

Welcome to the Public Health Emergency Unwinding (PHE-U) Office Hour

We will start soon –

Please share these items if you wish:

- Name
- Pronouns
- Your role
- Your organization



COVID-19 Public Health Emergency (PHE) Unwinding Updates

February 13, 2024



Agenda

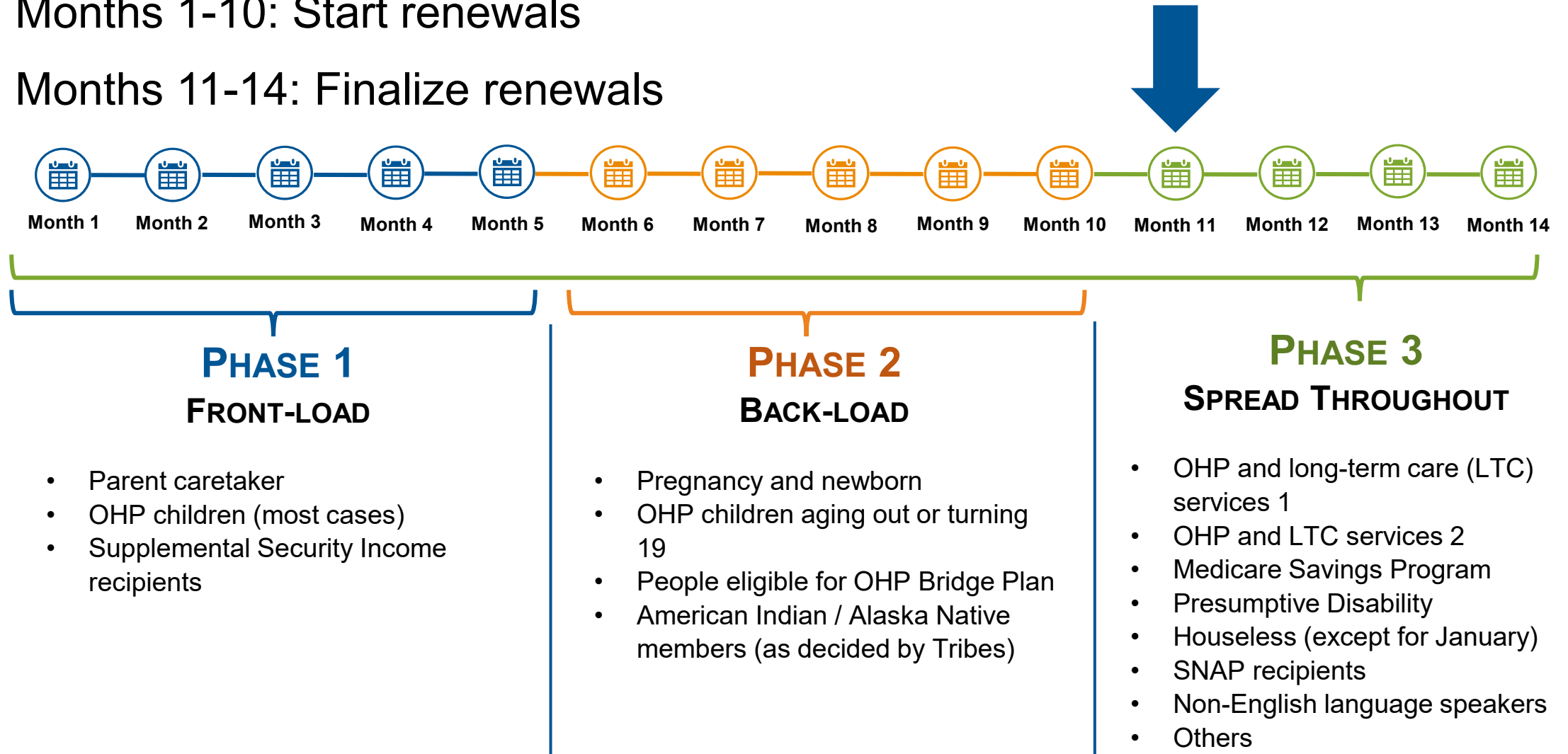
- Introductions
- Presentation
 - Renewal Updates
- Q&A
- Feedback Information and Close



