Opera Support Call

Date: Tuesday, February 22, 2022   **Time**: 1:00-2:00 p.m.
Registration: https://www.zoomgov.com/meeting/register/vJItfumqqT4tGqyonIr1a_zl06oZSNOYQLc
Purpose: Opera-centered support meeting to discuss changes to Opera, demonstrate new features, and answer questions.
Outcome: Case investigators are kept informed about Opera updates and their needs are identified and prioritized.
User technical support: Opera.Support@dhsoha.state.or.us
ARIAS Training support and questions: Training.Support@dhsoha.state.or.us

AGENDA / BACKGROUND - Presenter(s) - Time YouTube **https://youtu.be/5JKp5QiZnk4**

Highlighted Topics – Lex Zhang and Philip Lerud –
 	
  - Open office hours because we have no highlighted topics for today.
 	
Open discussion topics - User questions and feedback (All)
  - Q: How to find up to date, for vaccine data? **Timestamp 00:30**
  - Q: Could you comment on the accuracy of ALERT? **Timestamp 02:32**
  - Q: Can you show us how to pick the export specific data points. **Timestamp 04:15**
  - Q: Has the age field calculation for the RedCap imports been fixed? Many are getting imported with age as zero. **Timestamp 11:11**
  - A: Yes it's fixed. The issue was onset dates were not being set so age couldn't be calculated, per Lex Zhang
  - C: we were noticing that the self-reported REDCap surveys do not appear to have a phone number captured. Is there an intention to add that field? Or maybe it's there and we just had a batch that weren't reported. **Timestamp 10:35**
  - A: It will be added in the next update, per Lex Zhang
  - Q: Did the letters field ever get fixed in order to batch letters? **Timestamp 19:39**

Future Meetings: Every-Other Tuesday 1:00 – 2:00
Opera Support Call registration information and general resource materials can be found on the OHA COVID-19 Case Investigation and Opera Resource page: https://www.oregon.gov/oha/covid19/Pages/Case-Investigation-Resources.aspx