Types of consumer services

1. Program overview
2. Oregon demographics
3. Program participant overview
4. Program roles in creating pathways out of poverty
5. Temporary Assistance for Needy Families (TANF) reinvestment proposal
6. Budget overview
7. Summary
Self-Sufficiency Programs are at the foundation of the safety net

Safety, stability and a pathway out of poverty

- Food benefits
- Cash assistance
- Employment services
- Child care support
- Nutrition education
- Family stability services
- Refugee services
- Domestic violence services

DHS | Oregon Department of Human Services
Oregon demographics
Percent of families in poverty by county (2013)
Children and their parents compose almost 60 percent of Oregonians in poverty

Consequences of growing up in poverty

Poverty

Toxic Stress

Affects on Brain Architecture

Childhood outcomes:
- Lack of school readiness
- Achievement gap that widens over time
- Greater health problems

Adolescent outcomes:
- Less likely to complete high school
- More likely to have a child as a teen or before marriage
- More likely to be involved in juvenile justice system

Adult outcomes:
- Less likely to be steadily employed
- More likely to experience mental health issues
- At high risk for poor health outcomes
Program Participant Overview
& Our Role in Creating Pathways Out of Poverty
Serving 1 million people annually; many through more than one program

<table>
<thead>
<tr>
<th>Service Type</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Refugee services to</td>
<td>2,692 people</td>
</tr>
<tr>
<td>SNAP food benefits to</td>
<td>879,986 Oregonians</td>
</tr>
<tr>
<td>Nutrition education to</td>
<td>387,838 people</td>
</tr>
<tr>
<td>SNAP employment services to</td>
<td>21,586 people</td>
</tr>
<tr>
<td>TANF JOBS services to</td>
<td>23,814 people</td>
</tr>
<tr>
<td>TANF cash assistance to</td>
<td>30,110 families</td>
</tr>
<tr>
<td>Safety services for</td>
<td>6,831 domestic violence victims</td>
</tr>
<tr>
<td>Child care for</td>
<td>15,591 children</td>
</tr>
</tbody>
</table>
Program income limits vs. the 2015 Federal Poverty Level

Max Monthly Income Limit for Family of 3 by Program

* Applicants must meet financial and other eligibility requirements to qualify
** Income limit may be higher if household includes an elderly or disabled person
Impact of economic recession on Self-Sufficiency Programs

Legend:
- < 16%
- 16-20%
- 20-30%
- > 30%
**Program overview: SNAP**

<table>
<thead>
<tr>
<th>Who we serve</th>
<th>How we serve</th>
<th>What we help achieve</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image.png" alt="Family" /></td>
<td>• Food benefits</td>
<td>• Hunger prevention</td>
</tr>
<tr>
<td>1 in 5 Oregonians</td>
<td>• Employment and training program</td>
<td>• Improved health</td>
</tr>
<tr>
<td><img src="image.png" alt="Income" /></td>
<td>• Education outreach through local organizations</td>
<td>• Improved nutrition</td>
</tr>
<tr>
<td>Income under 185% of FPL</td>
<td>• Contracted nutrition education in every county</td>
<td>• Job skills</td>
</tr>
<tr>
<td><img src="image.png" alt="Benefits" /></td>
<td></td>
<td>• Economic stimulus</td>
</tr>
<tr>
<td>Average per person benefit is $123 per month or $1.43 per person, per meal</td>
<td></td>
<td></td>
</tr>
<tr>
<td>75% of all households have some form of income</td>
<td></td>
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</tr>
<tr>
<td><img src="image.png" alt="Money" /></td>
<td></td>
<td></td>
</tr>
<tr>
<td>45% of households include a child or an elderly person</td>
<td></td>
<td></td>
</tr>
<tr>
<td><img src="image.png" alt="House" /></td>
<td></td>
<td></td>
</tr>
<tr>
<td>387,838 people through nutrition education efforts</td>
<td></td>
<td></td>
</tr>
<tr>
<td><img src="image.png" alt="Apple" /></td>
<td></td>
<td>Every SNAP $1 spent = $1.79 in local economic activity</td>
</tr>
</tbody>
</table>

