteer Ambulance Association, and our community. For the last two years, while other members of the Association have stepped back to address health and family concerns,

Trish has placed organizational success above many personal events. Holding the Association's office of Vice President, chairing the Social committee, handling Administrative duties, planning recruitment, training and drills, Trish works directly with the local schools, to mentor high school seniors completing their senior projects, community members while planning Association events and fund raising, along with participation in community activities such as parades for St. Patrick's Day, 4th of July, and September 11th; the annual Easter Egg Hunt; EMS BBQ and Picnic; Logging Jamboree; Salmon Festival; Christmas Festival; chili cook-off and Toys for Joy efforts. She goes above and beyond, checking on each and every responder after calls to provide a calm, objective voice and emotional support. Trish is even known to send flowers and gift baskets to members when they need extra encouragement and caring. Trish has built relationships and a service culture in the Association based on caring, trust, respect, dependability and honesty. Her love for her family, friends, coworkers and community shines through in her service to the Association and the Community of Vernonia.



## PROVIDER OF THE YEAR AWARD – EMT Intermediate

***The EMS Provider of the Year Award honors an individual EMR, EMT, AEMT, EMT-I and/or Paramedic of whom displays exemplary dedication in his or her quality of patient care and service to their community.***

**This year's recipient:**

**Jodie Fleck**

*Rager Ambulance*



Jodie has been the driving force behind Rager Emergency Services. Her work and dedication to provide coverage in her rural community and the surrounding area has made Jodie an asset that should be acknowledged. Rager is a volunteer agency in a wilderness area of Oregon that Jodie established in 2004. The agency depends on volunteers and the community to support the area with care. Jodie has pursued training up to an EMT-Intermediate on her own expense and time in order to provide higher level of care in her rural community. She has organized and

obtained grants to provide equipment and supplies needed to have an ALS response to the more than 1,150 square miles and a 1-2 hours from any ALS treatment. Jodie organizes and provides training for the responders in order to keep their licenses and skills current. She has used her expertise in billing, funding, organizing and recruiting to prop-up Mitchell Ambulance's Service. Jodie has spent the last 2 years revamping and preventing the Mitchell agency from closing. This has preserved local EMS for more than 200 people in another wilderness area and has helped bond providers in the area with joint trainings for both Mitchell and Rager. She has championed support from the local Community College, Air Transport, and Crook County Fire and Rescue for ongoing training and recertification of the volunteers. Jodie's works with her community to provide required training to the ranchers in the area and also to the school bus drivers that could have to travel more than an hour away for required CPR certification. Jodie is selfless and hard working and cares about the greater good of her community and the area of Crook County.



## PROVIDER OF THE YEAR AWARD – PARAMEDIC

***The EMS Provider of the Year Award honors an individual EMR, EMT, AEMT, EMT-I and/or Paramedic of whom displays exemplary dedication in his or her quality of patient care and service to their community.***

**This year's recipient:**

**Larry Hornaday**

*Metro West Ambulance*



Hunter Patch Adams once said, "You treat a disease, you win, you lose. You treat a person, I guarantee you, you'll win, no matter what the outcome". As the type of Paramedic who treats people first, Larry Hornaday sets an amazing example to all those around him. His belief that every interaction we have with our patients and those around us is important, no matter how significant or insignificant those moments may seem, amplifies through his daily interactions with patients, co-workers and students. Larry started his career in 1990 and received his Paramedic license in 1993. He responds to

both 9-1-1 calls in Washington County and to non-emergency calls throughout the region. He also serves as a Senior Paramedic, a Field Training Officer and is the Medical Coordinator /Event Lead on behalf of MWA for Cycle Oregon and Reach the Beach. When Larry is not working in the field he turns to his other passion, improving equipment used in the field to better help the patient and the provider. As an inventor who is passionate about improving the care we render to our patients, Larry designed and built the Blue Bari. The Blue Bari is a steel and fabric device when mounted onto a standard gurney widens the patient area allowing the gurney to accommodate larger patients. Its width and padding allows for an increased comfort and stability for the patient as well as safety for the providers. Larry has also designed specialty stands for ambulances that accommodate computers allowing safe computer charting capability. His many years working in the field has helped him create equipment that will better those that are serving and also rendering care.



