



Toolkit Nan Partner Ak Ri-Uipan Ro

Kwalok melele kein ñan member ro ak ro rej uwaan OHP im Medicaid kōn kōkkāāl in benefit ak jipañ ko rej bok jān injuran eo aer.

Kōjparok jipañ
ko jān injuran in
taktō eo am!



Etal ñan table of contents ak laajrak in kobban Melele im Jipañ ko:

Kommelele ko nan partner ro ak ri-jipan ro (nan wot ri-jipan ro im ejjab nan member ro)

- Ta emaron walok nan armej ro elon aer OHP im jipan ko jet jan Medicaid
- Ta emaron walok nan armej ro enaj jako benefit ak jipan ko aer
- Ta emaron walok nan armej ro ilo Medicare im ro ej kab 65 aer iio
- Ta emaron walok nan armej ro rej bok jipan ko aitok kutier ak long term care
- Ta emaron walok nan armej ro im rej bok jipan ikijien mona

Melele ko raorok nan member ro

Naan ko nan kenono ilo talboon ippan member ro

Kobban nuujleta (newsletter) ak email

Social media ak online post ko im jina/pija ko

Website, SMS/text im chatbot copy

Flyer ak pepa nan kwalok melele ko kon ien enrollment ak kanne pepa in injuran, ak komman oktak ko, im awa in jerbal ko an assister ro ak ri-jipan ro, im bar melele ko jet

Kommelele nan community partner ro ak ri-jipan ro:

Elon melele ko ijin nan jipan partner ak ri-jipan ro. Melele kein ejjab nan member ro.

Kommelele ko nan partner ro ak ri-jipan ro

Ilo kar COVID-19 public health emergency eo, federal government ak kien eo eolap ekar kotlok an Oregon kalonlok benefit ko im jipan ko nan armej. Ekar laplok jipan ko ikijjen mona, im armej rar maron pad wot im bok jipan jan injuran ko aer ilo ien pandemic eo jekron ne ejako aer maron pad wot ilo karok ko ak requirement ko.

Kōkkāāl ko ñan jipañ ko jān injuran in taktō eo

Kakien ko ilo ien pandemic eo emoj aer jemlok kutier ilo Eprol 2023. Jej aikuj kokkaal medical benefit ko ak jipan ko jan injuran eo nan aolep ro elon aer Oregon Health Plan (OHP), Medicare Savings Program ko, im jipan ko ilo Medicaid Long Term Care nan armej ro ewor aer utamwe ilo anbwin im rutto ro. Toolkit in, ak koba in melele im jipan kein, enaj lewaj kommelele ko kon program ko im wawein am maron jipan member ro kokkaal benefit ko aer.

Oregon ej jerbal im komman bwe en maron lukuun lon armej ro rej pad wot ilo kojparok im jipan ko jan injuran ko. Elon armej renaj maron bok wot jipan jan injuran eo aer. Nan jet armej, jipan kein jan injuran eo aer remaron oktak ak jemlok. Armej rej maron kalot jipan ko rej aikuji ilo bar injuran in takto ko. Ak kwoj aikuj komman pojak ko.

Armej ro elon aer OHP ak jipan ko jet jan Medicaid, rej aikuj lale bwe atorej ko aer ren jimwe im jejjet bwe kōmin maron tōpar er kon leta in kokkaal ko aer.

Ne ien an armej kokkaal, renaj lo juon ak lonlok jan juon leta koba case summary ak jidrik kommelele kon case eo aer. Leta kein renaj ba juon ian men kein jilu, im renaj ba ta ko armej rej aikuj kommani:

1. Kalikkar ke benefit ak jipan ko aer rej wonmaanlok wot. Rejjab aikuj uak leta ko aer.
2. Kajitok bwe ren komman kokkaal nan benefit ak jipan ko aer. Emaron iwoj duo leta, juon ej ba emoj aer kokkaal im rej aikuj jilkinlok information ak melele ko aer, im leta eo juon nan kwalok ta information ak melele ko rej aikuj jilkinlok im wawein jilkinlok.
3. Kojjela ke benefit ak jipan ko aer jan injuran eo aer renaj oktak ak jemlok im kwalok ia eo rej maron bar kalot jet injuran ko im rej maron drelon ie.

Ej menin aorok bwe aolep ren etale case summary ak kommelele ko ikijjen case ko aer im repoot oktak ko ne elon melele emoj aer oktak. Waan jonak in oktak ko nan repoot ej income ak onean, atorej, injuran in takto ko jet, im jete uwaan armej ilo mweo im rej jokwe ie ak household members.

Leta ko emoj aer jino ajedeed kio maanlok nan lukwon 2024. Community partner ak ri-jipan ro an community eo remaron kojerbal Medical Renewals Experience [Timeline](#) (juon website, ilo kajin English, im ej kommelele ta ej walok ilo ien komman kokkaal) nan jela im melele raan ko raorok, im makutkut ko im wawein komman jerbal ko. Timeline in ej nan assister ro ak ri-jipan ro im emoj aer train ak bok katak ko nan jipan ilo ien komman kokkaal. Im ejjab nan member ro.

Oktak ko ñan jipañ ko ikijjen moña

Ilo kar ien COVID-19 pandemic eo, ekar laplok jipan ko nan armej ikijjen mona. Laplok in jipan kein rej jemlok. Jet requirement ak aikuj ko nan Supplemental Nutrition Assistance Program (SNAP) nan maron in drelon renaj bojrak mokta im renaj bar ijjino.

Kottopar eo ej bwe en lukuun lon armej ren maron bok wot jipan ko jan injuran ko aer im en lon wot aer injuran in takto. Kōmij monono im kile jipan ko am.

Aorok in jerbal ko an community partner ro ak ri-jipan ro.