Renewal Updates

February: Month 11 of unwinding renewals

- Months 1-10: Start renewals
- Months 11-14: Finalize renewals



Extended Unwinding Timeline

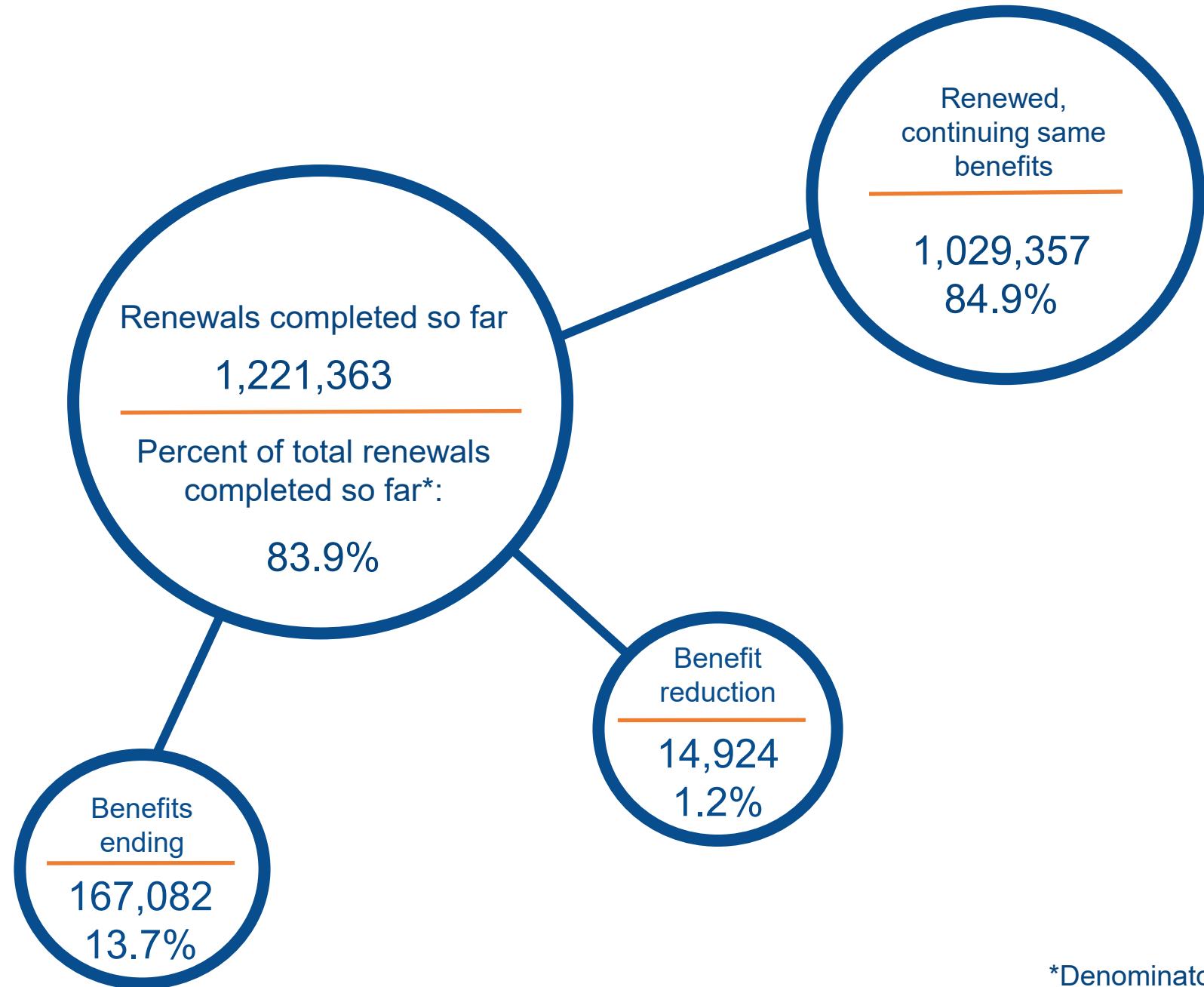
- Over 100,000 renewals have not been started yet—many of whom are affected by ex parte and OSIPM renewal issues.
- Awaiting approval of new timeline from CMS
- System updates to automated renewal process and notices scheduled in May
- Proposed plan:
 - Stagger renewals over 4 months, starting in June.
 - 90-day response and 60-day termination timelines remain the same.
 - Renewals started in June would have until end of September to respond, would close at end of November if ineligible.
 - Final renewals would be started in September, have until December to respond, and would close in February 2025 if ineligible

