NCI-AD

NATIONAL CORE INDICATORS
Aging and Disabilities™

National Core Indicators

Aging and Disability Adult Consumer Survey

2016-2017 Oregon Results

NASUAD
National Association of States United for Aging and Disabilities

HSRI Human Services Research Institute

Preface

The Oregon Department of Human Services Aging and People with Disabilities Program (APD) administers Medicaid-paid long-term services and supports (LTSS) for over 35,000 older adults and people with physical disabilities. APD's vision is for Oregon's older adults, people with disabilities and their families to have easy access to services, supports and early interventions that help maintain independence, promote well-being, honor choice, respect cultural preferences and uphold dignity. To fulfill this vision, Oregon has a diverse array of settings including in-home, community based care and nursing facilities. Oregon's strong commitment to serving people in community settings is evidenced by the fact that 87.4% of recipients receive their services in home and community based settings. Most of our services are funded through the Community First Choice - Medicaid State Plan (K plan) option.

Oregon could not be more excited to launch the National Core Indicators - Aging and Disability (NCI-AD) project for the first time in the 2016-2017 survey cycle. NCI-AD provides consumer feedback critical for understanding and assessing current program strengths, needs and gaps. With a rapidly growing older adult and adults with disabilities population, ongoing budget challenges and the need for data-driven solutions and public accountability, the NCI-AD data will be a critical tool as we strategize and prioritize the best ways to meet needs of Oregonians. In addition, by capturing a consumer perspective, NCI-AD helps the state complete and understand a balanced picture of facility and in-home care. Since the Oregon NCI-AD sample is stratified by service provider type, the state can begin to see individual strengths and gaps of each LTSS option.

NCI-AD aligns with the priorities of our Governor, the Honorable Kate Brown and her commitment to greater public transparency and community engagement by Oregon state government. NCI-AD is a foundation to engage stakeholders in discussions about the data and its implications for policy and program changes as well as another measure of progress over the multi-year implementation of the Home and Community Based Services regulations on person centered care.

This first year's data provides a baseline for Oregon. In the future, Oregon will also survey people receiving Older Americans Act (OAA) services and people receiving entirely state funded, preventative in-home services through Oregon Project Independence (OPI). Once NCI-AD is fully deployed across Medicaid, OAA and OPI, Oregon will have a very rich data warehouse of consumer

feedback as a base to plan, assess and improve services, service delivery, outcomes and consumer satisfaction. Honoring and using this consumer feedback is another way Oregon realizes its goals of supporting independence, well-being, choice and dignity.

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List of Abbreviations Used in This Report

AAA – Area Agencies on Aging

ADL – Activities of Daily Living

APD – Aging and People with Disabilities

CM – case manager

ER – emergency room

HSRI – Human Services Research Institute

IADL – Instrumental Activities of Daily Living

LTC – Long Term Care

LTSS – Long Term Services and Supports

N – Number of respondents

NASUAD – National Association of States United for Aging and Disabilities

NCI-AD – National Core Indicators for Aging and Disabilities

OAA – Older Americans Act

OPI – Oregon Project Independence

PACE – Program of All-Inclusive Care for the Elderly

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What is NCI-AD?

The National Core Indicators for Aging and Disabilities© (NCI-AD) are standard measures used across participating states to assess the quality of life and outcomes of seniors and adults with physical disabilities—including traumatic or acquired brain injury—who are accessing publicly-funded services through Medicaid, the Older Americans Act, Program of All-Inclusive Care for the Elderly (PACE), skilled nursing facilities/nursing homes, and/or state-funded programs. The effort is coordinated by the National Association of States United for Aging and Disabilities[1] (NASUAD) and Human Services Research Institute (HSRI). Data for the project are gathered through a yearly in-person Adult Consumer Survey administered by state Aging, Disability, and Medicaid Agencies (or a state agency-contracted vendor) to a sample of at least 400 individuals in each participating state. NCI-AD data measure the performance of states' long-term services and supports (LTSS) systems and help state agencies with quality improvement initiatives, strategic planning, and legislative and funding prioritization. The project officially launched in mid-2015 with 13 participating states[2]. Currently, the project is in its third year of data collection. The data presented in this report were collected during the project's second year of implementation (2016-2017). For more on the development and history of NCI-AD, refer to the *National Core Indicators Aging and Disability Adult Consumer Survey: 2015-2016 National Results* report, available on the NCI-AD website (www.NCI-AD.org)

NCI-AD Survey

Survey Overview

The NCI-AD Adult Consumer Survey is designed to measure outcomes across eighteen broad domains and key areas of concern. These eighteen domains are comprised of approximately 50 core indicators. Indicators are the standard measures used across states to assess the outcomes of services provided to individuals, including employment, respect and rights, service coordination, care

[1] NASUAD is the membership organization for state Aging, Disability, and Medicaid directors.

[2] Colorado, Delaware, Georgia, Indiana, Kansas, Maine, Minnesota, Mississippi, New Jersey, North Carolina, Ohio, Tennessee, and Texas.

coordination, choice, and health and safety. An example of an indicator for Service Coordination is: "Proportion of people who receive the services that they need."

While most indicators correspond to a single survey question, a few refer to clusters of related questions. For example, the Access indicator that measures "Proportion of people who get needed equipment, assistive devices" is measured by several survey questions that ask about the person's need for various equipment and devices. The following Figure 1 details NCI-AD domains and corresponding indicators.

Figure 1. NCI-AD Domains and indicators

Domain	NCI-AD Indicator
Community Participation	Proportion of people who are able to participate in preferred activities outside of home when and with whom they want
Choice and Decision Making	Proportion of people who are involved in making decisions about their everyday lives including where they live, what they do during the day, the staff that supports them and with whom they spend time
Relationships	Proportion of people who are able to see or talk to their friends and families when they want to
Satisfaction	Proportion of people who are satisfied with where they live
	Proportion of people who are satisfied with what they do during the day
	Proportion of people who are satisfied with staff who work with them
Service Coordination	Proportion of people who know who to call with a complaint, concern, or question about their services
	Proportion of people whose CM talks to them about any needs that are not being met
	Proportion of people who can get in contact with their CM when they need to
	Proportion of people who receive the services that they need
	Proportion of people finding out about services from service agencies
	Proportion of people who want help planning for future need for services
	Proportion of people who have an emergency plan in place
	Proportion of people whose support workers come when they are supposed to

Domain	NCI-AD Indicator
	Proportion of people who use a relative as their support person
	Proportion of people who have a backup plan if their support person doesn't show up
Care Coordination	Proportion of people discharged from the hospital or LTC facility who felt comfortable going home
	Proportion of people making a transition from hospital or LTC facility who had adequate follow-up
	Proportion of people who know how to manage their chronic conditions
Access	Proportion of people who have adequate transportation
	Proportion of people who get needed equipment, assistive devices (wheelchairs, grab bars, home modifications, etc.)
	Proportion of people who have access to information about services in their preferred language
Safety	Proportion of people who feel safe at home
	Proportion of people who feel safe around their staff/ caregiver
	Proportion of people who feel that their belongings are safe
	Proportion of people whose fear of falling is managed
	Proportion of people who are able to get to safety quickly in case of an emergency
Health Care	Proportion of people who have been to the ER in the past 12 months
	Proportion of people who have had needed health screenings and vaccinations in a timely manner (e.g., vision, hearing, dental, etc.)
	Proportion of people who can get an appointment their doctor when they need to
	Proportion of people who have access to mental health services when they need them
Wellness	Proportion of people in poor health
	Proportion of people with unaddressed memory concerns
	Proportion of people with poor hearing
	Proportion of people with poor vision
	Proportion of people who have a chronic psychiatric or mental health diagnosis
	Proportion of people who often feel sad or depressed

Domain	NCI-AD Indicator
	Proportion of people who have a chronic condition
Medications	Proportion of people taking medications that help them feel less sad/depressed
	Proportion of people who know what their medications are for
Rights and Respect	Proportion of people whose basic rights are respected by others
	Proportion of people whose staff/worker/caregiver treat them with respect
Self-Direction of Care	Proportion of people self-directing
	Proportion of people who can choose or change the kind of services they receive and who provides them
Work	Proportion of people who have a paid job
	Proportion of people who would like a job
	Proportion of people who have had job search assistance
	Proportion of people who volunteer
	Proportion of people who would like to volunteer
Everyday Living	Proportion of people who have adequate support to perform ADLs (bathing, toileting, taking meds, etc.) and IADLs (cleaning, laundry, etc.)
	Proportion of people who have access to healthy foods
Affordability	Proportion of people who have ever had to cut back on food because of money
Planning for future	Proportion of people who want help planning for future need for services
Control	Proportion of people who feel in control of their lives

Survey Organization

The NCI-AD Adult Consumer Survey consists of a pre-survey form, a background information section, the in-person interview questions, and an interviewer feedback form. An additional Proxy Version of the survey is available for surveys conducted only with a proxy respondent. Each is described below.

Pre-Survey Information: This form has questions that help the interviewer prepare for the meeting. Pre-Survey data are not received by the NCI-AD project team, are not analyzed, and thus are not included in this report. The Pre-Survey form is for interviewer use only.

Background Information: This section consists of questions about the consumer's demographics, residence, and services and supports. Data are generally collected from state records, case managers, or a combination of both. When information is not available or is incomplete, the interviewer is responsible for collecting the missing Background Information items at the end of the interview.

In-person Consumer Survey: This section includes all questions comprising the full in-person interview. The survey is organized into thematic sub-sections with related questions grouped together (e.g., questions about employment are in the same section; questions about the home are in a separate section, etc.). The in-person section is completed one-on-one with the person receiving services, whenever possible. The respondent may ask for assistance answering certain questions through the help of a proxy respondent (e.g. family member or close friend) if needed. While the full in-person survey includes both subjective and objective questions, the proxy may only assist with answering a pre-determined subset of more objective items.

> **Proxy Version:** This version of the survey is used when the person receiving services is unable to complete ***any*** of the survey or has asked a proxy to complete the survey on their behalf. This version includes only the pre-determined subset of more objective survey questions that may be answered by a proxy respondent. Questions in the proxy version are rephrased to reflect that they about the individual receiving services and not the proxy respondent.

Interviewer Feedback form: This form is completed by the surveyor after the interview is finished to record information such as length and place of the meeting, respondent's ability to answer the questions, if others were present during the interview, any problematic questions encountered, and general feedback for the NCI-AD project team.

NCI-AD in Oregon

The Oregon Department of Human Services Aging and Disabilities program, in partnership with NASUAD and HSRI, implemented the 2016-2017 NCI-AD Adult Consumer Survey in Oregon. APD funded participation to have a source of consumer feedback on LTSS services, service quality and delivery. This first year of NCI-AD in Oregon provides a baseline so that Oregon can measure change over time. Data will be shared with stakeholders and used in assessing services and planning future services and supports. While only people receiving Medicaid-paid long-term services and supports were surveyed this year, future surveys will include people receiving OAA funded services and services through a state funded, non-Medicaid, limited in-home services program called Oregon Project Independence. Oregon contracted with Vital Research for this year and expects to continue with Vital Research for survey implementation for the next five years.

Sample

The total number of NCI-AD Adult Consumer Surveys conducted in Oregon and included for analysis in 2016-2017 was 589 (Total N=589). One program population was included in the survey sample, comprising seven different settings.

Community First Choice- Medicaid State Plan (K plan): This program provides a broad range of services and support to people ages 65 and older and to people ages 18-64 who are physically disabled, qualify financially for Medicaid, require the assistance of a paid caregiver (does not have natural support to meet needs) and meet a minimum level of care needs such that they would be eligible for nursing facility services, although once eligible they have a choice of in-home care, community based facility care or a nursing facility.

Figure 2 below summarizes the settings included in Oregon's analysis sample, the number of surveys completed per setting and included for analysis, and the number of participants eligible to be included in the survey by setting. Also included are calculations of margin of error for each setting's estimate under two scenarios: assuming 0.5 distribution of responses and assuming 0.7 distribution of responses. Using the 0.5 distribution of responses is the most conservative assumption one can make when calculating margins of error and is usually used when no prior information is available at all about population proportions. When

prior evidence exists about likely distributions of proportions or averages in the population, those proportions can be used in calculating less conservative margins of error. Based on distributions observed in data collected so far, it is reasonable to assume a less conservative population proportion (response distribution) of 0.7 when calculating margins of error for the individual settings. Both scenarios use all completed surveys included for analysis as sample setting N in the calculations. Readers should be aware that for some survey items, the actual number of valid responses may be smaller than the total number of completed surveys. This is explained in more detail in "Organization of Results" section below.

Figure 2. Settings included, number of surveys included for analysis, and margins of error

Setting	Number of surveys	Number of eligible participants	Margin of error and confidence level for estimate (using 0.5 distribution)	Margin of error and confidence level for estimate (using 0.7 distribution)
In-home	120	15,438	95% Confidence Level, 8.9% Margin of Error	95% Confidence Level, 8.2% Margin of Error
Adult Foster Homes	81	2,945	95% Confidence Level, 10.7% Margin of Error	95% Confidence Level, 9.8% Margin of Error
Res Care Facilities	76	1,387	95% Confidence Level, 10.9% Margin of Error	95% Confidence Level, 10.0% Margin of Error
Res Care Facilities w/ Dementia Contracts	70	2,075	95% Confidence Level, 11.5% Margin of Error	95% Confidence Level, 10.6% Margin of Error
Assisted Living Facilities	89	4,459	95% Confidence Level, 10.3% Margin of Error	95% Confidence Level, 9.4% Margin of Error
Nursing Facilities	81	3,637	95% Confidence Level, 10.8% Margin of Error	95% Confidence Level, 9.9% Margin of Error

Setting	Number of surveys	Number of eligible participants	Margin of error and confidence level for estimate (using 0.5 distribution)	Margin of error and confidence level for estimate (using 0.7 distribution)
PACE	72	1,165	95% Confidence Level, 10.7% Margin of Error	95% Confidence Level, 10.7% Margin of Error
Total	**589**	**31,106**	**95% Confidence Level, 4.0% Margin of Error**	**95% Confidence Level, 3.7% Margin of Error**

Survey Process in Oregon

APD contracted with Vital Research, a national survey group, to hire and manage local interviewers to conduct the NCI-AD in-person survey. Oregon worked with Vital Research to identify and train at least sixteen individuals to be interviewers. APD, the Oregon Office of Adult Abuse Prevention and Investigations, Vital Research, NASUAD, and HSRI staff conducted a two-day training with these interviewers on March 22-23, 2017. The training consisted of a detailed review of the NCI-AD survey tool, general and population-specific surveying techniques, procedures for scheduling interviews and obtaining written consent, overview of the NCI-AD project, recognition of abuse, guidance for follow-up in the case of unmet needs and/or abuse, neglect or exploitation, mock interviewing practice sessions, and data entry procedures. Interviews began the week of March 26, 2017 and the final data from 635 interviews was sent to HSRI on June 16, 2017. While data from 635 interviews was sent to HSRI, only 589 were included in the final results. Data were discarded if the surveyor marked the consumer may not have understood questions or if the need for a proxy was indicated but the proxy questions were left blank. APD will work with Vital to decrease the number of discarded surveys in future surveys.

Oregon elected to add 8 state-specific questions to the main NCI-AD in-person survey.

Stakeholders

Before the survey was launched, APD shared information about the survey with the Oregon Association of Area Agencies on Aging, the Oregon Office of the Long Term Care Ombudsman, consumers in the entire sample pool, facility providers of consumers in the sample pool, guardians of consumers and client representatives and APD and AAA field offices.

The results of the survey will be shared with stakeholders through a public meeting and posting on publicly available website(s). Agency staff presentations were completed. Community and other boards or commission presentations are under consideration.

The need for further communication of the first-year results and future surveys will be assessed and plans made accordingly.

Organization of Results

The following section of the report presents findings from Oregon's 2016-17 NCI-AD data collection cycle. Results are grouped by domain and are presented in chart format. Charts show collapsed data broken out by each of the seven settings, as well as the Oregon state average. The numbers of people in each setting that responded to the item, as well as the number for the state as a whole are also shown. For rules on collapsing response options, please refer to Appendix A.

The Ns (number of respondents for each individual setting and the state) shown in each chart are the number of valid responses to that survey item. That number may be smaller than the total number of completed surveys for several reasons:

- Certain questions in the survey could only be asked of the service recipient – i.e. no proxy respondents were allowed for those questions. As the number of completed surveys includes both the full in-person surveys and the proxy surveys, these questions were only asked in the full in-person survey and thus have a smaller number of respondents.
- Only valid responses were included in both denominator and numerator. The Ns also represent the number of valid responses only. Unclear, refused and, unless otherwise stated, "don't know" responses were excluded.

- The survey contains several skip logic patterns. This means that depending on the response to a previous survey item, a question may or may not be asked, as appropriate. When a question is skipped due to skip logic, that survey case does not contribute to the calculations for the item and does not contribute to the N.

Oregon state average is a weighted state estimate. A weighted estimate is needed because Oregon oversampled some of its settings – i.e. some settings constituted a larger proportion of the sample than they did as proportion of total population receiving services in the state. To account for these settings being proportionally over-represented in the state sample, statistical weights were developed and applied when estimating state averages. Applying these weights, in effect, "re-balances" the disproportionate representation of settings in the sample, and results in a state estimate that one would expect if the settings were sampled proportionately relative to the populations they serve. For exact calculations of state weights please contact the NCI-AD project team.

Un-collapsed and unweighted data showing all categories of responses by setting and Oregon's analysis sample overall are shown in tabular format in Appendix B. Please note, the "sample average" in Appendix B is a simple average and is different from the state average shown in the charts, as it presents unweighted data (i.e. no weights that account for disproportionate sampling of setting have been applied in Appendix B).

Oregon's state-specific questions the state chose to add to the main NCI-AD in-person survey are shown in Appendix C.

Limitations of Data

This report contains survey results related to the quality and impact of LTSS in Oregon. However, the report does not include benchmarks for acceptable or unacceptable levels of performance for the settings or the state overall. Rather, it is up to stakeholders to assess the information contained in this report and draw conclusions. This report is intended to be one mechanism for state leaders and community stakeholders to assess the current state of Oregon's LTSS system and identify areas that are working well and areas that could use improvement. The results charts throughout this report display setting scores relative to one

another and to Oregon state average. It is up to public managers, policy-makers, and other stakeholders to decide whether a setting's result relative to the state average suggests that intervention or further investigation are necessary. Furthermore, by aligning NCI-AD measures with specific state and federal initiatives, Oregon can more accurately demonstrate the areas in which transformation is evident and continue to promote quality efforts, while also recognizing limitations and ongoing challenges.

Extreme caution should be exercised when interpreting results where the item sample size is small. Valid item Ns for each setting are shown in every chart and table. Anytime the sample size is smaller than 20 in the charts, the N is also asterisked. It is advised that in these cases the data are treated as suggestive and informational only, and not used for drawing firm conclusions.

In addition, discretion should be used when comparing a setting's result relative to another setting due to potential similarities and differences amongst setting participants.

Community Participation

People are able to participate in preferred activities outside of home when and with whom they want.

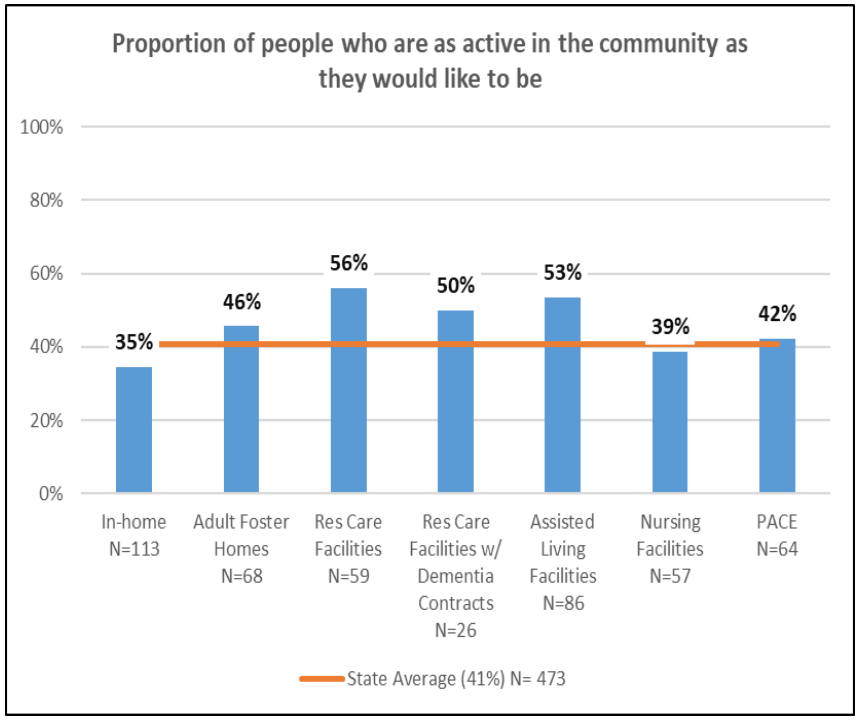
There is one Community Participation indicator measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who are able to participate in preferred activities outside of home when and with whom they want.

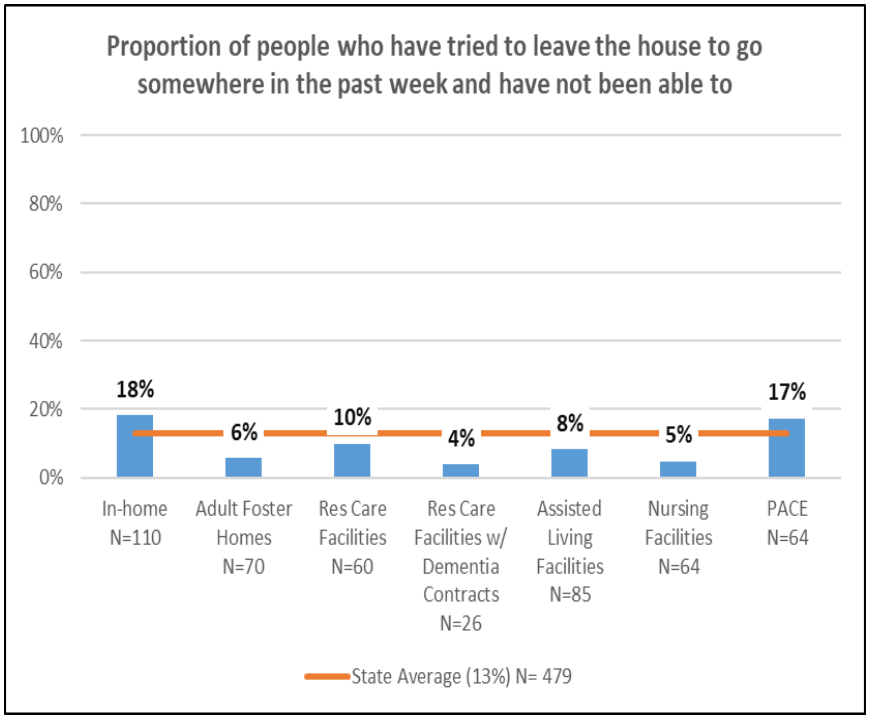
There are three survey items that correspond to the Community Participation domain.

Un-collapsed data for state and settings are shown in Appendix B.

Graph 1. Proportion of people who are as active in the community as they would like to be[3].



Graph 2. Proportion of people who have tried to leave the house to go somewhere in the past week and have not been able to[4].



[3] New variable

[4] New variable

Choice and Decision Making

People are involved in making decisions about their everyday lives and with whom they spend their time.

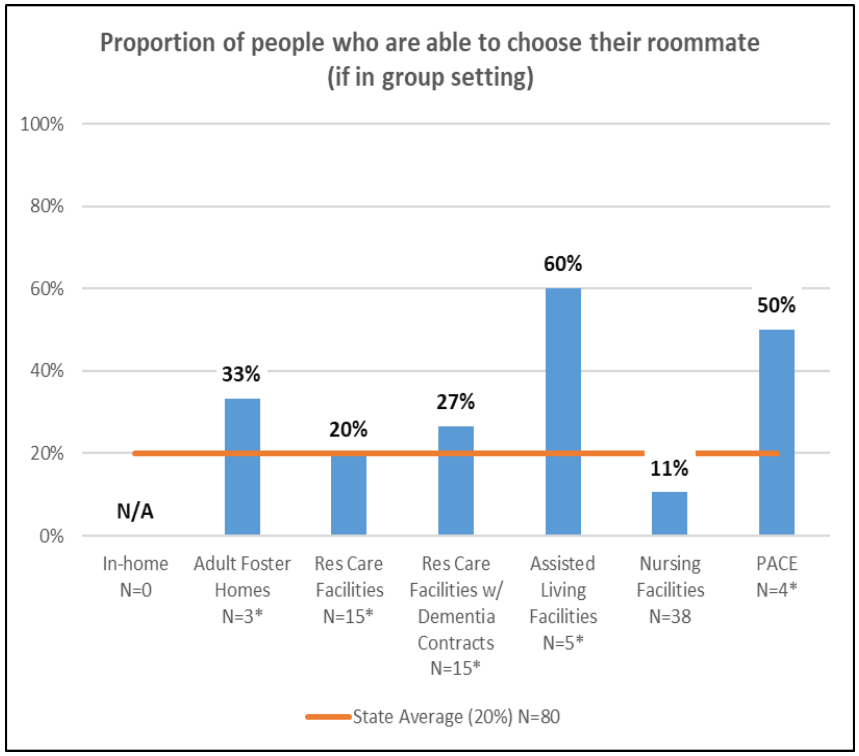
There is one Choice and Decision-Making indicator measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who are involved in making decisions about their everyday lives including where they live, what they do during the day, the staff that supports them and with whom they spend time

There are four survey items that correspond to the Choice and Decision-Making domain.

