Opera Support Call

Date: Tuesday, September 21, 2021   **Time**: 1:00-2:00 p.m.
Registration: https://www.zoomgov.com/meeting/register/vJItfumqqT4tGqyonIr1a_zI06oZSNOYQLc
Purpose: Opera-centered support meeting to discuss changes to Opera, demonstrate new features, and answer questions.
Outcome: Case investigators are kept informed about Opera updates and their needs are identified and prioritized.
User technical support: Opera.Support@dhsoha.state.or.us
ARIAS Training support and questions: Training.Support@dhsoha.state.or.us
Here is the YouTube Link: https://youtu.be/MZBKvJaJkXg

AGENDA / BACKGROUND   -   Presenter(s)   Philip Lerud & Lex Zhang   Time   42:35

Welcome & Staff Introductions – Philip Lerud

Highlighted Topics – Philip Lerud & Lex Zhang

- Opera User Guide is now available in both English and Spanish.
- Discussion and demonstration of REDCap survey to supplement case investigation:
- RED Cap survey: https://redcap.oha.oregon.gov/surveys/?s=WAH8X87KNT
- REDcap Protocols Survey Form for New Users; has all the scripts, and data forms that can be used when interviewing cases. Also there is a Mock Call example asking the case if they would like to answer the rest of the questions in a survey format, and additional information :: https://www.oregon.gov/oha/covid19/Documents/REDCap%20Protocol%20for%20New%20Users.pdf
- Data Dictionary to be provided to explain variables of cases REDcap file inside Opera.

Wrap up – Philip Lerud

Future Meetings: Every-Other Tuesday 1:00 – 2:00
Opera Support Call registration information and general resource materials can be found on the OHA COVID-19 Case Investigation and Opera Resource page: https://www.oregon.gov/oha/covid19/Pages/Case-Investigation-Resources.aspx