

Opera Support Call

Date: Tuesday, November 2, 2021

Time: 1:00-2:00 p.m.

Registration: https://www.zoomgov.com/meeting/register/vJltfumqgT4tGqyonlr1a_zl06oZSNOYQLc

Purpose: Opera-centered support meeting to discuss changes to Opera, demonstrate new features, and answer questions.

Outcome: Case investigators are kept informed about Opera updates and their needs are identified and prioritized.

User technical support: Opera.Support@dhsosha.state.or.us

ARIAS Training support and questions: Training.Support@dhsosha.state.or.us

YouTube Link: <https://youtu.be/6C-K5Kn3amc>

AGENDA / BACKGROUND - Presenter(s) - Time 46:39
Welcome & Staff Introductions – Shaun Parkman
Highlighted Topics – Lex Zhang and Philip Lerud
<ul style="list-style-type: none">- Tips and tricks for finding the right facility in Opera Outbreaks Time Stamp 01:15- Review of new dashboards Time Stamp 15:37- REDCap check in Time Stamp 33:44
Open discussion topics - User questions and feedback (All)
C: Having trouble attaching items into DOCs in Opera. Timestamp 07:59
Q: Facility/Location look up: Are these fields (institution, type) coming from the Common Institution table or is it related to it? Timestamp 11:00
Q: If a person goes into their providers office and tells them I got tested at the Hillsboro clinic and the provider sends us a report which states that, but they didn't have a lab to go with the report and we never get a lab from Hillsboro clinic, how would we classify this case in opera and would we interview? Timestamp 11:45
Q: Can we copy these charts to Power Point to show the data? Timestamp 23:30
Q: Is there a dashboard related to vaccine reactions? Timestamp 30:13
Q: I've noticed that the vaccine breakthrough box does not populate when a case has had a booster. I have two cases as examples. Is this a known issue? Timestamp 32:45
Q: How is the state following up on travel information that is submitted via RedCap? Timestamp 38:17

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Q: The question at the top of the tab asks "Up to date at onset?" If you read the Vaccines tab how-to, it says *Click Yes* if the final dose in a vaccine series was administered 14 days prior to the positive specimen collection date. Otherwise, *click No*"
Could the question be updated to reflect this? **Timestamp 39:08**

Q: When you say a person has NOT been on a school campus, the other, follow-up questions still show up. Why would we not skip the f/u questions, if the person has not been to school? **Timestamp 44:10**

Q: Can you show again where we can filter for breakthrough cases. **Timestamp 44:43**

Wrap up – Shaun Parkman

Future Meetings: Every-Other Tuesday 1:00 – 2:00

Opera Support Call registration information and general resource materials can be found on the OHA COVID-19 Case Investigation and Opera Resource page:

<https://www.oregon.gov/oha/covid19/Pages/Case-Investigation-Resources.aspx>