

# Opera Support Call

**Date:** Tuesday, July 6, 2021

**Time:** 1:00-2:00 p.m.

**Registration:** <https://www.zoomgov.com/meeting/register/vJlsc--vqT4rE7SUqY6rQJxPWBwueHZ8PKs>

**Purpose:** The agenda will rotate every other week between an Opera-centered support meeting to Investigative Guidelines support issues.

**Outcome:** Case investigators are kept informed about Opera updates, case investigation topics, and their needs are identified and prioritized.

**User technical support:** [Opera.Support@dhsosha.state.or.us](mailto:Opera.Support@dhsosha.state.or.us)

**ARIAS Training support and questions:** [Training.Support@dhsosha.state.or.us](mailto:Training.Support@dhsosha.state.or.us)

Here is the **YouTube link:** <https://youtu.be/DBKUCAL3P7U>

AGENDA / BACKGROUND	Presenter(s)	Time	44:30 minutes
<b>Welcome &amp; Staff Introductions</b> – Shaun Parkman			
<b>Highlighted Topics</b> – Amanda Faulkner, Lex Zhang and Philip Lerud			
<ul style="list-style-type: none"><li>- Brief Overview of Updates to the Investigative Guidelines <b>Time Stamp 2:16</b></li><li>- Advanced Search Features <b>Time Stamp 11:58</b></li><li>- Epilinks of Cases with Multiple Complex Exposure Scenarios (to be discussed at another meeting)</li></ul>			
<b>Open discussion topics / User questions and feedback</b>			
<b>Q:</b> I have an immediate follow-up question, I kinda missed it as you were saying it, related to the schools' outbreak thing, is that effective immediately or is there a transition period? <b>Time Stamp 4:47</b>			
<b>Q:</b> In the past when we assigned outbreaks and there are two more cases even if one person hadn't worked in person, we were still considering that to contribute that to the number of cases associated to the school, so are we going to be using a more conventional approach also in terms of identifying who counts as a case? <b>Time Stamp 6:13</b>			
<b>Q:</b> Will the "early isolation end" be solely related to healthcare settings? Or will it also include employees? LTCF? etc? <b>Time Stamp 7:40</b>			
<b>Q:</b> Would this early end of isolation also relate to the asymptomatic person who is testing as a preprocedural protocol? Also, a pregnant asymptomatic woman testing as she is admitted to hospital for delivery? <b>Time Stamp 10:40</b>			
<b>Q:</b> Does the language in the IG state the test-based option is only for healthcare? We have athletes who used this method last fall and want to make sure that all populations follow the same protocol. <b>Time Stamp 11:04</b>			
<b>Q:</b> Once you create a stacked case list, is there a way to go back if you realized you didn't get what you wanted, or do you need to go back and rebuild it from scratch or can you tweak it? But if you want to keep it, you can export it, correct? <b>Time Stamp 28:07</b>			
<b>Q:</b> Is there danger in impacting performance depending on how many layers we use in a search? <b>Time Stamp 29:36</b>			
<b>Q:</b> Can you use "OMIT" for a field ex. Symptom, if the field only allows you to check or uncheck the box. Like if I wanted a search for a case with no symptoms who had been tested in the hospital? <b>Time Stamp 30:48</b>			

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**Quick Tip:** Shift > click = unselects answers from Y/N/R/U questions. **Time Stamp 33:06**

**Q:** Does the shift click tip work in the interview tabs (e.g. Y/N/R/U?) **Time Stamp 34:49**

**Q:** Hey Lex, gotten some comments about how the "Exposure Settings" options in Risks tab are showing symbols instead of words when filled out. Anyone else seeing this? Any ways to fix? **Time Stamp 37:43**

**Q:** Unrelated to advance search. Has something changed in OPERA for the auto generated onset date? It used to auto generate 48 hours before test date but over the weekend it changed to auto generated to 1 week before? **Time Stamp 39:13**

**Q:** With the New Investigative Guideline, are we going to see a change to the Risks/Follow-up questions? **Time Stamp 42:52**

**Wrap up** – Shaun Parkman

**Topics to be covered at a later date:**

- Epilinks of Cases with Multiple Complex Exposure Scenarios
- REALD and Serology results

**Future Meetings: Every Tuesday 1:00 – 2:00**

Opera and Investigative Guidelines Support Call registration information and general resource materials can be found on the OHA COVID-19 Case Investigation and Opera Resource page:

<https://www.oregon.gov/oha/covid19/Pages/Case-Investigation-Resources.aspx>