

Opera Support Call

Date: Tuesday, May 25, 2021

Time: 1:00-2:00 p.m.

Registration: <https://www.zoomgov.com/meeting/register/vJlsc--vqT4rE7SUqY6rQJxPWBwueHZ8PKs>

Purpose: The agenda will rotate every other week between an Opera-centered support meeting to Investigative Guidelines support issues.

Outcome: Case investigators are kept informed about Opera updates, case investigation topics, and their needs are identified and prioritized.

User technical support: Opera.Support@dhsosha.state.or.us

ARIAS Training support and questions: Training.Support@dhsosha.state.or.us

Here's the YouTube link: <https://youtu.be/fzUIWYqO8PA>

AGENDA / BACKGROUND	-	Presenter(s)	-	Time	35:50 minutes
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Welcome & Staff Introductions – Jen Chandler

Highlighted Topics – Lex Zhang, Rob Laing, Tom Finch, and Philip Lerud

- Reports Module – Rob Laing, Tom Finch **Time Stamp :52**
- Use of Tableau Reporting inside of Opera - Lex Zhang **Time Stamp 15:30**
- What information to include when you report slowness in Opera – Rob Laing **Time Stamp 24:06**
- School and Worksite Fields **Time Stamp 28:04**

Open discussion topics - User questions and feedback (All)

C: The reports would be more useful if you could run them by True Case Date. **Time Stamp 6:57**

C: The Data QA tab is also useful to review some fields. **Time Stamp 13:20**

Q: What's the name of the school field if we want to export? EXP_School::InstName **Time Stamp 20:30**

Q: Sometimes I can't tell if the search is working. Is it accurate that if there is not a school by that name, it just won't show a search at all? **Time Stamp 28:20**

Q: Are we now entering school name even if the student is online only, or only when they attended in person during exposure or infectious period? **Time Stamp 31:06**

Q: Can we write in the name of the school if your list doesn't cover it? For example I had that went to a school that identified as a 7-12 middle and high school but the list only offered middle or high school. I wasn't sure what to do in that case. **Time Stamp 32:02**

Q: So don't fill it in, and add a note? Is that the answer? Who do I direct the note to? **Time Stamp 32:32**

H: Hints on how to look for a school if you're not finding it in your original search: i.e. Mary Eyre School can be found under Eyre Elementary; **Time Stamp 33:30**

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Tabled for next meeting:

- How to Change Settings
- How to Search for Lab Results that are Negative/Already Processed
- In depth How To for Tableau

Wrap up – Jen Chandler

Future Meetings: Every Tuesday 1:00 – 2:00

Opera and Investigative Guidelines Support Call registration information and general resource materials can be found on the OHA COVID-19 Case Investigation and Opera Resource page:

<https://www.oregon.gov/oha/covid19/Pages/Case-Investigation-Resources.aspx>