December 9, 2019

The Honorable Representative Dan Rayfield, Co-Chair  
The Honorable Senator Betsy Johnson, Co-Chair  
The Honorable Senator Elizabeth Steiner Hayward, Co-Chair  
Joint Committee on Ways and Means  
900 Court Street NE  
H-178 State Capitol  
Salem, OR  97301-4048

Re: Department of Human Services (DHS) first rebalance report and request.

Dear Co-Chairpersons:

**Nature of the Request:** The purpose of this letter is to provide the first DHS Rebalance report and request (attached) of the 2019-21 Biennium to the Interim Joint Ways and Means Human Services Subcommittee.

**Action Requested:** DHS requests acknowledgement of receipt of this first Rebalance report of the 2019-21 Biennium. While this is technically a report, it will be the basis of actions taken during the 2020 regular session so DHS also requests the committee recommend approval of these rebalance actions as part of actions to be taken during the 2020 regular session.

**Legislation Affected:** See Report Attachment A.

If you have questions, please contact Eric Moore at 503-884-4701.

Sincerely,

Eric Luther Moore  
DHS Chief Financial Officer

Enclosure

“Assisting People to Become Independent, Healthy and Safe”
cc: Laurie Byerly, Legislative Fiscal Office
    Ken Rocco, Legislative Fiscal Office
    George Naughton, Department of Administrative Services
    Tamara Brickman, Department of Administrative Services
    Ali Webb, Department of Administrative Services
    Mike Streepey, Department of Administrative Services
Executive Summary and Nature of Request:
The Oregon Department of Human Services (DHS) is submitting its first rebalance report for the 2019-21 biennium to the Interim Joint Ways and Means Human Services Subcommittee. This report reflects several issues affecting the DHS budget. DHS expects to continue to work with the Legislature, Legislative Fiscal Office, Governor’s Office and Chief Financial Office to identify any actions management can take to balance the DHS 2019-21 budget.

Close out of 2017-19 Overview
DHS is in the process of finalizing the 17-19 budget. DHS is currently anticipating reverting approximately $18 million General Fund (GF). DHS was able to manage without a final rebalance in April 2019 as had been done in the past. This reversion amount is 0.6% of the LAB GF and 0.16% of the LAB Total Funds budget. The savings are primarily due to higher than anticipated savings in the In-Home services program in Aging and People with Disabilities, higher than anticipated Estate Recovery collections and a better match rate than anticipated in the Intellectual and Developmental Disabilities program. DHS’ final reversion figure will be available at the end of December when the books for 2017-19 close.

Budget Issues for 2019-21
At this first rebalance, DHS is requesting net additional General Fund (GF) of $13,583,132, a net reduction to Other Funds (OF) of $(1,887,736) a net reduction to Federal Funds (FF) of $(27,586,826), a reduction of 38 positions and a reduction of 33.99 Full Time Equivalent (FTE). Included in this request are management actions and technical adjustments that move funding and positions from DHS to the Oregon Health Authority (OHA). This movement is a net $0 between DHS and OHA.

While from a legal citation standpoint DHS is asking for a net increase in GF of $13.6 million, the actual request is for $15.7 million GF. The difference are actions that transfer funding and positions to OHA related to the OHP processing center and the separation of most shared HR functions between the agencies. The table below lays out the difference between the legal citation change and the total GF requested by DHS for this rebalance.

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<th></th>
<th>GF</th>
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<th>TF</th>
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<td>(27,586,826)</td>
<td>(15,891,430)</td>
<td>(38)</td>
<td>(33.99)</td>
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DHS has several other significant requests for General Fund, including funds from two Special Purpose Appropriations that are not included in this request but are addressed as separate letters to the committee. These issues were addressed separately due to the nature of each request and the policy implications they may have.
The table below summarizes the DHS GF rebalance position by major program area. See attachment A for the appropriation changes that will be discussed throughout this document. Again, the issues DHS has at this time are a projected need of $15.7 million GF but $2.1 million GF of the total DHS budget is being transferred to OHA so the legal citations are to increase the DHS GF by $13.6 million GF. OHA will have corresponding actions to increase their funding, positions and FTE as set out above.

The sections below set out the main GF issues for the department from a legal citation standpoint.

