

Oregon

Integrated Client Services

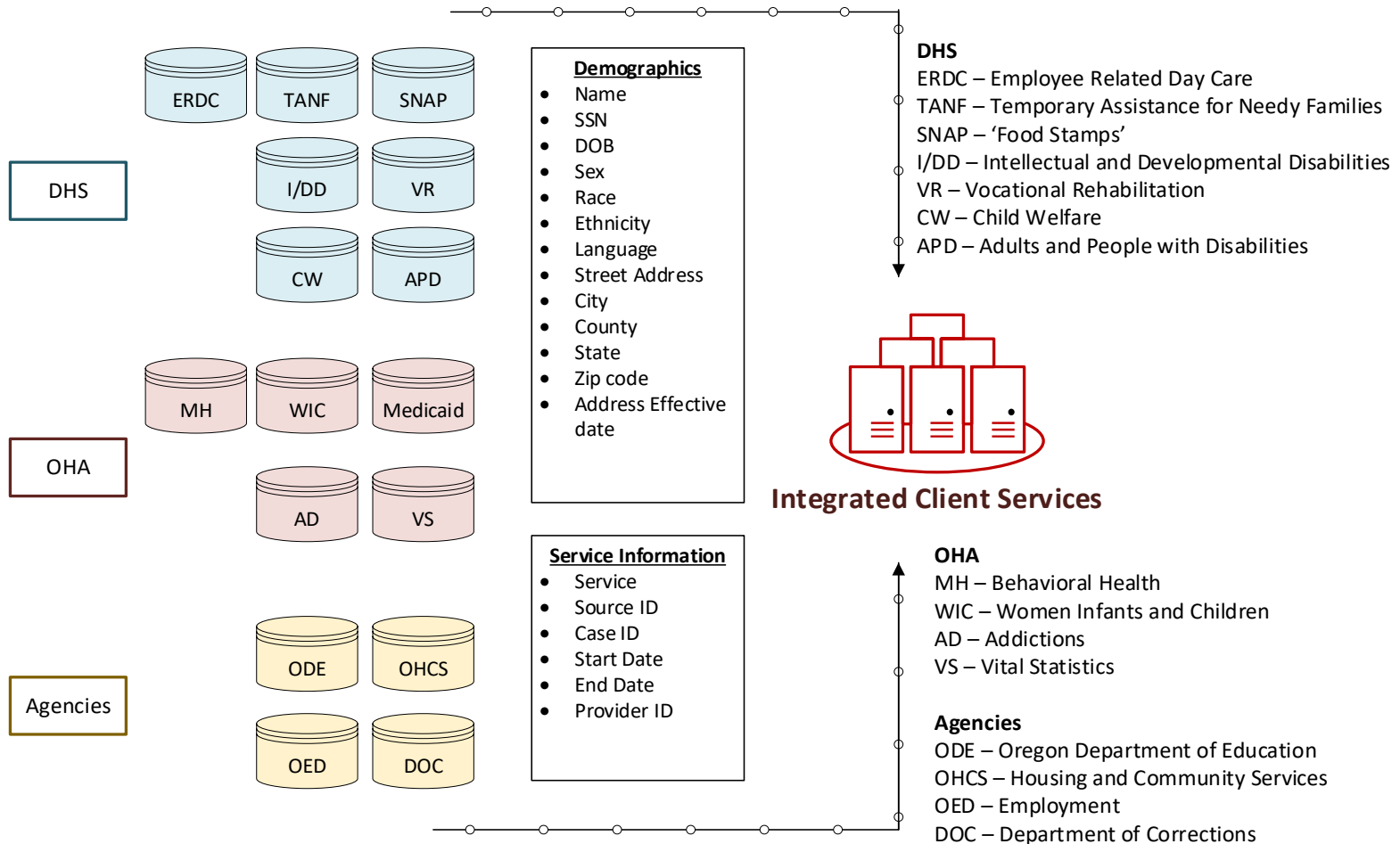
Mission

To connect individuals across state programs and agencies.

