

# Opera Support Call

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**Date:** Tuesday, May 11, 2021

**Time:** 1:00-2:00 p.m.

**Registration:** <https://www.zoomgov.com/meeting/register/vJlsc--vqT4rE7SUqY6rQJxPWBwueHZ8PKs>

**Purpose:** The agenda will rotate every other week between an Opera-centered support meeting to Investigative Guidelines support issues.

**Outcome:** Case investigators are kept informed about Opera updates, case investigation topics, and their needs are identified and prioritized.

**User technical support:** [Opera.Support@dhsosha.state.or.us](mailto:Opera.Support@dhsosha.state.or.us)

**ARIAS Training support and questions:** [Training.Support@dhsosha.state.or.us](mailto:Training.Support@dhsosha.state.or.us)

**Here's the link:** [https://youtu.be/id\\_DP7BBltg](https://youtu.be/id_DP7BBltg)

AGENDA / BACKGROUND	Presenter(s)	Time	43:50 minutes
<b>Welcome &amp; Staff Introductions</b> – Shaun Parkman <b>Highlighted Topics</b> – Lex Zhang and Philip Lerud			
<ul style="list-style-type: none"><li>- School and Worksite Fields / interface replacement <b>Time Stamp :35</b></li><li>- School Data in Opera</li><li>- Case Management <b>Time Stamp 33:41</b></li></ul>			
<b>Open discussion topics - 20 minutes / User questions and feedback (All)</b>			
<b>Q:</b> Would you like us to add in the address for the school manually or is the school name enough? <b>Time Stamp 4:31</b>			
<b>Q:</b> Will universities be added to the school list? I think there is only one Oregon University listed in the options. <b>Time Stamp 11:57</b>			
<b>Q:</b> The follow up tab has a question, Did the case work while sick? Should it be rephrased as, "did the case work during their infectious period?" <b>Time Stamp 14:51</b>			
<b>Q:</b> Marion Cnty To Do's, are inundated, a county sent a notification about an Outbreak, and it sat there for 4-5 days before I was notified in a different manner that is was there. Is there a way to identify in Opera or person, or a pathway, a reliable contact, a better method for a To Do pathway to share in between counties? <b>Time Stamp 17:23</b>			
<b>Q:</b> What if, would it be possible to have a high priority marker on different notes? <b>Time Stamp 25:43</b>			
<b>Q:</b> Has the "vaccine breakthrough case" box in the clinical tab been disabled? <b>Time Stamp 29:19</b>			
<b>Q:</b> Can we change our County person or have Counties make them unassigned as a matter of practice? They don't have access to Opera and other counties send To Dos to them all the time. <b>Time Stamp 29:19</b>			
<b>Q:</b> Will the "Summary" tab be returning to Opera? <b>Time Stamp 30:09</b>			
<b>Q:</b> Is it possible to add 'server' and 'housekeeper' in occupations rather than 'waiter' and 'maid'? <b>Time Stamp 31:00</b> (and Caregiver, Construction Worker, Instructional Assistant, CNA, Med Tech, Business Owner)			

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**Q:** Since it is a free text in addition to pick list, can you just pull the lists of occupation used, compared list vs free text, and do some aggregations and modifications? **Time Stamp 33:07**

**Q:** If I have a line list of cases, is there a way that I can turn the local Epi for all those cases to me or to a certain person, or do I have to go in case by case and do that? **Time Stamp 41:00**

**C:** You can pull all the Notes assigned to you. **Time Stamp 41:54**

**Wrap up** – Shaun Parkman – 5 minutes

**Future Meetings: Every Tuesday 1:00 – 2:00**

Opera and Investigative Guidelines Support Call registration information and general resource materials can be found on the OHA COVID-19 Case Investigation and Opera Resource page:

<https://www.oregon.gov/oha/covid19/Pages/Case-Investigation-Resources.aspx>