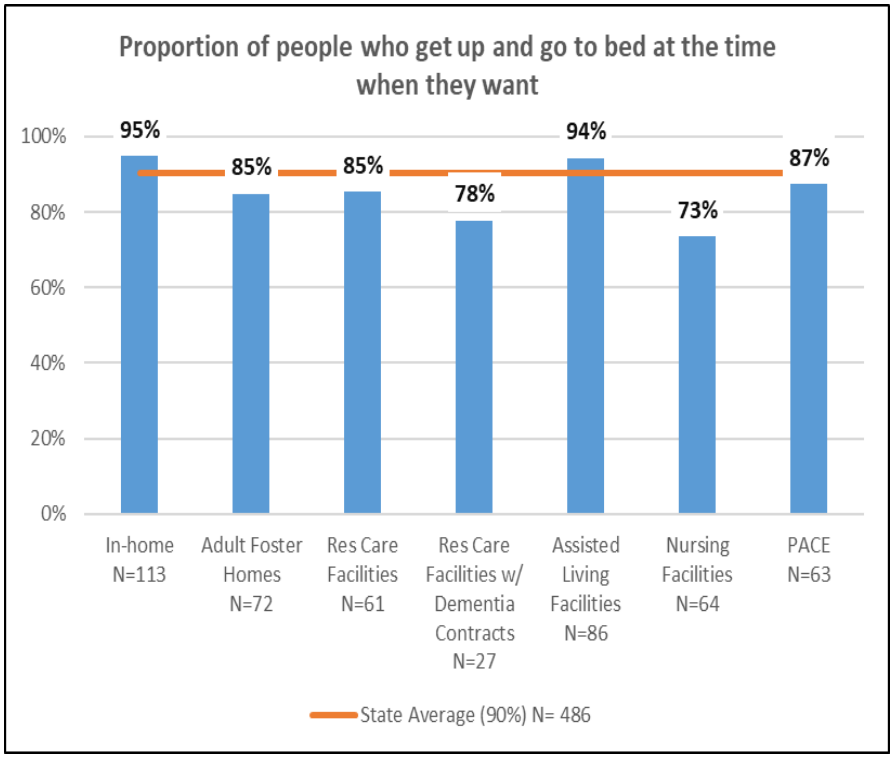
Un-collapsed data for state and settings are shown in Appendix B.

Graph 3. Proportion of people who are able to choose their roommate (if in group setting)

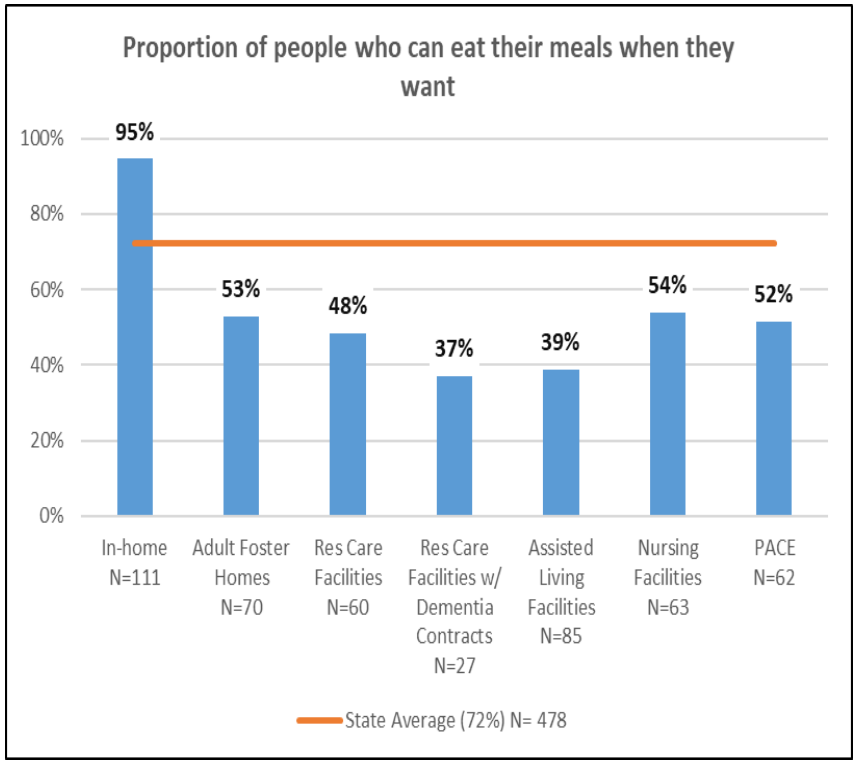


* Very small number of responses

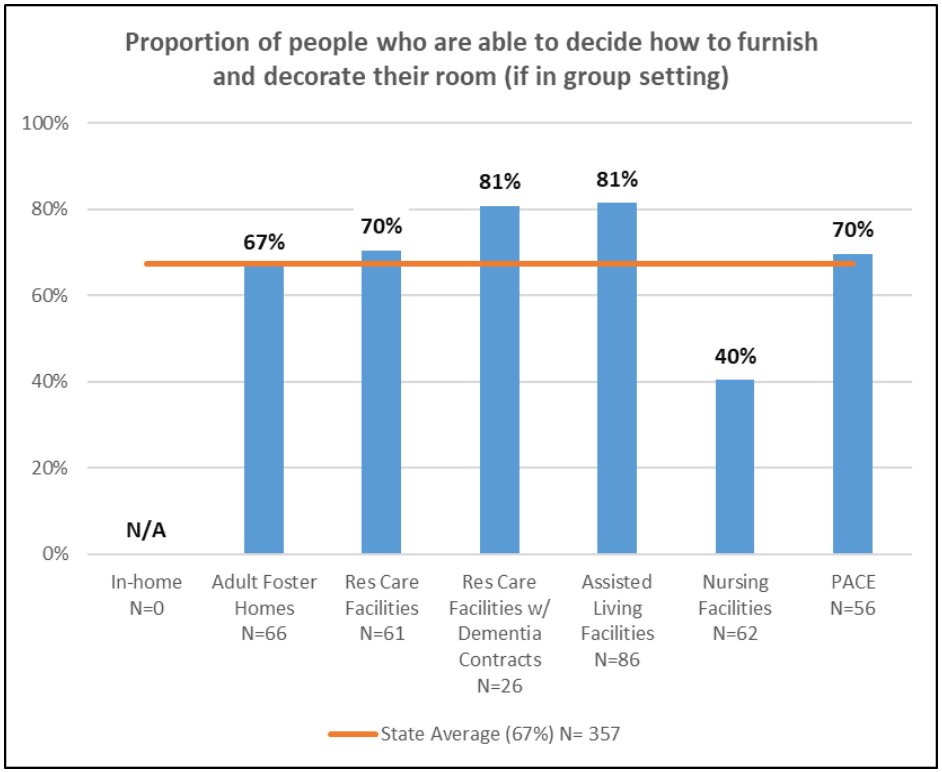
Graph 4. Proportion of people who get up and go to bed at the time when they want



Graph 5. Proportion of people who can eat their meals when they want



Graph 6. Proportion of people who are able to decide how to furnish and decorate their room (if in group setting)



Relationships

People have friends and relationships and do not feel lonely.

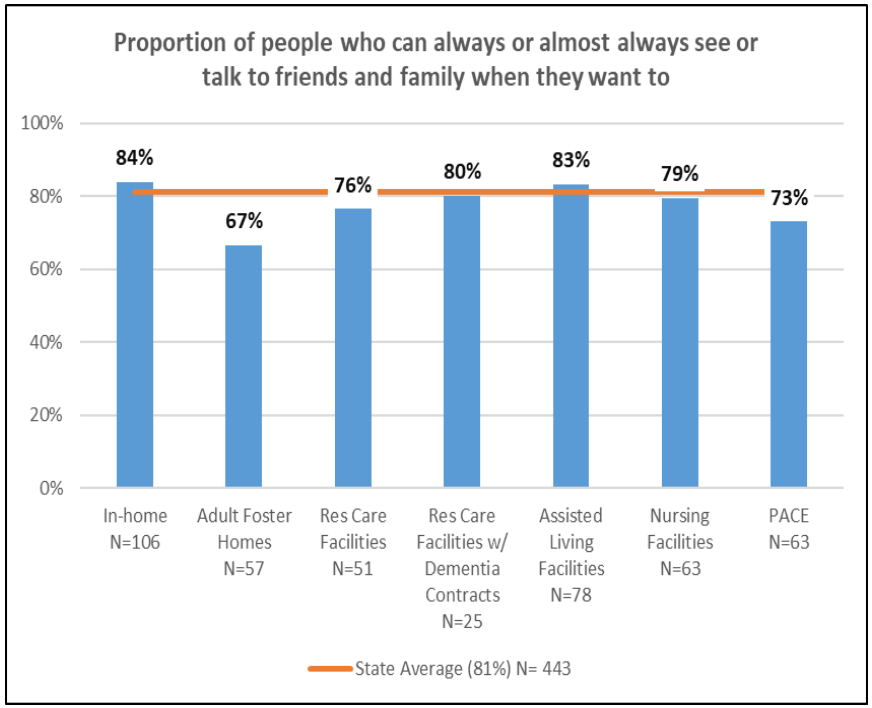
There is one Relationship indicator measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who are able to see or talk to their friends and families when they want to.

There are two survey items that correspond to the Relationship domain.

Un-collapsed data for state and settings are shown in Appendix B.

Graph 7. Proportion of people who can always or almost always see or talk to friends and family when they want to (if there are friends and family who do not live with person)



Satisfaction

People are satisfied with their everyday lives – where they live, who works with them, and what they do during the day.

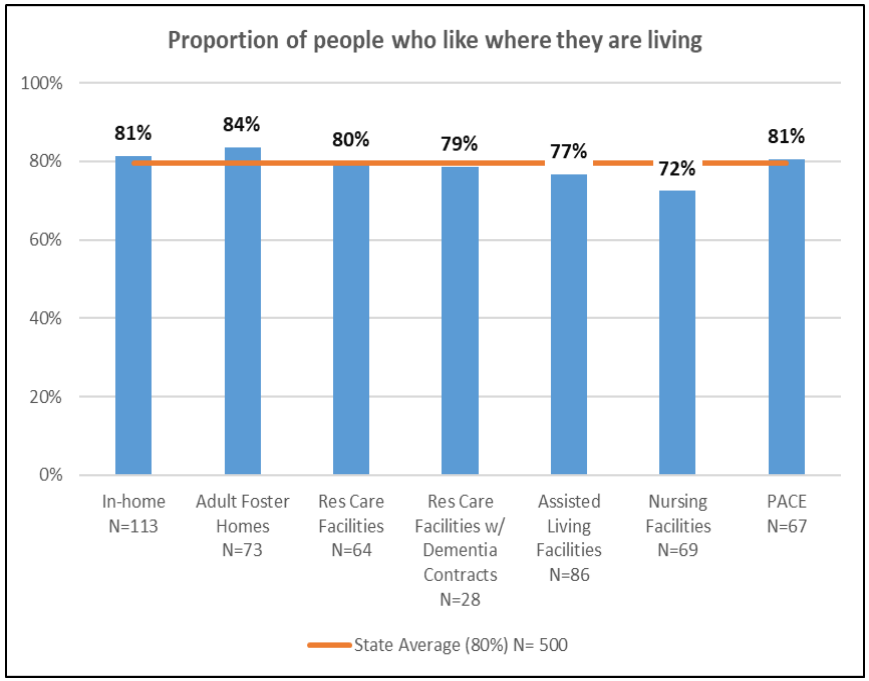
There are three Satisfaction indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who are satisfied with where they live.
2. Proportion of people who are satisfied with what they do during the day.
3. Proportion of people who are satisfied with staff who work with them.

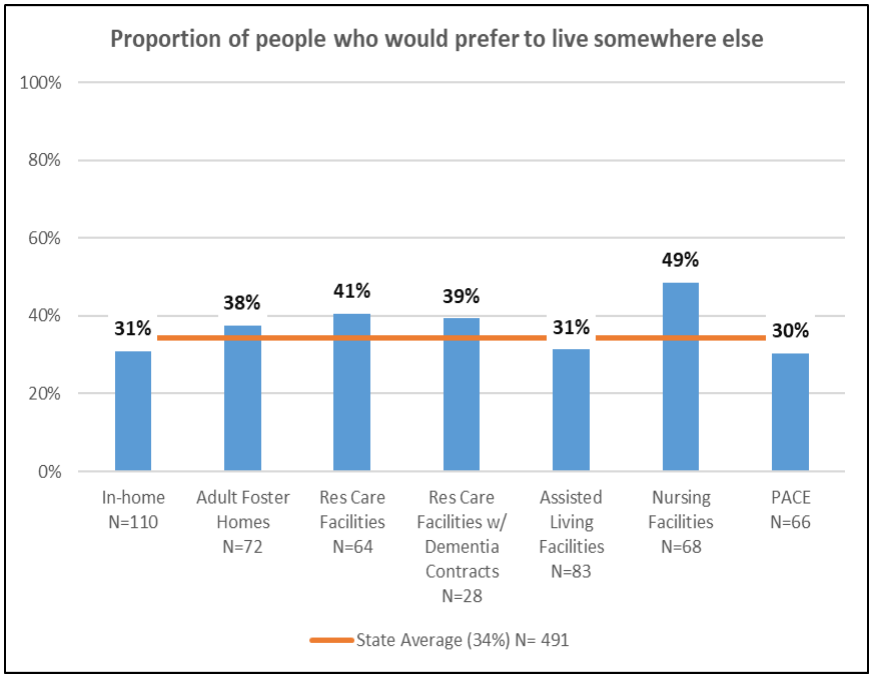
There are seven survey items that correspond to the Satisfaction domain.

Un-collapsed data for state and settings are shown in Appendix B.

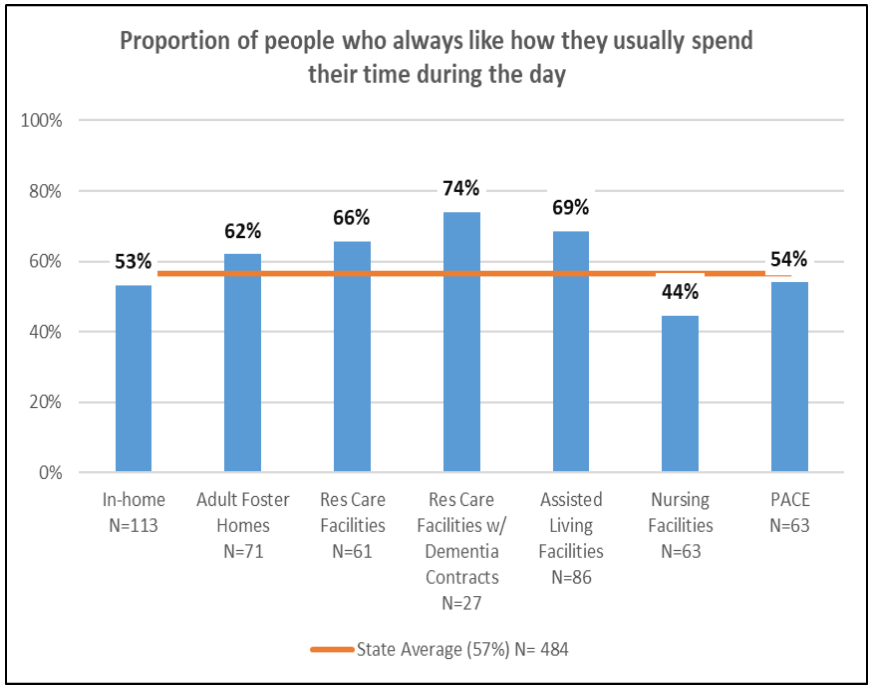
Graph 8. Proportion of people who like where they are living



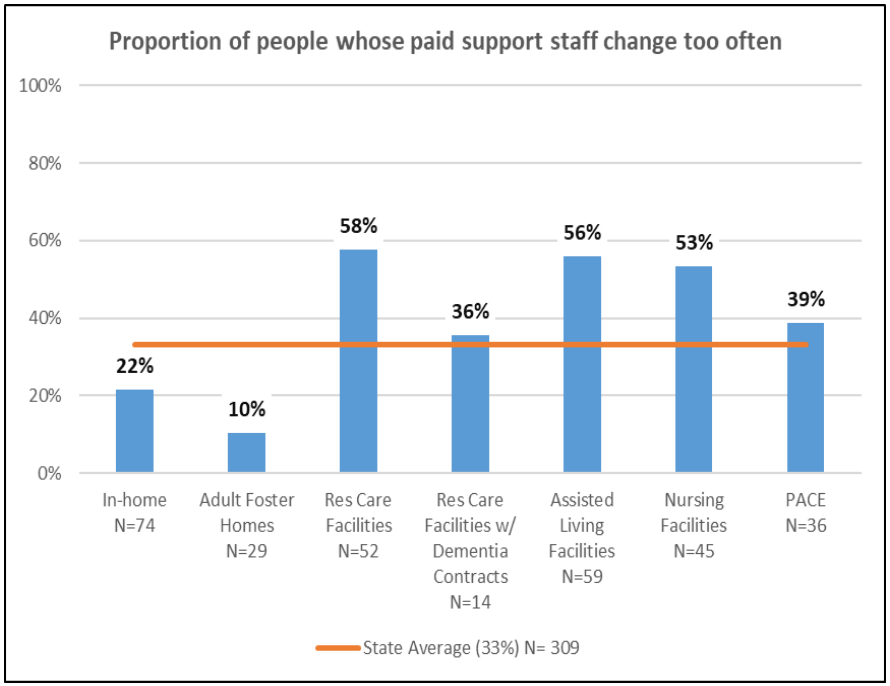
Graph 9. Proportion of people who would prefer to live somewhere else



Graph 10. Proportion of people who always like how they usually spend their time during the day[5]



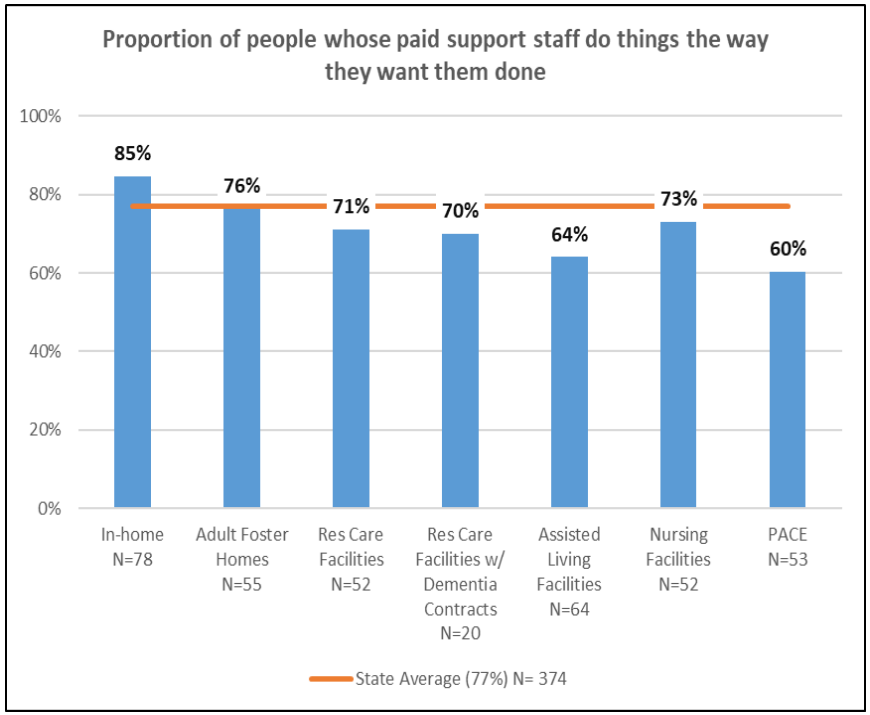
Graph 11. Proportion of people whose paid support staff change too often[6]



[5] In 2015-2016 reporting cycle, " sometimes" was combined with "always"

[6] In 2015-2016 survey cycle, proxies were allowed for this question

Graph 12. Proportion of people whose paid support staff do things the way they want them done



Service Coordination

Service coordinators are accessible, responsive, and support the person's participation in service planning and the person receives needed services.

There are ten Service Coordination indicators measured by the NCI-AD Adult Consumer Survey:

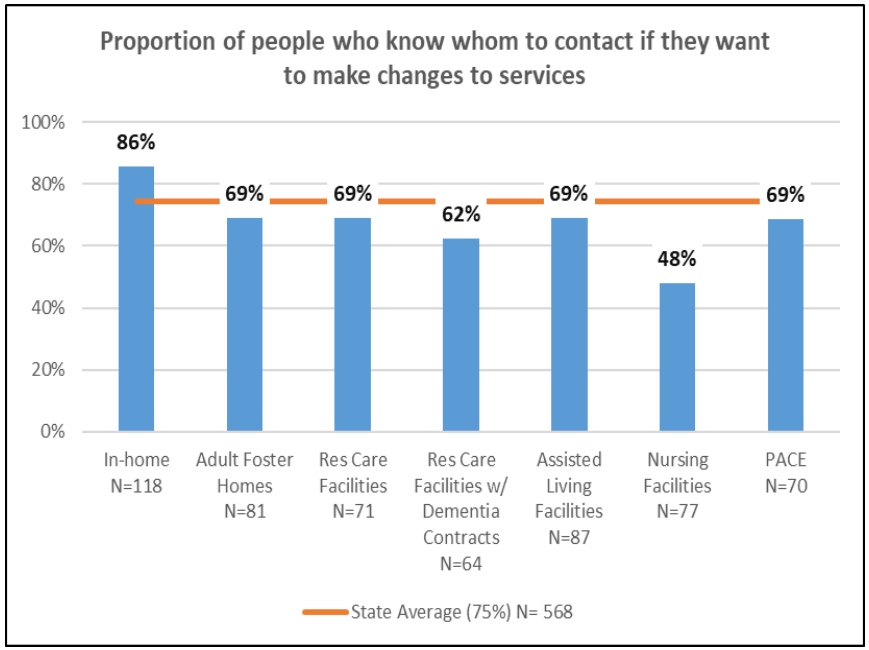
1. Proportion of people who know who to call with a complaint, concern, or question about their services
2. Proportion of people whose case manager talks to them about any needs that are not being met
3. Proportion of people who can get in contact with their case manager when they need to
4. Proportion of people who receive the services that they need
5. Proportion of people finding out about services from service agencies[7]
6. Proportion of people who want help planning for future need for services
7. Proportion of people who have an emergency plan in place
8. Proportion of people whose support workers come when they are supposed to
9. Proportion of people who use a relative as their support person
10. Proportion of people who have a backup plan if their support person doesn't show up

There are twelve survey items that correspond to the Service Coordination domain.

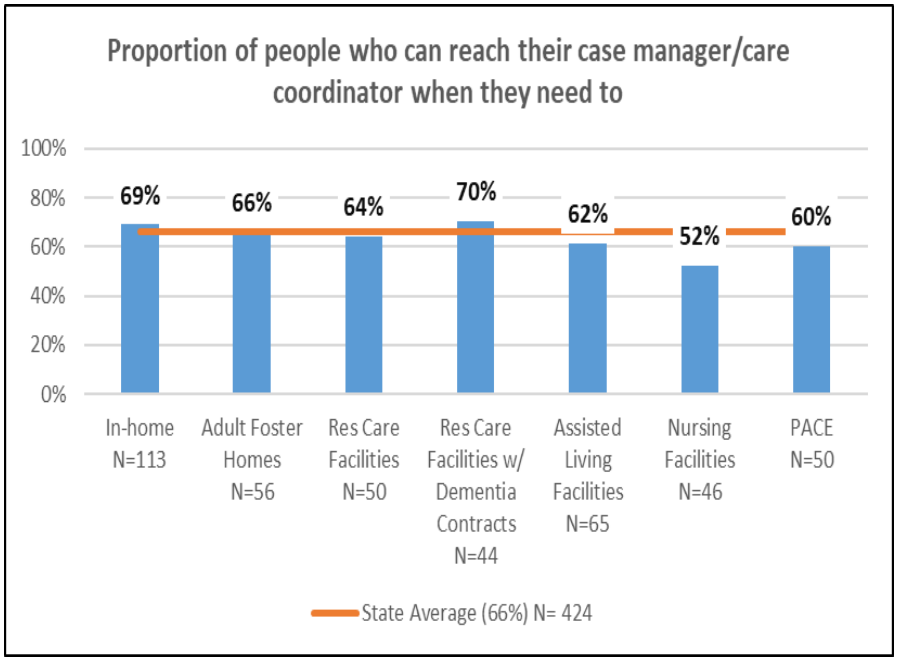
Un-collapsed data for state and settings are shown in Appendix B.

