FOUNDATIONAL PROCESSES

- Developing and maintaining legal organizations
- Consulting and coordinating with legal
- Developing, communicating, and ensuring data governance,
- Securing safe, permanent homes for reunifying families whenever possible, and providing independent living arrangements if permanent homes are not possible.
- Developing and monitoring trauma-informed safety plans.
- Engaging families and supporting their ability to ensure appropriate, required and timely findings.
- Developing, communicating, and advancing program vision, priorities, strategies, and initiatives, including organizational change.
- Ensuring accountability and results by creating effective organizational structure and setting clear expectations and roles and responsibilities.
- Engaging stakeholders in ways that builds and maintain strong partnerships incorporating the voices of children, families, communities and other stakeholders in key decision-making through robust input and feedback.
- Developing and maintaining effective internal and external communications.
- Developing, implementing, and ensuring compliance with ICWA requirements.

CORE PROCESSES

- Serve Children & Families
- Engaging and inspiring the children, families, communities and cultures that protect and support children.
- Supporting and promoting a safe, responsive environment that supports and promotes a safe learning culture.
- Developing, implementing, and ensuring the safety, health, wellness, and behavioral needs of the children and families we serve and incorporates their community's needs.
- Developing program models based on best practice, including evidence-based and promising practices.
- Strengthening Tribal relationships to ensure coordination of services for Tribal and Indian children and young adults.
- Developing and administering contracts and services for substitute care, treatment services, and family support.
- Developing, providing and working with caregivers, the community, partners and service providers to develop and maintain a service array that meets the safety, health, wellness, and behavioral needs of the children and families we serve and incorporates their communities and cultures.
- Operating processes
- Screening, assessing & monitoring child safety
- Case planning to ensure timely permanency for children & young adults
- Leadership & stakeholder engagement
- Recruiting, retaining & supporting workforce
- Data informed decision making & performance
- Program policy & business management
- O1: Developing & maintaining resources to serve children & families
- O2: Screening, assessing & monitoring child safety
- O3: Case planning to ensure timely permanency for children & young adults
- O4: Leadership & stakeholder engagement
- O5: Recruiting, retaining & supporting workforce
- O6: Data informed decision making & performance
- O7: Program policy & business management
- O8: Ongoing quality improvement
- O9: Performance to budget

OPERATING PROCESSES

- Developing & maintaining resources to serve children & families
- Screening, assessing & monitoring child safety
- Case planning to ensure timely permanency for children & young adults
- Leadership & stakeholder engagement
- Recruiting, retaining & supporting workforce
- Data informed decision making & performance
- Program policy & business management

KEY GOALS

- Supported & Highly Engaged Workforce
- Highly Effective & Efficient Organization
- Strong & Effective Partnerships
- Strong Supported Families
- Equitable & Culturally Appropriate Services
- Child Safety, Permanency & Well-Being

OUTCOME MEASURES

- Number of General & Child Specific Foster Providers
- Time to Initial Contact
- Number of Children In Care
- Number of Open & Overdue Assessments
- Face to Face Contacts
- Initial Placement With Relatives
- Accurate, Informativ Dynamic Org Chart
- Develop Workforce Engagement Survey
- Turnover Rate
- Develop Workday Promotion Reporting
- Develop Consumer Data Source
- Develop Time To Permanent Rule Change
- Performance To Budget

PROCESS MEASURES

- In development

SUB PROCESSES

- Foundational processes
- Operating processes
- Core processes
- Key goals

2019-21 KEY PERFORMANCE MEASURES

- Absence of Repeat Maltreatment
- Timely Reunification
- Timeliness of Adoption Once Legally Free
- Children Served by Child Welfare Residing in Parental Home
- Reduction of Disproportionality At Entry
- Reduction of Length of Stay Disparity

CHILD WELFARE FUNDAMENTALS MAP℠

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