Ainwot juon community partner ak ri-jipan, elap an aorok jerbal eo am ilo am jipan armej ro bwe ren maron bok wot jipan ko jan injuran ko aer. **Komaron jipan ilo wawein in:**

- Lale armej bwe ren komman kokkaal nan atorej ko aer, talboon ko aer, im email atorej ko aer. Men in enaj komman bwe ren maron lo leta ak kojjela in kokkaal ko aer.
- Kakememej armej bwe ren pukot leta ko aer jan state in an Oregon. Kajjitok bwe ren riit im lale aolep leta ko aer ien eo emokajtata, im komman ta ko leta ko rej kajjitok. Emoj an leta ko jino ajedeed kio maanlok nan lukwon iio eo 2024.
- Konnaanek member ro kon wawein bok jipan, kokkaal, ak repoot oktak ak jenij ko:
 - Online ilo benefits.oregon.gov
 - Kürlok 800-699-9075 Mande ñan Bōlāide jān 7 awa jibboñ ñan 6 awa jota. Ne konaj ron
 - ainikien kenono, jiped nomba 5. Kottar jidrik. Ewor enaj uak ilo kajin English ak palle. Konaj ba lok kajin ta eo kwoj aikuji (Marshallese). Renaj connect ak lelok kwe nan juon ri-ukok. Pukot nomba in talboon ko nan bok jipan ilo kajin eo am ilo benefits.oregon.gov. Awa ko ejjab lukuun to am kottar ion talboom ej kataan 7 nan 8 awa jibbon.
 - Pukot juon opiji ak ri-jipan ro ilo KeepCovered.Oregon.gov
 - Partner ro ak ri-jipan ro rej maron kojerbal link kein nan kapok jipan:
 - Nan local opiji ko: oregon.gov/dhs/offices/pages/one-services.aspx
 - Nan community assister ro ak ri-jipan ro an community eo:
oregonhealthcare.gov/gethelp
- Jipan armej ro komman ta ko leta ko aer rej kajjitok. Ainwot bok information ak melele ko aer, kanne renewal form ak boom in kokkaal eo, ak komman ien interview ak etale ippan ri-herbal ro.
- Kakememej aolep bwe ren etale case summary ak kommelele ko ikijjen case ko aer im repoot oktak ko ne elon melele emoj aer oktak. Waan jonak in oktak ko nan repoot ej income ak onean, atorej, injuran in takto ko jet, im jete uwaan armej mweo im rej jokwe ie.
- Lelok ak kobaik lok armej ippan jipan ko jet ainwot Oregon Health Insurance Marketplace eo, ak jipan ikijjen mona ilo bukwon ko (lale ijin needfood.oregon.gov) ne jipan ko aer jan injuran eo aer enaj jemlok ak driklok.

Kōmij pād ñan ām jipañ eok!

Etal nan KeepCoveredPartners.Oregon.gov nan melele ko. Kwonaj lo kein jipan ko nan am download im kojerbal, wawein ko nan order kein jipan ko, webinar ko nan partnerro ak ri-jipan, im Frequently Asked Questions ak kajjitok ko elap kajjitok kaki. Komaron bar [sign up for the Keep Covered partner newsletter](#) (sign up nan Keep Covered partner newsletter eo)

Kōmij bar kojerbal online ad ko ak kojjela ko online, billboard ko, im local nuujpepa im radio ko nan topar member ro.

Kōmij konaan ron lomnak im kakkobaba ko am im uak kajjitol ko am bwe jen maron jipan OHP member ro im ro rej bok jipan jan Medicaid. Komaron kwalok am lomnak im kakkobaba ilo feedback@odhssoha.oregon.gov.

Bar melele ko nan partner ak ri-jipan ro:

Ta emaron walok nan armej ro elon aer OHP ak ro rej bok jipan ko jet jan Medicaid:

Oregon ej komman etale ko nan lale won ej maron pad wot ilo OHP ak bok jipan ko jet jan Medicaid ilo kotaan Eprol 2023 nan lukwon iio eo 2024.

- Armej rej maron bok wot jipan mae ien renaj komman kokkaal.
- Enanin aolep armej renaj maron wot bok jipan jan injuran in takto eo aer.
 - Jet armej enaj jako aer pad ilo injuran ko aer im renaj aikuj jipan apply ak kajeon drelon ilo injuran in takto ko jet.
 - Jet armej ilo Medicare renaj maron emakut nan bar juon Medicare Savings Program ak edriklok jipan ko ie.
 - Jet armej enaj lon ien aer kaitoklok jipan ko aer jan injuran ko aer nan Juun 2024.
 - Ejjab aolep renaj lo leta ko aer juon wot ien. Assister ro ak ri-jipan ro rej maron lale naat eo ien kokkaal. Ne ejjab kwe assister ak ri-jipan, komaron pukot juon ilo oregonhealthcare.gov/gethelp.

Armej ro elon aer OHP ak jipan ko jet jan Medicaid renaj lo leta in kokkaal ko aer im case summary ko ak kommelele ko kon case ko aer ilo mail jan state in an Oregon kotaan Eprol 2023 nan lukwon 2024. **Ej menin aorok bwe armej ren lale atorej ko aer bwe ren jimwe, im bar talboon nomba im email atorej.** Lale ijo iloñ nan wawein kommane men in, ak kapok jipan, ejjelok onean, nan kokkaal melele ko ak information ko aer.

- Leta ko renaj kwalok ta ko armej rej aikuj kommane.
 - Jet armej remaron jab komman jabrewot, im leta ko aer renaj ba men in.
 - Jet armej renaj aikuj lelok bar jet melele.
 - Jet armej renaj aikuj kanne pepa in kokkaal.
 - Jet armej enaj jemlok benefit ak jipan ko aer, im renaj aikuj sign up ak kanne pepa nan bar jipan ko jet jan injuran ko.
- Aolep member renaj bar aikuj etale case summary ak kommelele ko ikijien case ko aer im repoot oktak ko ne elon melele emoj aer oktak. Waan jonak in oktak ko nan repoot ej income ak onean, atorej, injuran in takto ko jet, im jete uwaan armej mweo im rej jokwe ie ak household members.
- Armej ro elon aer benefit remaron bok jipan, ejjelok onean, im loor komelele ko ilo leta ko, ilo aer kojerbal wawein jipan ko emoj kwalok ijo iloñ.

Ta emaron walok nan armej ro enaj jako benefit ak jipan ko aer jan injuran in takto eo aer:

Aolep renaj lon aer kojjela 60 raan mokta jen an jemlok ak janij jipan ko aer jan injuran in takto eo aer.