[7] Data shown in Appendix B only

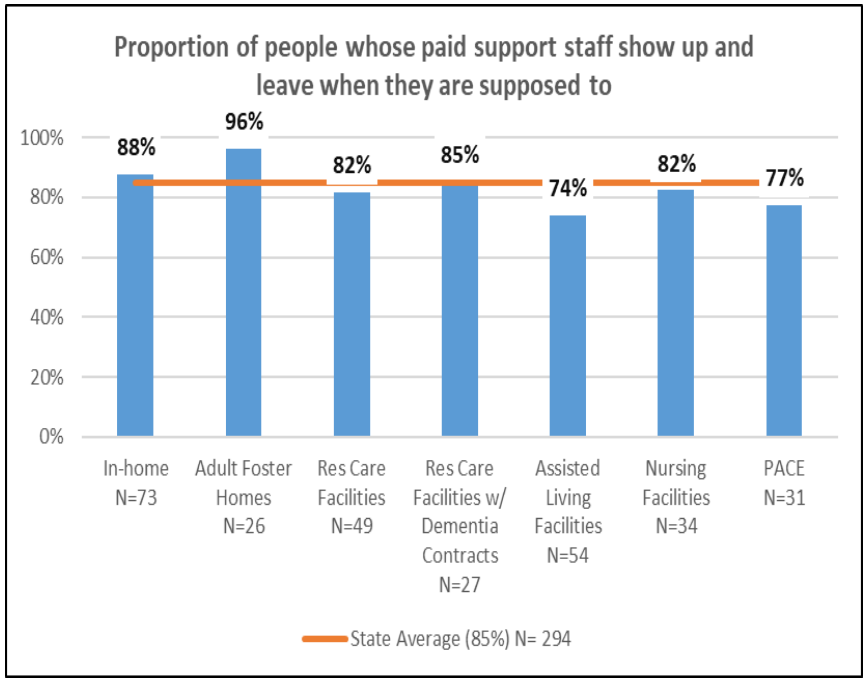
Graph 13. Proportion of people who know whom to contact if they want to make changes to their services



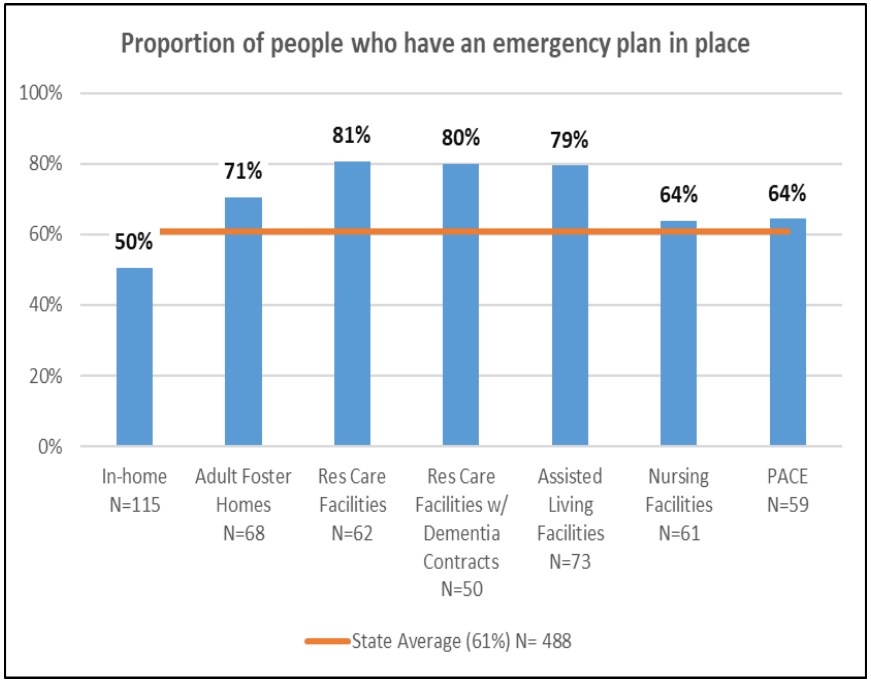
Graph 14. Proportion of people who can reach their case manager/care coordinator when they need to (if know they have case manager/care coordinator)



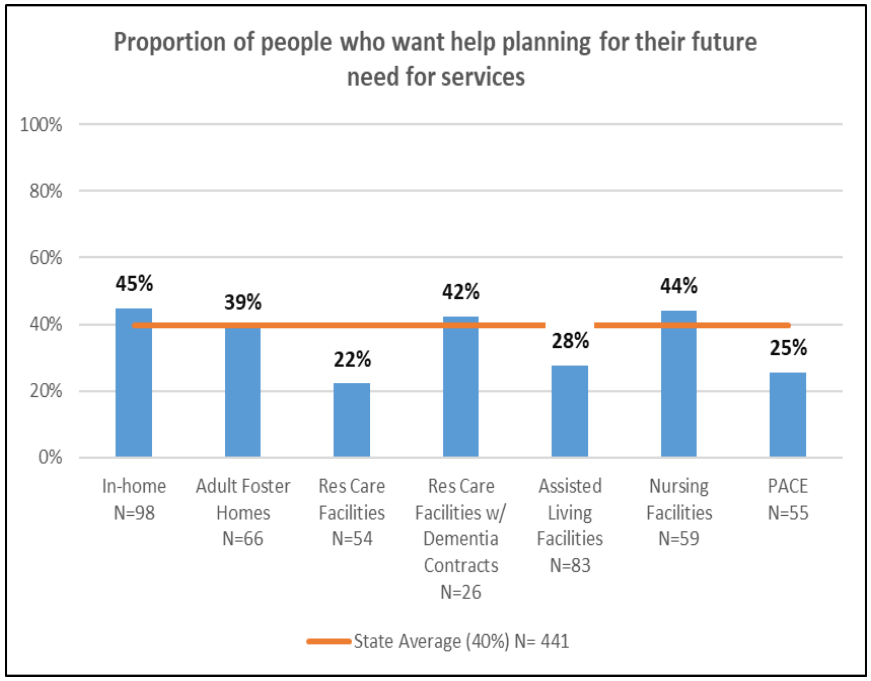
Graph 15. Proportion of people whose paid support staff show up and leave when they are supposed to



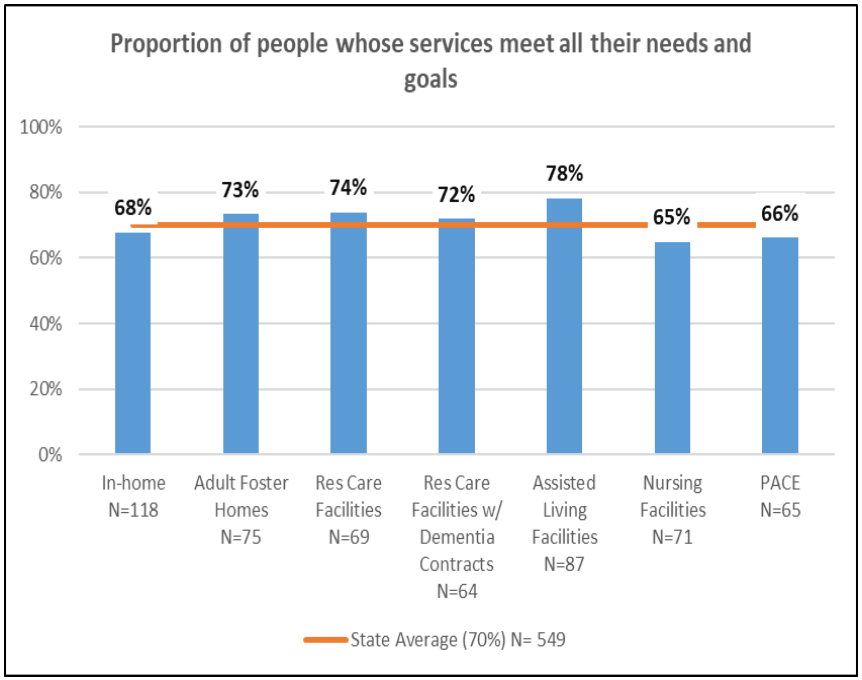
Graph 16. Proportion of people who have an emergency plan in place



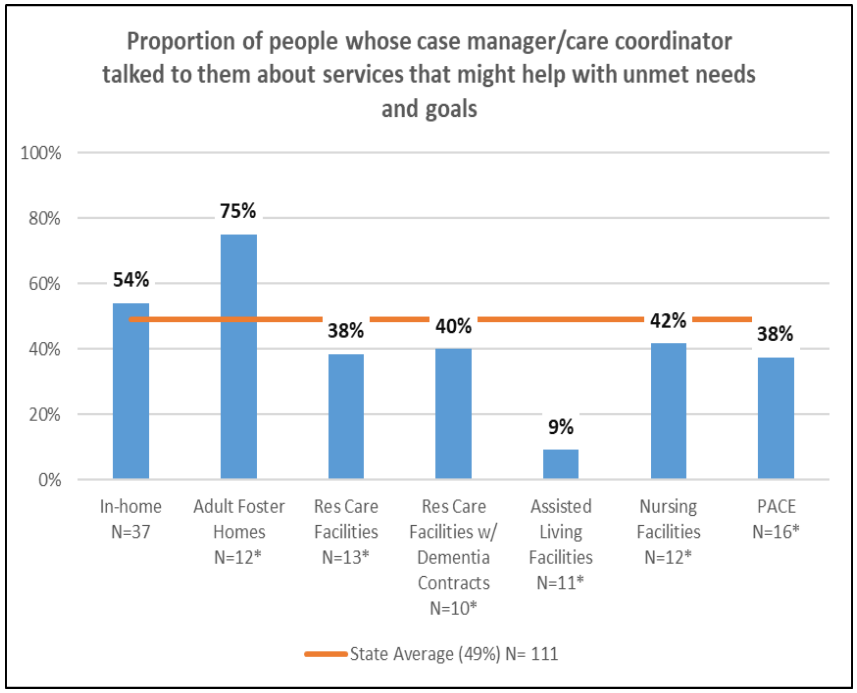
Graph 17. Proportion of people who want help planning for their future need for services



Graph 18. Proportion of people whose services meet all their needs and goals

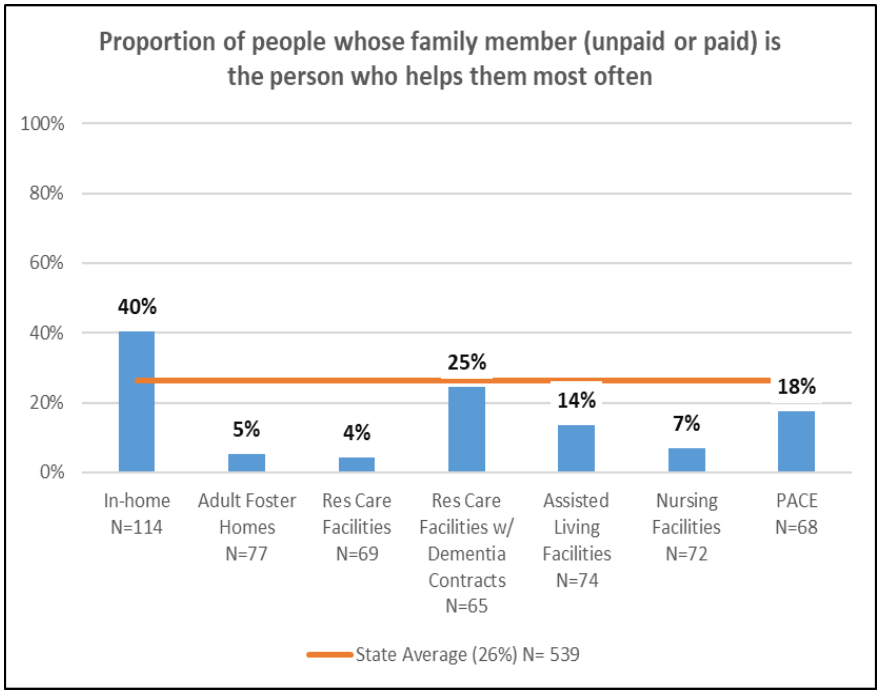


Graph 19. Proportion of people whose case manager/care coordinator talked to them about services that might help with unmet needs and goals (if have case manager and have unmet needs and goals)

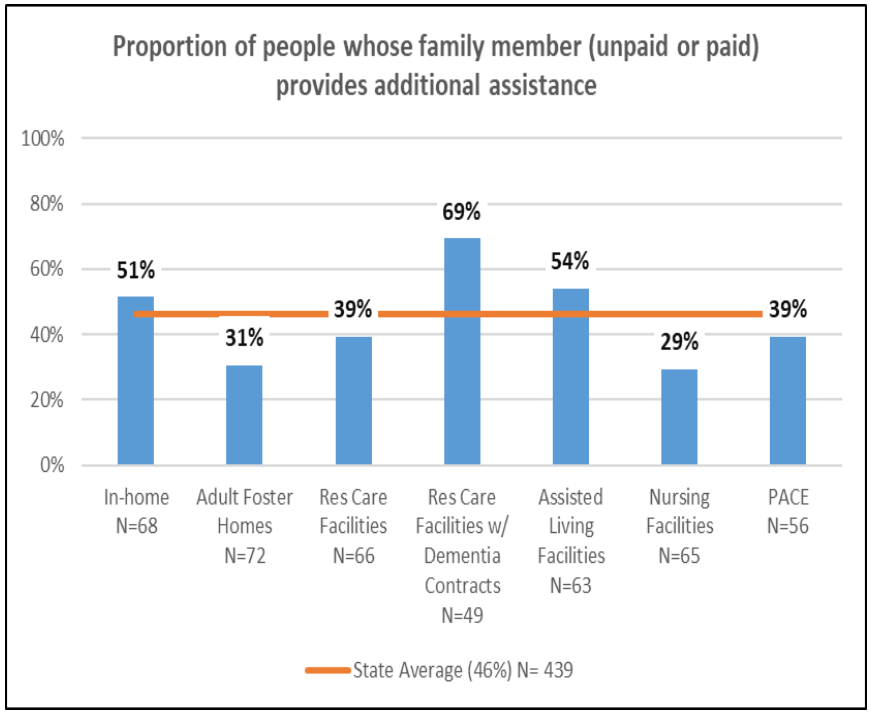


* Very small number of responses

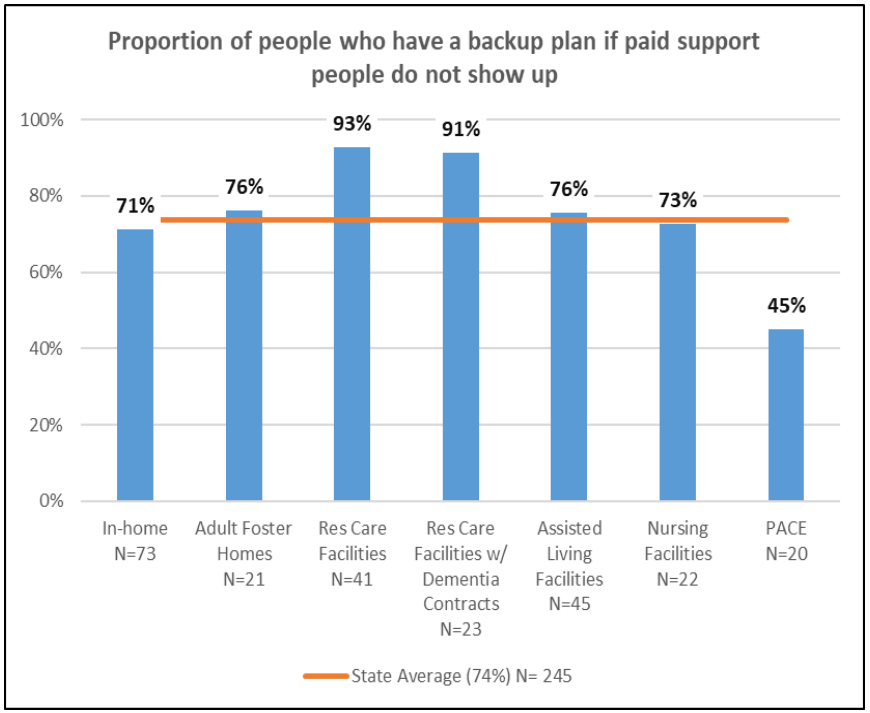
Graph 20. Proportion of people whose family member (unpaid or paid) is the person who helps them most often



Graph 21. Proportion of people whose family member (unpaid or paid) provides additional assistance



Graph 22. Proportion of people who have a backup plan if their paid support people do not show up[8]



[8] New variable

Care Coordination

Individuals are provided appropriate coordination of care.

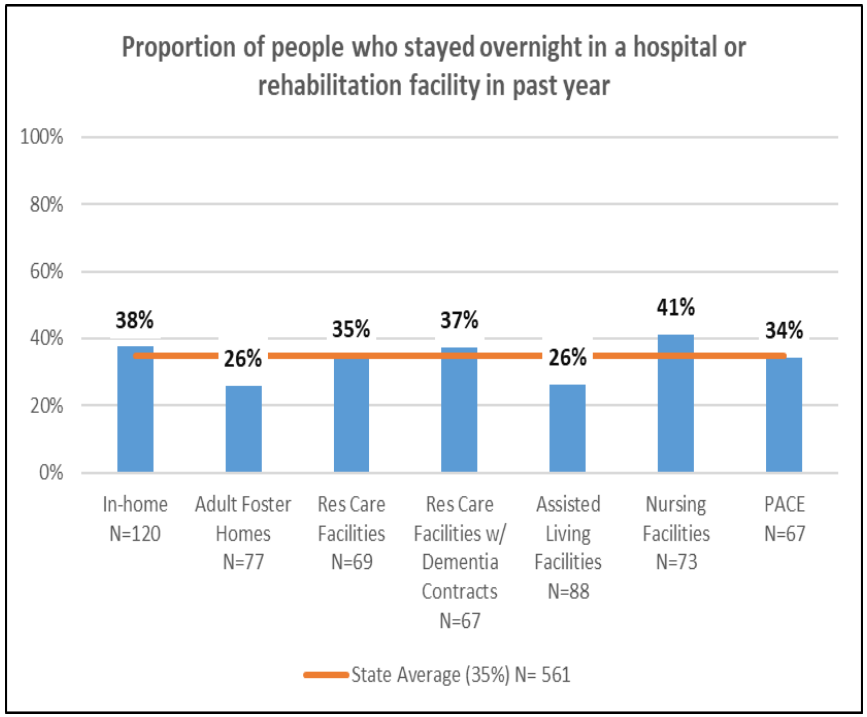
There are three Care Coordination indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people discharged from the hospital or LTC facility who felt comfortable going home.
2. Proportion of people making a transition from hospital or LTC facility who had adequate follow-up.
3. Proportion of people who know how to manage their chronic conditions.

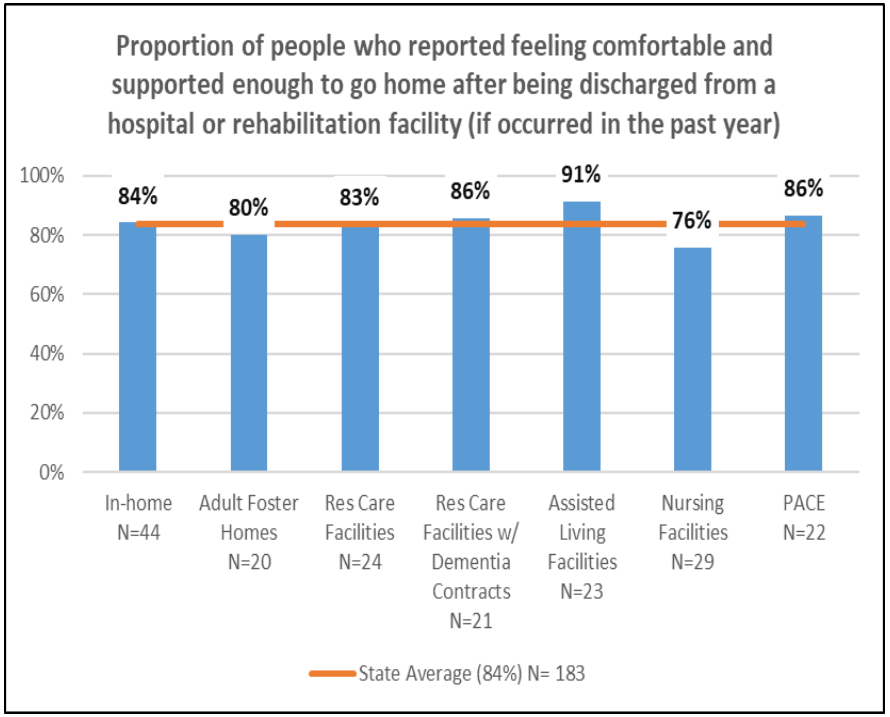
There are five survey items that correspond to the Care Coordination domain.

Un-collapsed data for state and settings are shown in Appendix B.

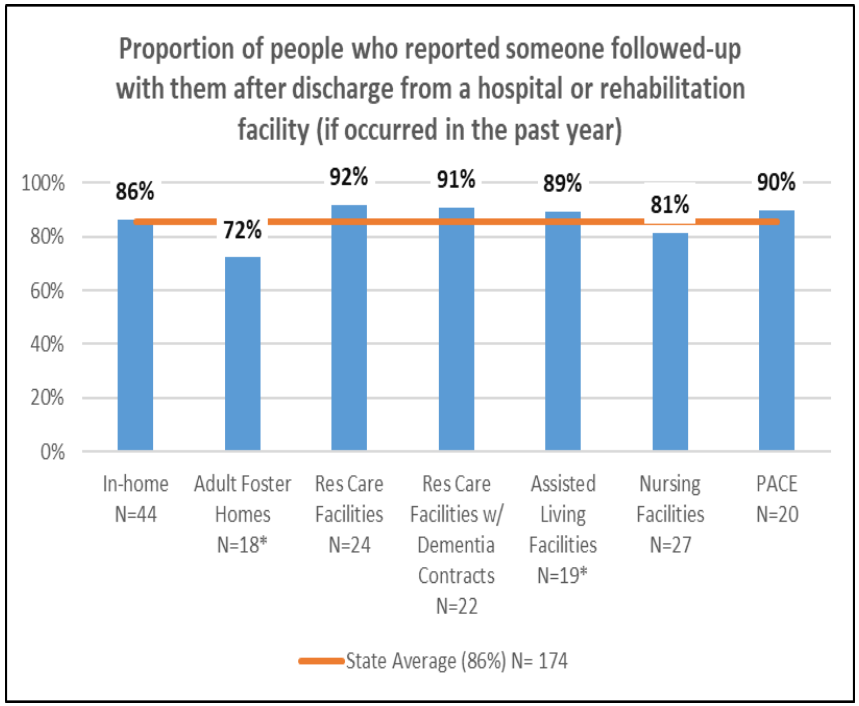
Graph 23. Proportion of people who stayed overnight in a hospital or rehabilitation facility (and were discharged to go home) in past year



Graph 24. Proportion of people who reported feeling comfortable and supported enough to go home after being discharged from a hospital or rehabilitation facility (if occurred in the past year)

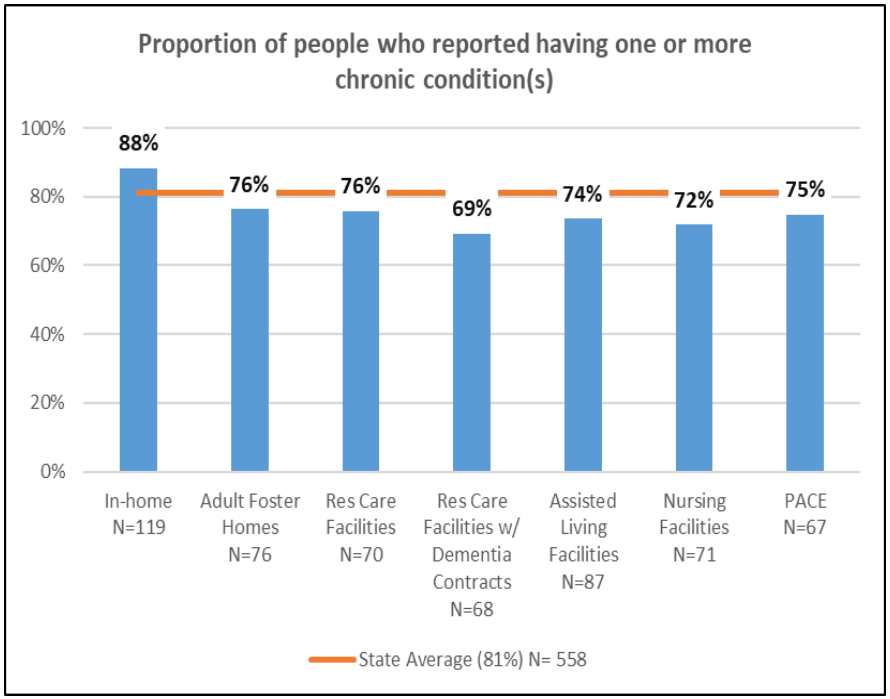


Graph 25. Proportion of people who reported someone followed-up with them after discharge from a hospital or rehabilitation facility (if occurred in the past year)

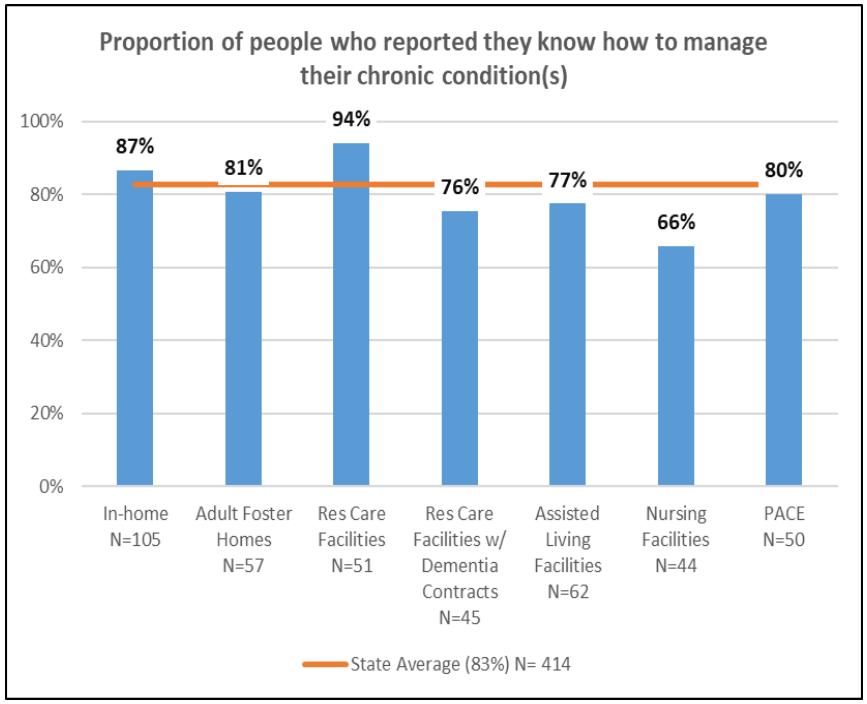


* Very small number of responses

Graph 26. Proportion of people who reported having one or more chronic condition(s)



Graph 27. Proportion of people who reported they know how to manage their chronic condition(s)



Access

Publicly funded services are readily available to individuals who need and qualify for them.

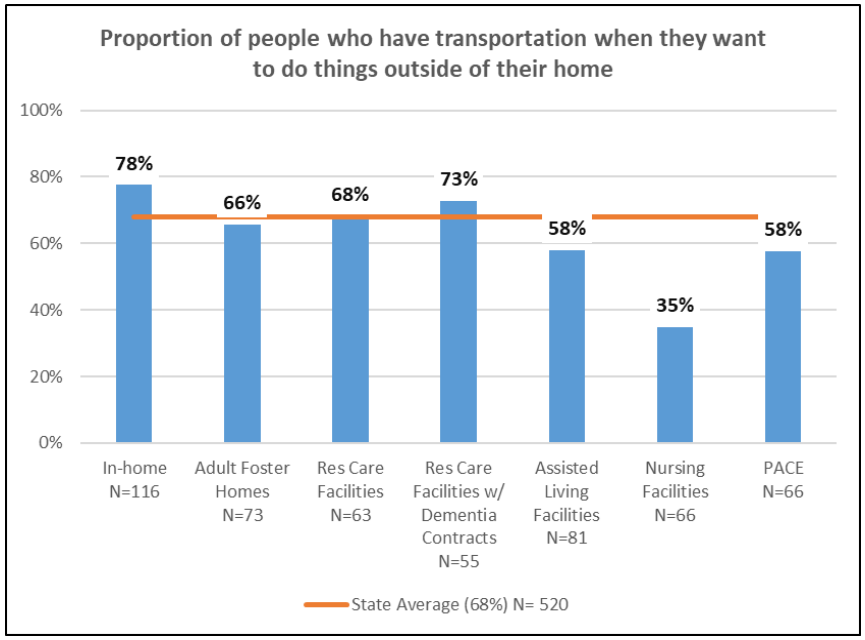
There are three Access indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have adequate transportation.
2. Proportion of people who get needed equipment, assistive devices (wheelchairs, grab bars, home modifications, etc.)
3. Proportion of people who have access to information about services in their preferred language.

