

Opera Support Call

Date: Tuesday, October 19, 2021

Time: 1:00-2:00 p.m.

Registration: https://www.zoomgov.com/meeting/register/vJltfumqgT4tGqyonlr1a_zl06oZSNOYQLc

Purpose: Opera-centered support meeting to discuss changes to Opera, demonstrate new features, and answer questions.

Outcome: Case investigators are kept informed about Opera updates and their needs are identified and prioritized.

User technical support: Opera.Support@dhsosha.state.or.us

ARIAS Training support and questions: Training.Support@dhsosha.state.or.us

Here is the YouTube Link: <https://youtu.be/hdluxi9811E>

AGENDA / BACKGROUND	Presenter(s): Shimi Sharief, Lex Zhang	Time: 44:06 minutes
Welcome – Jen Chandler		
<u>Highlighted Topics</u>		
<ul style="list-style-type: none">- Monoclonal Antibody Treatment –Shimi Sharief and Dawn Mautner Time Stamp 00:40- COVID-19 related deaths and how to enter them into Opera – Lex Zhang and Philip Lerud Time Stamp 26:43- Review of new dashboards - did not cover		
<u>Open discussion topics // User questions, feedback & FAQ:</u>		
Q: Any chance we can get a copy of the slides? Time Stamp 9:50 (Yes! See attached email.)		
Q: What is it about being on oxygen that disqualifies from receiving the MAB treatment? Time Stamp 9:59		
Q: What do the IG's for covid say about this method? Time Stamp 10:40		
Q: Is there evidence that MAB treatment also reduces likelihood of long COVID? Time Stamp 11:17		
Q: As a CI I have been told by a few different cases that they don't know how to get these treatments and how to get more information to providers to offer it. Is there a website or what information can we offer them for these treatments? Time Stamp 11:48		
OHA COVID-19 Response Monoclonal antibody therapy (mAb) website: https://www.oregon.gov/oha/covid19/Pages/monoclonal-antibody-therapy.aspx		
Q: What is a person is on oxygen for a chronic disease prior to COVID and are at high risk for hospitalizations after exposure. Are they still disqualified? Time Stamp 13:03		
Q: Can someone be vaccinated and get this treatment? Can someone get this treatment and then be vaccinated? Time Stamp 13:42		

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Q: I've talked to a couple of people who heard that some were turned away from mAb for not being vaccinated. Strange as I've also spoken to both vaccinated and unvaccinated who have received mAb treatment. **Time Stamp 14:46**

For question regarding Monoclonal antibody therapy: Logistics email: ORESf8.LogisticsChiefs@dhs.ohio.gov

Q: What other pharmacy's might be participating / providing mAb treatments? Are there others beside Pharmacy.com (Jasmine in S.E. Portland, and Hillsborough) might be providing treatment and they're not requiring health care referrals, or are there other sites or are we pretty limited as far as Pharmacy provision? **Time Stamp 19:21** (see list below)

Q: If a patient specifically asks and says doesn't have a provider referral that it generally is ok to refer them to these pharmacy sites? **Time Stamp 20:44**

Q: Can people leave quarantine early if they have received prophylactic mAb? **Time Stamp 22:14**

Q: Can we get a link to all the videos? **Time Stamp 23:14**

Q: To clarify, if they receive mAb they would have to wait 90d from onset and/or diagnosis to initiate their vaccine series if they are unvaccinated? Current recommendation is to start vaccine series during the 90d post-onset/diagnosis to ensure the person is fully vaccinated by the end of the 3-month "natural immunity" window. **Time Stamp 23:52**

Q: On the mAb webpage is there a list of facilities that provide this treatment? **Time Stamp 24:24**

Q: Can you please list those pharmacies in the chat please. **Time Stamp 24:34**

OHA COVID-19 Response Monoclonal antibody therapy (mAb) website: <https://www.ohio.gov/oha/covid19/Pages/monoclonal-antibody-therapy.aspx>

Q: Are all vaccinations contraindicated within 90 days of receiving mAb, i.e., flu? **Time Stamp 25:00**

Q: Are pharmacies administering the infusions? **Time Stamp 25:28**

Q: But are patients with auto immune disease eligible for mAb, if so could mAb trigger the auto immune disease?
Time Stamp 25:48

Q: I want to know how OHA wants us to chart items that are unknown or NA? **Lex answered in Chat**

Opera Guidelines stating the Opera User guide has best practices related to unknown or NA.