- Mene ejako an armej qualify ak maron pad wot ippān OHP ak jipan ko jet jan Medicaid, ebar lon kalot ko. Ej menin aorok bwe armej ren uak leta ko aer bwe state in an Oregon en maron kapok aer jipan jan injuran ko.
- Armej rej aikuj etale case summary ak kommelele ko kon case ko aer ilo leta ko aer. Ne elon melele ko rejjab jimwe, rej aikuj kurlok ONE customer service center eo ilo 800-699-9075 nan komman kajimwe mokta jan an jemlok benefit ko aer. (Kōmij bar bōk relay call ko. Kapok jipan ilo kajin eo am ilo benefits.oregon.gov.)
- Ne ejimwe melele ko ilo case summary eo ak elon lomnak ke armej eo ej maron wot qualify ak maron bok wot jipan jan injuran eo an, kajjitok lok ippān state in an Oregon bwe ren etale jemlok eo. Nan kommane men in, kajjitok nan juon hearing ak ien etale. Bok melele ijin: oregon.gov/oha/HSD/OHP/Pages/Appeals-Hearings.aspx
- Jet armej emaron jako kolla ko jan Medicaid nan long-term care ak jipan ko aitok kutier im rej bok jan Oregon Department of Human Services. Member ro rej inebata kon jipan ko jan long-term care rej aikuj konaan ippān case manager eo aer.

Armej rej maron ekkaalel injuran in takto ko jet:

- **Armej rej maron drelonlok ilo Medicare.** Kurlok Social Security Administration ilo 800-772-1213 nan am maron enroll ilo talboon ak komman am ien lolok ri-jerbal ro ilo local opiji eo. Armej rej maron bar enroll ilo Medicare online ilo ssa.gov/medicare/sign-up. Ak remaron etal nan OregonHealthcare.gov/GetHelp nan pukot juon insurance agent ak ri-jerbal in injuran ilo Senior Health Insurance Benefits Assistance Program (SHIBA). Ak remaron kurlok SHIBA ilo 800-772-4134.
- **Armej ro rejjab maron drelonlok ilo Medicare rej aikuj lale ne jikin jerbal ko aer ak jikin jerbal ko an baamle ko aer, elon aer injuran im emman onean.** Armej rej aikuj kenono im lale ippān boss ak eo ej lale ri-jerbal ro ak department eo an human resources ilo jikin jerbal ko aer mokta jan an jemlok OHP injuran eo aer. Enaj lon juon ien enroll ak kanne pepa mokta jan an jemlok OHP injuran eo.
- **Armej ro ejjelok aer Medicare ak injuran ko emman oneaer jan jikin jerbal ko aer rej maron wia aer injuran jan Oregon Health Insurance Marketplace eo.** Emaron lon onean in \$1 wōt ilo juon allōñ. Health Plan ak injuran kein rej jipañ kōn uno ko, ñe kwōj taktō ak lolok taktō eo am, urgent care ak jikin ko emōkaj am lo taktō ro ie, ilo ien am pād ilowaan aujpitol, im bar jipañ ko jet.
- **Armej ro ejako aer maroñ pād wōt ippān OHP remaron sign-up ak kanne pepa nan Marketplace injuran in takto ko ien eo wot rej jela kon raan eo enaj jemlok OHP ko aer.** Armej remaron enroll mokta jan an OHP ko aer jemlok bwe en ejjelok kataan an jipan ko jan injuran ko aer etal wot nan er, ak rej aikuj enroll mokta jan Julae 31, 2024.
 - Nan bōk melele, lale OregonHealthCare.gov ak kurlok 833-699-6850 (ejjelok onean call kein, bareinwot relay call ko)
 - Remaron bar kurlok ak etal ippān community partner ak ri-jipañ ro ilo community eo ak ri-jerbal in injuran ro, im ejjelok onean jipañ kein. Nan pukot joun ri-jipañ epaak ñan kwe, lale OregonHealthCare.gov/GetHelp.

Ta emaron walok nan armej ro ilo Medicare ak ro 65 aer iio ilo ien pandemic eo

Medicare ej injuran eo nan armej ro 65 aer iio im lonlok ak ro elon aer utamwe ilo anbwin. Armej emaron lon aer OHP, ak rej bok jipan ko jet jan Medicaid im bar Medicare.

- Jet armej elon aer OHP im rekar jino bok jipan jan Medicare ilo ien pandemic eo. Rekar pad wot ippa OHP ilo ien pandemic eo. Etan jipan rot in ej “full dual” konke elon aer Medicare im OHP.
- Armej remaron bar qualify ak drelon ilo Medicare Savings Program ko im rej jipan kolla onean ko ilo Medicare.

Aolep renaj aikuj komman kokkaal. Elon armej renaj aikuj interview ak komman ien etale ko ippa rijerbal ro nan lale ta jipan ko remaron bok jan injuran eo.

- Remaron bok jipan kolla onean Medicare Part B injuran eo, secondary coverage ak injuran eo kien kaduo, im an wonmaanlok “full dual” jipan ko ainwot takto in nii (dental) im ial ko nan im jan jikin takto ko im rejjab idin (non emergency transportation)
- Ne kwoj aikuj jipan ilo am pad im makutkut imweo imom ak ilo jikin lale ri-naninmej ko ainwot facility ko, kajjitolon kon jipan ko nan long term care.

Armej ro enaj jako OHP injuran eo aer remaron etal nan [OregonHealthCare.gov/GetHelp](#). Renaj maron etal ippa juon insurance agent ak ri-jerbal in injuran ak ri-jipan ro ilo Senior Health Insurance Benefits Assistance Program (SHIBA). Ak remaron kurlok SHIBA ilo 800-722-4134. Ri-jipan rein remaron jipan armej kalöt jipan ko jan Medicare im rekkar nan er.

Armej ro rej aikuj sign up ak kanne pepa nan Medicare remaron kurlok Social Security Administration ilo 800-772-1213 nan enroll ilo talboon ak ilo local opiji eo. Remaron bar enroll nan Medicare ilo [ssa.gov/medicare/sign-up](#).