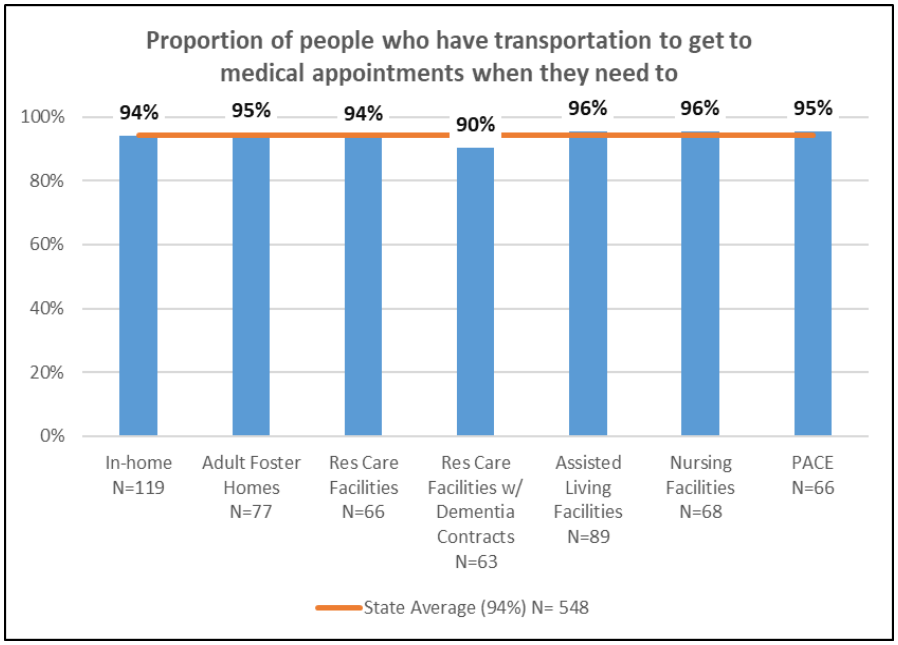
There are five survey items that correspond to the Access domain.

Un-collapsed data for state and settings are shown in Appendix B.

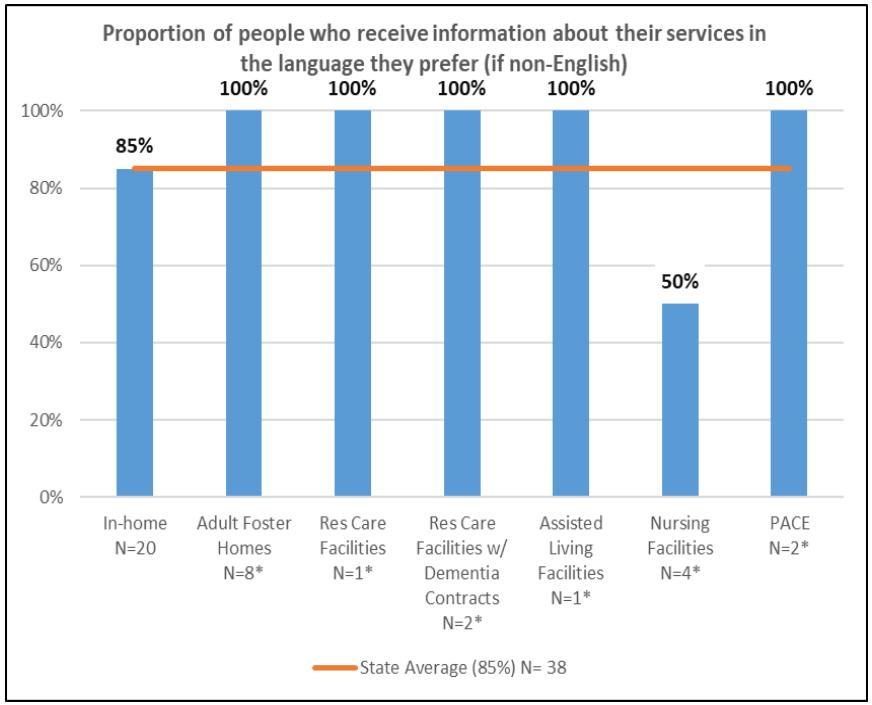
Graph 28. Proportion of people who have transportation when they want to do things outside of their home



Graph 29. Proportion of people who have transportation to get to medical appointments when they need to

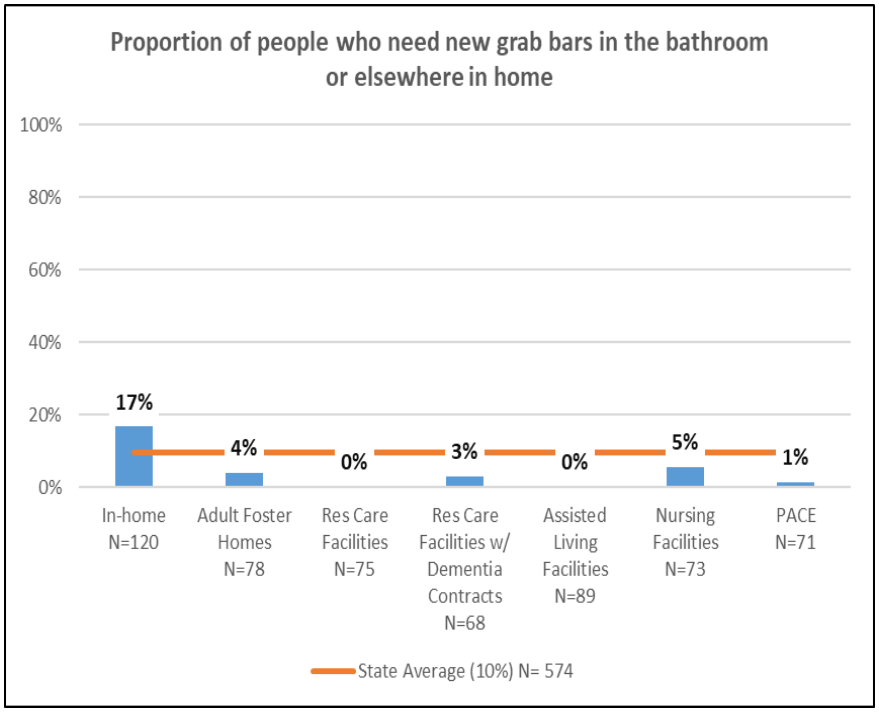


Graph 30. Proportion of people who receive information about their services in the language they prefer (if non-English)

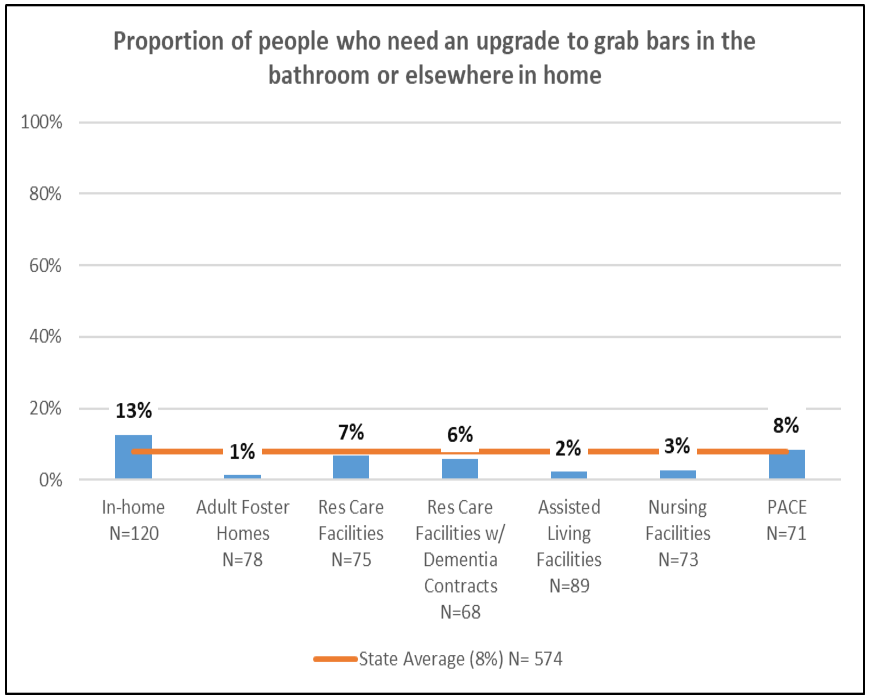


* Very small number of responses

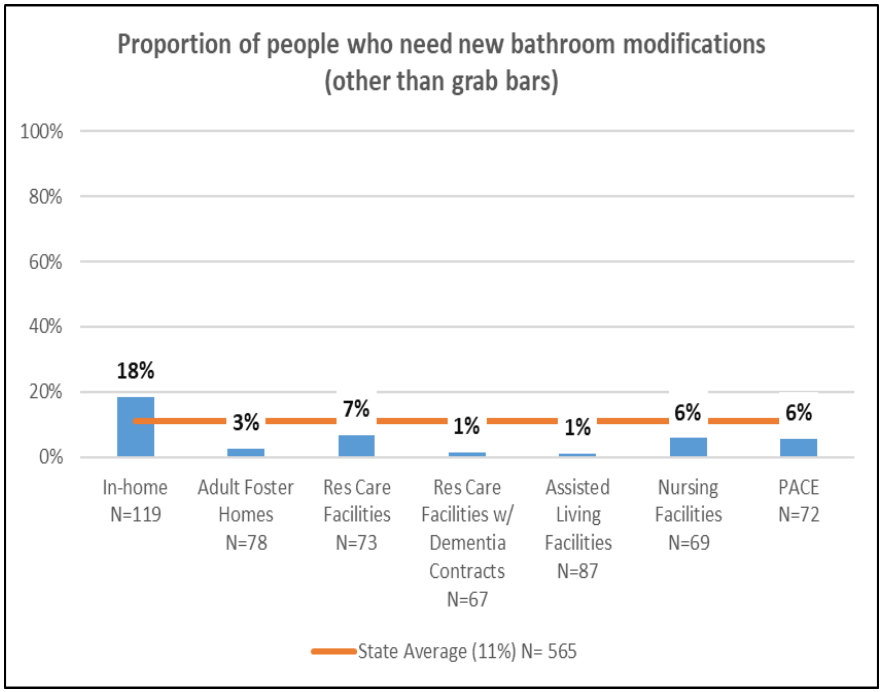
Graph 31. Proportion of people who need new grab bars in the bathroom or elsewhere in home



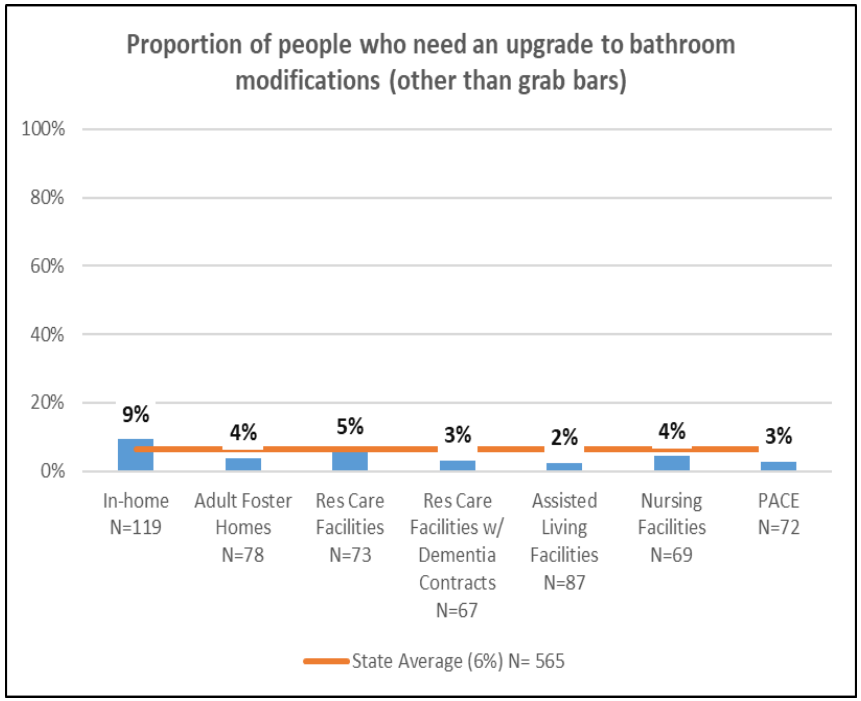
Graph 32. Proportion of people who need an upgrade to grab bars in the bathroom or elsewhere in home



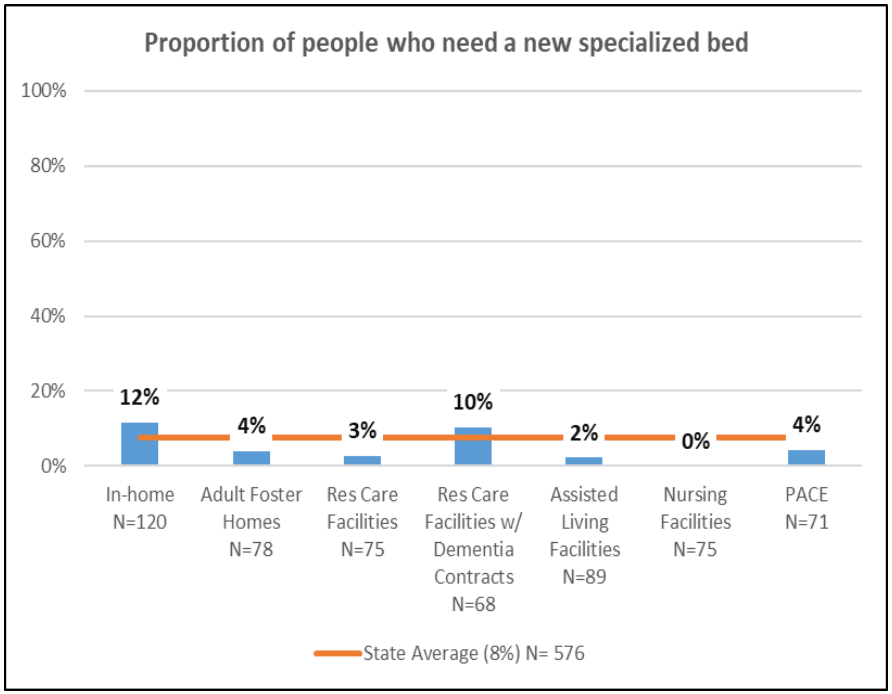
Graph 33. Proportion of people who need new bathroom modifications (other than grab bars)



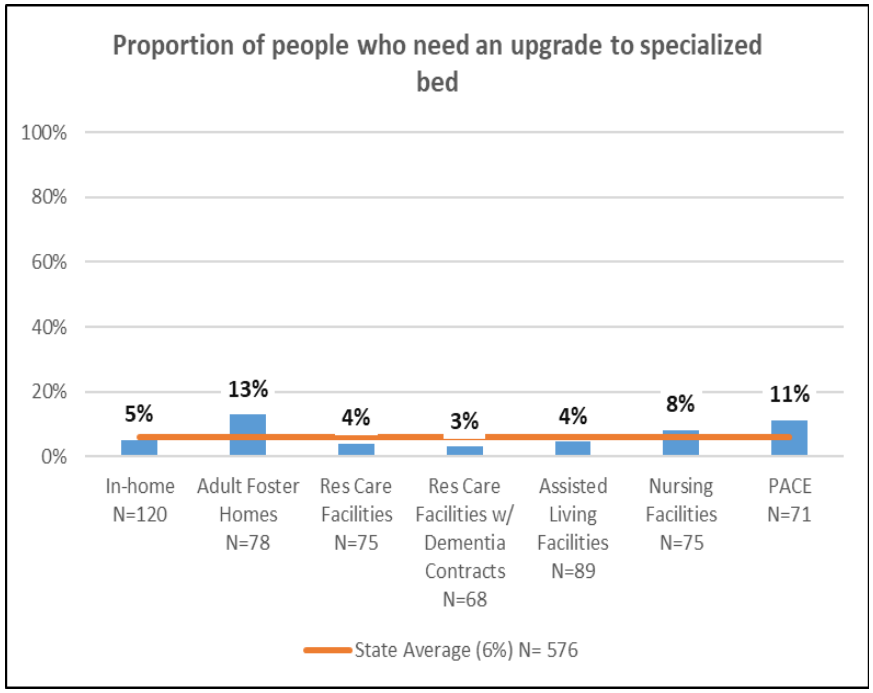
Graph 34. Proportion of people who need an upgrade to bathroom modifications (other than grab bars)



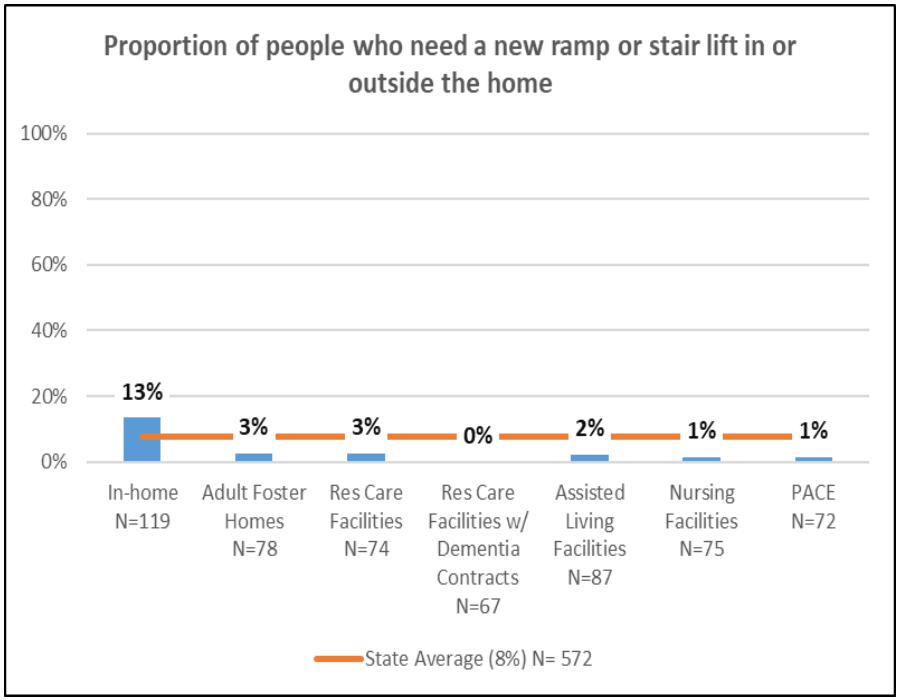
Graph 35. Proportion of people who need a new specialized bed



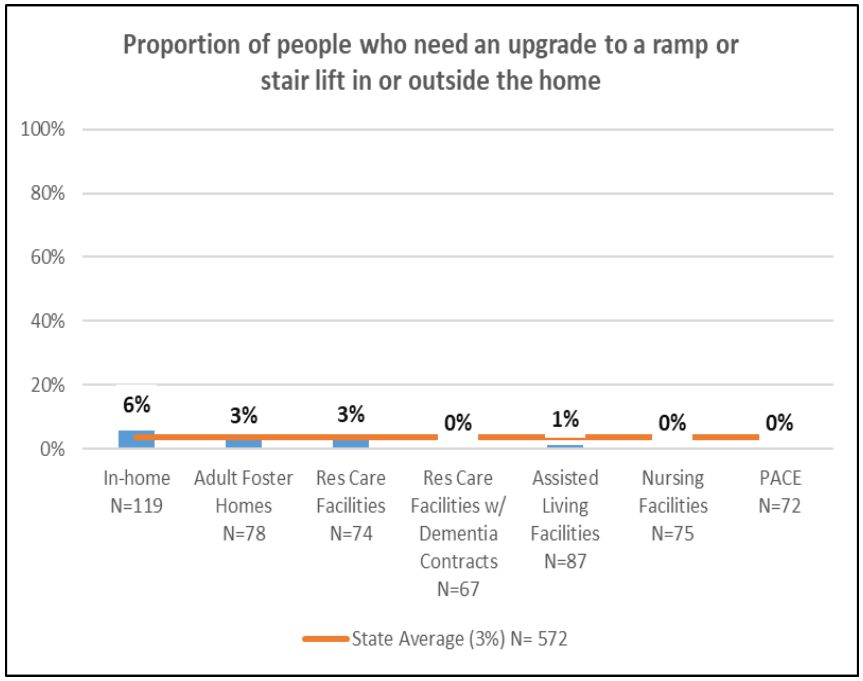
Graph 36. Proportion of people who need an upgrade to specialized bed



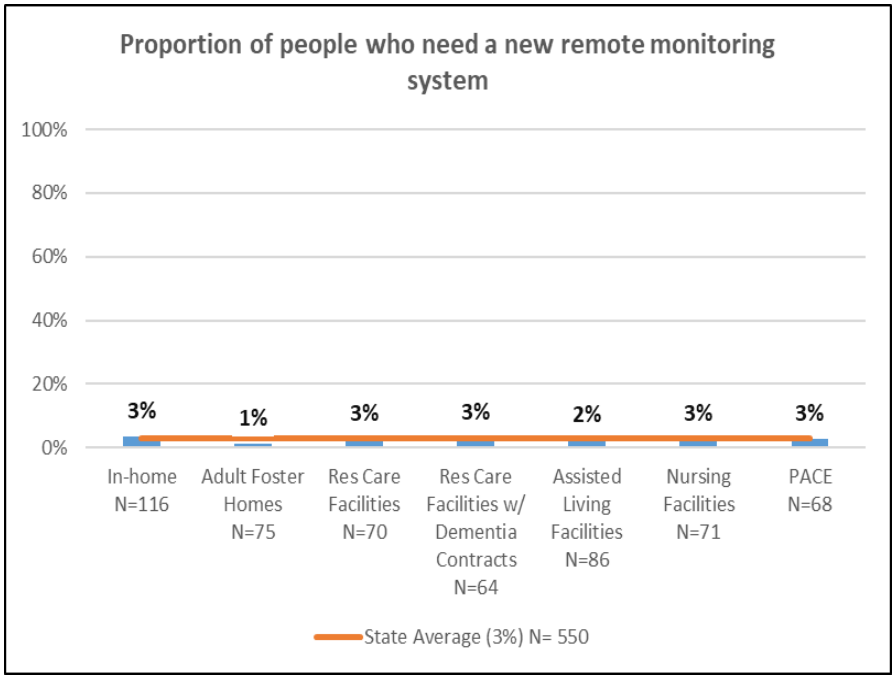
Graph 37. Proportion of people who need a new ramp or stair lift in or outside the home



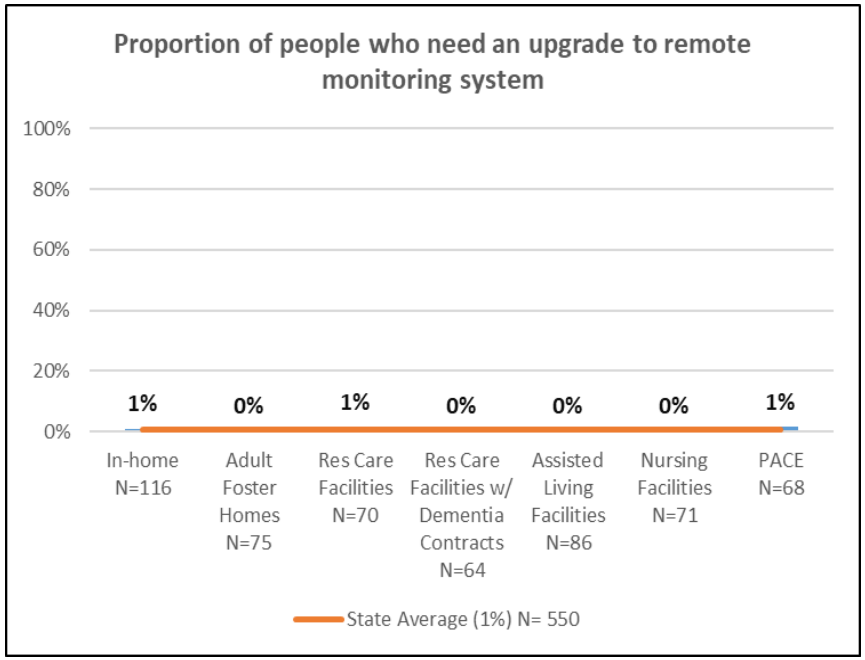
Graph 38. Proportion of people who need an upgrade to a ramp or stair lift in or outside the home



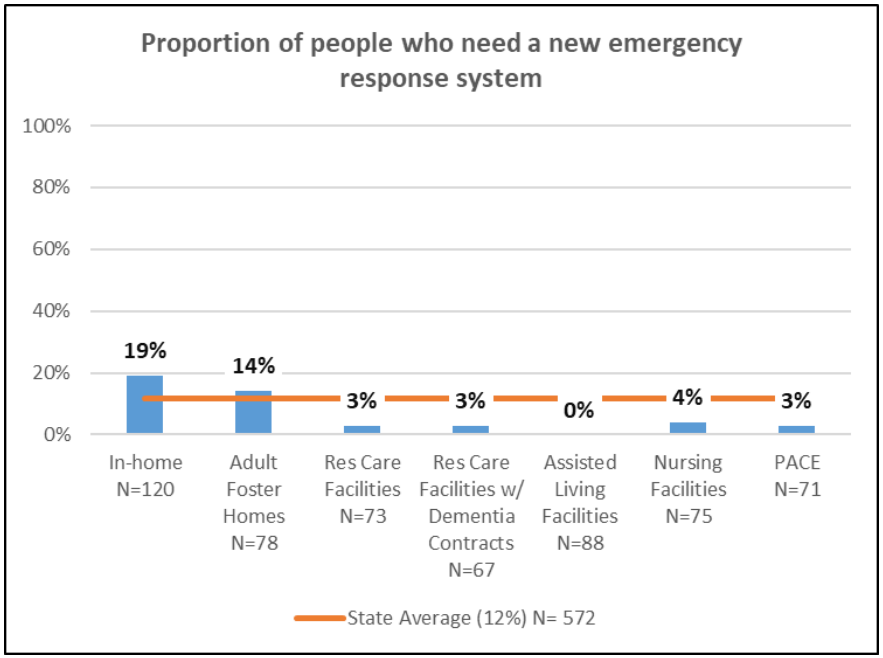
Graph 39. Proportion of people who need a new remote monitoring system



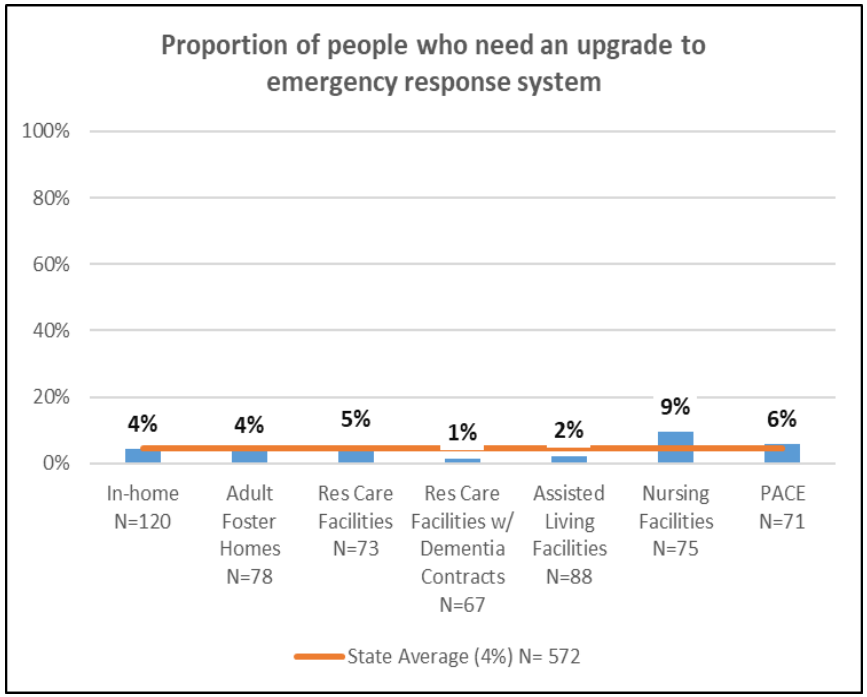
Graph 40. Proportion of people who need an upgrade to remote monitoring system