System Changes Planned in May

- System functionality to handle automated renewals individually
- Adjustments to renewal notices:
 - There will be a single notice replacing the passive and active notices
 - Includes what action is needed and due date for individuals who could not be approved—and lists what specific information is needed
 - No longer using the “renewal packet” as it exists today
 - Easier visual navigation
 - More information about reasons for decisions
 - Focusing more on benefits (OHP Plus) rather than program (MAGI adult)
- Most people who appear to no longer eligible will receive a window to respond

Renewal Outcome Summary

Completed renewals as of 01/27/2024



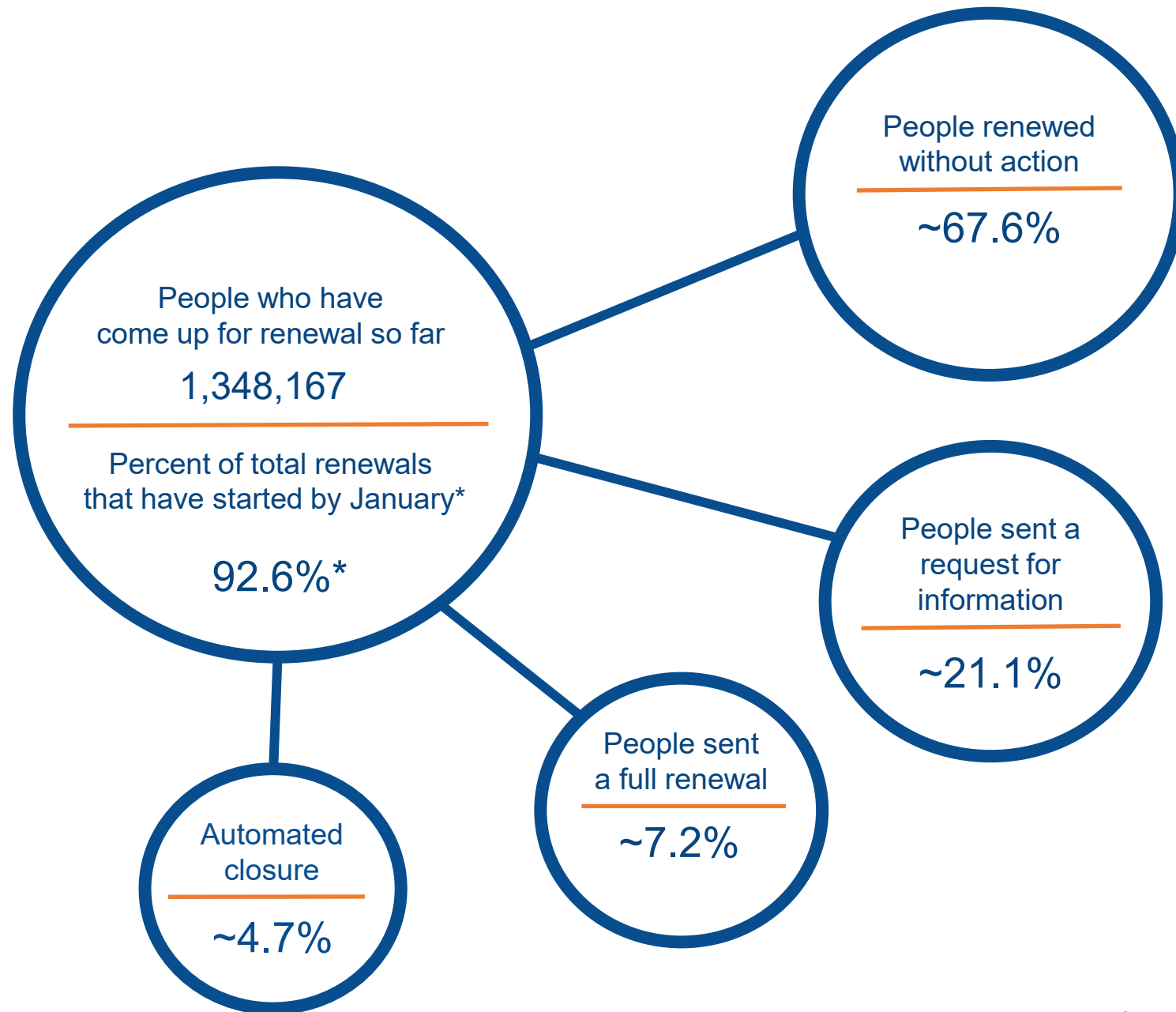
*Denominator uses total members as of December

Outgoing Renewal Types

April '23-Jan. '24

Data indicates what we asked of people during renewal.

