

# Opera Support Call

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**Date:** Tuesday, December 28, 2021

**Time:** 1:00-2:00 p.m.

**Registration:** [https://www.zoomgov.com/meeting/register/vJltfumqgT4tGqyonlr1a\\_zl06oZSNOYQLc](https://www.zoomgov.com/meeting/register/vJltfumqgT4tGqyonlr1a_zl06oZSNOYQLc)

**Purpose:** Opera-centered support meeting to discuss changes to Opera, demonstrate new features, and answer questions.

**Outcome:** Case investigators are kept informed about Opera updates and their needs are identified and prioritized.

**User technical support:** [Opera.Support@dhsosha.state.or.us](mailto:Opera.Support@dhsosha.state.or.us)

**ARIAS Training support and questions:** [Training.Support@dhsosha.state.or.us](mailto:Training.Support@dhsosha.state.or.us)

**Here's the YouTube Link:** <https://youtu.be/zo6T4ZJUUMw>

## AGENDA / BACKGROUND

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**Time**

**20:51 minutes**

**Welcome & Staff Introductions** – Jennifer Chandler

**Highlighted Topics** – Lex Zhang and Philip Lerud

- Changes to the [CI/CT Training Website](#) – Jennifer Ruden **Time Stamp :40**
- ❖ New Webpage for: ARIAS / Opera / CI/CT Content Training Resources: <https://www.oregon.gov/oha/covid19/Pages/Training-Home.aspx>
- ❖ New Directory Link for all scripts which will automatically be updated to reflect changes: <https://www.oregon.gov/oha/covid19/Documents/COVID19%20OHA%20CRRU%20CI%20CT%20Script%20Directory.pdf>
- ❖ For any questions about the training website/resources, please email: [Jennifer.ruden@dhsosha.state.or.us](mailto:Jennifer.ruden@dhsosha.state.or.us)
  - Reminder: the new eCR data processing stream will be starting on Jan 3 **Time Stamp 3:04**
  - REDCap check in and discussion **Time Stamp 4:12**
- ❖ <https://www.cdc.gov/media/releases/2021/s1227-isolation-quarantine-guidance.html>

**Open discussion topics / User questions and feedback (All)**

**Q:** Can you give an update on some of the changes? Is REDCap still importing to case ID or has that changed now? **Time Stamp 4:33**

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**Q:** Can you talk a little bit about what that process looks like? So the case ID is used to matched but the info is not uploaded until then? **Time Stamp 5:28**

**Q:** There were some issues with the REALD imports, has that been fixed, or could there be issues with REALD in the future, what does that look like? **Time Stamp 6:24**

**Q:** Is the Error Code 1506 is associated with that shift with REAL D? **Time Stamp 7:35**

**Q:** eCR related: Jackson County is getting a lot of "pending result/no result" eCRs all of a sudden. Is there a way to stop this? We are having to ignore 100+ one by one each day **Time Stamp 10:06**

**Q:** I have a question about creating letters in OPERA. **Time Stamp 11:50**

**Q:** Is the 5-day isolation based on test date or sx (symptom) start date? **Time Stamp 16:40**

**Q:** We are seeing a number of ELRs with omicron variant suspected at the time of diagnosis (from Asante) - should we be changing the subtype for covid-19 for those? **Time Stamp 17:58**

Wrap up – Jennifer Chandler

**Future Meetings: Every-Other Tuesday 1:00 – 2:00**

Opera Support Call registration information and general resource materials can be found on the OHA COVID-19 Case Investigation and Opera Resource page:

<https://www.oregon.gov/oha/covid19/Pages/Case-Investigation-Resources.aspx>