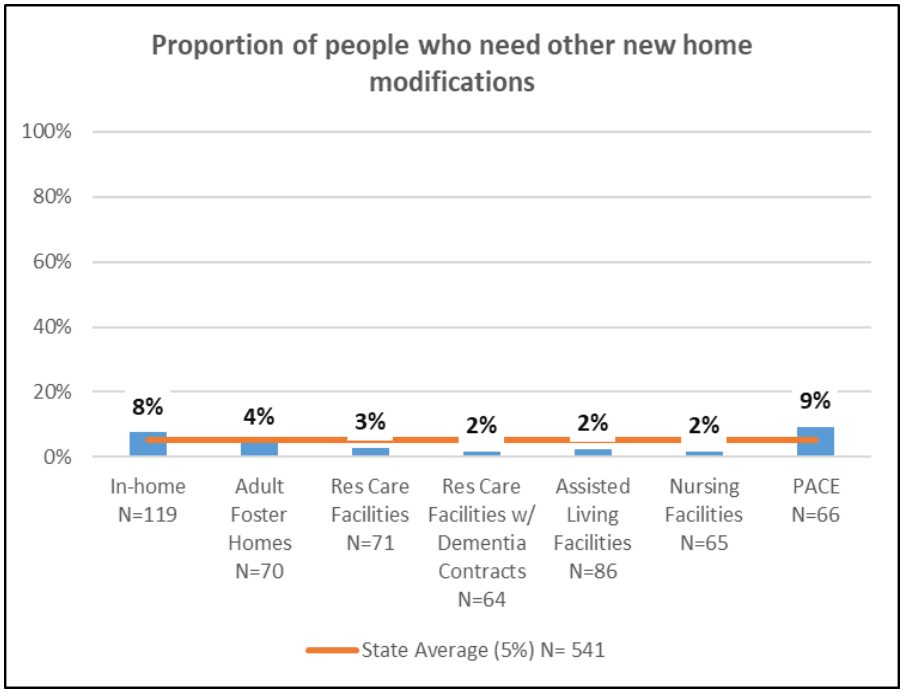
Graph 41. Proportion of people who need a new emergency response system



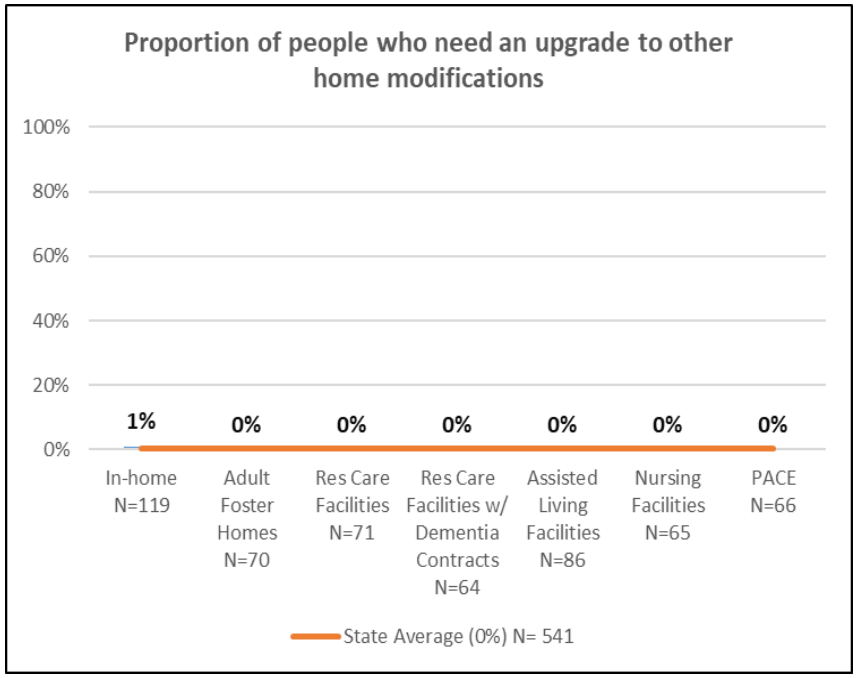
Graph 42. Proportion of people who need an upgrade to emergency response system



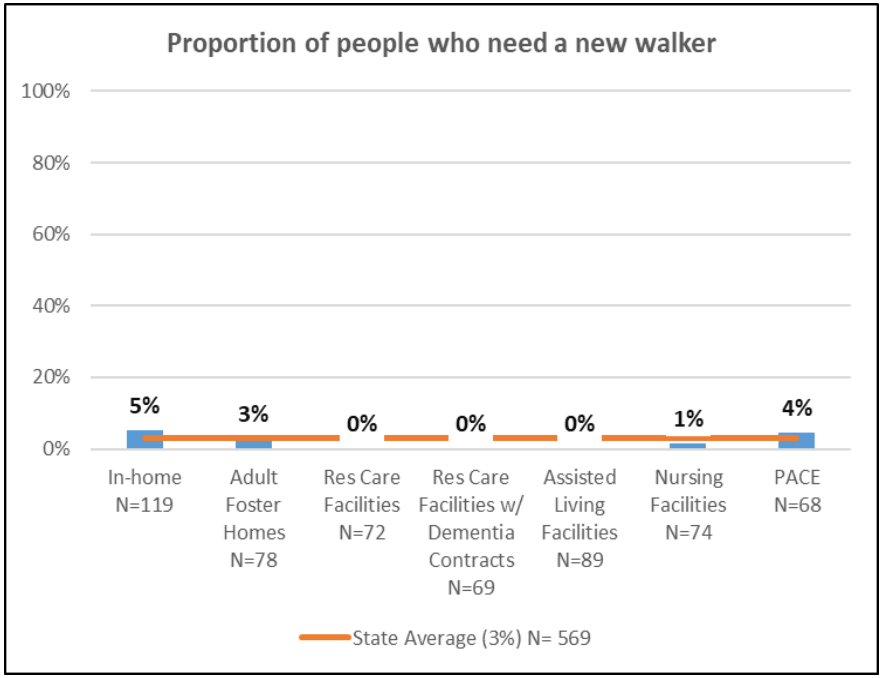
Graph 43. Proportion of people who need other new home modifications



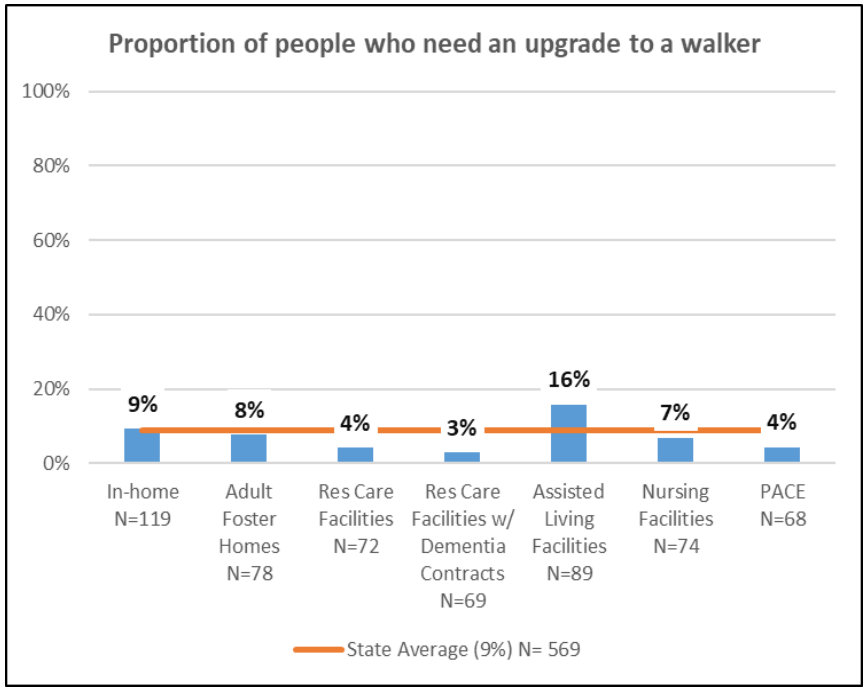
Graph 44. Proportion of people who need an upgrade to other home modifications



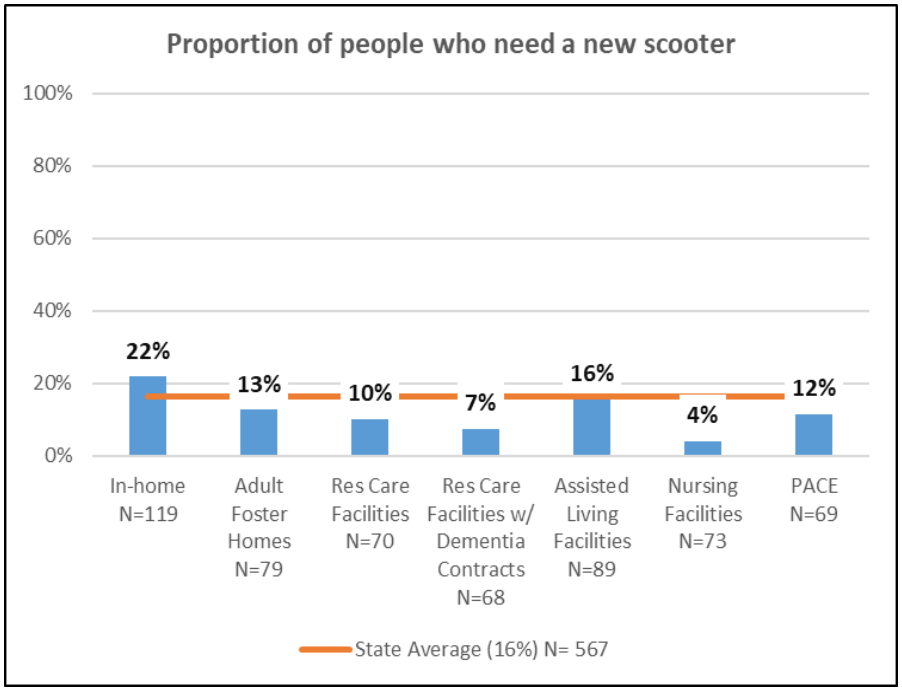
Graph 45. Proportion of people who need a new walker



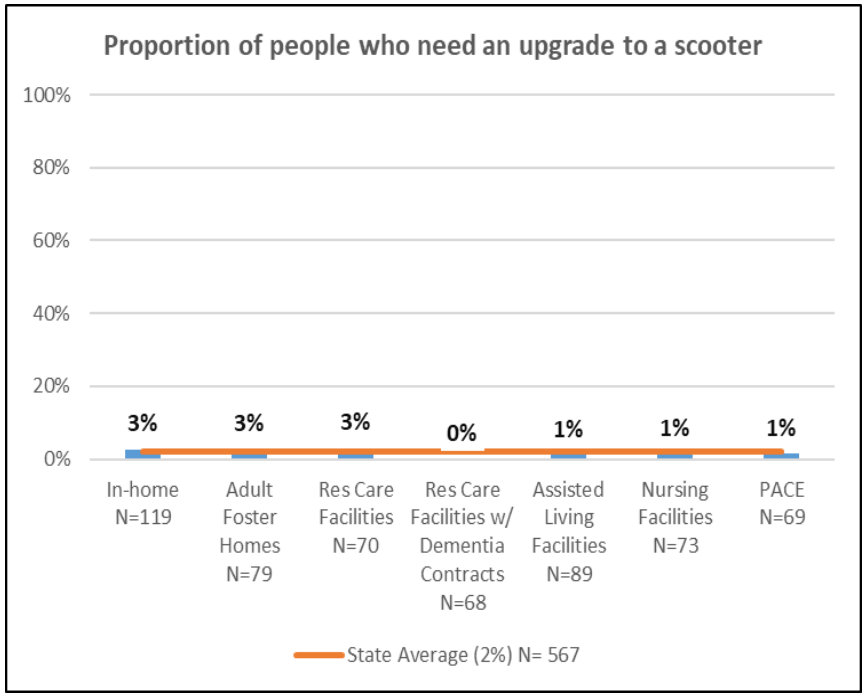
Graph 46. Proportion of people who need an upgrade to a walker



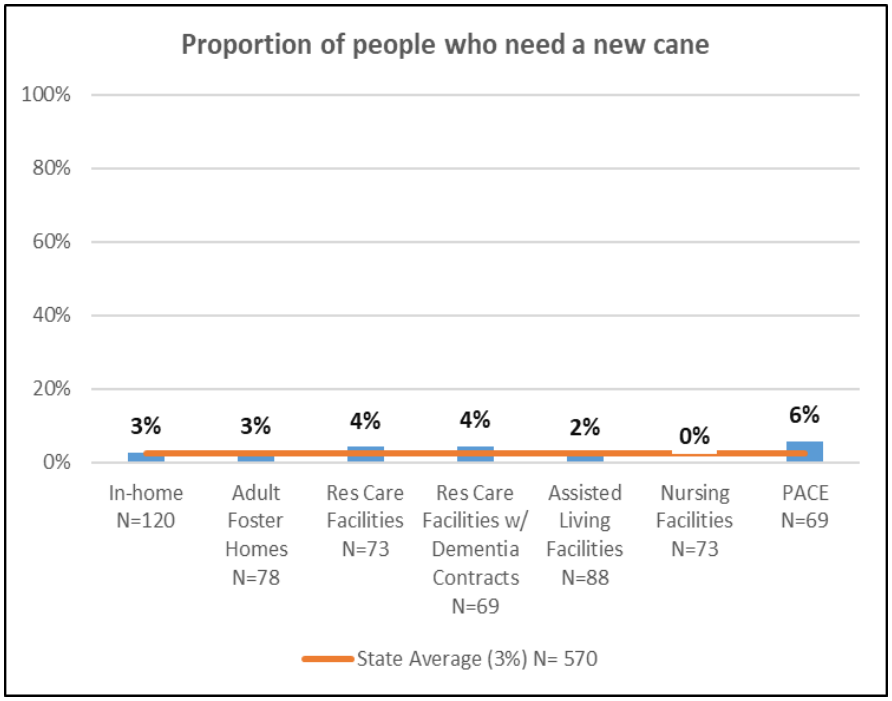
Graph 47. Proportion of people who need a new scooter



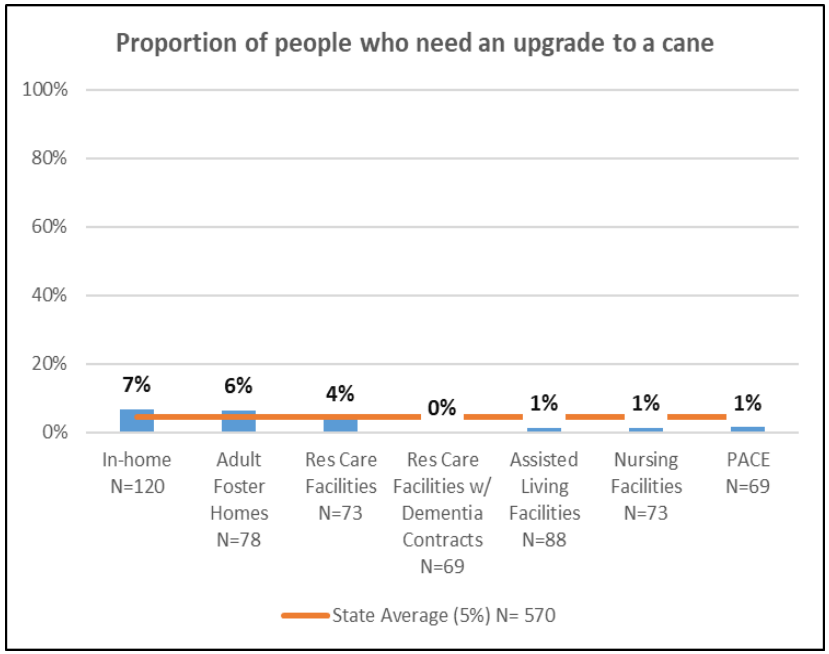
Graph 48. Proportion of people who need an upgrade to a scooter



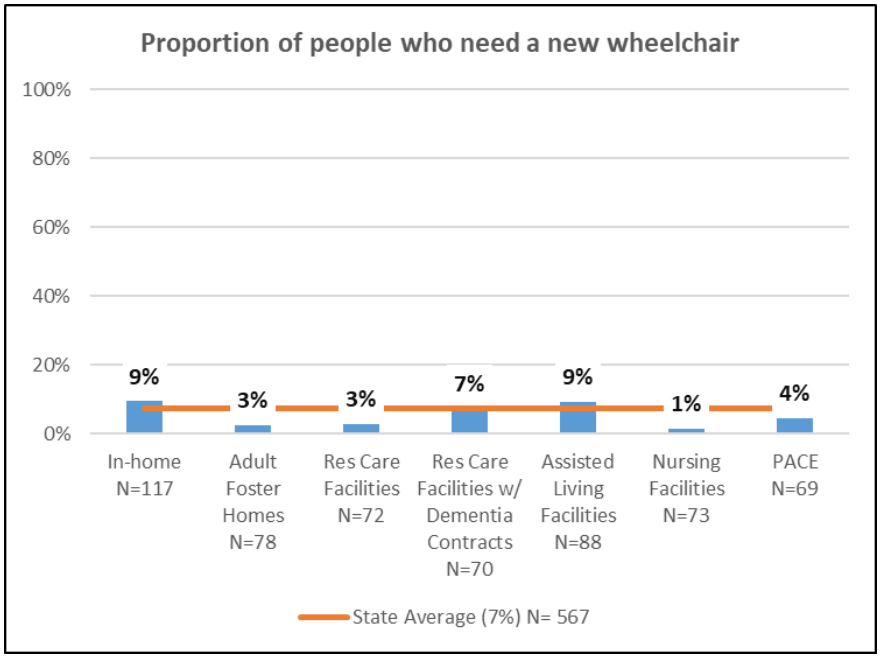
Graph 49. Proportion of people who need a new cane



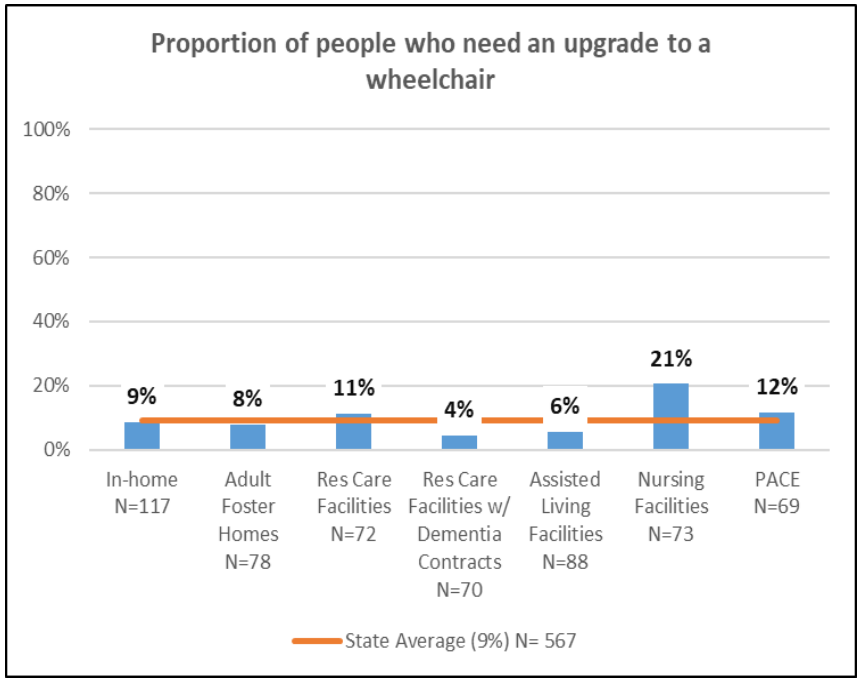
Graph 50. Proportion of people who need an upgrade to a cane



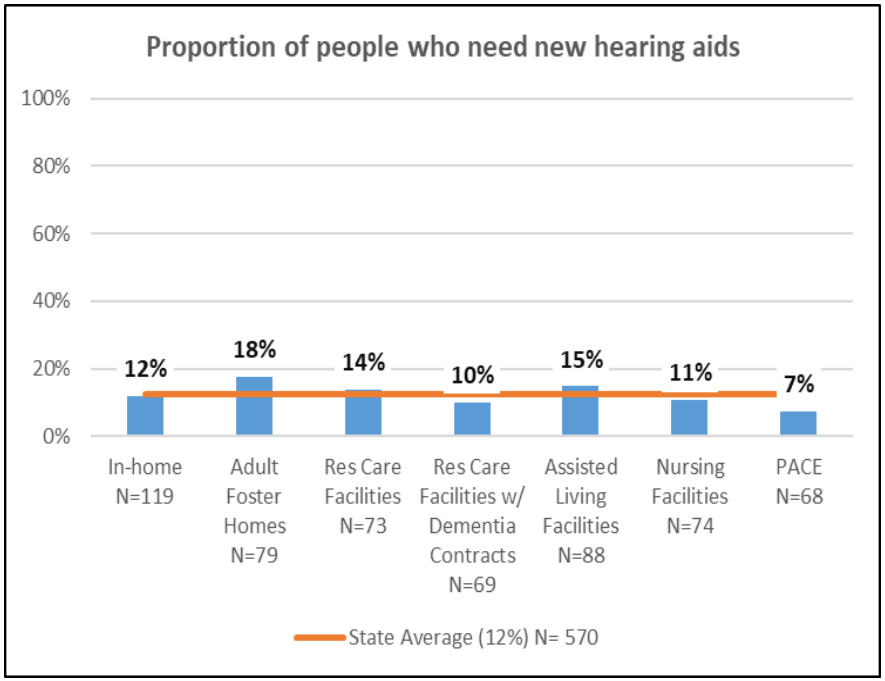
Graph 51. Proportion of people who need a new wheelchair



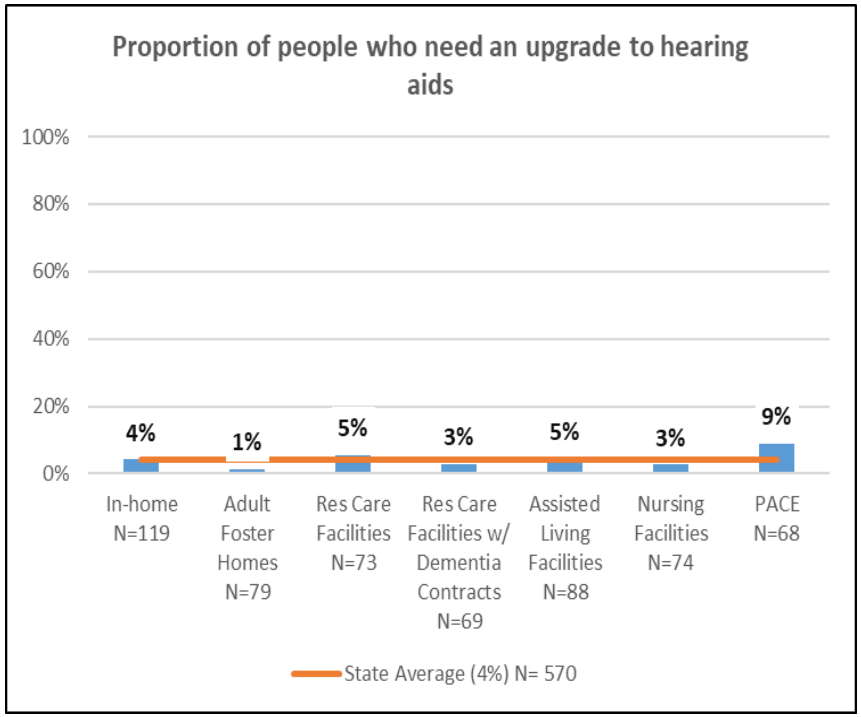
Graph 52. Proportion of people who need an upgrade to a wheelchair



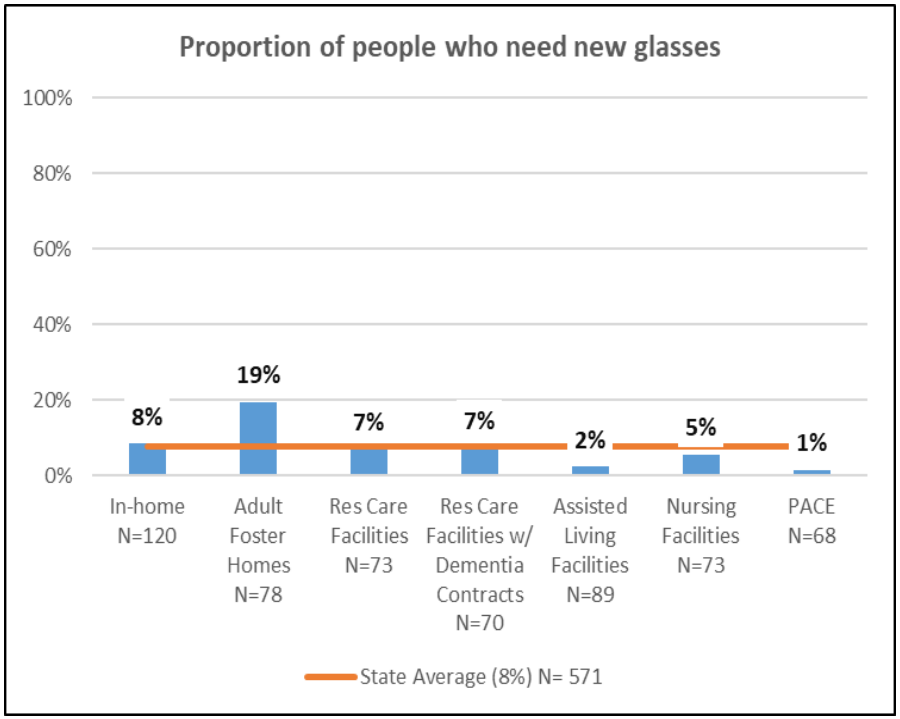
Graph 53. Proportion of people who need new hearing aids



