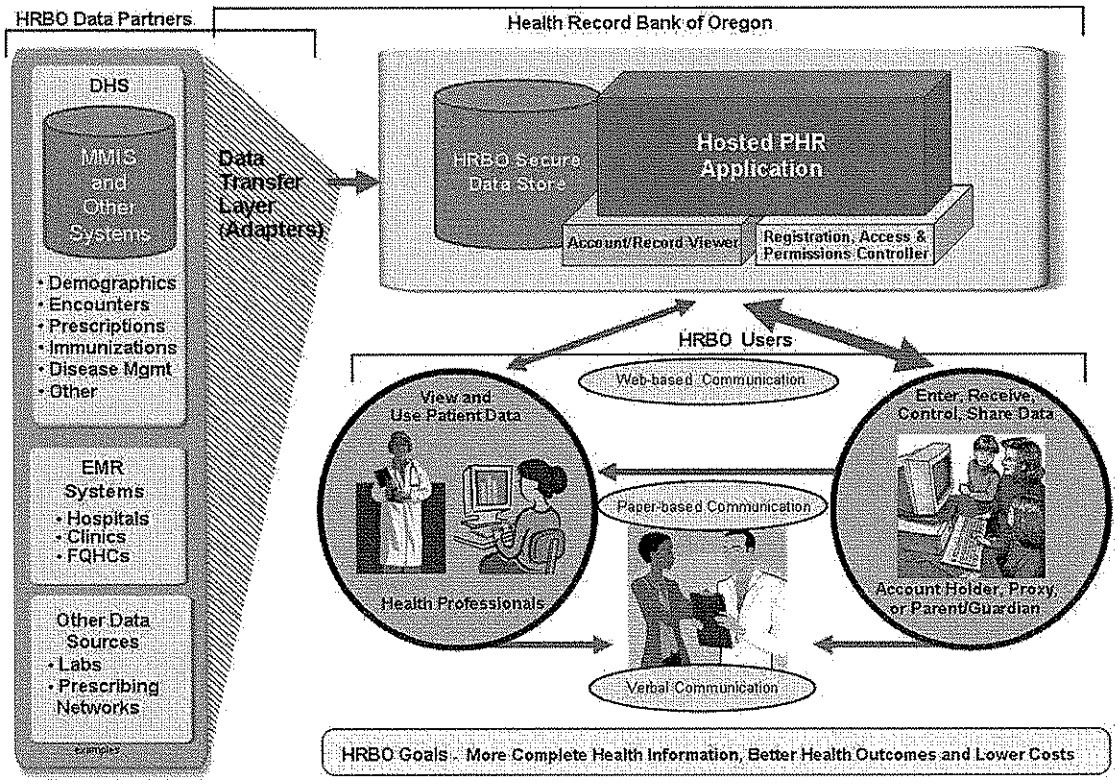
Health Record Bank of Oregon (HRBO)
Progress Report, March 18, 2009

CMS Medicaid Transformation Grant for $5.5 million was awarded in October 2007 to the Oregon Department of Human Services (DHS) to implement a health record bank (HRB) project for Medicaid clients and evaluate the project. The HRBO is unique among the 49 grants totaling $150 million made to 34 states in 2007. Of the 26 grants awarded for health information technology (HIT) projects, the Oregon project is the only project building a personal health record (PHR) using a health record banking approach.

- Initial grant term: eighteen months - October 2007 through March 2009.
- CMS has approved a DHS request to extend the grant to March 31, 2010.
- An extension request through March 31, 2011 is under discussion with CMS.

HRBO Project Model

Model of HRBO Technical, Functional and User Relationships



Essential Concepts: PHR Technology & Consumer - Community Components

Un-tether Scalable PHR System	Consumer/User Centric	Chief Family Health Officer
Meets Certification & Standards	Strong User Controls & Privacy	Maximize Enrollment
Get Readily Available Data	Account Holder Print & Carry	Targeted Statewide Populations
User Entered Data	Authorize Proxy Access	Provider Engagement
Data Sources: Ongoing Quest	Authorize Provider Access	Interfaces to EMRs deferred

Critical Project Imperatives: The critical imperatives for the HRBO project are to:

- Implement a PHR for Oregon Health Plan clients using an HRB model.
- Demonstrate how the HRBO can improve consumer safety, health care quality and reduce costs.
- Evaluate the project based on utilization measures identified in the proposal to CMS, impact on quality of care, cost of service and replicability.

HRBO: A Building Block: HIIAC has identified the HRBO as a key in the evolution of Oregon's health information technology infrastructure (http://www.oregon.gov/OHPPR/HIIAC.shtml). Those goals are reflected in recommendations adopted by the Oregon Health Fund Board being considered by the 2009 Oregon Legislature. The efforts and success of the HRBO also provides key leveraging opportunities under the American Recovery and Reinvestment Act of 2009.

Capitalizing on the HRBO Opportunities

- Medicaid clients: use PHRs & HRBO to minimize impacts of discontinuities of care (foster care, churn), better information and communication, supporting chief family health officers, safety, quality, costs…
- HRBO as a pilot to further develop Oregon HIT infrastructure (capitalize on ARRA).
- Transition HRBO to a non-profit entity that serves expanded populations.

Current Status:

- **RFP Development:** A single RFP process covering the combined technology and community (enrollment and engagement) components is in the final review stages.
- **RFP Process:**
  - The RFP package will be available only through the Oregon Procurement Information Network (ORPIN) at http://orpin.oregon.gov/.
  - Interested parties may request notification of the RFP posting on ORPIN by sending an email request to the HRBO project manager at douglas.a.jones@state.or.us.
  - A mandatory proposer's conference will occur approximately within two weeks after the RFP is issued.
- **RFP Content and Timelines:** Further information on the specifics of the RFP will only be available when the RFP is posted on ORPIN.
- **Timeline Goals:** Signed contract by mid-July 2009. Go-Live in January 2010.
- **HRBO Transition:** Develop transition plan by fall 2010. Transition in early 2011. Transition options: shut-down, integrate into DHS, transition to new non-profit entity.

More Information

HRBO Website: http://www.oregon.gov/DHS/hrb-oregon/project-info/main.shtml
Reference materials reviewed in HRBO planning and RFP development is available at:
Reference materials (PDF) - Updated 1/15/09
Data relevant for HRBO planning: HRBO Data Recap (Word) – Updated 1/21/2009

HRBO Project Team

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