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<tr>
<th>Program</th>
<th>General Fund In Millions</th>
<th>2019-21 LAB</th>
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**Program Rebalance Details**

This section contains details on the Department's updated budget position by program area (see attachment B for caseload change details from spring 2019 to fall 2019).

**Aging and People with Disabilities (APD)**

APD has a net need of $8.7 million GF, a reduction to Other Funds limitation of $(18,428) and a reduction of $(52.4) million Federal Funds limitation.

APD has two main challenges and one smaller challenge offset in part by two areas of savings. APD also has parts of other technical adjustments one of which is significant but adds to $0 DHS wide.

The first challenge is a net caseload increase in long term care of $12.5 million GF. This is made up of a slight reduction in projected Nursing Facility costs which is forecasted to remain relatively flat that is netted against needs in both Community Based Care and In-home services both which are forecasted higher based on recent trends.

The second issue is one that will impact several programs. Every year the federal government sets match rates for Medicaid and related services that use this match rate. As Oregon’s economy has improved compared to other states, the match rate has continued to drop requiring more General Fund match to draw down Medicaid and other program area benefits. This change for APD leads to an increased General Fund need of $3.4 million General Fund.

The final smaller challenge is related to the need for additional vehicles for APD field and investigators who need to travel. While there were investments in staffing including some Services and Supplies (S&S), DHS and Department of Administrative Services (DAS) Motor Pool did not request additional vehicles necessary for this body of work. As DHS adds staff that do significant traveling, additional vehicles are needed. DAS ultimately provides fleet vehicles for use by DHS through DAS vehicle assessments. DHS is requesting $55k GF to add 25 additional vehicles to the DHS fleet for APD purposes (there is also a request for vehicles in Child Welfare below).
Partially offsetting these challenges are two estimated savings. The first is a housekeeping savings of
($641K) related to the Evidence-Based Health Contracts which were eliminated in the LAB. This action
removes the remaining budget for these contracts missed during budget build. The second area of
savings is related to “ACA” or Affordable Care Act cases. During budget build, ACA cases were
inadvertently double counted in the budget. This leads to a net reduced GF need of ($5.2) million.

APD has parts of several technical adjustments that net to a change of ($1.4) million GF. The largest
part of these technical adjustments is the movement of position related costs for rent, state government
service charges and other enterprise costs to State Assessments and Enterprise-wide Costs (SAEC)
where these charges are booked.

APD is also requesting net reductions of ($18,428) OF limitation and a net reduction of ($52.4) million
FF limitation related to the items above.

**Intellectual and Developmental Disabilities (I/DD)**

I/DD has a net need of $18.9 million GF based on the following three issues.

First, based on recent trends, I/DD caseloads are again trending up. While fairly flat prior to the Spring
forecast, actuals immediately increased after the Spring forecast. This led to increases in the Fall
forecast compared to spring. This includes changes to In-Home Supports: Adult In-Home Supports
which increased 2.8%, $6M GF and Kids In-Home Supports which increased 7.4%, $4M GF.

Ancillary Services has a projected increase related to the increase in In-Home Supports. This leads to a
total increase of $7.1M GF consisting of Day Support Activities (DSA) increased by 20%, $5.1M GF,
Employment Services increased by 4%, $1.6M GF, and Non-Medical Transportation Services increased
by 4.5%, $400k GF.

There is a minor savings in Children's Intensive In-Home Services (CIIS) where the caseload was
reduced by 4%, $600k GF, in order to align forecast with program's plan to serve.

Overall, there was a savings of ($630k) GF reported in Residential Services because of a small decline
in Adult 24 Hour Group Homes, (0.09%), ($2.3) million GF; however, minor increases in the following
programs negate most of the savings:

- Adult Foster Care, 1% increase, $1 million GF
- Kids Foster Care, 2% increase, $300k GF
- Adult Supported Living Services, 1% increase, $415k GF

Second, as in other programs the federal match rate has been reduced leading to a net $3.1 million GF
need to offset the lost FF.

I/DD has technical adjustments netting a savings to I/DD of ($66k) GF but add to $0 GF agency wide.

I/DD is also requesting $28.3 million of related Federal Funds limitation.