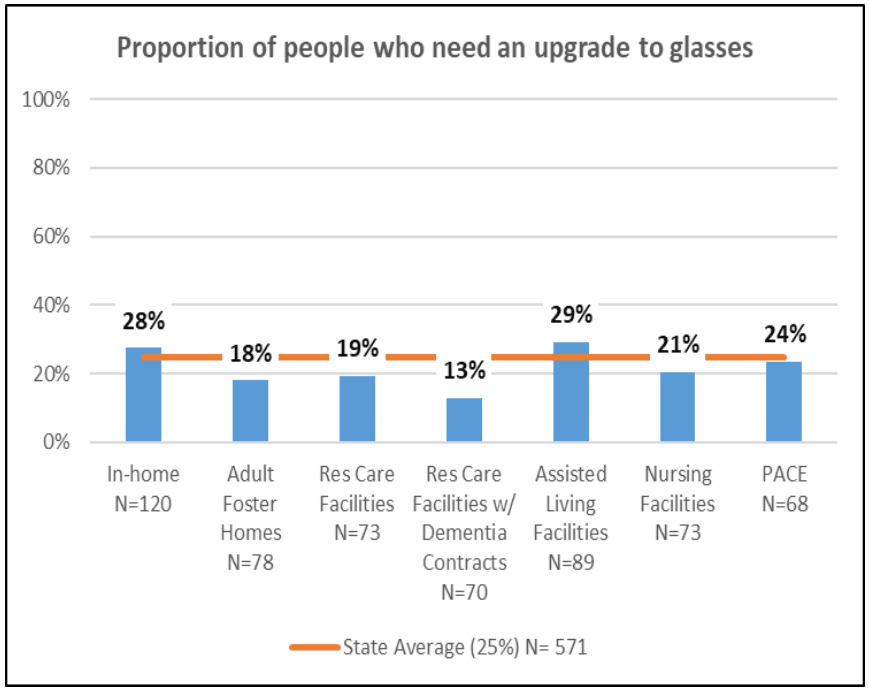
Graph 54. Proportion of people who need an upgrade to hearing aids



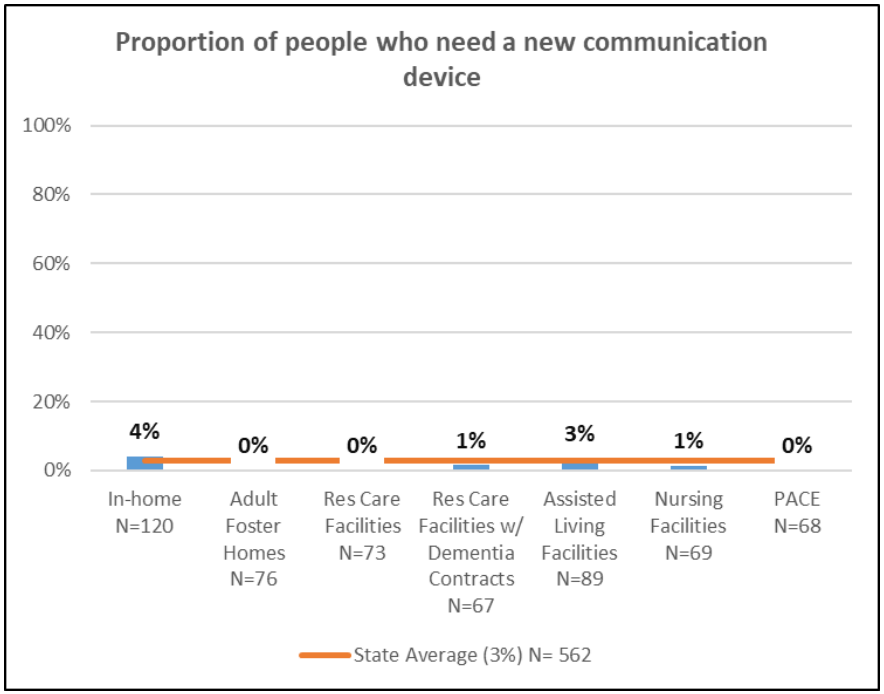
Graph 55. Proportion of people who need new glasses



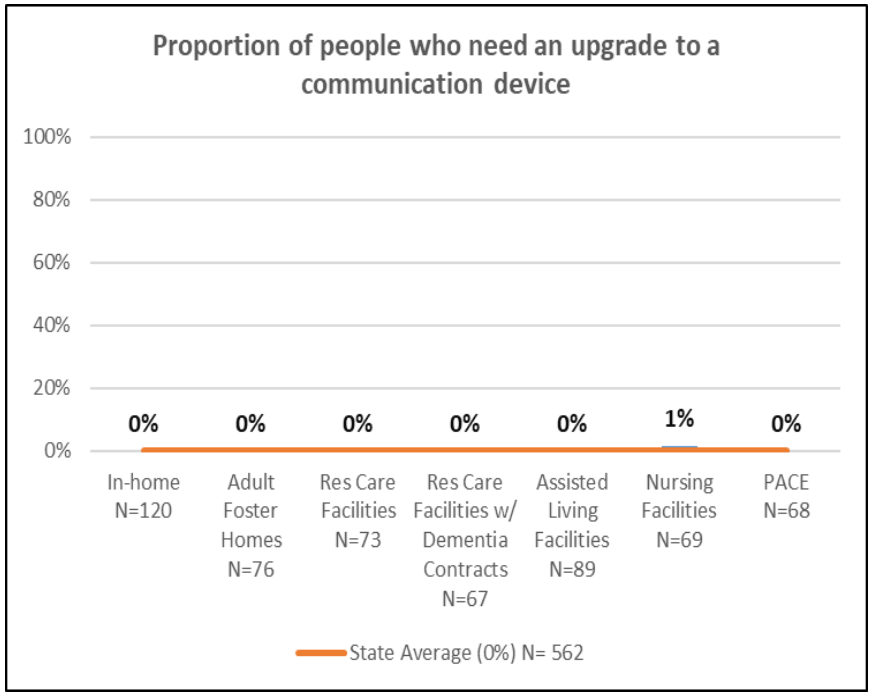
Graph 56. Proportion of people who need an upgrade to glasses



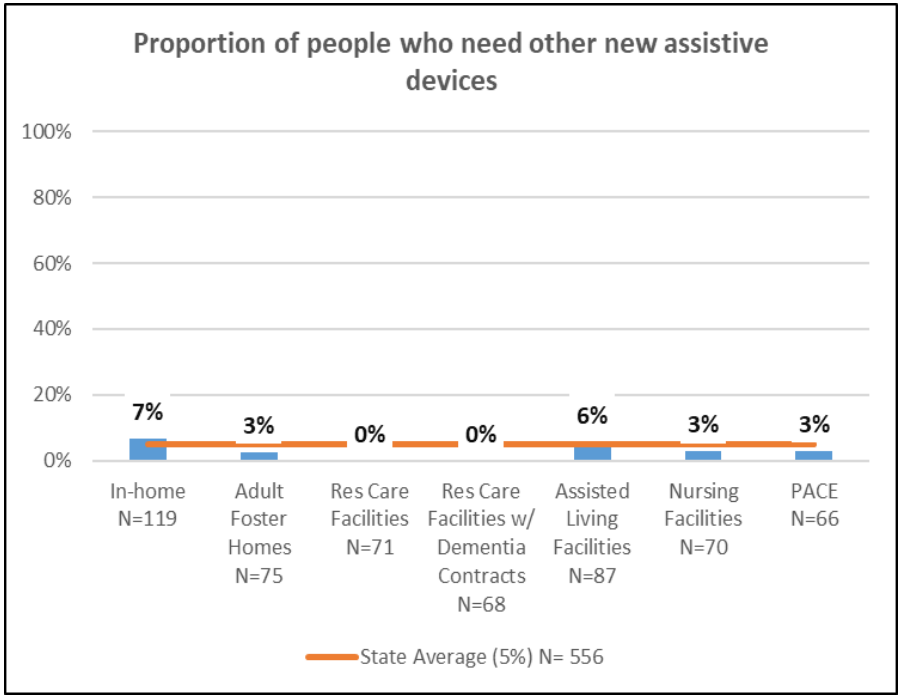
Graph 57. Proportion of people who need a new communication device



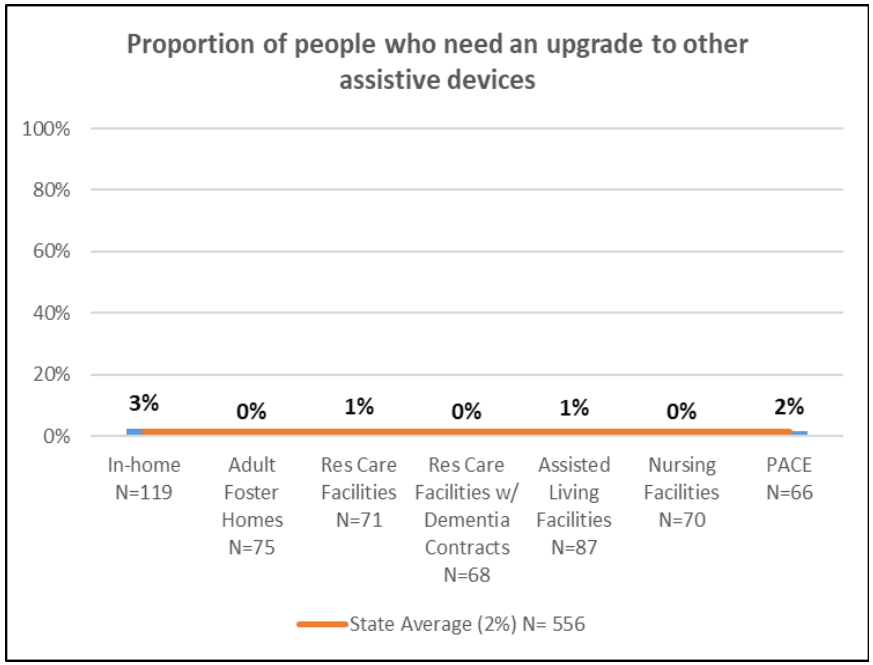
Graph 58. Proportion of people who need an upgrade to a communication device



Graph 59. Proportion of people who need other new assistive devices



Graph 60. Proportion of people who need an upgrade to other assistive devices



Safety

People feel safe from abuse, neglect, and injury.

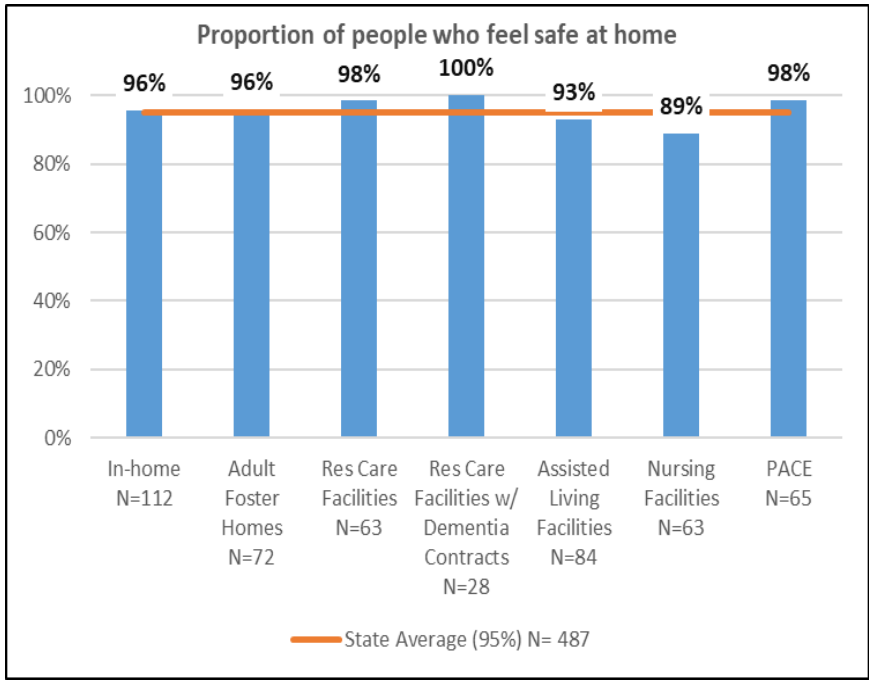
There are five Safety indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who feel safe at home.
2. Proportion of people who feel safe around their staff/ caregiver.
3. Proportion of people who feel that their belongings are safe.
4. Proportion of people whose fear of falling is managed.
5. Proportion of people who are able to get to safety quickly in case of an emergency.

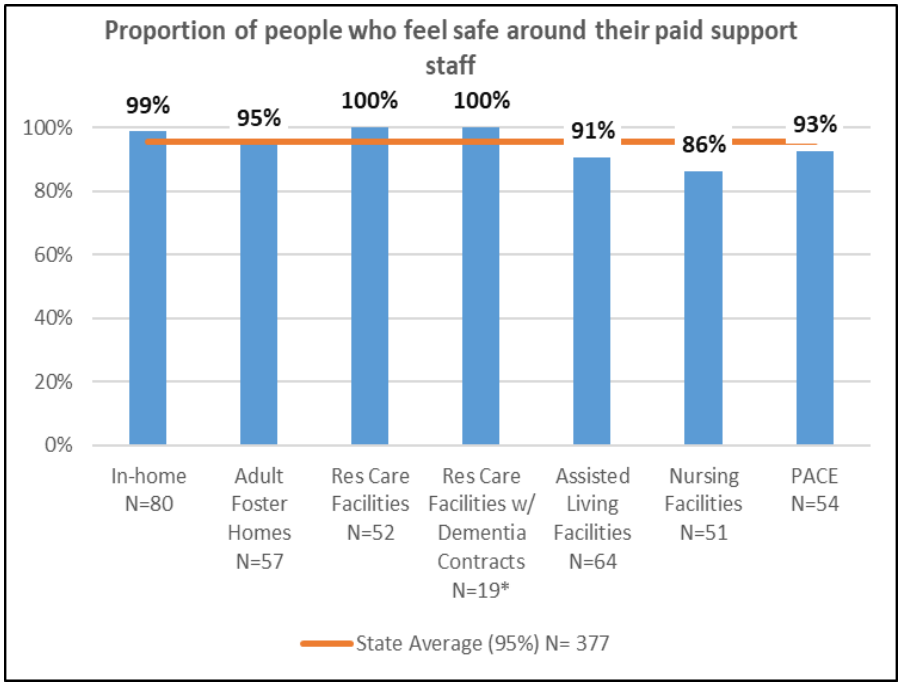
There are seven survey items that correspond to the Safety domain.

Un-collapsed data for state and settings are shown in Appendix B.

Graph 61. Proportion of people who feel safe at home

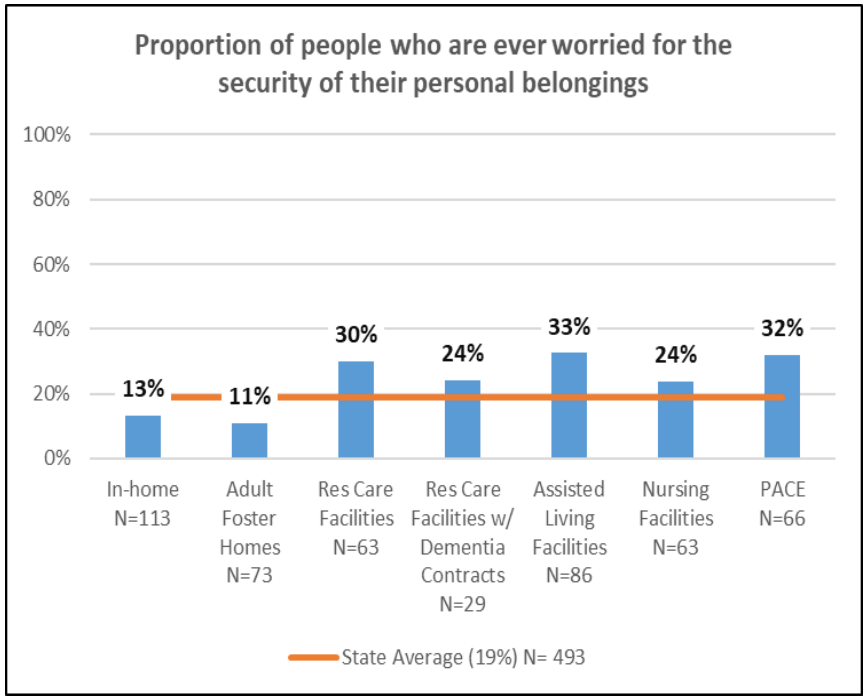


Graph 62. Proportion of people who feel safe around their paid support staff

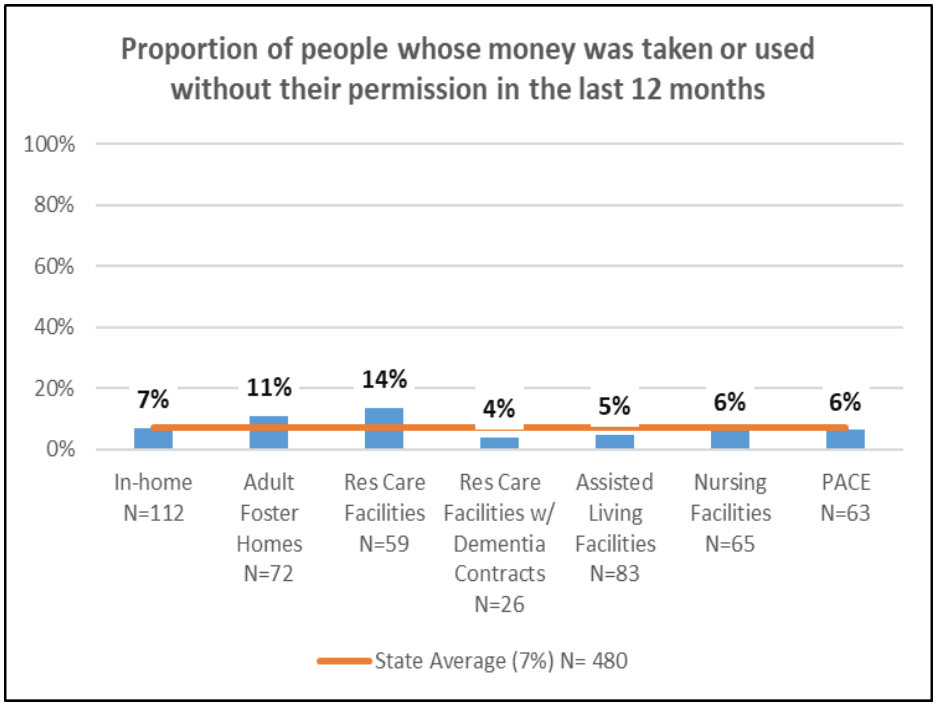


* Very small number of responses

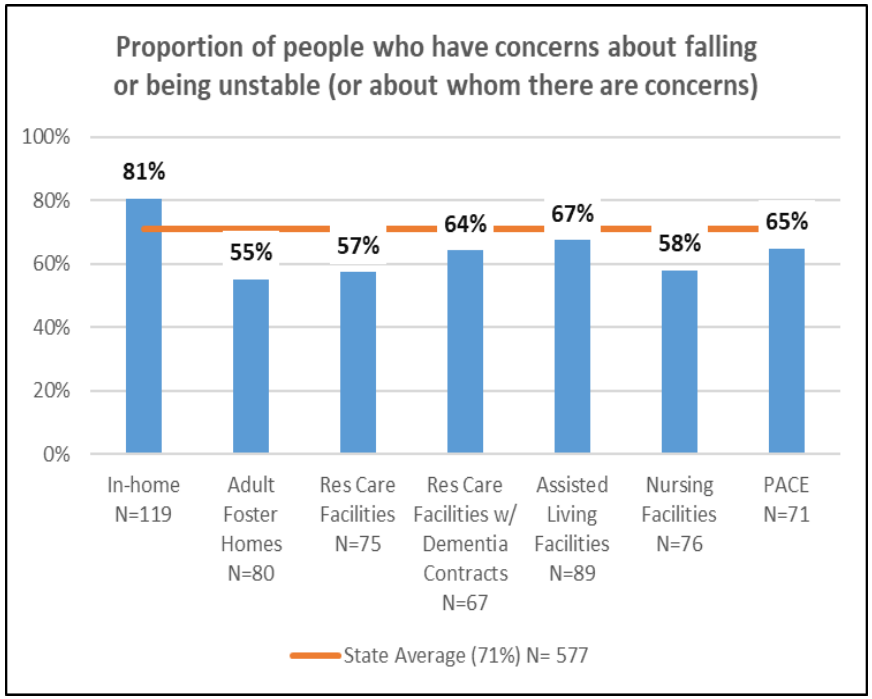
Graph 63. Proportion of people who are ever worried for the security of their personal belongings



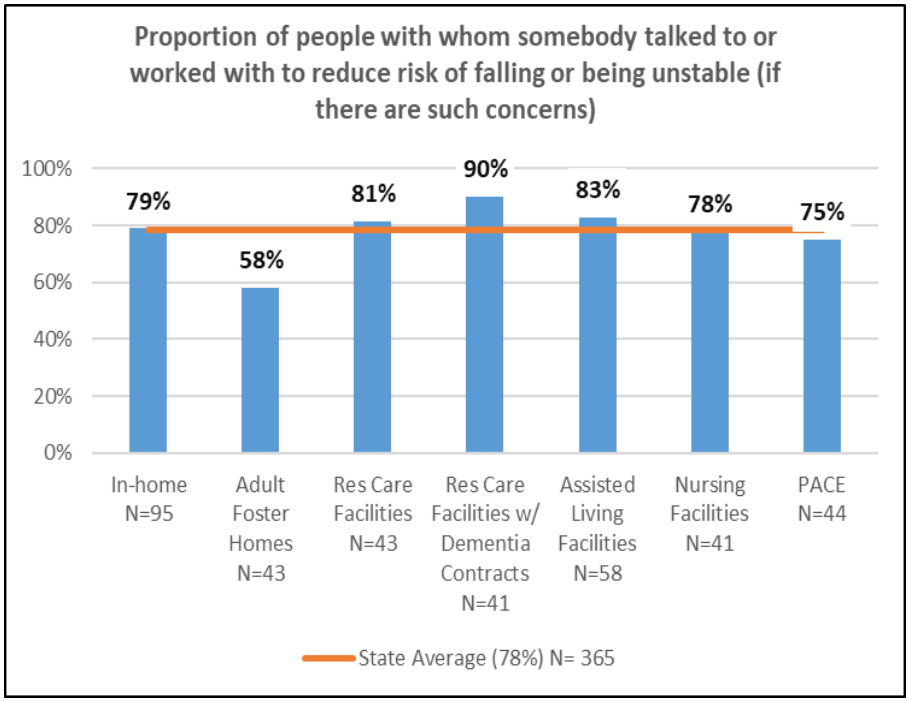
Graph 64. Proportion of people whose money was taken or used without their permission in the last 12 months



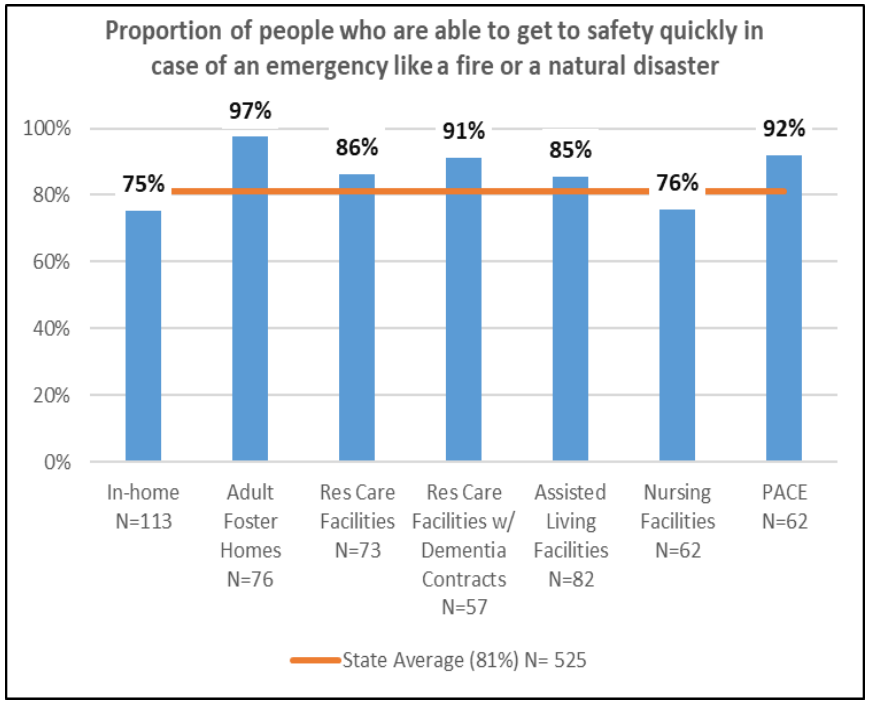
Graph 65. Proportion of people who have concerns about falling or being unstable (or about whom there are concerns)



Graph 66. Proportion of people with whom somebody talked to or worked with to reduce risk of falling or being unstable (if there are such concerns)



Graph 67. Proportion of people who are able to get to safety quickly in case of an emergency like a fire or a natural disaster



Health Care

People secure needed health services.

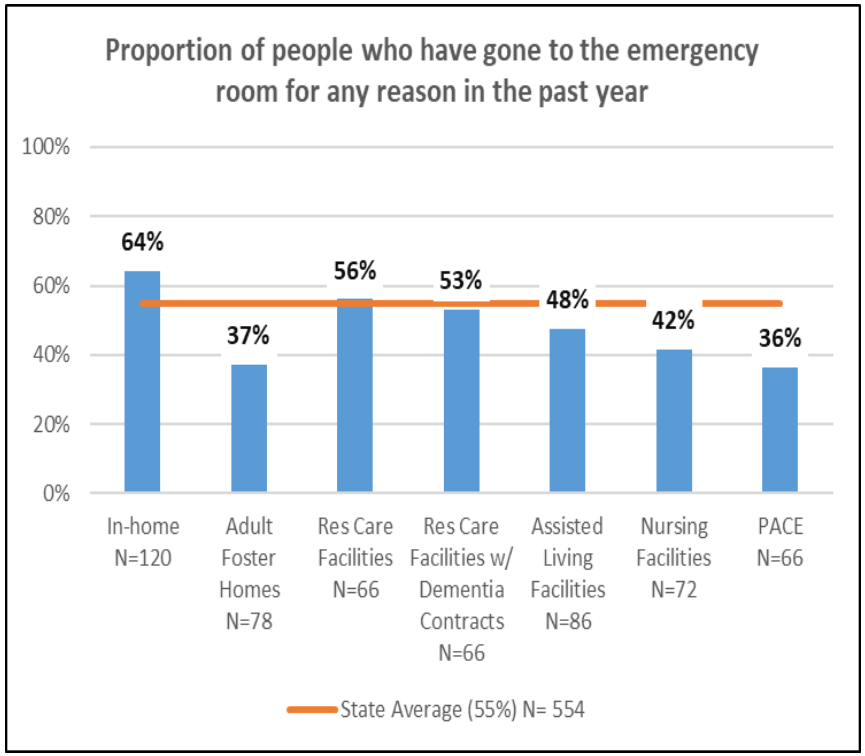
There are four Health Care indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have been to the ER in the past 12 months.
2. Proportion of people who have had needed health screenings and vaccinations in a timely manner (e.g., vision, hearing, dental, etc.)
3. Proportion of people who can get an appointment with their doctor when they need to.
4. Proportion of people who have access to mental health services when they need them.