- Eaorok bwe armej ren sign up ak kanne pepa nan Medicare ilo ien enrollment eo aer mokta. Len in ej jimjuon allon aitokan, jino jan jilu allon mokta jan an 65 aer iio. Remaron bar sign up ilowaan jijino allon ko im enaj jemlok OHP injuran eo aer.
 - Ne elon ekar jab maron sign up ak kanne pepa nan Medicare ilo ien eo 65 aer iio, rej aikuj sign up kio. Ne elon ekar jab sign up ilo ien eo 65 aer iio, ak ilowaan jijino allon ko enaj jako OHP injuran eo aer, remaron aikuj kolla penalty ak kaje nan ro rej rumwij in enroll ak late enrollment penalty.
- Ne ebar lon injuran ko jet ainwot jan jikin jerbal ko, remaron jab aikuj kolla penalty. Jouj im lale ippa Medicare nan kamool men in.
- Ne rej qualify ak maron drelon ippa Medicare Savings Program eo, rejjab aikuj kolla penalty.
- Bok melele ilo [medicare.gov/basics/costs/medicare-costs/avoid-penalties](#).

Ta emaron walok nan armej ro rej bok jipan ko aitok kutier ak long term care, rutto ro, im ro ewor aer utamwe ilo anbwin:

Medicaid long-term care, ak jipan ko aitok kutier, ekoba jerbal in jipan nan ro elon mojno ilo anbwin im komelij. Jerbal in jipan kein rej jipan armej rein ikijien ejmour ak aikuj ko aer im rejjab maron make kommani.

- Armej rej maron bok jerbal in jipan kein ilo moko imweir ak community ko aer, ak ilo mon lale ri-naninmej ro ainwot adult foster care, assisted living, residential, im nursing facility ko, im memory care community ko.

Armej ro rej bok jipan jan Medicaid long-term care rej aikuj kokkaal OHP ko aer im long term care jipan ko aer. **Member ro rej aikuj komman kajimwe ko ilo wawein topar er.** Rej aikuj lale wot im pukot leta in kokkaal ko aer ilo mail ko aer.

- Member ro remaron komman “Authorized Representatives” ak lelok mālim nan juon mōttaer ak juon ian baamle ko aer im rej leke bwe ren jipan ilo ien komman kokkaal. Authorized Representative eo ak armej eo emoj kemālim ej aikuj bar kajimwe wawein ko nan topar er.
 - Authorized representative form eo ilo kajin English:
sharedsystems.dhsoha.state.or.us/DHSForms/Served/me0231.pdf
 - Authorized representative form eo ilo kajin Spanish:
sharedsystems.dhsoha.state.or.us/DHSForms/Served/ms0231.pdf
- Armej ro rej pad ilo long term care, ak jikin kojparok ko aitok kutier, elon aer case manager nan jipan.
- Alikin kokkaal, member ro remaron pad ilo wawein kein ijin:
 - Ne rej maron wot qualify, emaron lon oktak ko ikijien jipan ko jan long-term care, ak OHP injuran eo aer enaj wonmaanlok wot.
 - Ne ejako aer qualify nan OHP kon wot income ak oneaer, enaj jemlok OHP benefit ko aer im long-term care jipan ko renaj jemlok.
- Ne elon ro im benefit ak jipan ko aer renaj driklok ak jemlok, remaron kajjitolok nan juon hearing ak juon ien aer kwalok abnōnō ne rejjab errā ak rej lōmnak ke ejjab jimwe jemlok eo jan state. Lale melele kein ijin:
oregon.gov/oha/HSD/OHP/Pages/Appeals-Hearings.aspx
- Oktak ko ilo OHP ak jipan ko nan long-term care ko an armej renaj jelōt ijoko rej pad ak jokwe ie. Armej ro rej jokwe ilo long-term care facility ko ak mon lale ri-naninmej, mon rutto ro, im ro rej bok jipan ilo moko mweir, rej aikuj jibadeklok case manager eo aer im lale ewi wawein aer pad wot ilo jipan ko im rej aikuj wot.

Ta emaron walok nan armej ro rej bok jipan ikijien mona:

Ilo ien COVID-19 Public Health Emergency eo, jet ro rar lonlok aer bok jipan ikijien mona. Emoj an jemlok emergency program in ikijien mona:

- **SNAP Emergency Allotments:** (jonan jipan ko jan SNAP ilo ien idiñ): Armej rar lo an laplok jipan ko ikijien mona ilo ien SNAP Emergency Allotment eo kar Eprol 2020–Pāpōde 2023. Emoj an jemlok laplok kein ilo Maaj 2023. Bok melele ijin:
[oregon.gov/dhs/ASSISTANCE/FOOD-BENEFITS/Pages/Emergency-Allotments.aspx.\)](http://oregon.gov/dhs/ASSISTANCE/FOOD-BENEFITS/Pages/Emergency-Allotments.aspx.)
- **Pandemic EBT and Summer P-EBT:** (jipan ko ikijien mona ilo ien pandemic eo): Jipan kein rej nan ajiri ro bwe ren bok jipan ikijien mona ilo ien COVID-19 eo. Emoj an jemlok jipan kein ilo Mae 31, 2023. Bok melele ijin:
[oregon.gov/dhs/ASSISTANCE/FOOD-BENEFITS/Pages/P-EBT.aspx.\)](http://oregon.gov/dhs/ASSISTANCE/FOOD-BENEFITS/Pages/P-EBT.aspx.)

Jet requirement ko ak maron ko nan bok jipan jan SNAP rekar bojrak mokta ilo ien COVID-19 Public Health Emergency eo. Kakien kein renaj bar oktak:

- **SNAP time limits:** (jonan ien am maron bok jipan jan SNAP): **Ilo Julae 1, 2023**, enaj wor etale maron ko an ro rej jerbal im bok jipan jan SNAP, ak Able-bodied Adult without Dependents (ABAWD), ak ro ejjelok aer dependent ak nejier ak rejjab claim ro jet ilo tax ko aer. Armej rej aikuj topar work requirement kein – ak remaron ellā ion requirement kein – nan bok jipan jan SNAP elonlok jan jilu allon iumwin jilu iio. Jet jikin ko im Tribal Land ko rejjab aikuj requirement kein. Bok melele ijin:
oregon.gov/dhs/ASSISTANCE/FOOD-BENEFITS/Pages/snap-time-limits.aspx)
- **SNAP temporary exemptions nan ri-jikool ro ilo college ak university ko:** Kakien ko im rekar jipan ri-jikool ro ilo college ko renaj jemlok kutier.
 - **Case ko rekāl** remaron kojerbal kakien ko nan Juun 10, 2023. Case ko im rej wonmaanlok wot remaron kojerbal kakien ko nan Juun 30.
 - Alikin Julae 1, 2023, case ko im rej wonmaanlok wot remaron pad wot nan ien komman kokkaal.