**Child Welfare (CW)**

Child Welfare has a net GF reduction of ($18.2) million GF. This is a net of the following issues:

- Permanency cost per case went up in Adoption Assistance by 3.27% over the Spring 2019 levels.
  Guardianship Assistance cost per case declined by 0.19%. Because of the relative size of the
caseloads, Permanency had a net higher need of $2.2 million GF for the 19-21 biennium.
- Permanency also had a small caseload increase of $178k GF.
- Federal match rates declined as described earlier impacting CW by a net $396k GF.
As described in the APD section with added positions in the 19-21 LAB additional vehicles are required for necessary travel for investigations, visitation and other transportation needs and requirements. An estimated 80 vehicles are requested from DAS which will increase the GF need of CW by $343k GF.

More than offsetting this GF need are savings in Well being in both cost per case of ($3.3) million GF and caseload savings of ($9.4) million GF.

Technical adjustments account for ($8.6) million in GF savings in the Child Welfare program. However, these are in large part related to moving enterprise-wide costs to SAEC where expenditures for rent, state government service charges and other enterprise costs related to new positions provided in the 19-21 LAB. These net to $0 agency wide and include several position transfers within DHS as planned in LAB.

CW is also requesting net reductions to Other Funds limitation of ($457,447) and ($3.4) million in Federal Funds limitation. Included in this net request are three requests related to increased other and federal funding not anticipated during budget build. DHS is anticipating increases in Marriage Tax collections that fund domestic violence services. There is a small increase in the Independent Living Services grant.

Finally, DHS is requesting Federal Fund limitation, 2 Limited Duration positions and 1.26 FTE related to an increase in the Child Abuse Prevention and Treatment Act (CAPTA) grant. This additional funding is intended to help improve the response to families and infants affected by substance use disorders. This additional funding is required to be used to develop, implement and monitor safe-care plans for substance-exposed infants. CW Design currently has one OPA4 permanent position that has been fulfilling the current workload for CAPTA. Furthermore, currently CW Design has a budget for $310K FF, but to fulfill the additional workload and funding request CW Design needs to increase the budget by $690K FF ($259K for 2 OPA3's LD positions and $444K FF for development, implementation, and monitoring of this program.)

**Self Sufficiency (SSP)**

SSP has a net GF savings of ($5.6) million GF. The savings is the net of the following GF actions.

During budget build an error was discovered that led to additional GF and FF funding provided at LAB. In this case the wrong caseload forecast was used to compare budget needs for 19-21. This led to additional funding being added to the DHS budget. This error is both undone and the actual “ask” that should have been in LAB (in this case a net savings of ($5.8) million GF and ($27.1) million Total Funds).

Once this corrective action is taken, adjustments for the Fall 2019 caseload forecast must then be accounted for. Adjustments for the most recent fall 19 caseload forecast leads to a need of $2.0 million General Fund for Pre-SSI and TANF-UN (both state-only non-Maintenance of Effort (MOE) programs) and $7.5 million in Federal Funds limitation for TANF Basic that is primarily funded with TANF FF. Each of these programs has seen caseload growth compared to the last forecast. TANF FF is available for this action in TANF Basic due to the previously mentioned error. While the FF was technically not needed when LAB was built, it is needed now to cover the costs of the TANF Basic program.

There is also a significant transfer of funds ($1.7) million GF ($4.7) million TF, 29 position and 28.05 FTE from DHS to OHA related to the Oregon Health Plan (OHP) processing center. When the OHP processing center was transitioned to DHS from OHA the intent was for all eligibility related work to move to DHS. Once the move was completed it was realized that these 29 positions are for the Client
Services Unit, who assist OHP members who want to change their Coordinated Care Organization (CCO) or enroll in one. This team also assists OHP members with obtaining a bill, aiding with making appointments, and/or aiding with questions about their healthcare coverage. In other words, the work is not really related to eligibility and so should reside within OHA. This action returns these positions and related costs to OHA.

DHS is requesting $2.3 million in other funds limitation due to $2.0 million additional Child Care Development Fund block grant (CCDF) funds now anticipated to be received from the Early Learning Division for use in the Employment Related Day Care program. In addition, there is a $300k increase in the BOLI/ODOT Apprenticeship Child Care Revenue pass-through leading to the same amount of Other Funds limitation.