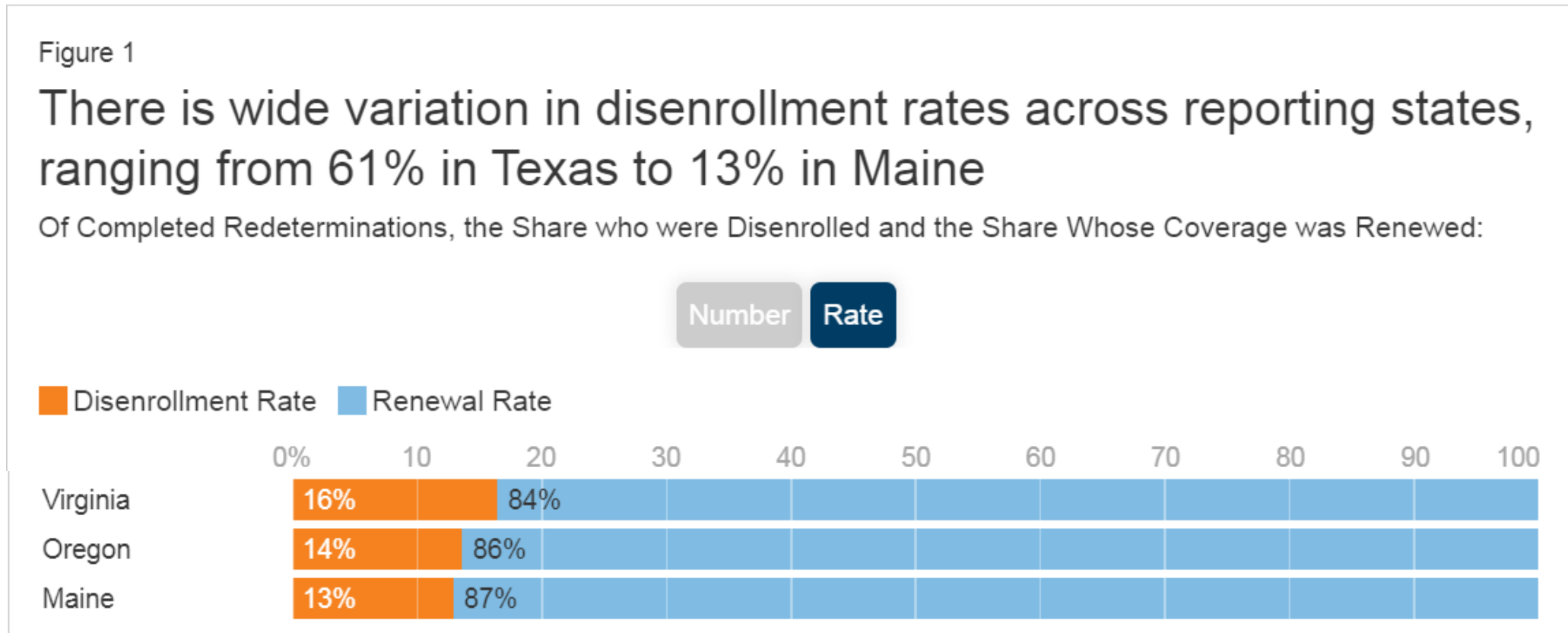
Does not include later outcomes or responses.



*Denominator uses total members as of December

KFF National Comparison:

- Oregon has the second highest renewal rate in the nation, barely behind Maine:



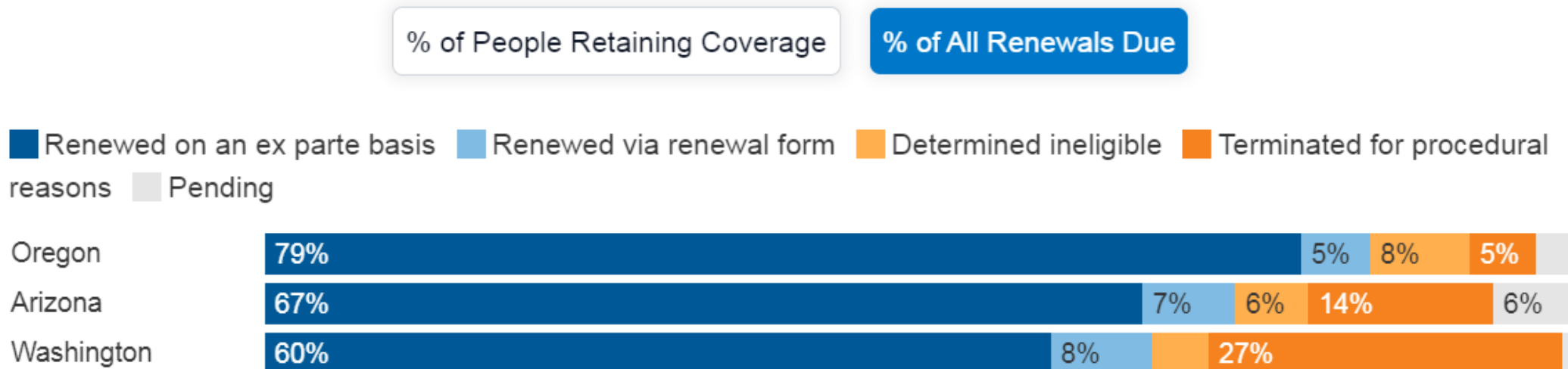
KFF National Comparison:

