**Date:**  Tuesday, June 22, 2021 **Time**: 1:00-2:00 p.m.

**Registration:** <https://www.zoomgov.com/meeting/register/vJIsc--vqT4rE7SUqY6rQJxPWBwueHZ8PKs>

**Purpose**: The agenda will rotate every other week between an Opera-centered support meeting to Investigative Guidelines support issues.

**Outcome**: Case investigators are kept informed about Opera updates, case investigation topics, and their needs are identified and prioritized.

**User technical support:** [Opera.Support@dhsoha.state.or.us](mailto:Opera.Support@dhsoha.state.or.us)

**ARIAS Training support and questions:** [Training.Support@dhsoha.state.or.us](mailto:Training.Support@dhsoha.state.or.us) **YouTube link:** <https://youtu.be/r3MFcmgeZ_Q>

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| **AGENDA / BACKGROUND Presenter(s) Lex and Philip - Time 39:08 minutes** |
| Welcome & Staff Introductions – Jennifer Chandler  Highlighted Topics – Lex Zhang and Philip Lerud   * Deaths in Opera -- **Time Stamp :55** * Opera Custom lists -- **Time Stamp 15:57** * Searching for processed lab results -- **Time Stamp 19:25** * Provider lists -- **Time Stamp 24:33** * **Added:** List View of questions Risk, Follow-Up, & Clinical Tab -- **Time Stamp 29:45**   Open discussion topics / User questions and feedback (All)  **Q:** I find that most people who live in Long-Term Care Facilities (LTCF), get marked as ‘private residence’ by OHA when will we use in LTCF? **Time Stamp 6:15**  **Q:** Are there times when you do the death/deceased, when it’s really clear that it was related to the disease and there’s some gray area zone … so if it’s an Case Investigator (C.I.) that’s not sure how it’s related, or if its related or if it’s not been fully determined, what is it that we’re checking, or do we not check it, or we let our epi check it? **Time Stamp 11:19**  **Q:** When OHA staff notify LPHA of an identified COVID-19 (Cvd19) related death, how do they determine who they tag on a case? We’ve had an uptick in seemingly random staff being sent ‘To Dos’ which can cause a bit of confusion. **Time Stamp 14:42**  **Q:** Is there a way to add a Date of Birth (DOB) to the column in this report? (in ELR list). **Time Stamp 22:33**  **Q:** In the Risk Tab, as to why somebody got tested, how you want us marking when their getting testedbecause of an Outbreak? **Time Stamp 28:02**  **Q:** Has this enhancement been added to any other questions? **Time Stamp 31:08**  **Q:** Frequently the Notes Section are not visible, is there another way to access the notes without exiting out of the record and going back into the record? **Time Stamp 33:13**  **C:** I have one super picky thing to point out, in Risk, Physical Distance Adherence, the list goes Unknown, the Refused, but everywhere else the list is Refused, then Unknown. **Time Stamp 36:07**  **Q:** In Epi Tab is Close Contact (CC) still an option? **Time Stamp 37:36**  **Q:** Can you clarify what ‘Change in Behavior’ means for people who are vaccinated? Does that mean not wearing masks, or discontinuing Covid mitigation around vaccinated individuals? **Time Stamp 37:56**  Wrap up – Jennifer Chandler |
| **Future Meetings: Every OTHER Tuesday 1:00 – 2:00** |
| Opera and Investigative Guidelines Support Call registration information and general resource materials can be found on the OHA COVID-19 Case Investigation and Opera Resource page:  <https://www.oregon.gov/oha/covid19/Pages/Case-Investigation-Resources.aspx> |