DHS is requesting a net reduction in Federal Funds of ($19.0) million. This includes ($21.3) in FF savings due to the error mentioned above, the removal of identified empty federal fund limitation of ($4.1) million, and ($2.9) million due to the transfer of the OHP Processing center positions and associated costs. Offsetting these Federal Funds savings are three actions including the increase of $7.5 million in TANF Basic mentioned above, an increase in the cost per case for Domestic Violence services of $1.5 million and $604k related to an increase in the Trade Mitigation grant used for the Emergency Food Program. Self Sufficiency also has two technical adjustments that while net to $0 agency wide, result in a net savings of $209k FF.

**Vocational Rehabilitation (VR)**
VR has only one main issue in this rebalance. VR received $15.0 million in “reallotment” federal funds from the Federal Government. This was the full amount requested and can be “matched” within the current VR budget. These funds will go a long way to avoiding an “Order of Selection” (OOS) during this biennium. If VR is successful in the next federal fiscal year in securing at least $3 million in federal reallocation funds, depending on caseloads and caseload costs, VR may be able to give up $2.4 of GF on a one-time basis this biennium. Because DHS will not know until September of 2020 whether it will secure these federal funds DHS is not able to give these funds up at this time. However, these funds could be unscheduled until such time as it is determined needed by the department. In addition, the “SILC” (State Independent Living Centers) grant has been increased by $151,228 to a new total of $338,717. VR is requesting an additional $15.15 million in Federal Funds limitation.

**Central Services**
Central services has one main action. When the two agencies split, several parts of the organization were created as “shared” services between DHS and OHA. Some Human Resource (HR) functions were included as shared services. At the time, HR was determined to likely be the most difficult to keep as a shared service. Earlier in the year, OHA approached DHS with a request to “split” apart some of the HR shared functions that were determined to be better focused within each agency rather than be a shared service. After several months of discussion, it was determined that OHA would receive 9 positions, or just under one-third of the HR positions based on cost allocation statistics. DHS would retain 20 positions. This management action acknowledges this change by moving the funding from SAEC (see below) where shared services are funded, to the central DHS HR shop as funded positions. This is a net $0 action across DHS and OHA, as DHS and OHA are simply moving the funding associated with these 20 positions from the shared services funding buckets in DHS and OHA SAEC to the central DHS HR Office. As part of this transaction there is also the movement of an Operations and Policy Analyst 4 from OHA to DHS as OHA needed a manager for the positions moving to OHA. This creates an ask of $1,832,038 of GF in central office that will be self-funded from the SAEC shared services funding line of DHS and OHA.
**State Assessments and Enterprise-wide Costs (SAEC)**

SAEC has two management actions and part of a large technical adjustment resulting in a General Fund need of $7.7 million GF. The first management action is a reduction of ($31,000) GF related to the transfer of 29 positions to OHA as is described in the Self-Sufficiency section. The second management action is related to the reorganization of the Shared Human Resource Center. This action moves the DHS portion of the separating parts of shared services funding from the Shared Services Budget Line item to DHS Central HR Services resulting in a reduction in SAEC GF of $(1.99) million.

The major technical adjustment is the receipt funds earned with agency positions in the LAB that are being transferred to SAEC where charges for things like state government service charge, rent, computer replacements and other enterprise costs. This increases the General Fund of SAEC by $9.32 million General Fund but is a net $0 cost General Fund agency wide. Other technical adjustments account for and net additional $408k in General Fund in SAEC.

SAEC is also requesting related limitation for Other Funds of $140,041 and Federal Funds of $3.1 million.

**Shared Services**

Shared services have one major issue and several smaller ones. The main issue is a reduction of ($4.2) million OF, (29) positions and (18.18) FTE in the shared HR office as mentioned above. This is the result of breaking up the majority of shared HR and moving 9 positions to OHA and 20 positions to DHS Central HR within the DHS central budget. This is the Other Funded, or “double counted” part of the equation and is a reduction of Other Funds limitation, positions and FTE as stated above.

A second issue is the movement of 2 positions from the Current Service Level (CSL) build that were placed in Child Welfare but were intended to be moved to shared services. One position is moving to the Facilities office and the other to Publications and Creative Services. This is a need of $336,084 in Other Funds limitation.

Finally, DHS is repurposing three vacant shared positions in OFS to instead have the positions as two added resources(positions) for the shared Office of Contracts and Procurement and one added resource to the Office of Publications and Creative Services both seeing a large increase in workloads over the last few years. OFS anticipates that efficiencies and leaned processes have created the capacity to allow these positions to be repurposed. This is a net $0 action financially and will better align scarce resources with the prioritized needs of the agencies.