Jouj im kajjitol bwe armej ren lale needfood.oregon.gov im alimentos.oregon.gov nan pukot jipan ko ikijien mona ilo bukwon ko aer. Website kein elon aer flyer im social media card ko im partner ak ri-jipan ro remaron leto-letak. Ebar wor toolkit ak kein jipan ko ilo elon kajin ko.

Nan ro eloñ utamwe ak mōjno in ānbwin ak ro rej kōjerbal kajin ko jet ijellokūn English ak kajin pālle, OHA emaroñ lewaj melele ko ilo wawein ko āinwot, ukok ko, jeje killep, ak braille. Kurtok 503-945-5488 (ekoba relay call ko) ak lale feedback@odhsoha.oregon.gov.

Melele ko elap aer aorok nan OHP member ro im ro rej bok jipan ko jet

Jouj im kajedeed melele kein nan OHP member ro im ro rej bok jipan ko jet jan Medicaid nan jipan er kojparok injuran ko aer:

- Emoj an jino ien kokkaal eo nan Oregon Health Plan (OHP) im jipan ko jet jan Medicaid. Oregon ej jerbal im komman bwe en maron lukuun lon armej ro rej pad wot ilo kojparok im jipan ko jan injuran ko. Elon armej renaj maron bok wot jipan ko jan injuran eo aer. Ebar lon injuran ko nan an armej kalot ne rej aikuj injuran. Ak kwoj aikuj komman pojak ko.
- Ewor ke am OHP ak jipan ko jet jan Medicaid, ainwot Medicare Savings Program eo ak jipan ko nan rutto ro im armej ro elon aer utamwe ilo anbwin? **Lale bwe en jimwe atorej eo am ippañ state in an Oregon. Im ne enaj iwoj leta in kokkaal ko am jan state in an Oregon, kommane ta ko rej kajjitol ien eo emokajtata.**

Kakkobaba in melele kon wawein kommane men in:

- Men eo aoroktata komaron kommane ej **lale atorej eo am bwe en jimwe im jejjet nan an state in an Oregon maron jilkinwaj leta in kokkaal eo.**
 - *(Nan partner ro ak ri-jipan ro: Ne kwoj juon assister ak ri-jipan eo emoj an bok an pepa nan maron jipan ilo ien enrollment ak kanne pepa nan OHP im Medicaid, jipan kokkaal atorej ko an armej)*
 - Komaron bok melele kon wawein kokkaal melele ko am im atorej eo am im pukot juon opij ak ri-jipan ilo bukwon eo am ilo KeepCovered.Oregon.gov.
 - Website in ebed aolep melele ko, talboon nomba ko im link ko konaj aikuj.
 - Komaron bar repoot oktak ko im uak nan leta in kokkaal ko online ilo benefits.Oregon.gov.
 - Ak komaron kurlok 800-699-9075 Mande ñan Bōlāide jān 7 awa jibboñ ñan 6 awa jota. Kōmij bar bōk relay call ko ak call ko jān jikin jipañ ko ñan ro eloñ aer utamwe im rejjab maroñ kenono ilo talboon. Komaron bok jipan ilo elon kajin ko — kapok jipan ilo kajin eo am ilo benefits.oregon.gov. (Nan call ko ilo kajin palle ak English, awa ko eban to am kottar ion talboon ej kataan 7 nan 8 awa jibbon)
- **Jaak ak lale wot mail ko** nan leta ko jan bukwon ak state in an Oregon. Leta ko emoj aer jino ajedeed kio maanlok nan lukwon 2024. Ejjab aolep renaj lo leta ko aer ilo juon wot ien. Jaak im lale wot mail ko am mae ien eo konaj lo leta ko am.
- Ne enaj iwoj leta ko am, **komman ta ko leta kein rej kajjitol ien eo emokajtata**. Men in enaj jipan bwe enjab wor bojrak ilo jipan ko rej iwoj nan eok jan injuran eo am. Elon jipan, ejjelok onean, nan am bok melele kon leta ko am im komman ta ko rej kajjitol. Etal nan KeepCovered.Oregon.gov ak kurlok 1-800-699-9075 nan bok melele ia eo komaron bok jipan.
 - *(Nan partner ro ak ri-jipan ro: Ne kwoj juon assister ak ri-jipan eo emoj an bok an pepa nan maron jipan ilo ien enrollment ak kanne pepa nan OHP im Medicaid, jipan riit im uak leta in kokkaal ko an armej)*

Kakkobaba in melele kon leta ko im ta enaj walok:

Konaj lo leta in kokkaal ko im case summary ak melele ko ikijien case eo am im enaj kwalok kon benefit ak jipan ko am. Riit im etale case summary ko an ro uan baamle eo am im rej jokwe ippam.

Leta ko am remaron ba men kein:

- Emoj komman kokkaal ko nan OHP eo am ak jipan ko jet am jan Medicaid. Etale melele ko im lale bwe ren jimwe. Kojjelaik tok ak ba tok ne elon oktak ko.
- Konaj aikuj letok melele ko nan lale ne kwoj maron drelon wot ippam OHP. Emaron lon kajjitol bwe kwon jilkintok melele ko ak komman ien interview ak etale. Emaron lon jan juon am leta. Enaj wor 90 raan nan am uak. Leta eo enaj kommelele ta konaj aikuj kommane.
- OHP eo am ak jipan ko jet am jan Medicaid renaj oktak, ak komaron jab qualify ak jab maron drelon ilo jipan kein jan injuran kein. Ne enaj walok men in, enaj wor kojjela 60 raan mokta jan an jemlok benefit ak jipan ko am. Kōm naj jilkinwaj melele ko kon injuran ko jet nan am maron bar ekkaalel am injuran.

Ne kwe ak juon ian baamle eo am ejako an qualify ak maron pad wot ippa OHP, enaj iwoj kojjela 60 raan mokta jan an jemlok benefit ak jipan ko am jan injuran eo am. Ne enaj walok men in, ebar lon jipan ko jet.

