COVID-19 Case Investigation/ Opera Support Call NOTES

Date: Tuesday, March 2, 2021   **Time**: 1:00-2:00

Meeting Video Recording Link: https://youtu.be/3OqPzMZ5Qp0

Purpose: The agenda will rotate every other week between an Opera-centered support meeting to more general Case Investigation support issues.
Outcome: Case investigators are kept informed about Opera updates, case investigation topics, and their needs are identified and prioritized.

User technical support: Orpheus.ODPE-tech@dhsoha.state.or.us
ARIAS Training support and questions: Training.Support@dhsoha.state.or.us

AGENDA / BACKGROUND   -   Presenter(s)   -   Time
Welcome & Staff Introductions • Introductions of OHA staff and the CRRU training team Highlighted Topics **Setting the institution (AICs, LTCFs, etc)** • Important to set the institution especially for Adults in Custody (AIC), so they can be removed easier from the counts in a jurisdiction. This can affect risk level metrics. Timestamp: 1:15 • Workflow change around deadline to set the institution. Now on Friday versus Monday. This gives time for accurate counts and proper notifications of leadership if needed. Timestamp: 4:02 • If you notice that there are a lot of AIC cases over the weekend, please notify Lex and her team for assistance. Timestamp: 4:47 • Demo on setting the institution. Timestamp: 4:53 **What do with faxed results** • There are some LPHAs and affiliates still receiving faxed eLR's. These increase the workload, since these have to be reviewed and uploaded in to Opera. Timestamp: 9:58 • Faxed results are not counted in the eLR totals. So this may not be an accurate reflection of the positive cases. Timestamp: 10:29 • If your agency is receiving 30 or more faxed result per month, please contact the eLR project. They can help with getting the provider to send them electronically. Email: elr.project@dhsoha.state.or.us Timestamp: 10:39

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- Negative faxed results can be ignored. We are no longer recording them as suspect cases. If faxed positive results, query Opera to see if cases have already been created, if not, create a case and manually enter in faxed lab results in the cases Opera record. Timestamp: 12:32
- Demo of how to create a case in Opera. Timestamp: 12:58

How to search for a negative result

- Demo on how to search for negative test result. Can be useful if case has tested negative in the last 45 days. Timestamp: 19:50

Vaccine tab review

- Vaccines administered in OR can be tracked using the OR State Alert system.
- Up to date and Onset check box fields in Opera are based on whether the case has received their last dose of vaccine. No is selected if its been less than 14 days since the cases last dose. Yes is selected if it's been more than 14 days since the cases last dose. Timestamp: 27:41
- Demo on selecting the up to date or onset box fields in Opera. Timestamp: 28:26
- Manually add vaccine information if unable to query the Alert system or if the case received their vaccination out of state: Timestamp: 30:33
- Demo on manually adding vaccine information in Opera. Timestamp: 30:15

Open discussion topics

- Demo on setting the school in the worksite field in Opera. Timestamp: 48:15
- Adding new and revising risk questions. This was started in November 2020 but was paused due to the surge. The updated and revised questions were agreed upon by the LPHA's and affiliates. Timestamp:50:01

CI Meeting Questions and Feedback

- From (chat): How does the AIC status pertain to persons who are in/recently released from jail?
- From (chat): elr.project@dhsoha.state.or.us
- From (chat): is there a way to have the drop down result list for PCR also show up for antigen?
- From (chat): are all vaccine sites in Oregon reporting to Alert?
- From (chat): can you talk through the 'why not?' drop down options?
- From (chat): For cases we don't reach (i.e. leave a message for) and don't hear back, and then send case letter, are you wanting us to go in and enter unknown for vaccine?

Wrap up

This meeting/support call will meet weekly, on Tuesday. It will alternate between Opera functionality and general case investigation support topics. Next meeting March 9 2021, we will focus on general case investigation. You can register on the COVID-19 Case

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Investigation Resource page. The link to the webpage is: https://www.oregon.gov/oha/covid19/Pages/Case-Investigation-Resources.aspx

Future Meetings: Every Tuesday 1:00 – 2:00

Case Investigation and Opera Support Call registration information and general resource materials can be found on the OHA COVID-19 Case Investigation and Opera Resource page:
https://www.oregon.gov/oha/covid19/Pages/Case-Investigation-Resources.aspx