Shared Services is requesting a net reduction to Other Funds limitation of ($3.9) million and a reduction of (28) positions and (17.21) FTE.

**Estate Recovery Revenue Shift to OHA**

DHS has traditionally booked all estate recovery collections to the APD budget to offset GF. However, while this is not inappropriate, some of the collection originated from expenditures from the Oregon Health Plan (OHP), which is managed within the Oregon Health Authority. OHA approached DHS to begin receiving a portion of those estate revenues. After a six-month pilot, it was determined that approximately 20% of collections were related to OHP expenditures that could be booked to OHA as a reduction of GF expense. Initially OHA proposed to swap GF for these OF estate recovery revenues. DHS agreed to review the issue as it made sense to book some of these expenditures back to OHA.

After review, it was determined by DHS that DHS budgeted an estimated revenue from estate recoveries of $27.2 OF that would be used instead of GF. This was based on an estimated $55.0 million TF of estate recoveries in 2019-21 which is in line with the budget once the Federal Government receives its
Based on recent trends and the strong housing market, revised estimated estate recoveries are $66.8 million TF. If the higher estimate is correct, making the split 80% DHS/20% OHA, could lead to DHS having a $484k budget problem in GF in APD assuming no movement of General Fund between agencies. DHS will need to collect about $70 million in TF from estate collections to make DHS fully whole without moving or asking for GF. Moving 20% of the Estates Recovery OF to OHA is $4-$5 million for a full biennium to OHA that would enhance available revenues or offset GF need.

Because the split has not yet occurred the early recoveries are all in DHS – this is a look forward situation so we would not go back and retroactively apply revenues – likely DHS will not have a shortfall if the higher amount is collected.

DHS and OHA plan to make the revenue shift as soon as is practicable from an accounting standpoint unless there are significant concerns over the shift. At this time no GF is planned to be moved between agencies. If collections do not continue at their current pace, DHS may have a small GF issue later in the biennium based on this shift of revenue without corresponding GF. However, based on the collection trends and the current split of revenue, DHS does not currently believe there will be a GF issue for DHS this biennium. If collections remain high DHS and now OHA will not have revenue shortfalls relating to estate recoveries. This is the reason for the mention of this issue the risks section.

**Risks**

Outside the normal risks of federal participation in funding DHS and normal changes in costs per case or caseloads, in DHS programs there are four major outstanding risks to the DHS budget at this time:

- **I/DD caseloads and cost per case** may continue to increase as the number of Oregonians coming to DHS for services and acuity levels increase. While it appeared this trend was starting to plateau, recent actuals have shown new growth in the caseload, the risk remains that the caseload forecast is low and/or cost per case rises during the biennium.
- **TANF penalty for 2007.** This penalty has been levied by the federal government, but DHS has not received final instructions on how and when the penalty will take effect. This is a $8 million risk to DHS TANF funds. DHS is still waiting on clarification as to the General Fund impact if any.
- **$14.0 million ACF Disallowance finding.** In December 2014 DHS completed a yearlong remediation process involving duplicate federal claims due to an OR-Kids financial transaction conversion issue. In that remediation DHS discovered that millions of decreasing adjustments were erroneously reported in 2011 – 2013. DHS discussed these errors with ACF and ACF requested that DHS wait until system enhancements and data fixes were completed before truing up the federal reimbursement report, which was completed in June 2015.

If DHS had submitted the corrections when analysis was completed in December 2014 the retroactive reimbursement request would have been within allowable reporting requirements of two years. By waiting until June 2015 to finalize the reimbursement requests of increasing adjustments of $14,028,109.82 the request was outside the period of performance therefore a good cause waiver request was required. DHS submitted a good cause waiver request originally in February 2016 and ACF requested more detail for this request in early 2019. On April 25, 2019, pursuant to 45 C.F.R. Sec 95.19 and 95.22, DHS submitted a request for a good cause waiver to the Administrative for Children and Families (ACF). DHS has not received a response from ACF as of this date. DHS believes that this will be approved. If it is not approved DHS will appeal. But this is still a possible risk to the DHS budget this biennium depending on timing and the results of the good cause waiver.