## Medal of Valor

***This award recognizes an act of personal valor or heroism in the delivery of line emergency medical care, and in good judgment results in the saving of a life under extreme conditions and in extraordinary circumstances.***

**This year's recipient:**

**Shawn King**

*American Medical Response*



Boatnik festival is an annual event on the Rogue River. With over 30,000 attendees the festival is the tenth largest event in Oregon. The final day of the event has the anticipated finale of hydroplane drag and sprint boat races with multiple competitions throughout the day. Sprinter boats can reach speeds of 80 mph while maneuvering tight quick turns through the course. As the sprinter event was coming to an end, a team was maneuvering a corner at high speeds when it was pushed underwater. The pressure of the Rogue River held the boat and the crew at the bottom of the river; the driver was able to punch out of his seat but his copilot was stuck. Shawn King, AMR rescue swimmer, located the submerged boat just in time to help pull the driver free and take him back to shore. Shawn then returned to the boat where he found the passenger and was able to extract her from the boat. While Shawn and the co-pilot were swimming back to shore, a bystander, who was attempting to help the co-pilot, started to panic in the water. Shawn, after retrieving two patients, returned to the river in order to rescue the distressed bystander. In all, three people were removed from the water, triaged and medical aid was called to the scene for transport to the hospital. If it was not for the quick actions of Shawn this could have been a very different story today. Because of Shawn's training with his team and his dedication to the Water Rescue team he was able to, without hesitation, save three people from a tragic ending. He made good Decisions, kept calm and even though he was exhausted, managed to administer patient care while help was responding to his location.



## EMS UNIT CITATION

***The EMS Unit Citation recognizes the department's organization, specialized teams and expert first responders in providing emergency pre-hospital care under extreme circumstances.***

### **Gunnel Road MCI**

*American Medical Response, Rural/Metro, Grants Pass Department of Public Safety, Rogue River Fire District, Mercy Flights, Grants Pass Fire and Rescue*

On August 15th, 2015 at 1158 pm AMR-Josephine, Rural Metro, and Grants Pass Department of Public Safety were dispatched to a motor vehicle crash. Information coming in stated that there were multiple patients and some of the occupants of the car had been ejected, and the vehicle had rolled down an embankment. The location of the crash was in a remote part of Josephine county about 15 miles outside of Grants Pass. With its rural setting and the information received additional resources were requested from Mercy Flights and Rogue River Fire district. Upon arrival, crews found multiple patients ejected from the vehicle and one occupant was under an SUV. Rapid triage was initiated and a total of six patients were identified with one requiring lengthy mechanical extrication from the overturned vehicle. Several of the other occupants were found in various locations around the scene. Incident command was established and responders were teamed together and assigned to a patient. The teams performed critical stabilization and care prior to transport from multiple ambulances and Mercy Flights helicopter. The patients were assigned and transported to different trauma centers throughout the region and state. The impressive aspects of this particular incident centered mostly on the smooth and coordinated rapid triage, incident management, quality patient care and communication between five different agencies in a rapidly evolving environment. The resulting outcome is evident of the enhanced working relationships found amongst Southern Oregon emergency service providers, which routinely translates to outstanding patient care.



**MERCY FLIGHTS**



**RURAL/METRO FIRE**

**AMR**



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### **Gunnel Road MCI**

*American Medical Response, Rural/Metro, Grants Pass Department of Public Safety, Rogue River Fire District, Mercy Flights, Grants Pass Fire and Rescue*

#### **AMR**

Kim Smith  
Rusty Riis  
Jeremiah Sayer  
Court Gordon  
Jay Therien  
Ryan Phelan

#### **RMFD**

Lance Shaw  
Alex Vasillia  
Austin Prince  
Nathan Stiewig  
Phil Turnball  
Josh Clip  
Codey Wilson

#### **RRFD**

Shawn Gallagher  
Jeff Fitzgerald

#### **Grants Pass Fire and Rescue**

Tony Strickland  
Brandon Rigaud  
Randy Delonge  
Marty Adamo  
Daniel Cook  
Vincent Ownbey

