It’s important to use the right browser to take iLearn courses. Which browser depends on whether you’re using Windows 7 or Windows 10.

Am I using Windows 7 or Windows 10?

The Windows 7 Start button is round and colorful, like this:

The Windows 10 Start button resembles four white windowpanes, like this:

If you’re using Windows 10, use Edge or Firefox as your browser.

How to access Microsoft Edge

1. In Windows 10 only, click the magnifying glass at the lower left corner of the screen.

2. In the search field, type edge and click Enter.

3. Click Pin to taskbar to make it easier to find Edge in the future. Click Microsoft Edge to open the browser.
4. Copy and paste the course link into Edge or type ilearn.oregon.gov directly into the new browser window.

**How to access Firefox**


2. Follow the download and installation instructions.

   - After installation, check the popup blocker in Firefox:
     1. In the upper-right corner, click the 3 horizontal bars.
     2. From the dropdown menu, select **Options**.
     3. Click **Privacy & Security**. To the right of **Block pop-up windows**, click the **Exceptions** button.
        a. In the **Address of website** field, add: [https://ilearn.oregon.gov](https://ilearn.oregon.gov)
        b. Click **Allow**.
        c. Close and re-open Firefox before logging into your iLearn account.

   - In Firefox, copy and paste the course link or type ilearn.oregon.gov directly into the new browser window.

**If you’re using Windows 7, use Firefox as your browser.**

   - Follow the above steps for **How to access Firefox**.

**Other information**

   - Note that some courses (especially older courses) will only work in IE, while other courses will only work in Firefox or Edge.
   - If the browser won’t work, **try a different browser**.
• In some courses, you’ll click a link that opens a new browser window. **The browser may hide the course.** To return to the course, minimize all other browser windows.

• When you **finish all the courses**, check your iLearn transcript to make sure they show as *Completed*. If any courses are still marked as *Started*:
  1. For OHA, contact OHA Training: oha.training@dhsoha.state.or.us
  2. For DHS, contact DHS Training: dhs.training@dhsoha.state.or.us