- **As mentioned above there is a risk that estate recoveries will not reach projected levels based on recent trends and DHS may have a small GF need it this occurs.**
In Child Welfare, Title IV-E and Medicaid eligibility rates are changing over time. For example, in Well-being programs between 2018 and 2019 the IV-E Eligibility Rate declined by 2.57 percentage points and Medicaid eligibility declined by 0.5 percentage points. The changes may be due to changes in federal regulations, changes in the population being served, or changes in the providers being used. As these rates change, they impact the amount of expenditures that can be matched with federal funds, and thus the GF need. We will be monitoring these rates going forward in order to bring forward issues resulting from these changes.

Conclusion
DHS looks forward to working with the Legislature and Governor’s Office to address the budget issues outlined in this report and will continue to work with the Legislative Fiscal Office and Chief Financial Office on the budget and outstanding issues to ensure that the Legislature has the information it needs to make decisions about this rebalance report and request.
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<th>PROPOSED LEGISLATION / SECTION</th>
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<td>General DS</td>
<td></td>
<td>-</td>
</tr>
<tr>
<td></td>
<td>Other</td>
<td></td>
<td>(1,887,736)</td>
</tr>
<tr>
<td></td>
<td>Federal</td>
<td></td>
<td>(27,586,826)</td>
</tr>
<tr>
<td></td>
<td>Federal Non-Limited</td>
<td></td>
<td>-</td>
</tr>
<tr>
<td></td>
<td><strong>Total</strong></td>
<td></td>
<td><strong>(15,891,430)</strong></td>
</tr>
</tbody>
</table>
## Attachment B

### Total Department of Human Services Biennial Average Forecast Comparison

<table>
<thead>
<tr>
<th></th>
<th>2019-21 Biennium</th>
<th>% Change Between Forecasts</th>
<th>Fall 2019 Forecast</th>
<th>% Change Between Biennia</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Spring 19 Forecast</td>
<td>Fall 19 Forecast</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Self-Sufficiency</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Supplemental Nutrition Assistance Program (Households)</td>
<td>324,970</td>
<td>352,543</td>
<td>8.5%</td>
<td></td>
</tr>
<tr>
<td>Temporary Assistance for Needy Families - Basic &amp; UN (Families: Cash Assistance)</td>
<td>17,405</td>
<td>18,566</td>
<td>6.7%</td>
<td></td>
</tr>
<tr>
<td><strong>Child Welfare (children served)</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Adoption Assistance</td>
<td>10,509</td>
<td>10,539</td>
<td>0.3%</td>
<td>10,539</td>
</tr>
<tr>
<td>Guardianship Assistance</td>
<td>2,269</td>
<td>2,266</td>
<td>-0.1%</td>
<td>2,266</td>
</tr>
<tr>
<td>Out of Home Care</td>
<td>7,077</td>
<td>6,745</td>
<td>-4.7%</td>
<td>6,745</td>
</tr>
<tr>
<td>Child In-Home</td>
<td>1,601</td>
<td>1,542</td>
<td>-3.7%</td>
<td>1,542</td>
</tr>
<tr>
<td><strong>Vocational Rehabilitation</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>10,347</td>
<td>10,398</td>
<td>0.5%</td>
<td>10,398</td>
</tr>
<tr>
<td><strong>Aging &amp; People with Disabilities</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Long-Term Care: In Home</td>
<td>18,483</td>
<td>19,077</td>
<td>3.2%</td>
<td>19,077</td>
</tr>
<tr>
<td>Long-Term Care: Community Based</td>
<td>12,131</td>
<td>12,240</td>
<td>0.9%</td>
<td>12,240</td>
</tr>
<tr>
<td>Long-Term Care: Nursing Facilities</td>
<td>4,456</td>
<td>4,439</td>
<td>-0.4%</td>
<td>4,439</td>
</tr>
<tr>
<td><strong>Intellectual and Developmental Disabilities</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total Case Management Enrollment</td>
<td>30,592</td>
<td>30,564</td>
<td>-0.1%</td>
<td>30,564</td>
</tr>
<tr>
<td>Total I/DD Services</td>
<td>20,125</td>
<td>20,631</td>
<td>2.5%</td>
<td>20,631</td>
</tr>
</tbody>
</table>