#### **Grants Pass Department of Public Safety – 911 Center**

Treva Aguinage  
Tyler Johnson  
Jackie Pulyer

#### **Mercy Flights**

Mike Ostrom  
Sheri Colton  
Joshua McCabe

## EMS UNIT CITATION

*The EMS Unit Citation recognizes the department's organization, specialized teams and expert first responders in providing emergency pre-hospital care under extreme circumstances.*

### Umpqua Community College MCI

*Douglas County Fire District 2*



On October 1, 2015 at 10:38 in the morning Douglas County Fire District No. 2 was dispatched to Umpqua Community College. Douglas County Law and Fire 1 Dispatch received multiple calls of an active shooter incident at the UCC campus. The initial report stated that there was a single victim with multiple gunshot wounds and an engine, ambulance and four chief officers responded from DCFD 2's headquarters. Within minutes, as the incident started to unfold, it was apparent that the incident was going to be bigger than first reported. DCFD 2's Chief Marlar requested two additional ambulances to the incident due to the nature and reports that were coming across dispatch. Chief Marlar and three of his chief officers were the first Fire-EMS on scene. As the responders entered the scene, meeting law enforcement at the classroom, Chief Marlar realized that this was a multi-patient incident and had approximately 20 victims with numerous fatalities. He established command and declared a Mass Casualty Incident (MCI) as the other chief officers triaged the people in the classroom and found patients. More units from other agencies were requested to respond to the scene and Mercy Medical Center was notified of the incident. While Chief Marlar was establishing an MCI and requesting resources, EMS Battalion Chief Teresa Mutschler immediately started triaging and the first two engine companies on scene assisted. A transportation division was established and transporting agencies were brought to the scene with their gurneys and gear. Patients were triaged and the highest priority patients were brought out of the classroom, handed over to the transporting unit and taken to Mercy Medical Center. Within minutes, approximately 45 Fire/EMS personnel in 10 ambulances, 4 engine companies and 5 chief officers from District #2, Roseburg Fire and Bay Cities Ambulance responded to UCC. There was a total of 19 victims. 10 patients were transported to the hospital and 9 fatalities were identified at the scene. In the end there were 10 fatalities and 9 injured. All

## EMS UNIT CITATION

***The EMS Unit Citation recognizes the department's organization, specialized teams and expert first responders in providing emergency pre-hospital care under extreme circumstances.***

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patients were transported to the hospital in just under an hour from time of dispatch.

In performing our duty as First Responders, we are often met with tragedy. We are defined by how we are able to learn to appreciate life and learn how to live fully. After honoring the victims and their families, we now take a moment to acknowledge our own.

Thank you – without your strength, teamwork and courage, many more lives may have been lost. It is your story, your actions, which we all will remember when we think of the UCC shooting response.

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Anderson, Russell  
Ballard, Melody  
Bay II, John  
Bierman, Ann  
Bullock, Tyler  
Caldwell, Willie  
Castenada, Juan  
Cole, Jeff  
Cook, Josh  
Dage, Kyle  
Felker, Ryan  
Ferguson, Tonya  
Findlay, Cameron  
Fong, Brennen  
Gauer, Larry  
Gettys, Dwayne  
Gray, Billy  
Hernandez, Mark  
Herrold, George  
Irwin, Will  
Kennedy, Roger  
Marlar, Greg  
McGinnis, Nolan  
McKnight, Scott  
Melvin, Joe  
Mutschler, Teresa

Page, Scott  
Perea, John  
Peterman, Doug  
Powell, Colleen  
Randall, Max  
Richardson, Scott  
Shoufler, Ray  
Stanton, Don  
Thompson, Aaron  
Thompson, Alex  
Torres, Matt  
Wafer, Danna  
Watts, Tom  
Wecks, Nick  
Wilkinson, Bob

## EMS Cross

*The EMS Cross honors an EMT who by act or deed represents the most outstanding achievement in EMS over an extended period of time. This is the highest award that can be bestowed in the absence of extreme conditions and extraordinary circumstances.*