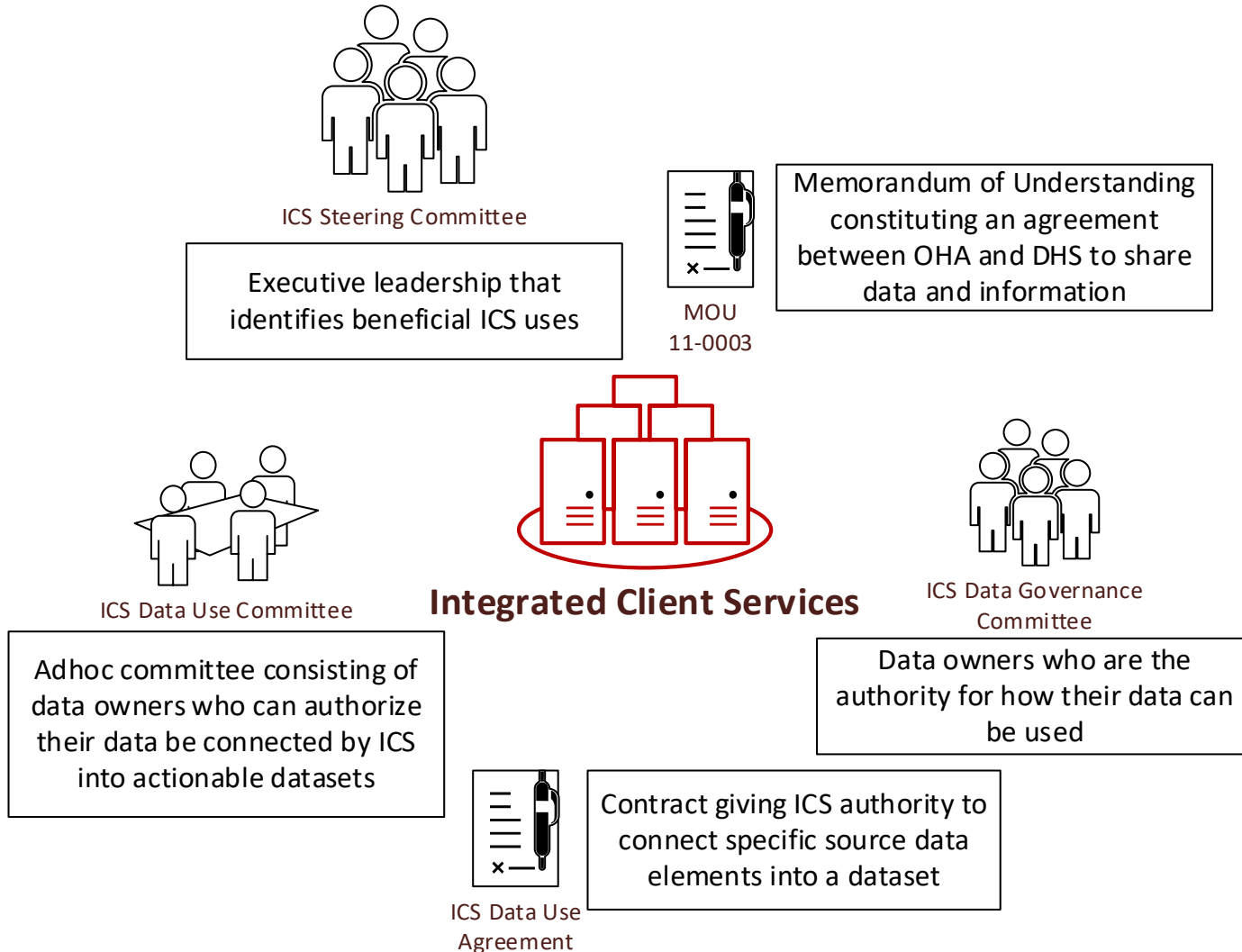
To provide a linked resource used to increase understanding of Oregonians through forecasting, integrated research, and program evaluation.