Every SNAP $1 spent = $1.79 in local economic activity
SNAP highlights

What we’ve done:
• Provided food benefits to 1 in 5 Oregonians
• Federally recognized as one of the best SNAP access rates in the country
• 1 of 8 states awarded federal grant to identify, track and prevent misuse of food benefits and Oregon Trail Cards
• 1 of 7 states awarded federal grant to expand employment and training services in Lane, Jackson, Josephine, Klamath & Lake counties to veterans and Native Americans
• Implemented Oregon Trail Card Replacement Line; resulted in 19 percent decrease in number of replacement card requests
• Launched SNAP Online Application Call Center to increase the number of applications submitted online

What’s next:
• Farm Bill implementation
• Expansion of employment and training services
### Program overview: TANF

<table>
<thead>
<tr>
<th>Who we serve</th>
<th>How we serve</th>
<th>What we help achieve</th>
</tr>
</thead>
</table>
| 30,110 families; Most families served are single mothers with two children | • Cash assistance  
• Job Opportunity and Basic Skills (JOBS) Program  
• JOBS Plus Program  
• Family Support and Connections  
• Domestic violence grant  
• Teen parent services  
• Disability benefit application help | • Safety  
• Stability  
• Employment  
• Skills for becoming and remaining self-reliant |
| No job; Income less than $616 per month (37% of FPL) | Receives $506 per month in TANF cash assistance |  |
| Receives $506 per month in TANF cash assistance | May live with family or share low-income apartment with others |  |
| May live with family or share low-income apartment with others | Limited transportation options |  |
| Limited transportation options | Family stability challenges such as homelessness or domestic violence |  |

**TANF impacts local economic activity through $13.5m in cash payments to participants and $2.8m in JOBS contractor payments each month**
# Continuum of TANF services

<table>
<thead>
<tr>
<th>Crisis to safety</th>
<th>Safety to work ready</th>
<th>Work ready to work that pays</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Services that connect to family stability resources</strong></td>
<td><strong>Services that provide educational support</strong></td>
<td><strong>Services to gain workplace skills or maintain employment</strong></td>
</tr>
<tr>
<td>• Other DHS programs (e.g. DV, SSI app, Help, prevention services)</td>
<td>• Adult basic education</td>
<td>• Work experience</td>
</tr>
<tr>
<td>• Referrals to community organizations (such as addiction and mental health services)</td>
<td>• High school completion</td>
<td>• JOBS Plus – subsidized employment</td>
</tr>
<tr>
<td></td>
<td>• GED certificate</td>
<td>• Working – job participation incentive</td>
</tr>
<tr>
<td></td>
<td>• Vocational training</td>
<td>• Job retention</td>
</tr>
<tr>
<td></td>
<td>• Parents as Scholars (limited)</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Life Skills</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Job Skills Training</td>
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<td></td>
<td></td>
<td>• Supported work</td>
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</tbody>
</table>

Limited support services available
TANF highlights

What we’ve done:
• Recorded 14,649 job placements in 2014
• Cost-neutral conversion of eligibility positions into case managers resulting in improved client outcomes (participation, employment)
• Avoided federal participation rate penalties for FFY 2008 and 2009
• Delivered a new training series for TANF workers and supervisors on strengths-based case management practices
• Established new workforce partnerships (state and local alignment effort)
• Put performance-based JOBS contracts in place

What’s next:
• TANF Reinvestment Proposal
• Workforce Innovation and Opportunity Act (WIOA) implementation
• Statewide Workforce System Redesign
# Program overview: ERDC

<table>
<thead>
<tr>
<th>Who we serve</th>
<th>How we serve</th>
<th>What we help achieve</th>
</tr>
</thead>
<tbody>
<tr>
<td>8,079 families (15,191 children); Most families have a single, working parent and two children</td>
<td>• Subsidized child care through payments to providers who are selected by parents and listed with DHS</td>
<td>• Sustained employment for parents</td>
</tr>
<tr>
<td>Income under 185% of FPL</td>
<td>• Higher child care payment rates for special needs children</td>
<td>• Stable, safe child care</td>
</tr>
<tr>
<td>Average parent co-pay is $193 per month</td>
<td>• Providers who met health and safety standards</td>
<td>• Access to quality child care</td>
</tr>
<tr>
<td>May live with family or share low-income apartment with others</td>
<td>• Contracts with Child Care Resource and Referral organizations for referrals and parent education</td>
<td>• Child care provider training</td>
</tr>
<tr>
<td>Family stability challenges such as non-standard work hours, minimum wage, employment and transportation</td>
<td>• Collaborating with Early Learning Division on provider health and safety standards</td>
<td>• Parent education, choice and referrals</td>
</tr>
<tr>
<td>ERDC impacts local economic activity through $5.8m in payments to providers each month</td>
<td>• Inclusion/specialized care</td>
<td></td>
</tr>
</tbody>
</table>
ERDC highlights