- Yes/No questions: Select the best response available.
- Click Yes or No when applicable.
- Click Refused if you asked the case the question(s), but they declined to answer.
- Click Unknown if the case, interview proxy, or other source of information isn't clear or cannot definitively answer.

Philip Lerud added: With a few exceptions, leave any unasked questions blank. This may be necessary if your interview was interrupted and will be finished later or if your interview followed a shortened surge script. Examples of things not to be left blank are deceased y/n, deceased t/n, hospitalized y/n. etc.▪ Choosing an answer will advance the questionnaire to the next question.

Opera Users Guide: <https://sharedsystems.dhs.ohio.gov/DHSForms/Served/le3849.pdf>

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Q: I don't understand the 'hit by a car' example. What is the thinking behind counting that as covid? **Time Stamp 33:37**

Q: Do you have any sense of how this affects undercounting/overcounting covid deaths? My concern is public perception.

Time Stamp 35:36

Q: Do I understand correctly that if someone died within 60 days of having COVID... but we specify a cause other than "related to disease"... that death will no longer be counted as a COVID death? **Time Stamp 36:27**

Q: Can that variable then be added to the person ID profile in the future? **Time Stamp 40:03**

Q: If, in process of attempting to interview a case we learn the case died, including date of death. Would you like CIs to enter both deceased and the date or is date added later when death is counted / documented further? **Time Stamp 40:40**

Unasked question: When the table is up on the page will that be for the previous week for where allocations went?

Links provided during the training:

For COVID-19 complaints: Email COVID.19@dhsoha.state.or.us or call, and leave a voicemail at [503-945-5488](tel:503-945-5488) (this line is in 11 languages)

This is our website where our trainings, videos and Opera Support Call Notes live:

<https://www.oregon.gov/oha/covid19/Pages/Case-Investigation-Resources.aspx>

Monoclonal Antibody Therapy Talking Points:

<https://sharesystems.dhsoha.state.or.us/DHSForms/Served/le3897.pdf>

Extreme Surge Data Form and Guidance (to be used in conjunction with the REDCap Survey):

<https://sharesystems.dhsoha.state.or.us/DHSForms/Served/le3890.docx>

Post Interview Guidance: <https://apps.state.or.us/forms/served/le3460B.docx>

Standard Contact Tracing Script:

<https://sharesystems.dhsoha.state.or.us/DHSForms/Served/le3458A.docx>

Surge Contact Tracing Script: <https://sharesystems.dhsoha.state.or.us/DHSForms/Served/le3458B.docx>

OHA COVID-19 Response Monoclonal antibody therapy (mAb) website:

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Opera Users Guide: <https://sharedsystems.dhsosha.state.or.us/DHSForms/Served/le3849.pdf>

Monoclonal Antibodies Therapy Talking Points for CIs & CTs: https://dhsosha.sharepoint.com/:w:/t/ODHSOHA-CRRU/EYHx_vSX5AdNiNiOU_wvRegBTLQSUwtYarx0PrKda5k5QA?e=FgwtEe

Pharmacy's Offering Monoclonal subcutaneous antibody therapy.

Make sure to check their website to for the updated pharmacies on their list:

OHA COVID-19 Response Monoclonal antibody therapy (mAb) website: <https://www.oregon.gov/oha/covid19/Pages/monoclonal-antibody-therapy.aspx>

Broadway Pharmacy
790 Broadway Ave.
North Bend, OR 97459

LeCare Pharmacy
1619 NE 42nd Ave.
Portland, OR 97213

Hometown Drugs
65 NE Oak Street, Ste 100
Madras, OR 97741

Clinic Pharmacy
198 NE Combs Flat Rd
Prineville, OR 97754

Sutherlin Drug
113 E Central Ave
Sutherlin, OR 97479

Economy Drugs

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621 Main St
Sweet Home, OR 97386

Hometown Drugs
1813 W Harvard Ave STE 210
Roseburg, OR 97471

@Pharmacy.com
7901 SE Powell Blvd
Unit K and J
Portland, OR 97206

From Michael Yu : Please reach out if you need more information from me about Pharmacy Partners involved with mAb's! Super happy to talk to you! michael.yu@dhsosha.state.or.us

For training support and up-to-date sample data forms or scripts: Training.Support@dhsosha.state.or.us

Wrap up – Jen Chandler

Future Meetings: Every-Other Tuesday 1:00 – 2:00

Opera Support Call registration information and general resource materials can be found on the OHA COVID-19 Case Investigation and Opera Resource page:

<https://www.oregon.gov/oha/covid19/Pages/Case-Investigation-Resources.aspx>