- Oregon has saved more people from unnecessary paperwork than any other state:

Figure 4

Overall, 31% of all renewals were conducted via *ex parte* processes, as of January 16, 2024

Of All Renewals Due, the Share Renewed Via *Ex Parte* vs. All Other Renewal Outcomes

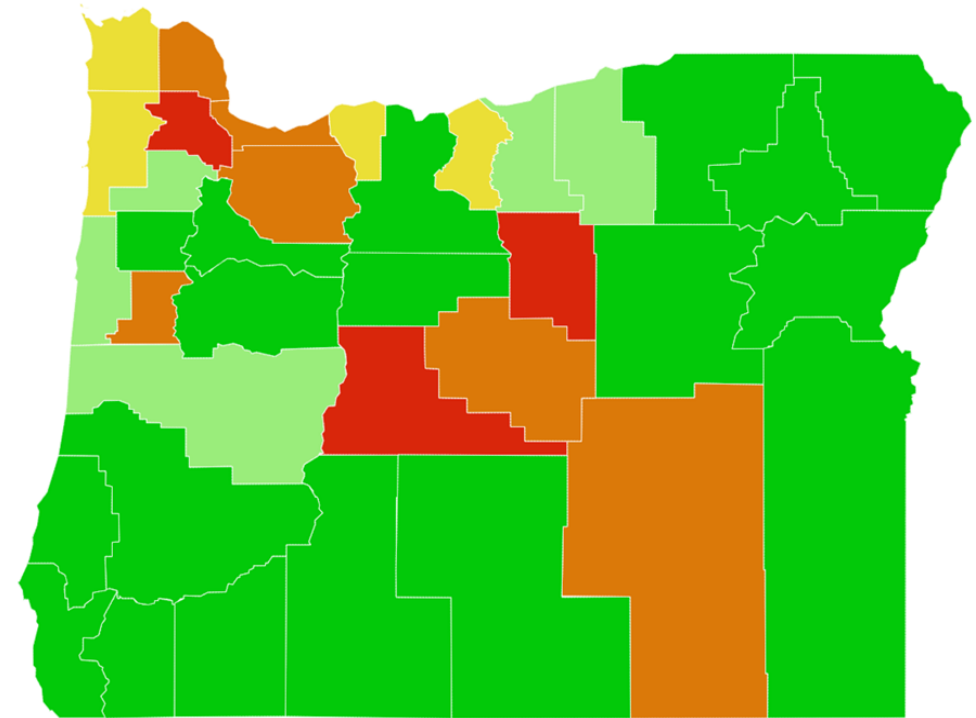


<https://www.kff.org/report-section/medicaid-enrollment-and-unwinding-tracker-overview/>

Non-response Demographics

- Oregon's doing great nationally, but what gaps remain?
- Initial comparison of non-response demographics to overall OHP demographics indicates some populations that are proportionately responding less:
 - People who are houseless
 - People over 65 years old
 - Long Term Services and Supports (prior to OSIPM restorations)
 - Asian and Native Hawaiian/Pacific Islander communities
 - Greater Portland, Corvallis, North Coast, Columbia Gorge, Central Oregon, Wheeler & Harney counties

Response rate by region:



Q&A

Share your feedback with us!

Share your questions, comments and concerns about the end of the COVID-19 Public Health Emergency.

Our goal is to funnel all feedback to a single location where we can **prioritize and resolve urgent equity issues** while also tracking trends to enact changes across state systems.

Partners can share feedback with us at:

feedback@odhsoha.oregon.gov

Or directly through our [Feedback Webform](#)