- **Komaron eligible ak drelonlok ilo Medicare injuran eo.** Kurlok Social Security Administration ilo 800-772-1213 nan am maron enroll ak kanne pepa ilo talboon ak komman am appointment ak ien lolok local opiji eo. Komaron bar enroll ilo Medicare online ilo ssa.gov/medicare/sign-up. Ak komaron lale OregonHealthcare.gov/GetHelp nan pukot juon insurance agent ak ri-jerbal in injuran ak ri-jipan ro ilo Senior Health Insurance Benefits Assistance Program (SHIBA). Ak komaron kurlok SHIBA ilo 800-772-4434.
- **Ne kwojab eligible ak maron drelon ilo Medicare, lale ne jikin jerbal eo am ewor an injuran im emman onean.** Lale ippa boss eo am ak eo ej lale ri-jerbal ro ak human resources department eo mokta jan an jemlok OHP injuran eo am.
- Ne ejjelok am Medicare ak injuran jan jikin jerbal eo am, **komaron wia am injuran in takto ilo Oregon Health Insurance Marketplace eo** kon jonan onean in \$1 wot ilo juon allon.
- Armej ro ejako aer maron pad wot ippa OHP remaron sign up ak kanne pepa nan Marketplace injuran ko ien eo rej jela kon raan eo enaj jemlok OHP injuran eo aer. Armej remaron enroll mokta jan an OHP injuran eo aer jemlok bwe enjab jako jipan ko jan injuran kein, ak rej aikuj kanne pepa ak enroll mokta jan Julae 31, 2024.
- Injuran kein rej jipan ikijien uno ko, ien lolok takto, urgent care ak jikin takto ko emokaj am naj lo takto ie, ien am drelon ilo aujpitol, im bar jipan ko jet. Nan bar melele ko jet, lale OregonHealthCare.gov ak kurlok 1-833-699-6850 (ejjelok onean call, im kōmij bar bok relay call ko). Komaron bar lolok ak kurlok community partner ro ak ri-jipan ro ilo community eo am ak insurance agent ro ak ri-jerbal in injuran ko, ejjelok onean jipan kein. Nan pukot juon ijo epaak nan kwe, lale OregonHealthCare.gov/GetHelp.
 - *(Nan partner ro ak ri-jipan ro: Ne kwe juon assister ak ri-jipan, lelok jipan ilo ien in)*

Phone script ak naan ko nan ba ilo talboon

Elon ke staff ak ri-jerbal ro im rej uak talboon ko kon Oregon Health Plan (OHP) ak kon jipan ko jet jan Medicaid? Kojerbal script ak naan kein nan jipan armej ro rej komman kokkaal.

Emoj an jino ien kokkaal eo nan Oregon Health Plan (OHP) im jipan ko jet jan Medicaid. Oregon ej jerbal im komman bwe en maron lukuun lon armej ro rej pad wot ilo kojparok im jipan ko jan injuran ko. Elon armej renaj maron bok wot jipan ko jan injuran eo aer. Ebar lon injuran ko nan an armej kalot ne rej aikuj injuran. Ak kwoj aikuj komman pojak ko.

Ewor ke am OHP ak jipan ko jet jan Medicaid, ainwot Medicare Savings Program? Jipan ko nan armej ro elon aer utamwe ilo anbwin im rutto ro, ilo aer pad ilo moko mweir ak mon ri-naninmej ro ak facility ko?

(Ne aet): Lale bwe en jimwe atorej eo am ippa state in an Oregon. Im ne enaj iwoj leta in kokkaal ko jan state in an Oregon, kommane ta ko rej kajjitol ien eo emokajtata.

Kwoj konaan ke bok melele?

1. **Ekar ke oktak atorej eo am, talboon nomba eo am, ak email atorej eo am alikin Eprol 2020?** Ne aet, imaron ba waj wawein am kokkaal im komman kajjimwe. Kwoj konaan ke bok melele? (Ne aet, lale “nan armej ro rej aikuj jipan kokkaal melele ak information ko aer” ijo ilal.) etal nan ijo ilal).
2. **Jaak ak lale wot mail ko im pukot leta ko jan bukwon ak state in an Oregon.** Leta in kokkaal im case summary ak kommelele ko kon case eo am renaj kwalok ta kwon kommane. Leta ko emoj aer jino ajedeed kio maanlok nan lukwon iio eo 2024. Ejjab aolep renaj lo leta ko aer ilo juon wot ien, im kwon jaak im lale wot mail ko am.
3. **Kommane ta ko leta ko rej ba.** Leta ko renaj ba ta kwoj aikuj kommane. Mene ejako am qualify ak maron pad wot ippa OHP ak Medicaid, ej menin aorok bwe kwon uak leta ko jan state in. Rej maron jipan eok bar kapok injuran.
 - Ne konaj lo leta ko am, komaron bok jipan, ejjelok onean, nan am melele ta ko leta ko rej ba. Komaron bok jipan ilo am lolok ri-jipan ro, ak ilo talboon. Komaron elolo jipan ijo epaak nan eok ilo KeepCovered.Oregon.gov.
 - Ne kwōj aikuj jipan im kōnaan bwe kōmin kenaan ippa bar juon armej nan kwe kōn OHP ak jipan ko am jan medicaid, komaron kemalim juon ian baamle eo am ak juon mōttam nan jipan eok. Armej eo enaj lon an malim in konono nan kwe ak ej am “authorized representative”.

Nan armej ro rej aikuj jipan kokkaal melele ak information ko aer:

Elon ke am internet ak ewor ke wawein am maron kojerbal internet eo?

- Repoot oktak ko online ilo benefits.Oregon.gov. Komaron bar sign up bwe kwon maron elolo am text ak kojjela ilo email kon naat enaj iwoj leta ko am bwe kwon jela im lale wot mail ko am. Im ne enaj iwoj leta ko am, komaron bar uak wot online.
- Etal nan KeepCovered.Oregon.gov nan wawein ko komaron bok jipan ilo am lolok ri-jipan ro, online ak ilo talboon.
- Komaron bar pukot juon opiji ak community partner ak ri-jipan ro ilo bukwon eo am ilo KeepCovered.Oregon.gov.