Key Partners

Oregon Integrated Client Services



ICS Governance Model



Key Activities

Data Acquisition

- Monthly ETL
- Data matching
- Data cleaning
- Data standardization

Data Use

- Governance
- Forecasting
- Dataset matching

ICS Users

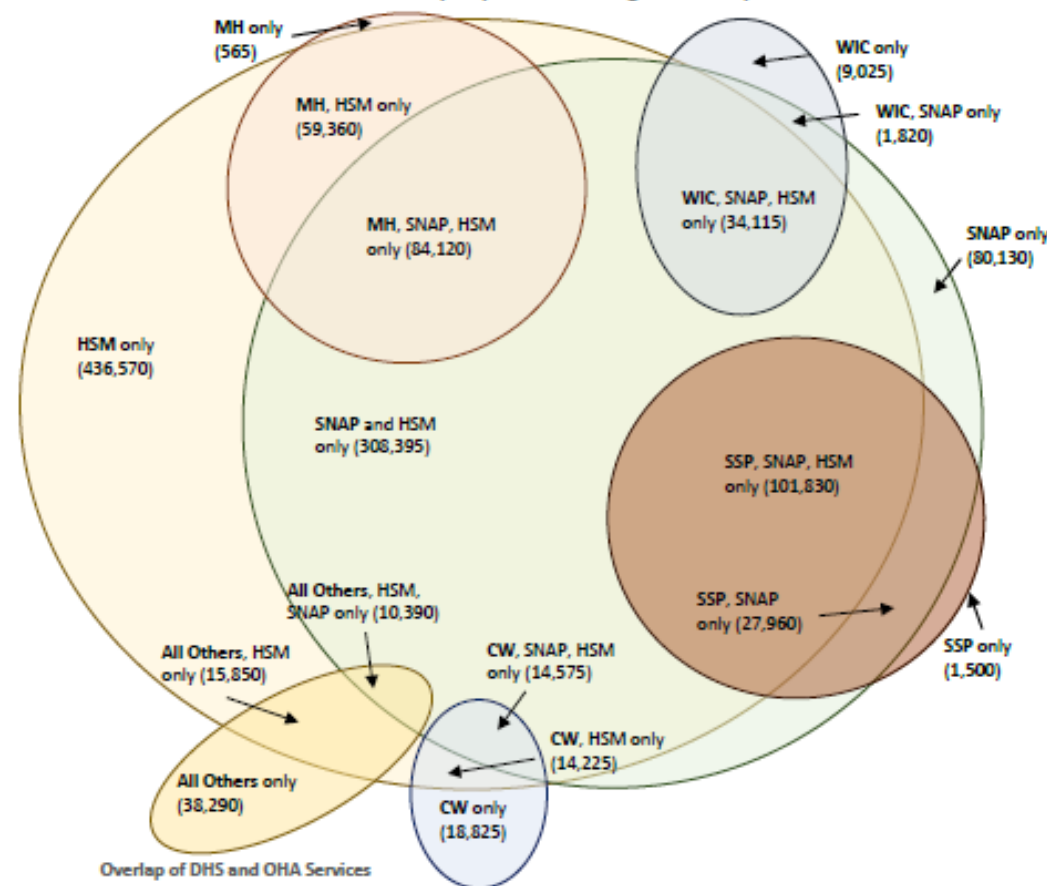
- Researchers/Analysts
 - Internal State Agencies/Programs
 - External State Agencies/Programs
 - Academic Institutions
 - Counties
 - Forecasters

