	LIHEAP and OEAP	LIHEAP	OEAP
	HH % of Total	HH % of Total	HH % of Total
	111 /00110101	111 /00110141	111 /00110141
Total HH Served	24,254	18,863	8,916
Prevented Disconnections	13,554 56%	10,441 55%	5,577 63%
Restored Services	1,248 5%	1,100 6%	348 4%
Unemployed	690 3%	564 3%	240 3%
First-Time Recipients**	6,108 25%	4,947 26%	1,973 22%
Elderly (>=60)	8,693 36%	6,676 35%	3,110 35%
Disabled	8,963 37%	6,893 37%	3,358 38%
Veteran	1507 6%	1205 6%	509 6%
HH with Children <6	4,954 20%	3,775 20%	1,950 22%
Average HH Income	\$16,450	\$16,106	\$17,178
Average HH Benefit*	\$ 467	\$ 412	\$ 398
Total HH Benefits*	\$ 11,328,710	\$ 7,779,800	\$ 3,548,910
	OEAP (PGE and PAC)	OEAP PAC	OEA PGE
	OEAP (PGE and PAC) HH % of Total	OEAP PAC HH % of Total	OEA PGE HH % of Total
Total HH Served			
Total HH Served Prevented Disconnections	HH % of Total	HH % of Total	HH % of Total
	HH % of Total	HH % of Total	HH % of Total
Prevented Disconnections	HH % of Total 8,916 5,577 63%	HH % of Total 3,953 2,150 54%	HH % of Total 4,963 3,427 69%
Prevented Disconnections Restored Services	HH % of Total 8,916 5,577 63% 348 4%	HH   % of Total     3,953      2,150   54%     159   4%	HH % of Total 4,963 3,427 69% 189 4%
Prevented Disconnections Restored Services Unemployed	HH   % of Total     8,916      5,577   63%     348   4%     240   3%	HH   % of Total     3,953      2,150   54%     159   4%     110   3%	HH   % of Total     4,963      3,427   69%     189   4%     130   3%
Prevented Disconnections Restored Services Unemployed First-Time Recipients**	HH   % of Total     8,916      5,577   63%     348   4%     240   3%     1,973   22%	HH   % of Total     3,953      2,150   54%     159   4%     110   3%     946   24%	HH   % of Total     4,963      3,427   69%     189   4%     130   3%     1,027   21%
Prevented Disconnections Restored Services Unemployed First-Time Recipients** Elderly (>60)	HH   % of Total     8,916      5,577   63%     348   4%     240   3%     1,973   22%     3,110   35%	HH   % of Total     3,953      2,150   54%     159   4%     110   3%     946   24%     1,422   36%	HH   % of Total     4,963      3,427   69%     189   4%     130   3%     1,027   21%     1,688   34%
Prevented Disconnections Restored Services Unemployed First-Time Recipients** Elderly (>60) Disabled	HH   % of Total     8,916      5,577   63%     348   4%     240   3%     1,973   22%     3,110   35%     3,358   38%	HH   % of Total     3,953      2,150   54%     159   4%     110   3%     946   24%     1,422   36%     1,458   37%	HH   % of Total     4,963      3,427   69%     189   4%     130   3%     1,027   21%     1,688   34%     1,900   38%
Prevented Disconnections Restored Services Unemployed First-Time Recipients** Elderly (>60) Disabled Veterans	HH   % of Total     8,916      5,577   63%     348   4%     240   3%     1,973   22%     3,110   35%     3,358   38%     509   6%	HH   % of Total     3,953      2,150   54%     159   4%     110   3%     946   24%     1,422   36%     1,458   37%     269   7%	HH   % of Total     4,963      3,427   69%     189   4%     130   3%     1,027   21%     1,688   34%     1,900   38%     240   5%
Prevented Disconnections Restored Services Unemployed First-Time Recipients** Elderly (>60) Disabled Veterans HH with Children <6	HH   % of Total     8,916      5,577   63%     348   4%     240   3%     1,973   22%     3,110   35%     3,358   38%     509   6%     1,950   22%	HH% of Total3,9532,15054%1594%1103%94624%1,42236%1,45837%2697%82421%	HH   % of Total     4,963      3,427   69%     189   4%     130   3%     1,027   21%     1,688   34%     1,900   38%     240   5%     1,126   23%
Prevented Disconnections Restored Services Unemployed First-Time Recipients** Elderly (>60) Disabled Veterans HH with Children <6 Average HH Income	HH % of Total   8,916    5,577 63%   348 4%   240 3%   1,973 22%   3,110 35%   3,358 38%   509 6%   1,950 22%	HH % of Total   3,953    2,150 54%   159 4%   110 3%   946 24%   1,422 36%   1,458 37%   269 7%   824 21%	HH   % of Total     4,963      3,427   69%     189   4%     130   3%     1,027   21%     1,688   34%     1,900   38%     240   5%     1,126   23%
Prevented Disconnections Restored Services Unemployed First-Time Recipients** Elderly (>60) Disabled Veterans HH with Children <6 Average HH Income Average HH Benefit*	HH % of Total   8,916    5,577 63%   348 4%   240 3%   1,973 22%   3,110 35%   3,358 38%   509 6%   1,950 22%   \$ 398	HH   % of Total     3,953      2,150   54%     159   4%     110   3%     946   24%     1,422   36%     1,458   37%     269   7%     824   21%     \$16,067   397	HH   % of Total     4,963      3,427   69%     189   4%     130   3%     1,027   21%     1,688   34%     1,900   38%     240   5%     1,126   23%     \$18,059   \$99
Prevented Disconnections Restored Services Unemployed First-Time Recipients** Elderly (>60) Disabled Veterans HH with Children <6 Average HH Income	HH % of Total   8,916    5,577 63%   348 4%   240 3%   1,973 22%   3,110 35%   3,358 38%   509 6%   1,950 22%	HH % of Total   3,953    2,150 54%   159 4%   110 3%   946 24%   1,422 36%   1,458 37%   269 7%   824 21%	HH   % of Total     4,963      3,427   69%     189   4%     130   3%     1,027   21%     1,688   34%     1,900   38%     240   5%     1,126   23%

## Energy Assistance Quarterly Snapshot[January - March 2020]

\*Bill Payment Assistance Only. Does not inlcude Administrative Costs, Energy Education, Weatherization or other ancillary benefits \*\*Defined as not receiving assistance in any of the prior three years.

Report Date: 08/18/2020

EA Snapshot[January - March 2020]