Ak komaron:

- Kūrllok 800-699-9075 Mande ñan Bōlāide jān 7 awa jibboñ ñan 6 awa jota. Ne konaj ron ainikien kenono, jiped nomba 5. Kottar jidrik. Ewor enaj uak ilo kajin English ak palle. Konaj ba lok kajin ta eo kwoj aikuji (Marshallese). Renaj connect ak lelok kwe nan juon ri-ukok. Awa ko eban to am kottar ion talboon ej kataan 7 nan 8 awa jibbon. Kōmij bar bōk relay call ko ak call ko jān jikin jipañ ko ñan ro eloñ aer utamwe im rejjab maroñ kenono ilo talboon. Komaron bok jipan ilo elon kajin ko — kapok jipan ilo kajin eo am ilo benefits.Oregon.gov.

Ne kwoj konaan bar melele ko jet kon jabrewot ak aikuj jipan, etal nan KeepCovered.Oregon.gov.

Naan ak jeje ko nan kojerbal ilo email ak newsletter eo:

Unin konono ko ilo Email ak newsletter:

Ewor ke am OHP injuran ak Medicaid? Komman wawein ko nan kojparok jipan ko jan injuran eo am!

Message ak Enaan ko ilo Email ak newsletter:

Ewor ke am OHP im jipan ko jet jan Medicaid, ainwot Medicare Savings Program ak jipan ko nan armej ro elon aer utamwe ilo anbwin im rutto ro?

Emoj an jino ien kokkaal eo nan Oregon Health Plan (OHP) im jipan ko jet jan Medicaid. Oregon ej jerbal im komman bwe en maron lukuun lon armej ro rej pad wot ilo kojparok im jipan ko jan injuran ko. Elon armej renaj maron bok wot jipan ko jan injuran eo aer. Ebar lon injuran ko nan an armej kalot ne rej aikuj injuran. Ak kwoj aikuj komman pojak ko.

Lale bwe en jimwe atorej eo am ippa state in an Oregon. Im ne enaj iwoj leta in kokkaal ko am jan state in an Oregon, kommane ta ko rej kajjitol ien eo emokajtata.

Men eo aoroktata komaron kommane ej lale atorej eo am bwe en jimwe im jejjet bwe state in an Oregon en maron topar eok. Komaron make kommane men in ak bok jipan ejjelok onean ijin:

- Pukot juon opiji ak ri-jipañ ro ilo community ak bukwon eo kwoj pad ilo [KeepCovered.Oregon.gov](#).
- Repoot oktak ko online ilo [benefits.Oregon.gov](#).
- Kürlok 800-699-9075 Mande ñan Böläide jän 7 awa jibboñ ñan 6 awa jota. Ne konaj ron ainikien kenono, jiped nomba 5. Kottar jidrik. Ewor enaj uak ilo kajin English ak palle. Konaj ba lok kajin ta eo kwoj aikuji (Marshallese). Renaj connect ak lelok kwe nan juon ri-ukok.. Awa ko enaj mokaj am kottar ion talboon ej kataan 7 nan 8 awa jibbon. Kōmij bar bōk relay call ko ak call ko jän jikin jipañ ko ñan ro eloñ aer utamwe im rejjab maroñ kenono ilo talboon. Komaron bok jipan ilo elon kajin ko — kapok jipan ilo kajin eo am ilo [benefits.Oregon.gov](#).

Jaak ak lale wot mail ko am im pukot leta ko am jan state in Oregon. Ne renaj iwoj, komman ta ko leta ko rej kajjitol. Leta kein emoj aer jino ajeeded kio maanlok nan lukwon iio eo 2024. Ejjab aolep renaj lo leta ko aer juon wot ien. Lale wot mail ko am. Komaron kojerbal jipan ko ijo ilon nan jipan, ejjelok onean, nan am bok melele ko kon leta ko am im komman ta ko rej kajjitol.

Etal nan [KeepCovered.Oregon.gov](#) nan bok melele ia eo komaron bok jipan, ejjelok onean, ak kurlok **1-800-699-9075**.

Ne kwōj aikuj jipan im kōnaan bwe kōmin kenaan ippa bar juon armej nan kwe kōn OHP ak jipan ko am jan medicaid, komaron kemalim juon ian baamle eo am ak juon möttam nan jipan eok. Armej eo enaj lon an malim in konono nan kwe ej am “authorized representative”.

Ne elon am kajjitol, jouj im kōjjelaik kōm!

Social media post ko im jina/pija ko:

Erkein ej naan ko ñan am copy im paste im liküt ak post ilo social media. Komaron kōjerbal naan kein ak komaron

Eñin ej social graphic ak pijs eo ñan am kōjerbal ilo post eo am. Komaron kōjerbal pijs kein ippañ jabrewot post ko. Jiped pijs eo im download.

Ewor ke am ak juon ian uan baamle eo am Oregon Health Plan (OHP) ak jipañ ko jet jān Medicaid injuren eo? Ne ewor, kwōj aikuj kōmman bwe jipañ kein jān injuren in taktō eo am renjab jako. Leta in kōkāäl ko emōj aer jino ejjaak ilo mail kiō lok ñan iolap in iiō in lal, 2024.

Kwoj aikuj kōmman men kein:

1. Lale atōrej eo am bwe en jimwe im jejjet. Komaroñ make kōmman kajimwe ak bōk jipañ, ejjelok onean. Komaroñ kōmman men in online, ilo talboon ak ippān armej ro rej jipañ.
2. Jāāk ak lale mail ko am ñan leta in kōkāäl ko. Ne renaj tōprak waj, kōmman ta ko leta ko rej ba ien eo emōkajtata.

Lale KeepCovered.Oregon.gov ñan bōk melele ko im bōk jipañ, ejjelok onean. #KeepCovered



Kwōj kōnaan kōjparok kwe make im baamle eo am. Kwōj kōnaan bwe en tōprak aikuj ko am im plan ak pepe ñan ilju im jeklāj. Oregon Health Plan (OHP) ak Medicaid injuren eo ej jipañ. Elōñ oktak ko renaj walok. Leta in kōkāäl ko emōj aer jino ejjaak ilo mail kiōlok ñan iolap in iiō in lal, 2024. Kōmman bwe enjab jako jipañ ko am jān injuren in taktō in!