What we’ve done:
• Increased the number of families accessing quality, licensed child care
• Increased the number of families leaving TANF who use ERDC
• Increased provider health and safety standards; raised provider rates
• Partner in Race to the Top grant to invest in measurable, quality child care
• Contracted slots with Oregon Programs in Quality and Head Start
• Contracted with Child Care Resource and Referral agencies to provide parent education on selecting quality care

What’s next:
• Partnering with Early Learning Division to:
  ✓ Implement federal reform (2014 Child Care Development Block Grant)
  ✓ Increase quality and improve child development outcomes
• Expand program access to more families
TANF Reinvestment Proposal
Moving families from poverty to prosperity

<table>
<thead>
<tr>
<th>Stability of TANF families increases</th>
<th>Community partnerships are leveraged to benefit shared clients</th>
<th>Family and case manager relationships are consistent and strong</th>
<th>Parents and case managers support health, safety and school readiness of children</th>
</tr>
</thead>
<tbody>
<tr>
<td>Parent participation in work-related activities increases</td>
<td>Program design reduces barriers to work</td>
<td>More parents find stable work that pays</td>
<td>Processes are simplified and efficient, and requirements are clear</td>
</tr>
</tbody>
</table>
TANF caseload projections

- 2013-15 Fall 2013 Forecast Caseload
- 2013-15 Average Caseload
- TANF Forecasted Cases Fall 2014 Forecast
- 2015-17 Forecasted Average Caseload
Get families stable and parents ready for work that pays

Governor’s Balanced Budget proposes reinvesting $30 million in savings from a projected decline in the TANF caseload into strategies to improve participant outcomes.
Shrinking the “benefits cliff”

No Countable Income Limit, Variable Earnings Disregard (with SNAP)

- Earned Income
- TANF Income
- SNAP
- Federal Poverty Level
Budget Overview
Budget overview: Total funds by program

Self Sufficiency budget
$3,485.61 million

- **SNAP**: $2,524.04 (72%)
- **Program Delivery and Design**: $353.89 (10%)
- **Cash Assistance**: $322.72 (9%)
- **Employment Related Daycare**: $23.20 (1%)
- **Other programs**: $173.16 (5%)
- **Family support and connections**: $84.39 (3%)
- **JOBS program**: $4.21 (0%)

Total funds: $3,485.61 million
Budget: By fund type – 72% federal funds

- **Federal Fund**: $427.22 (12%)
- **General Fund**: $433.01 (13%)
- **Other Fund**: $111.03 (3%)
- **NL Federal Fund**: $2,514.35 (72%)

Self Sufficiency budget by fund type
Budget: Direct payments & services

- Self Sufficiency budget direct payments and services: $3,131.72 (90%)
  - Program delivery: $291.42 (8%)
  - Program Design: $62.47 (2%)
Self-Sufficiency Programs are designed to help:
• Break the cycle of poverty
• Support the healthy development of young children
• Keep families stable
• Create opportunities for adults to work & be self supporting

Where we are now:
• Rebuilding in a new economy
• Aligning our work with other system and partner efforts
• Recommitting to outcomes beyond crisis assistance

Where we are headed:
• A more responsive, individualized model of service
• Aligned partnerships with shared accountability for results
• More prosperous families; more children are ready for and succeed in school
Wrap-up

DHS 2015-17 Budget Themes:

• Finish what we’ve started
• Impact of federal changes
• Outcomes & prioritization
• Upstream investments & long-term financial sustainability
• Partnership alignment

Coming Up Next:

• Child Welfare Overview
  - February 26
• DHS Program Design Services and Key Performance Measures
  - March 2
• DHS Wrap Up
  - March 4
Department of Human Services

www.oregon.gov/dhs

Safety, Health and Independence for all Oregonians