**Date:**  Tuesday, January 11, 2022 **Time**: 1:00-2:00 p.m.

**Registration:** <https://www.zoomgov.com/meeting/register/vJItfumqqT4tGqyonIr1a_zI06oZSNOYQLc>

**Purpose**: Opera-centered support meeting to discuss changes to Opera, demonstrate new features, and answer questions.

**Outcome**: Case investigators are kept informed about Opera updates and their needs are identified and prioritized.

**User technical support:** Opera.Support@dhsoha.state.or.us

**ARIAS Training support and questions:** Training.Support@dhsoha.state.or.us

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|  **AGENDA / BACKGROUND - Presenter(s) - Time** **Youtube Link** [**https://youtu.be/UcXrdLiGppE**](https://youtu.be/UcXrdLiGppE) |
| Welcome & Staff Introductions – Jennifer Chandler Highlighted Topics – Lex Zhang and Philip Lerud * Where to find data for the new eiCRs **Timestamp 00:00**
* Autoprocessing/Autocreation of cases review **Timestamp 05:06**
* Auto-generated (unassigned) ToDo notes **Timestamp 17:00**
* REDCap check in **Timestamp 21:00**
* Check in on all of the other recent changes **Timestamp 34:00**

Open discussion topics - User questions and feedback (All)**Q**: It seems like in the eCIR there is no phone numbers listed for cases. Where do we find these? **Timestamp 03:17****Q:** Is it still recommended to create a lab/specimen after getting an eCR? **Timestamp 03:37****C:** Loving the auto processing! It has created a couple duplicates because of the occasional misspelling. Not a huge issue, but causes some confusion in the morning. **Timestamp 10:35****C**: We have had similar experiences in Washington County (+ and - ) **In Chat****C**: We use the person duplicate merging on the regular. Usually use the "Power Search" if we know the ID of the duplicate we want to merge. **In Chat****Q:** Is there any tips on identifying duplicates? **Timestamp 11:40****Q:** Are those auto de duplicated or manual de duplication? **Timestamp 15:00****Q:** Are contacts being taken from the redcap records and imported into Opera? **Timestamp 18:20 and 19:35****A:** Not directly. contacts reported in REDCap do not automatically become contacts records. An Opera user would need to see it and do a bit of data entry.**C:** Please turn the redcap notifications off. We get too many to be able to sort easily to see if there are messages we need to respond to. **Timestamp 18:00****Q:** Estimated timeline on all languages being available in REDCap? **Timestamp 28:20****Q:** I have received quite a few "test pending" in eCRs. Has anybody else and what should I do with these? **Timestamp****Q**: Can we chat about the script that populates the breakthrough case variable? **Timestamp** **36:13****Q:** For case vaccines, does "up to date" mean initial series, or boosted as well? **Timestamp 41:00****Q:** So are they only a breakthrough if they are up to date at onset? **Timestamp 42:00****A:** Boosted, if eligible. Plus 14 days after the most recent dose. **In Chat****Q:** Should we start referring self reports to the state website? **In Chat****A:** Yes! Website/redcap/hot line are all valid **In Chat**Wrap up – Jennifer Chandler  |
| **Future Meetings: Every-Other Tuesday 1:00 – 2:00** |
| Opera Support Call registration information and general resource materials can be found on the OHA COVID-19 Case Investigation and Opera Resource page:<https://www.oregon.gov/oha/covid19/Pages/Case-Investigation-Resources.aspx> |