

# Opera Support Call

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**Date:** Tuesday, August 31, 2021

**Time:** 1:00-2:00 p.m.

**Registration:** <https://www.zoomgov.com/meeting/register/vJlsc--vqT4rE7SUqY6rQJxPWBwueHZ8PKs>

**Purpose:** The agenda will rotate every other week between an Opera-centered support meeting to Investigative Guidelines support issues.

**Outcome:** Case investigators are kept informed about Opera updates, case investigation topics, and their needs are identified and prioritized.

**User technical support:** [Opera.Support@dhsosha.state.or.us](mailto:Opera.Support@dhsosha.state.or.us)

**ARIAS Training support and questions:** [Training.Support@dhsosha.state.or.us](mailto:Training.Support@dhsosha.state.or.us)

**Here's the YouTube Link:** <https://youtu.be/phA1uk1mY54>

AGENDA / BACKGROUND	-	Presenter(s)	-	Time	40:41 minutes
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**Welcome & Staff Introductions** – Shaun Parkman

**Highlighted Topics** – Lex Zhang and Philip Lerud

- [Opera User Guide](#) **Time Stamp 2:22**
- [Opera User Survey](#) **Time Stamp 4:32**
- Case Management & QA layout for line lists of cases **Time Stamp 9:50 & Time Stamp 21:41**
- Possibility of REDCap survey to supplement case investigation **Time Stamp 25:00**

**Open discussion topics / User questions and feedback**

**Q:** Are there any guidelines on what information we can use and add into Opera, that is gathered from Medical Records, like Asante and Epic and Reliance? **Time Stamp 5:18**

**Q:** I have not figured out to send to an e-mail, from opera yet. **Time Stamp 6:59** I am sorry, I meant an attachment from the letters tab. **Time Stamp 7:35**

**Q:** Is there a way to assign a local Epi from this view? (Case Mgmt Layout) **Time Stamp 16:10**

**Q:** Can you add the ID assigning option to the Notes Tab? **Time Stamp 19:41**

**Q:** Tom Fitch: "I've added Local Epi to the case management list. This will be live on Thursday morning." **Time Stamp 24:05**

**Q:** Will be able to add the local epi directly in the Case Management view? **Time Stamp 24:32**

**Q:** If there are people from weeks past, now outside their isolation period, that were not outreached, can they be "lost to follow up" or will they still need to be interviewed? **Time Stamp 30:24**

**Q:** How will this effect contact tracing as far as collecting information on those who have been exposed and need to quarantine? **Time Stamp 33:33**

**Q:** Can we see a copy of the REDCap survey? **Time Stamp 34:14s**

**Q:** Asking for clarification on the vaccine tab on the Contact Tab that now exists? Are Case Investigators supposed to ask about the cases vaccine status, or are we supposed to include that information in the Notes section? **Time Stamp 35:00**

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**Q:** How are Case Investigators intended to use this tab? **Time Stamp 35:56**

**Q:** Totally different subject, but is there any discussion about adding an easy way to document mAB outpatient therapy? Or is that data useful for us to capture? **Time Stamp 37:09**

**Q:** I may have missed this, when will the vaccine tab be available for the contacts? I don't see it as of now. **Time Stamp 38:23**

**UPDATE:** Change of schedule for Opera Support Call. Next meeting will be September 7<sup>th</sup>, then they will once again return to every other week. Sept 21<sup>st</sup>. - Jen Chandler

**Wrap up** – Shaun Parkman

**Future Meetings: September 7<sup>th</sup> then Every Other Tuesday 1:00 – 2:00**

Opera and Investigative Guidelines Support Call registration information and general resource materials can be found on the OHA COVID-19 Case Investigation and Opera Resource page:

<https://www.oregon.gov/oha/covid19/Pages/Case-Investigation-Resources.aspx>