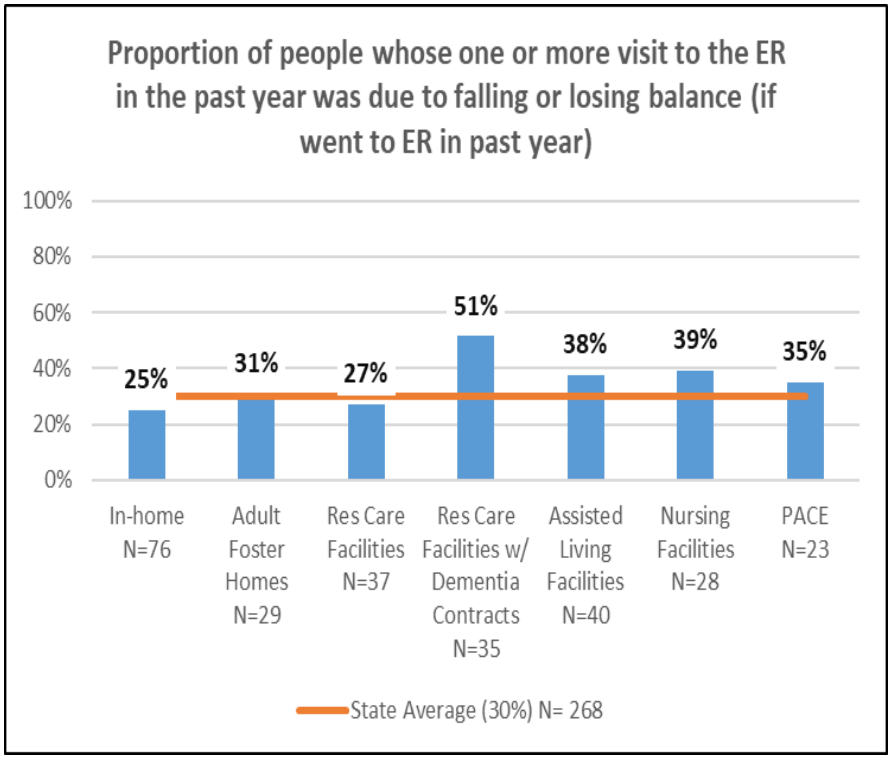
There are four survey items that correspond to the Health Care domain.

Un-collapsed data for state and settings are shown in Appendix B.

Graph 68. Proportion of people who have gone to the emergency room for any reason in the past year[9]



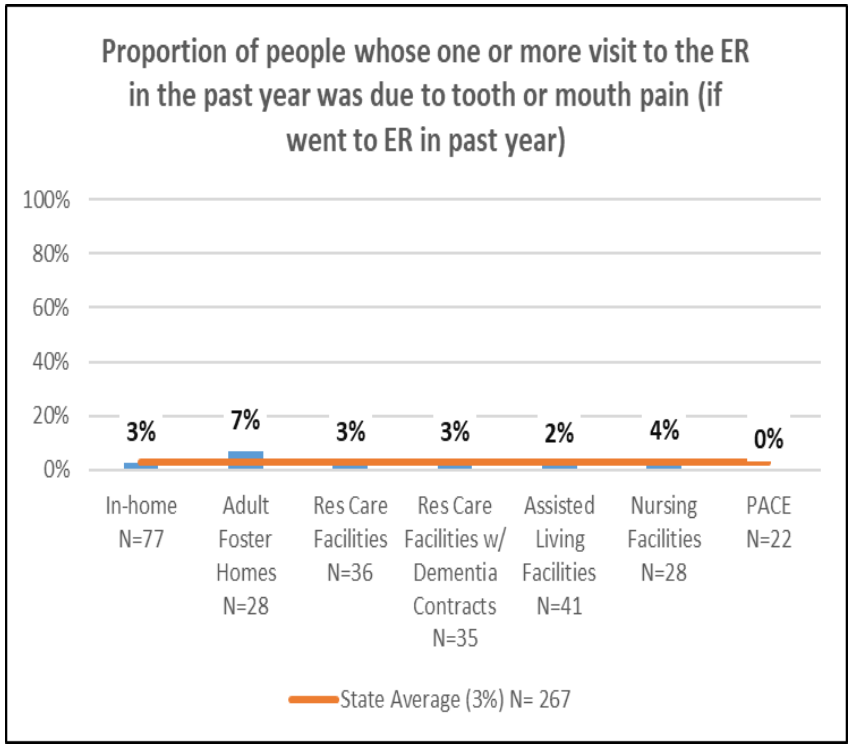
Graph 69. Proportion of people whose one or more visit to the ER in the past year was due to falling or losing balance (if went to ER in past year)[10]



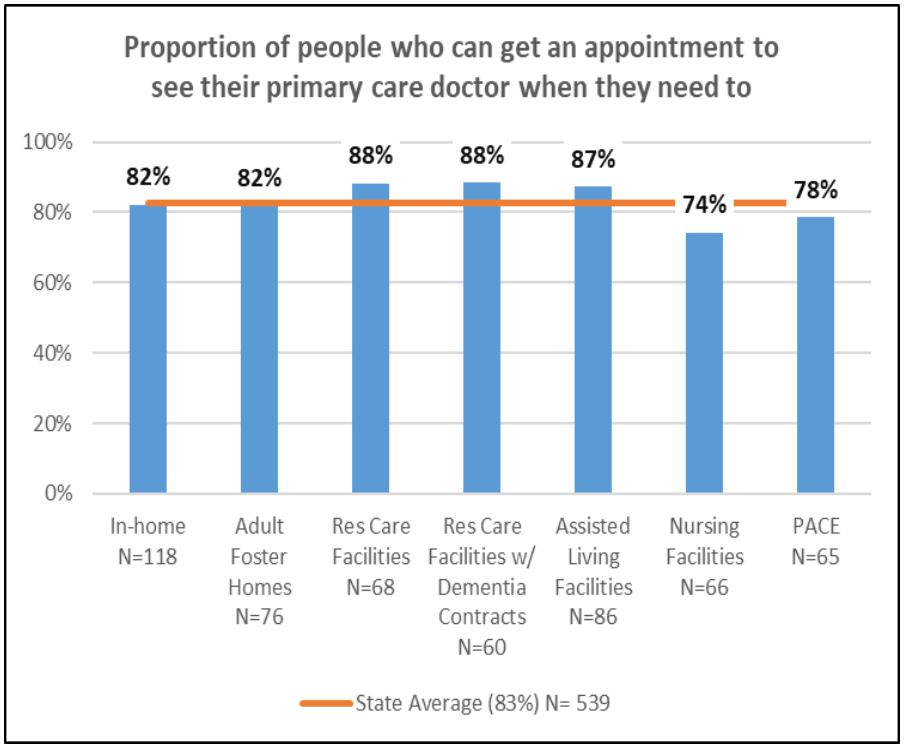
[9] Question restructured

[10] Question restructured

Graph 70. Proportion of people whose one or more visit to the ER in the past year was due to tooth or mouth pain (if went to ER in the past year) [11]

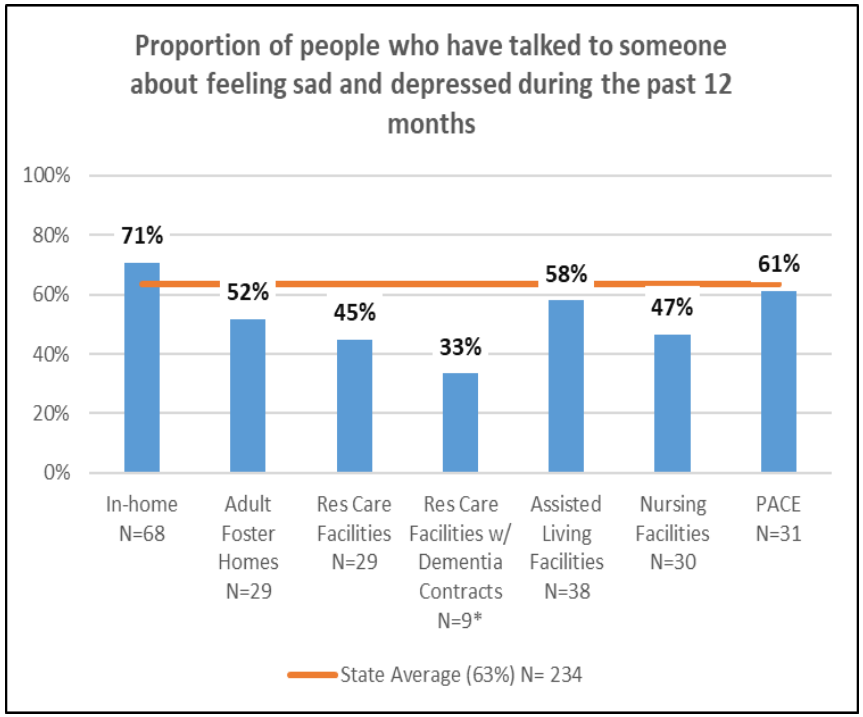


Graph 71. Proportion of people who can get an appointment to see their primary care doctor when they need to



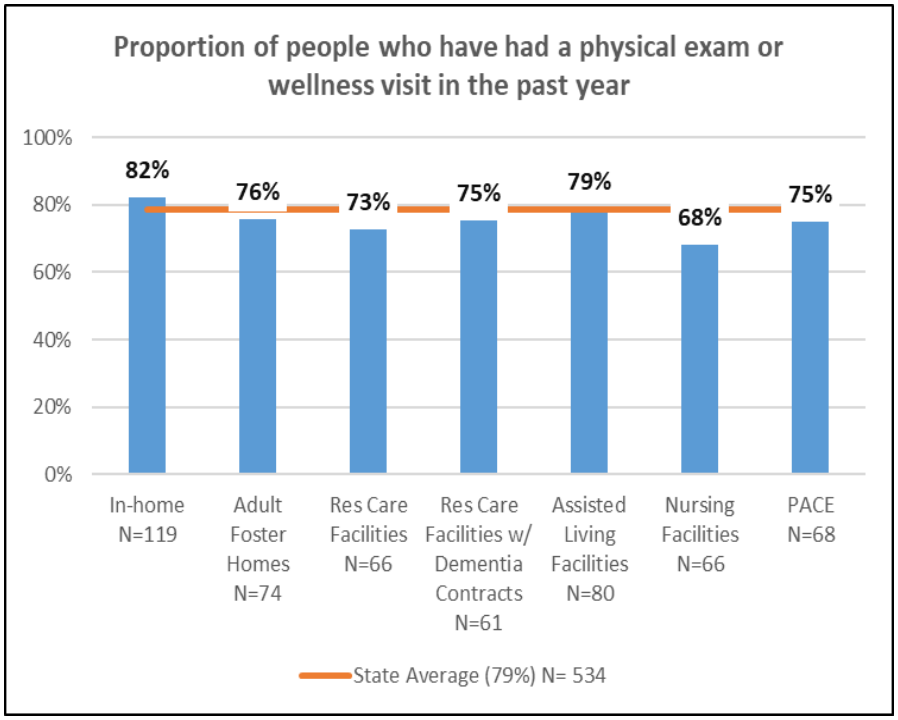
[11] Question restructured

Graph 72. Proportion of people who have talked to someone about feeling sad and depressed during the past 12 months (if feeling sad and depressed)

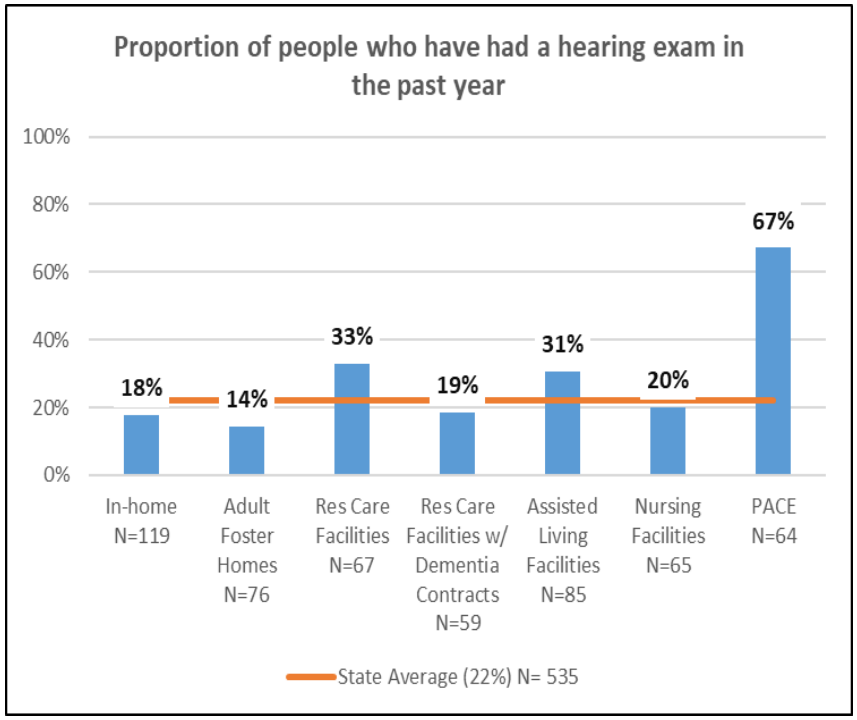


* Very small number of responses

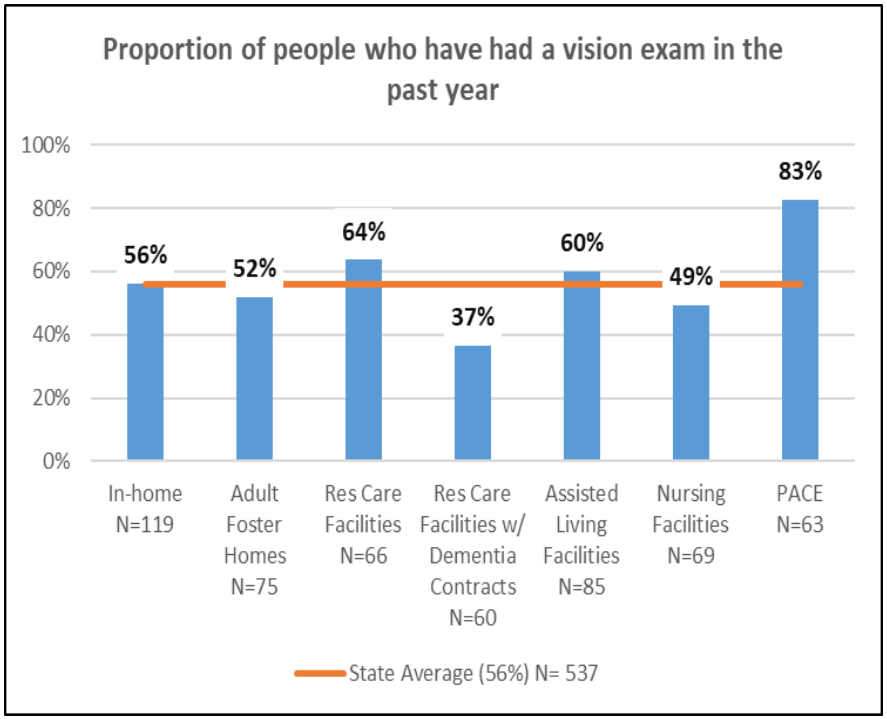
Graph 73. Proportion of people who have had a physical exam or wellness visit in the past year



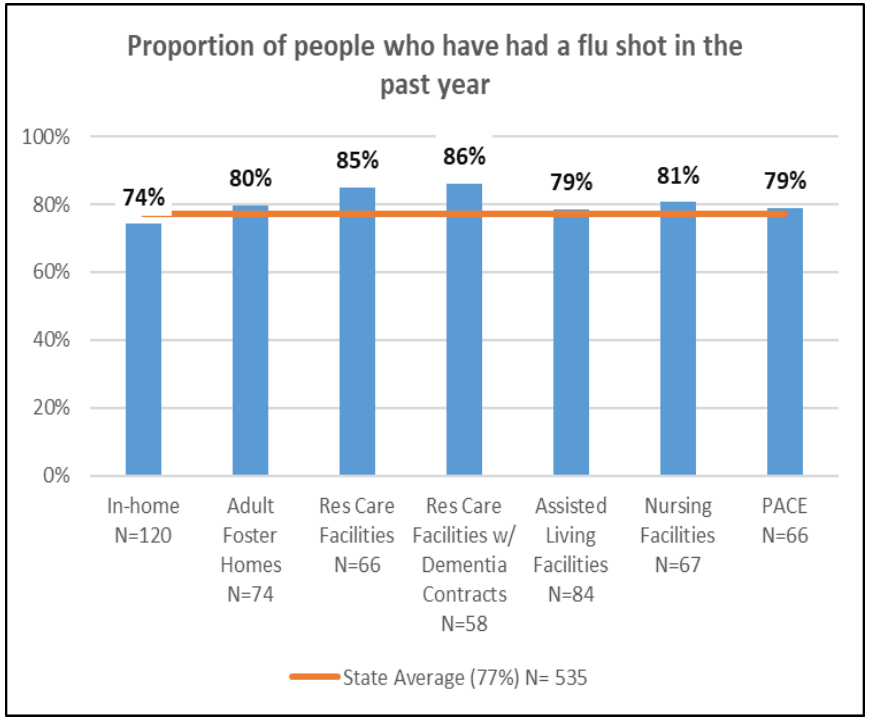
Graph 74. Proportion of people who have had a hearing exam in the past year



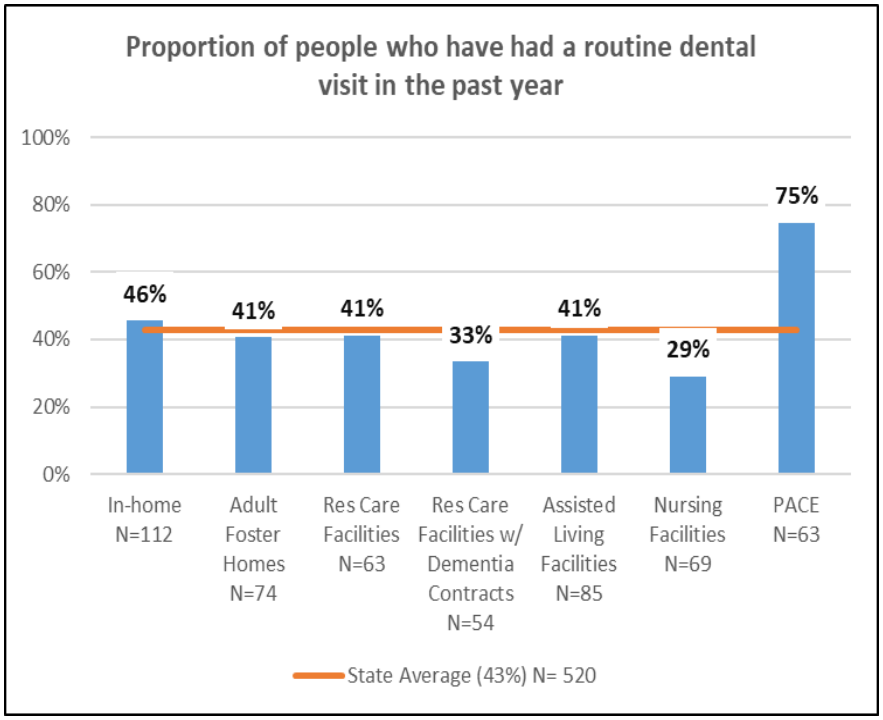
Graph 75. Proportion of people who have had a vision exam in the past year



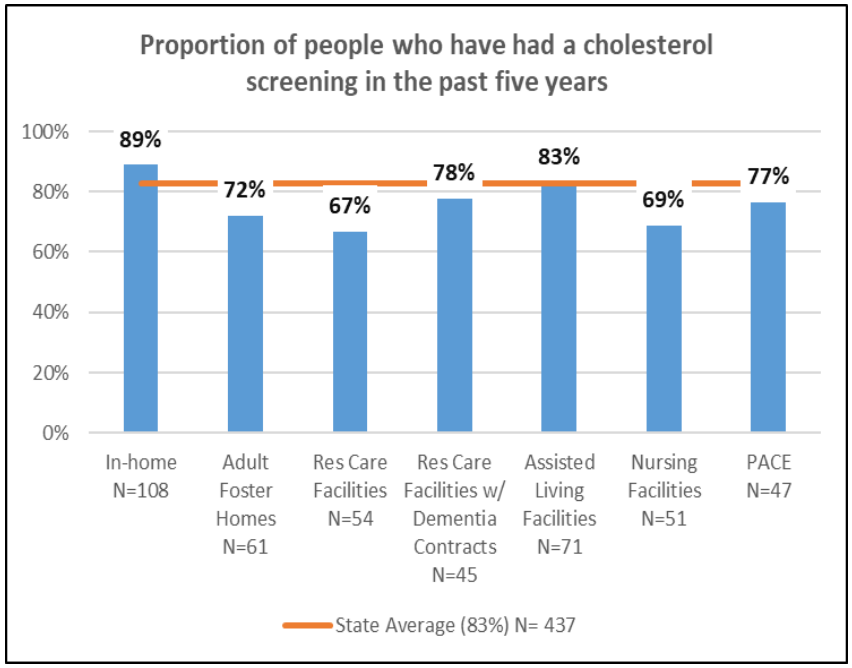
Graph 76. Proportion of people who have had a flu shot in the past year



Graph 77. Proportion of people who have had a routine dental visit in the past year



Graph 78. Proportion of people who have had a cholesterol screening in the past five years



Wellness

People are supported to maintain health.

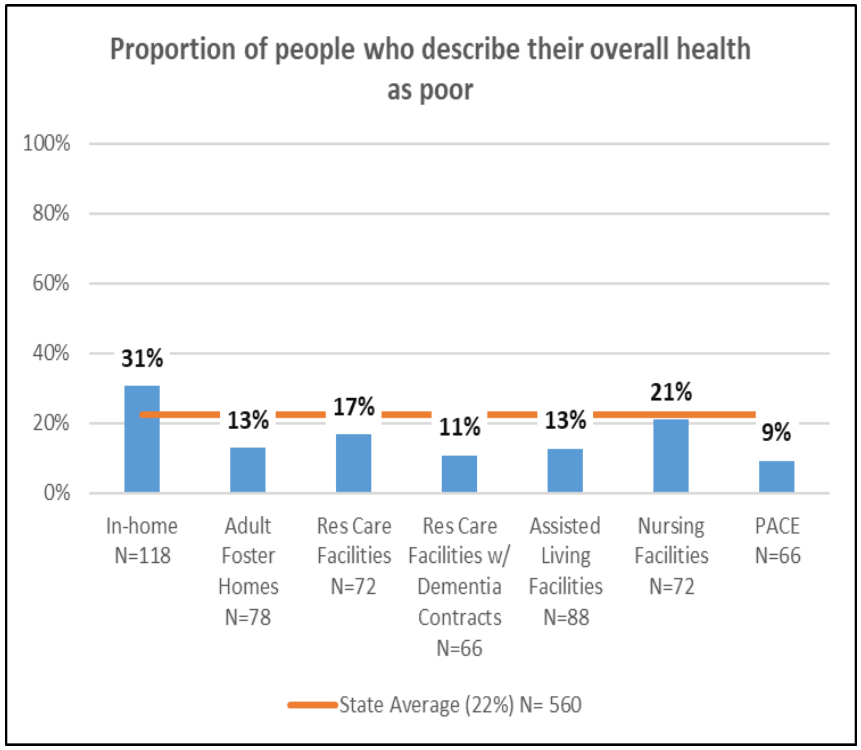
There are seven Wellness indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people in poor health.
2. Proportion of people with unaddressed memory concerns.
3. Proportion of people with poor hearing.
4. Proportion of people with poor vision.
5. Proportion of people who have a chronic psychiatric or mental health diagnosis.
6. Proportion of people who often feel sad or depressed.
7. Proportion of people who have a chronic condition.

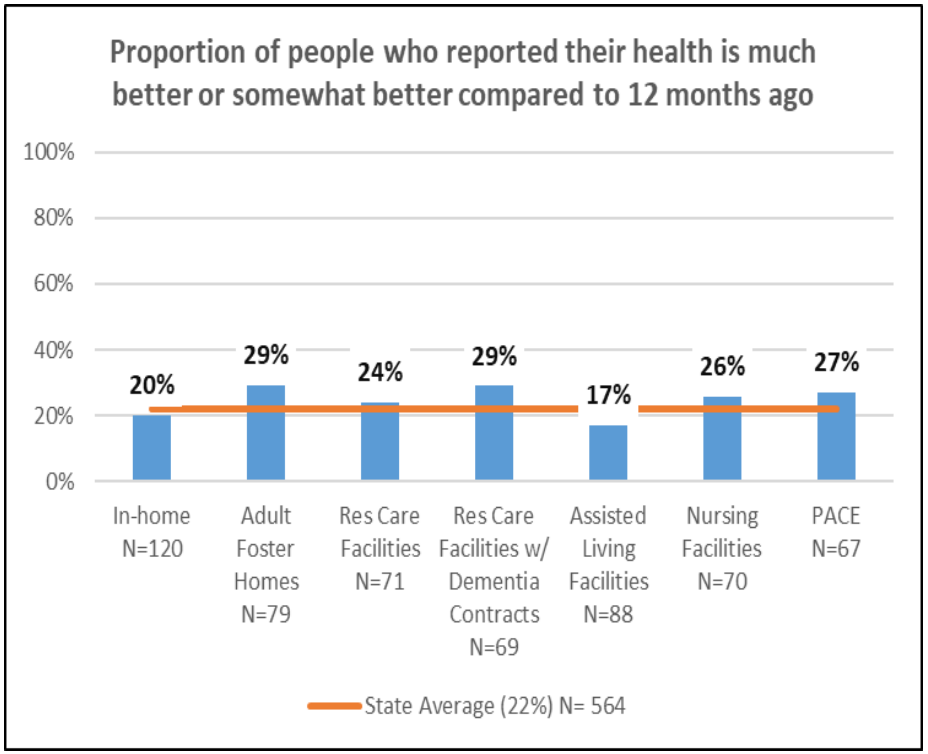
There are ten survey items that correspond to the Wellness domain.