Lale KeepCovered.Oregon.gov ñan bōk melele ko im bōk jipañ, ejjelok onean. #KeepCovered



Ejmour eo am elap an aorok nan kwe. Innem, kwōj lukuun lale bwe kwōn maroñ taktō ñe konaj aikuj. Enaj wor oktak ñan Oregon Health Plan (OHP) im jipañ ko jet jān Medicaid. Leta in kōkāäl ko emōj aer jino ejjaak ilo mail kiō lok ñan iolap in iiō in lal, 2024. Kōmman bwe enjab jako jipañ ko am jān injuren in taktō in! Lale KeepCovered.Oregon.gov ñan bōk melele ko.

#KeepCovered



Enaj wor oktak ñan Oregon Health Plan (OHP) im jipañ ko jet jān Medicaid. Lale atōrej eo am bwe en jimwe im jejjet ñan an maroñ iwoj leta in kokāäl ko am. Lale KeepCovered.Oregon.gov ñan bōk melele kon wawein am kōjparok bwe enjab jako injuren eo am.

#KeepCovered



Kōjjela ñan member ro an Oregon Health Plan (OHP) im ro rej bōk jipañ ko jet jān Medicaid! Ejimwe ke melele ko am ikijien wawein tōpar eok? Elōñ oktak ko renaj walok. Leta in kōkāäl ko emōj aer jino ejjaak ilo mail kiō lok ñan iolap in iiō in lal, 2024. Nan lale im kōkāäl melele ko ikijien wawein tōpar eok, etal ñan KeepCovered. Oregon.gov ak kürlok 800-699-9075. Jiped nomba 5. Ba ñan armej eo enaj uak kajin ta eo kwōj aikuji. len ko ejjab aitok am köttar ej kōtaan 7 ñan 8 awa jibbon. Buñtōn ne in ej maroñ jipañ bōbrae an jako injuren in taktō eo am!

#KeepCovered



Website, SMS/text im chatbot copy

Website Copy

Ej ien kokkaal Oregon Health Plan (OHP) im jipan ko jet jan Medicaid!! Oregon ej jerbal im komman bwe en maron lukuun lon armej ro rej pad wot ilo kojparok im jipan ko jan injuran ko. Elon armej renaj maron bok wot jipan ko jan injuran eo aer. Ebar lon injuran ko nan an armej ekkaalel ne rej aikuj injuran. Ak kwoj aikuj komman pojak ko.

- Lale atorej eo am bwe en jimwe im jejjet.
- Inem, pukot ak lale wot leta ko am jan state in an Oregon. Komman ta ko leta kein rej kajjitok ien eo emokajtata.
- Elon jipan, ejjelok onean, ilo elon kajin ko. Etal nan [KeepCovered.Oregon.gov](#) ak kurlok 1-800-699-9075 nan bok melele im kapok jipan ijo epaak nan eok.

SMS/Text Message

- Ej ien am kokkaal Oregon Health Plan (OHP) im jipan ko jet jan Medicaid! Bukwon ak state in an Oregon enaj jilkinwaj leta ko am ilo mail. Lale atorej eo am bwe en jimwe im jejjet, bwe kwon maron lo leta ko am. Etal nan [KeepCovered.Oregon.gov](#) nan bok melele ak kurlok 1-800-699-9075.
- Elon ke am Oregon Health Plan (OHP) ak jipan ko jet jan Medicaid, ainwot Medicaid Savings Program ak jipan ko nan armej ro elon aer utamwe ilo anbwin im rutto ro? Lale atorej eo am ippa bukwon ak state in an Oregon bwe en jimwe im jejjet nan an maron iwoj leta in kokkaal ko am. Etal nan [KeepCovered.Oregon.gov](#) im bok melele ak kurlok 1-800-699-7075.

Chatbot Message

Kio ke kwoj pād ijin...lale atorej eo am bwe en jimwe ippān state in an Oregon. Ilo wawein in, konaj lo leta ko am kon wawein am kokkāäl Oregon Health Plan (OHP) injuran eo am im jipan ko jet jān Medicaid. Emoj an leta ko jino ajedeed kio maanlok nan lukwon iio eo 2024. Ne ejjab jimwe atorej eo am ippān state in, emaron naj jako injuran eo am! Nan bok melele im komman kajimwe, etal nan [KeepCovered.Oregon.gov](#) ak kurlok 1-800-699-9075.

Event Flyer ak Flyer Nan Ien Makūtkūt Ko

Komaron kojerbal flyer in ijin im kwalok kommelele ko kon ien enrollment ak ien apply nan injuran ko, awa in jerbal ko an ri-jipan ro, im bar ia ko armej rej maron bok jipan ie.

Komaron download flyer in ainwot juon PPT document, likit melele ko am. [Jiped ijin nan download.](#)

Ien kōkkāāl an Oregon Health Plan (OHP) im jipañ ko jet jān Medicaid.

Kōmman kōkkāāl ñan kōjparok jipañ ko jān injuran eo am.



1. Kokkaal ak komman kajimwe nan wawein ko nan topar eok, ainwot talboon im atorej, ilo [KeepCovered.Oregon.gov](#) ak kurlok 800-699-9075.

2. Lale wot mail ko am im pukot leta in kokkaal ko jan bukwon ak state in an Oregon. Ne renaj iwoj, komman ta ko leta kein rej kajjitol ien eo emokajtata.

Bok melele im jipan, ejjelok onean:

Naat:

Jikin eo:

Bok melele:

Place logo here and delete this box



KeepCovered.Oregon.gov
Nan nō-nōfut utamwe ak mōjno in ânbwin ak ro rej kōjerbal kajin ko jet ijellokün English ak kajin pâlle. OHA emaroñ lewaj melele ko ilo wawein ko âinwot, ukok ko, jeje killep, ak braille. Kurtok 503-945-5488 (ekoba relay call ko) ak lale feedback@odhsaha.oregon.gov



[KeepCovered.Oregon.gov](#)

Nan ro eloñ utamwe ak mōjno in ânbwin ak ro rej kōjerbal kajin ko jet ijellokün English ak kajin pâlle, OHA emaroñ lewaj melele ko ilo wawein ko âinwot, ukok ko, jeje killep, ak braille. Kurtok 503-945-5488 (ekoba relay call ko) ak lale feedback@odhsaha.oregon.gov