

Date: Tuesday, April 5, 2022 **Time:** 1:00-2:00 p.m.

Registration:

https://www.zoomgov.com/meeting/register/vJltfumqqT4tGqyonlr1a_zl06oZSNOYQLc

Purpose: Opera-centered support meeting to discuss changes to Opera, demonstrate new features, and answer questions.

Outcome: Case investigators are kept informed about Opera updates and their needs are identified and prioritized.

User technical support: Opera.Support@dhsosha.state.or.us

ARIAS Training support and questions: Training.Support@dhsosha.state.or.us

AGENDA / BACKGROUND - Presenter(s) - Time https://youtu.be/jerGG4DW68Y
Welcome & Staff Introductions – Lex Zhang
Highlighted Topics – Lex Zhang <ul style="list-style-type: none">• Open office hours because we have no highlighted topics for today.• Note: Opera Support Call frequency changing to monthly starting in April.• Daily Data Update Link https://public.tableau.com/app/profile/oregon.health.authority.covid.19/viz/OregonCOVID-19Update/DailyDataUpdate
Open discussion topics - User questions and feedback (All) <ul style="list-style-type: none">• Q: Will they start aggregating the data in dashboards to weekly? Timestamp 12:11• Q: I have a curiosity about the ALERT Query in Opera. Is there a way to have the query pull a search against an Alias name associated with the PID as well? Additionally, it seems the name comparison must be exact, as well (for instance, only "Christopher" and not "Chris" will supply results). Can this parameter be a more flexible comparison? Timestamp 13:15
Future Meetings: First Tuesday of every month 1:00 – 2:00
Opera Support Call registration information and general resource materials can be found on the OHA COVID-19 Case Investigation and Opera Resource page: https://www.oregon.gov/oha/covid19/Pages/Case-Investigation-Resources.aspx