

Opera Support Call

Date: Tuesday, August 3, 2021

Time: 1:00-2:00 p.m.

Registration: <https://www.zoomgov.com/meeting/register/vJlsc--vqT4rE7SUqY6rQJxPWBwueHZ8PKs>

Purpose: The agenda will rotate every other week between an Opera-centered support meeting to Investigative Guidelines support issues.

Outcome: Case investigators are kept informed about Opera updates, case investigation topics, and their needs are identified and prioritized.

User technical support: Opera.Support@dhsosha.state.or.us

ARIAS Training support and questions: Training.Support@dhsosha.state.or.us

Here's the YouTube Link: <https://youtu.be/BplhuOV0vD8>

AGENDA / BACKGROUND	Presenter(s)	Time
Welcome & Staff Introductions – Shaun Parkman		43:11
Highlighted Topics – Meagan McLafferty and Katie Cox		
<ul style="list-style-type: none">- Multiple Etiology Outbreaks- How to Enter School Cases into Opera		
Open discussion topics / User questions and feedback (All)		
Q: Could you discuss the current performance of Opera?-Speed		Time Stamp: 14:56
Q: Which etiology are in system? Is there more than B117 B1351 P1?		Time Stamp: 17:26
Q: What kind of considerations go into prioritizing LPHA requests?		Time Stamp: 18:58
Q: Is the treatment tab being used?		Time Stamp: 21:18
Q: When are you able to use OPERA? It is now more than 10 minutes to process one		Time Stamp: 21:54
Q: Is the state using treatment tab to see who is getting access to treatment?		Time Stamp: 23:12
Q: In the clinical tab in upper right, there is vaccine breakthrough check box that is not working. Are there plans to get this working?		Time Stamp: 24:28
Q: Are antigen swabs eligible for sequencing?		Time Stamp: 26:59
Q: I work with contacts mostly on the ARIAS side, however we need to manually do updates since OPERA cannot communicate with profiles in OPERA and with how slow the system has been. When should we be doing this during the day? We have limited staff who can access both		Time Stamp: 35:05
Q: Is it correct that in schools, for staff and students we collect where they were/worksite, since they may have not been in school during infectious period or exposure period?		Time Stamp: 36:17

Opera Support Call

Wrap up – Shaun Parkman

IDEAS for later Discussion: Reporting and Exporting Opera Data, and Tips and Tricks (using the less costly options)

Future Meetings: Every Tuesday 1:00 – 2:00

Opera and Investigative Guidelines Support Call registration information and general resource materials can be found on the OHA COVID-19 Case Investigation and Opera Resource page:

<https://www.oregon.gov/oha/covid19/Pages/Case-Investigation-Resources.aspx>