ICS Use Examples

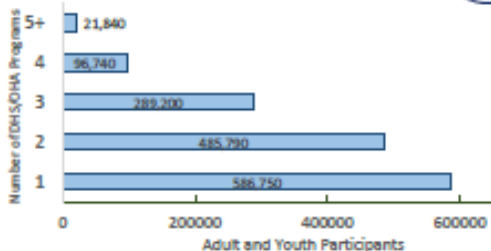
- Caseload Forecasting
- Inter-Agency and Inter-Program Research
- Program Evaluation/Client Overlap
- Data Standardization
- GIS
- Relational Dataset Creation
 - Single Use
 - Multiple Use
- Reporting

1,480,330 Adults and Youth Served by DHS¹ and OHA² in 2019

A DHS and OHA perspective showing the overlap of services received across major DHS and OHA programs.



Overlap of DHS and OHA Services



¹Source: OFRA, Integrated Client Services Data Warehouse

¹ DHS programs included are: SNAP, SSP, CW, APD, VR, I/DD.

² OHA programs included are: HSM, MH, WIC and CCARE.

³ 'All' refers to all DHS and OHA = 1,480,330.

⁴ 'SSP' refers to TANF and ERDC programs.

• Values in bubbles reflect overlaps displayed and do not reflect 'Total Served' or 'Any combo' values in the tables.

• 'Only' in tables refers to no other DHS or OHA programs.

• 2019 OR Population estimate = 4.236 mil; (PRC).

OHA

Health Services Medicaid (HSM)	Count	% of All ³	% of HSM
Total Served	1,291,725	87.3%	100%
Any combo with HSM, SNAP	683,813	46.2%	52.9%
HSM, SNAP only	308,395	20.8%	23.9%
HSM only	436,570	29.5%	33.8%

Mental Health (MH)	Count	% of All ³	% of MH
Total Served	238,280	16.1%	100%
Any combo with MH, HSM	237,610	16.1%	99.7%
Any combo with MH, HSM, SNAP	154,780	10.5%	65.0%
MH only	565	0.0%	0.2%

Women, Infants, and Children (WIC)	Count	% of All ³	% of WIC
Total Served	121,960	8.2%	100%
Any combo with WIC, HSM	110,000	7.4%	90.2%
Any combo with WIC, HSM, SNAP	70,810	4.8%	58.1%
WIC only	9,025	0.6%	7.4%

DHS

Supplemental Nutritional Assistance Program (SNAP)	Count	% of All ³	% of SNAP
Total Served	801,510	54.1%	100%
Any combo with SNAP, HSM	683,813	46.2%	85.3%
SNAP, HSM only	308,395	20.8%	38.5%
SNAP only	80,130	5.4%	10.0%

Self Sufficiency Programs (SSP) ⁴ excluding SNAP	Count	% of All ³	% of SSP
Total Served	219,940	14.9%	100%
Any combo with SSP, SNAP	214,843	14.5%	97.7%
Any combo with SSP, SNAP, HSM	184,360	12.5%	83.8%
SSP only	1,500	0.1%	0.7%

Child Welfare – Youth only (CW)	Count	% of All ³	% of CW
Total Served	104,105	7.0%	100%
Any combo with CW, HSM	81,423	5.5%	78.2%
Any combo with CW, SNAP, HSM	54,233	3.7%	52.1%
CW only	18,825	1.3%	18.1%

All Others (CCARE, APD, I/DD, VR)	Count	% of All ³	% of Other
Total Served	91,760	6.2%	100%
Any combo with Other, HSM	49,523	3.3%	54.0%
Any combo with Other, SNAP, HSM	24,370	1.6%	26.6%
Other programs only	38,290	2.6%	41.7%

Staffing

- Database Analysts/Developers (Pete Bromley, Chris Rowlette)
 - ETL
 - Client linking
 - Caseload Processing
- Research Analyst (Matt Laidler)
 - Dataset linking
 - Data quality improvement
 - Reporting
- Administrator (Wes Mouw)
 - ICS Program Administrator
 - Governance
 - Dataset linking