

It's time to renew your OHP and other Medicaid benefits.



Take action to protect your benefits!

If you have Oregon Health Plan (OHP) or other Medicaid benefits, follow the steps below. If you had these benefits at any time during the COVID-19 pandemic, you may still have them.

Step 1: Make sure your address is up to date. You can do that on your own or get free help in any of the ways below:

 **Find an office or community partner near you at** [KeepCovered.Oregon.gov](https://www.KeepCovered.Oregon.gov).

 **Report changes and respond to renewals online at** [Benefits.Oregon.gov](https://www.Benefits.Oregon.gov).

 **Call 800-699-9075** weekdays from 7 a.m. to 6 p.m. You can get help in many languages — find the language line numbers at [Benefits.Oregon.gov](https://www.Benefits.Oregon.gov). Wait times are shortest between 7 a.m. and 8 a.m.

Step 2: Keep checking the mail for your renewal letters.

 When they come, **do what they ask right away.**



Letters are going out now through mid-2024. Not everyone will be renewed at the same time. Check your mail often for your letters from the state of Oregon.

[KeepCovered.Oregon.gov](https://www.KeepCovered.Oregon.gov)

Your renewal letters will tell you what to do.

You will receive renewal letters and a case summary, which explains your benefits. Read the case summary for each member of your household carefully. Contact us using any of the resources listed in Step 1 if you need help to understand.

Your letters might say things like:



OR



OR



You're automatically renewed for OHP or other Medicaid benefits. Review the information to make sure everything is correct. Tell us if anything has changed.

You need to provide more information to see if you're still eligible. You may be asked to send information or have an interview. You'll have up to 90 days to reply. The letters will explain what you need to do.

Your OHP or other Medicaid benefits are changing, or you no longer qualify. If this happens, you'll get a 60-day notice before your benefits end. We will send you information about your other health coverage options.

If you or a family member no longer qualify for OHP or other Medicaid benefits:

You may be eligible for Medicare. Call the Social Security Administration (SSA) at 800-772-1213 to enroll by phone or make an appointment at a local office. You can also enroll in Medicare online at ssa.gov/medicare/sign-up. Or you can go to OregonHealthcare.gov/GetHelp to find an insurance agent or a helper at the Senior Health Insurance Benefits Assistance Program (SHIBA). They can help you decide between your Medicare options.

If you are not eligible for Medicare, check to see if your employer offers an affordable plan. Be sure to talk with your boss or human resources department before your OHP ends. You'll get a special enrollment period when you lose OHP.

If you do not have Medicare or an affordable employer plan, **you may be able to buy a health plan through the Oregon Health Insurance Marketplace** for as little as \$1 a month. People who have lost OHP should sign up before their OHP ends, but have until July 31, 2024, to enroll. Plans cover things like prescription drugs, doctor visits, urgent care, hospital stays, and more. For more information, visit OregonHealthCare.gov or call 833-699-6850 (toll-free, all relay calls accepted). You can also visit a community partner or insurance agent for free, in-person help. To find one near you, visit OregonHealthCare.gov/GetHelp.



KeepCovered.Oregon.gov