**This year's recipient:**  
**Marc Kilman-Burnham**  
*American Medical Response*



Marc started with AMR in 1997 and has worked in Business Development, Governmental Affairs and now as the Operations Manager for the Special Services Division for the past 10 years. Marc works hard to connect the community to those who work in EMS. He is active and worked on countless boards in Clackamas County and beyond. Marc was the State Director of Education and Member services for the Oregon Health Care Association for several years working with long term care facilities across the state of Oregon. He has kept those relationships alive and is a sought-after presenter and keynote speaker on health care, leadership as well as customer service, across Oregon, Washington and Idaho. He was named the Oregon State EMS Administrator of the year in 2009 and also was given the Department of Defense/National Committee for Employer Support of the Guard and Reserve "Patriotic Employer" award for his support of his employees in active duty. In his personal life he spends many weekends a year traveling and teaching defensive tactics and martial arts around the Country. He is active in his church and can be seen volunteering at countless events throughout the year. His ability to GIVE BACK and his love for EMS is unmatched and why is being recognized. His Special Services Division is a fast paced multi-faceted division. Many of the current Paramedics and EMTs in this area started in SSD. Marc is an engaged and open door manager who enjoys helping his employees succeed in all areas of EMS. He expects his employees to demonstrate the highest level of customer service at all times. He can be seen running calls during snow storms as well as helping employees on daily calls.



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**This year's recipient:**

**Leslie Terrell**  
*Mercy Flights*



Leslie Terrell has dedicated his life to helping others. Few can say that they have committed their careers to the Emergency Medical Services system and fewer can say that they have had an active role in all facets of the system. At age 16, Leslie started his career by teaching CPR in his hometown of Mobile, Alabama and at age 18 began volunteering for his local ambulance service. After three years in the United States Air Force (and obtaining an EMT certificate while on active duty), Leslie began working as an EMT for a small ambulance service outside Fort Worth, Texas. He became a paramedic while working for Mid Cities Ambulance Service in Arlington, Texas. Later, Leslie was hired by Fort Worth Fire Department as a paramedic firefighter and ultimately promoted to EMS Supervisor. In the last 27 years, Leslie has worked in the State of Oregon in many roles. In 1989, Leslie moved to Oregon and began working as a paramedic for Medford

Ambulance and he was quickly hired as General Manager for Rogue Ambulance. He then worked as a paramedic for Mercy Flights and in 1998 began working for the State EMS and Trauma Systems as a trainer in the Mobile Training Unit. Based in Bend, OR, Leslie traveled thousands of miles providing training to Oregon's rural communities. In 2006, he returned to Mercy Flights as a Flight R.N. and quickly advanced to Education Manager. Currently, Leslie is the Communications Manager at Mercy Flights. He has been active on many local and State level EMS and Trauma advisory committees and is part of the Leadership Team that is pioneering the Mobile Integrated Healthcare program in Jackson County.



## DIRECTOR'S MEDAL

***The Director's Medal recognizes an individual who is particularly noteworthy and who has substantially contributed to the EMS system in the State of Oregon.***

**This year's recipient:**  
**Dr. Helenka Marcinek**  
*St. Charles System*



Occasionally, people are fortunate enough to have an incredible role model to support their work. Dr. Helenka Marcinek represents such a role model for AirLink Critical Care Transport and Bend Fire & EMS as the Medical Director for both programs for over 20 years. Her consistent pursuit of personal growth and demonstration of continuous learning in her role as Medical Director sets the tone for the whole team. She inspires the EMS providers, sets the bar high and challenges the “good enough”. Dr. Marcinek can be the clinical crew’s biggest advocate or when needed, their biggest accountability figure. In her active role in overseeing Central Oregon EMS providers she spends her time encouraging, motivating, equipping, defending and mentoring. She takes her position very seriously and cares about those she mentors. She pursues the best and will never be disappointed but may ask “What were you thinking? When needed in order to teach. Dr. Marcinek understands that her role also includes that of an EMS advocate to her colleagues in the hospital, both in the E.D. and beyond. Many times she has sought out those physicians who were unfamiliar with prehospital treatment paradigms. Dr. Marcinek has spent time explaining the rationale for the differences substantiated by citing various studies and trials when required. She is not afraid to move forward with protocols when the studies support it, even if it is new and unusual.

Bend Fire and Airlink CCT feel proud and are fortunate to call Dr. Marcinek their Medical Director. Her uncompromising commitment to the quality of their programs has ensured excellence in patient care and the professional development of the crews. Thank you Dr. Helenka Marcinek, for all that you do for your team and for the EMS System in Oregon.



**AirLink**  
Critical Care Transport