Un-collapsed data for state and settings are shown in Appendix B.

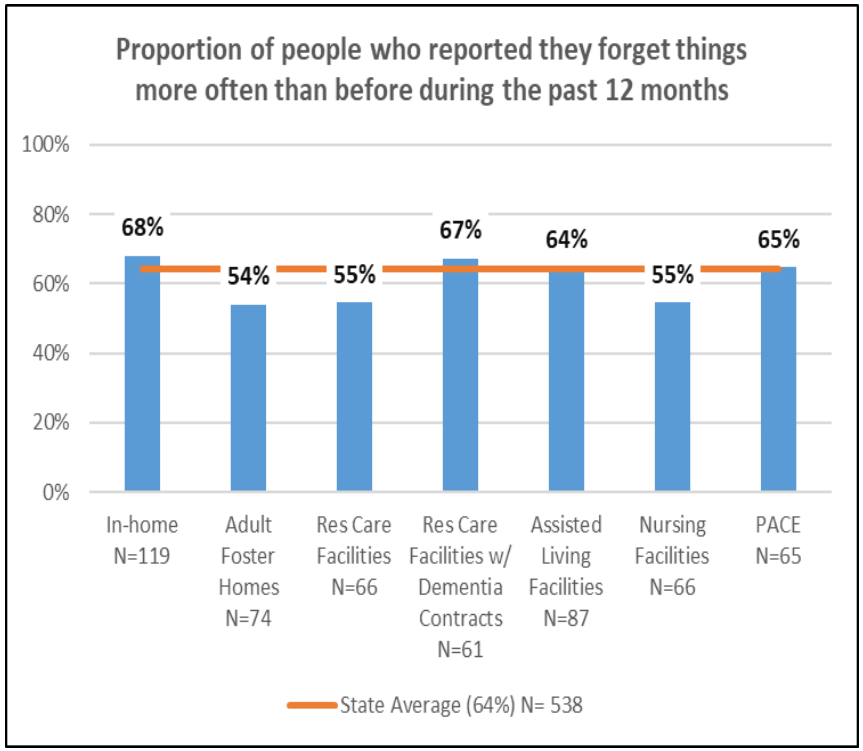
Graph 79. Proportion of people who describe their overall health as poor



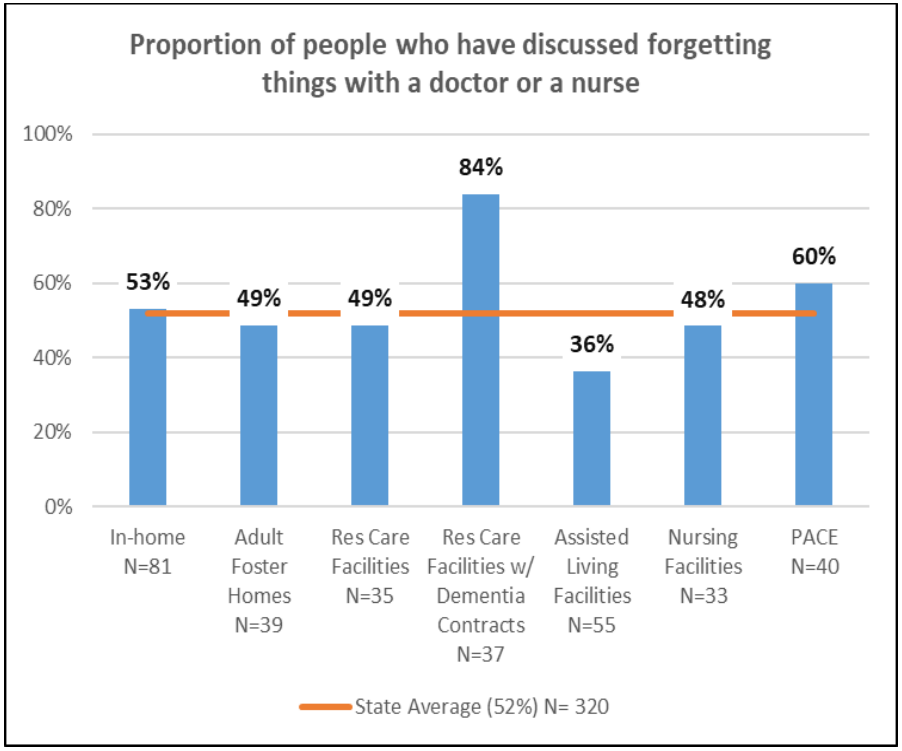
Graph 80. Proportion of people who reported their health is much better or somewhat better compared to 12 months ago



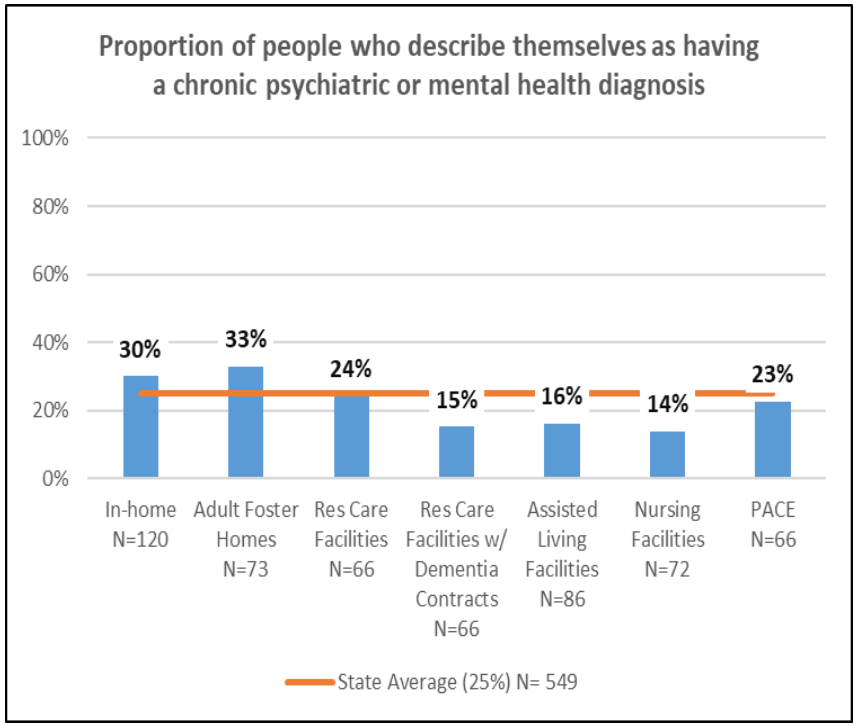
Graph 81. Proportion of people who reported they forget things more often than before during the past 12 months



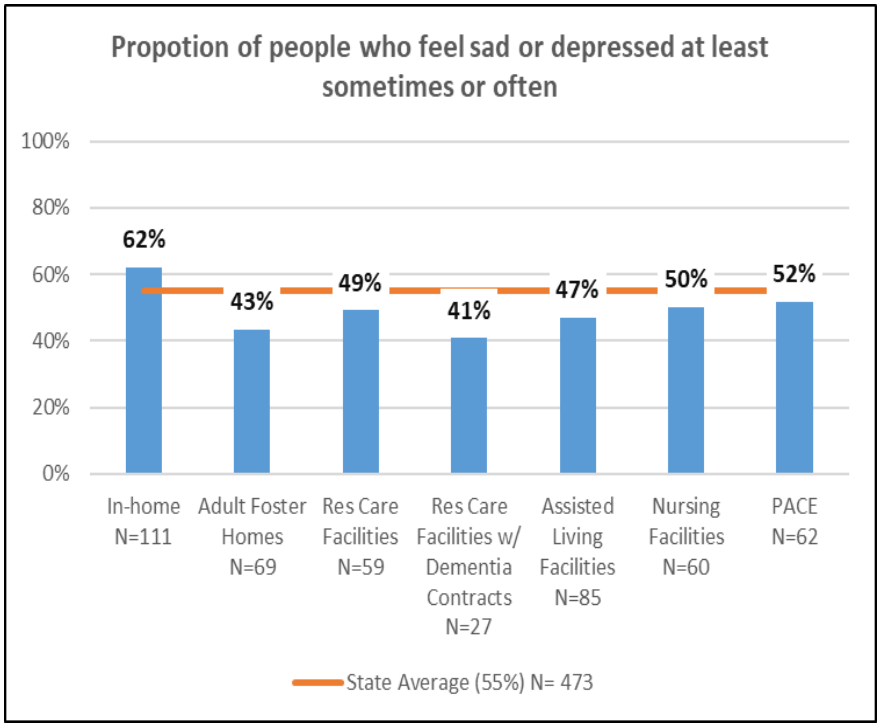
Graph 82. Proportion of people who have discussed (or somebody else discussed) their forgetting things with a doctor or a nurse (if forget things more often during the past 12 months)



Graph 83. Proportion of people who describe themselves as having a chronic psychiatric or mental health diagnosis[12]

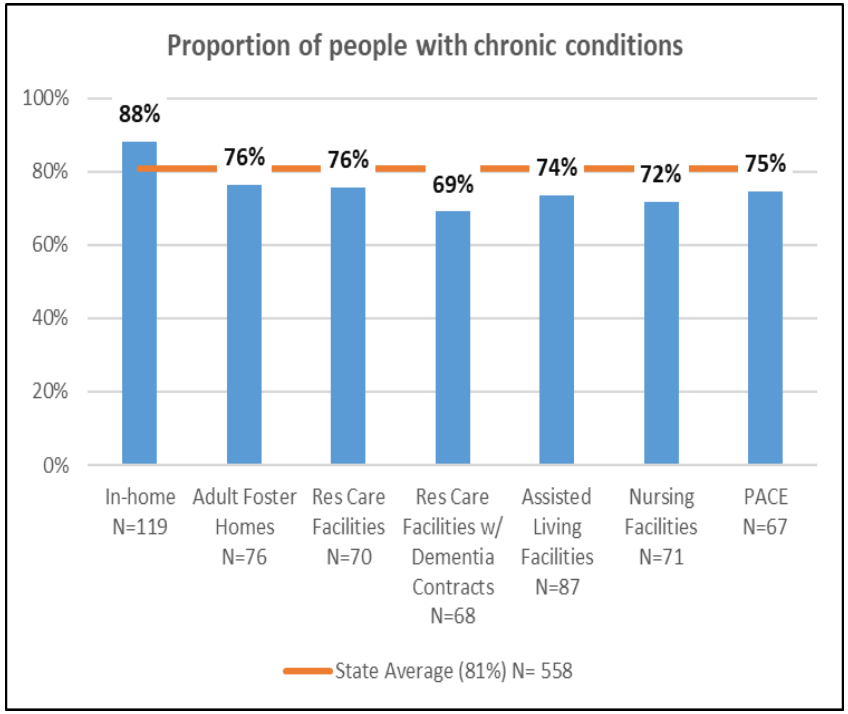


Graph 84. Proportion of people who feel sad or depressed at least sometimes or often

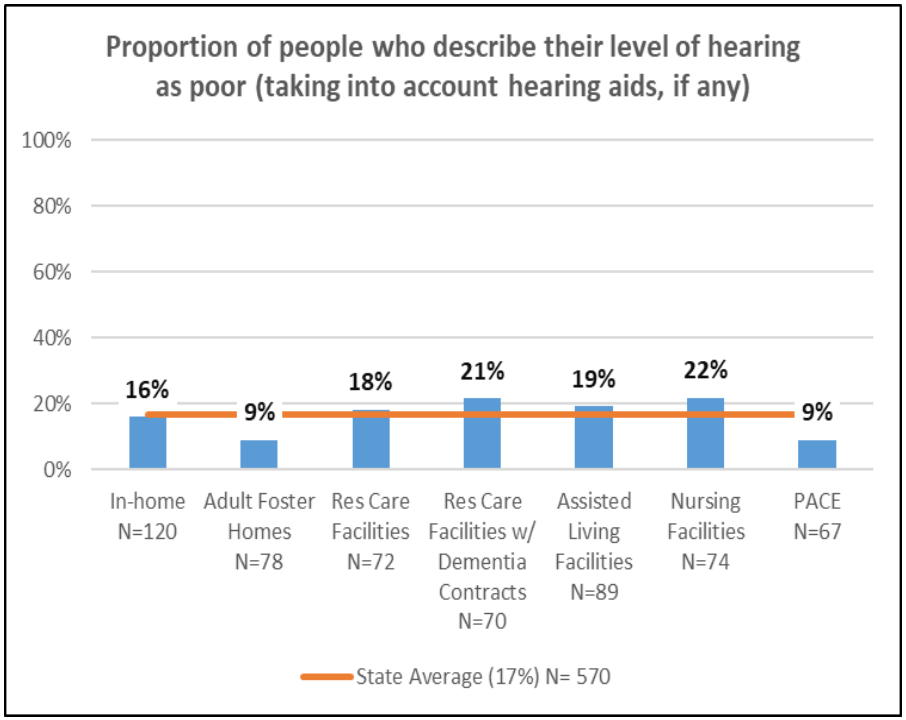


[12] New variable

Graph 85. Proportion of people with chronic conditions

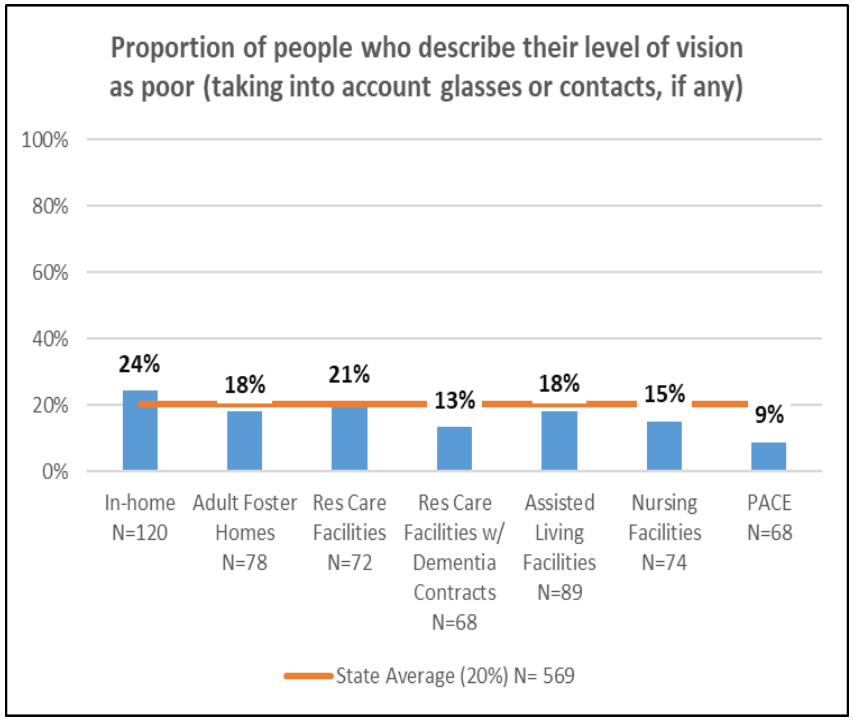


Graph 86. Proportion of people who describe their hearing as poor (taking into account hearing aids, if any)[13]

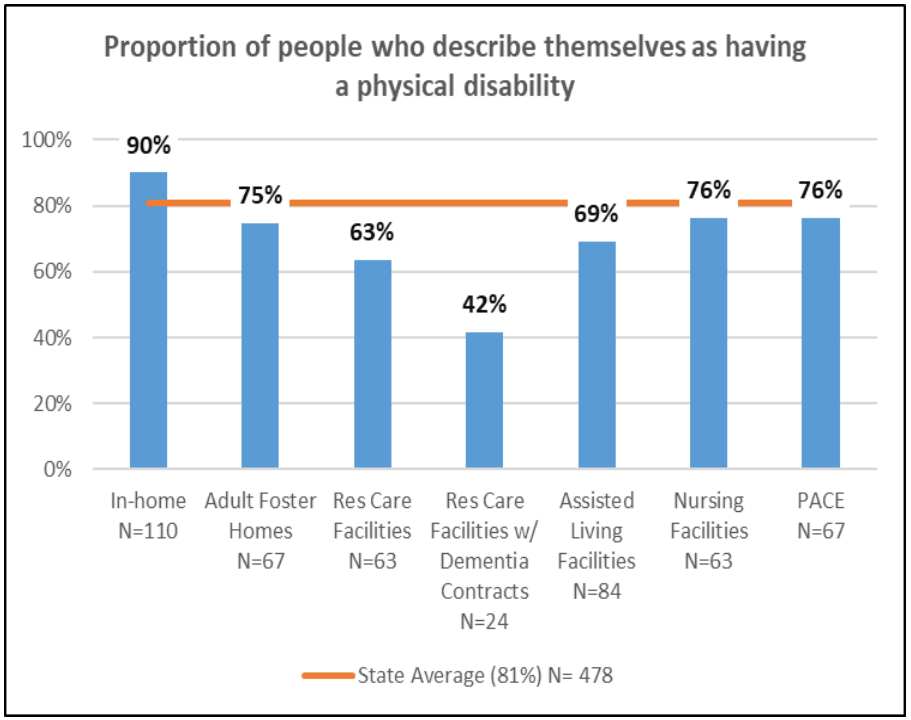


[13] New variable

Graph 87. Proportion of people who describe their vision as poor (taking into account glasses or contacts, if any)[14]



Graph 88. Proportion of people who describe themselves as having a physical disability)[15]



[14] New variable

[15] New variable

Medications

Medications are managed effectively and appropriately.

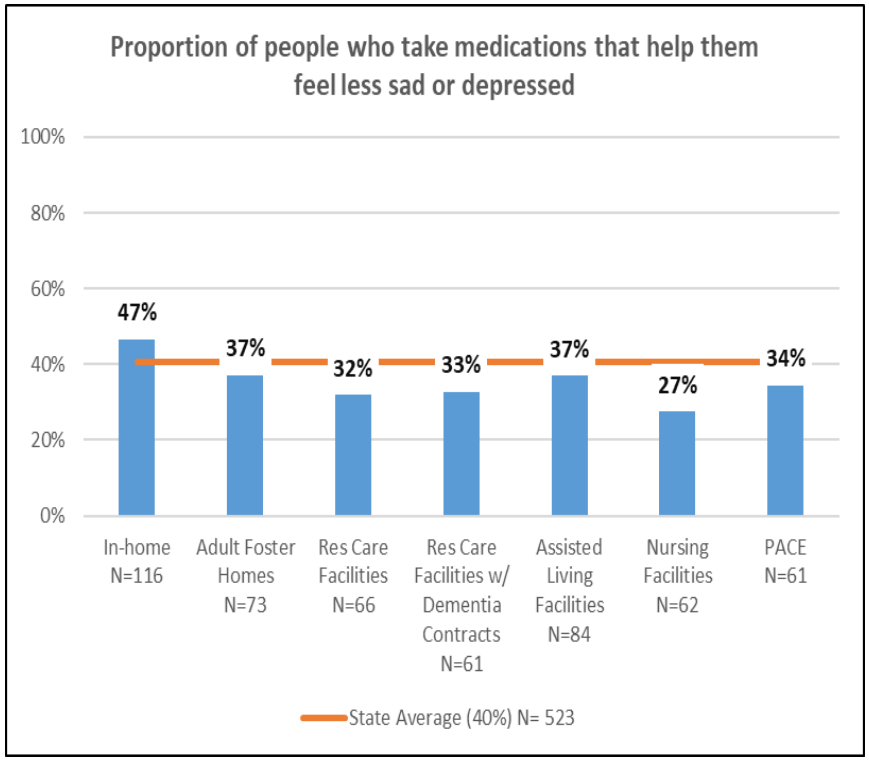
There are two Medication indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people taking medications that help them feel less sad/depressed.
2. Proportion of people who know what their medications are for.

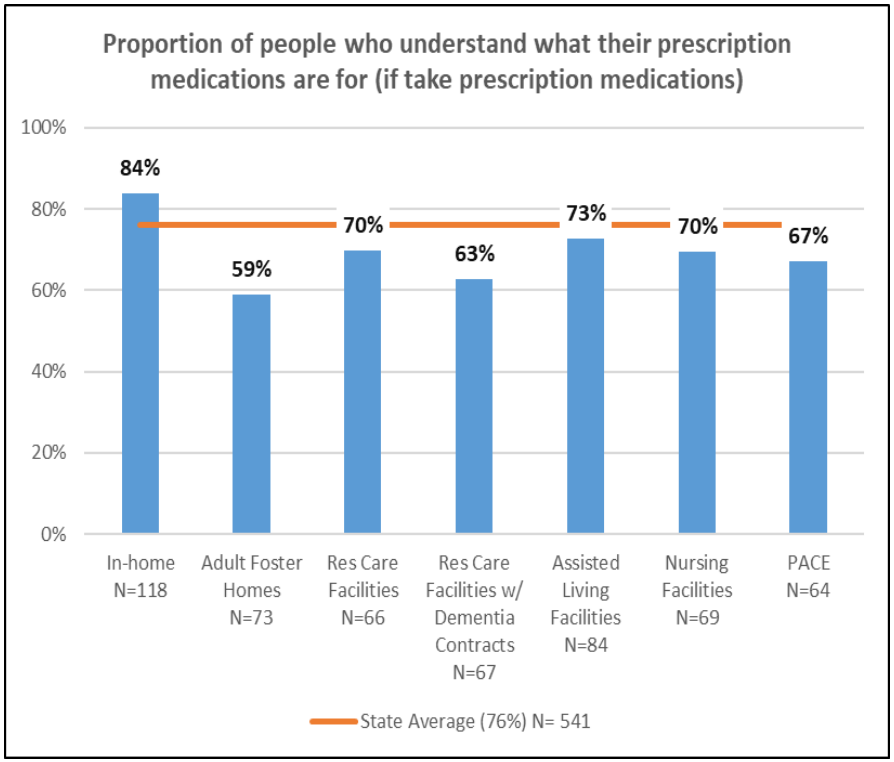
There are two survey items that correspond to the Medication domain.

Un-collapsed data for state and settings are shown in Appendix B.

Graph 89. Proportion of people who take medications that help them feel less sad or depressed



Graph 90. Proportion of people who understand what their prescription medications are for (if take prescription medications)



Rights and Respect

People receive the same respect and protections as others in the community.

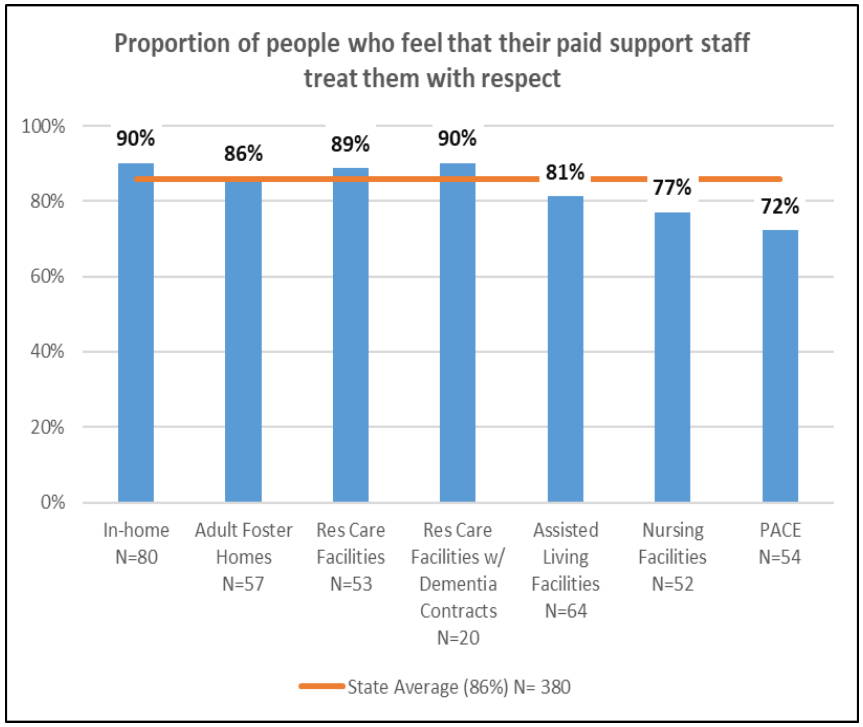
There are two Rights and Respect indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people whose basic rights are respected by others.
2. Proportion of people whose staff/worker/caregiver treat them with respect.

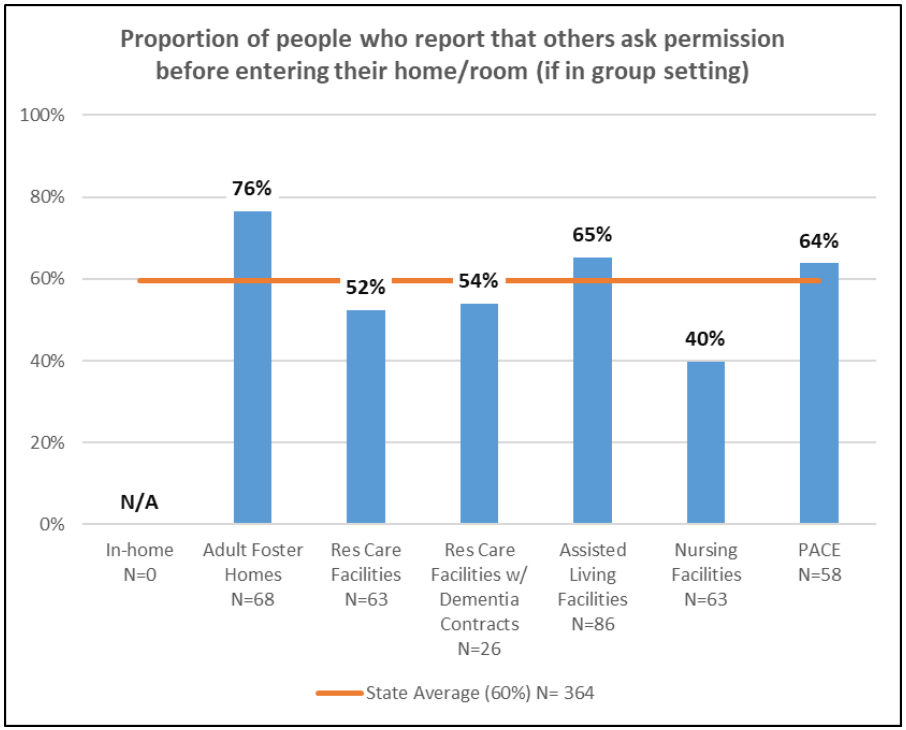
There are eight survey items that correspond to the Rights and Respect domain.

Un-collapsed data for state and settings are shown in Appendix B.

Graph 91. Proportion of people who feel that their paid support staff treat them with respect

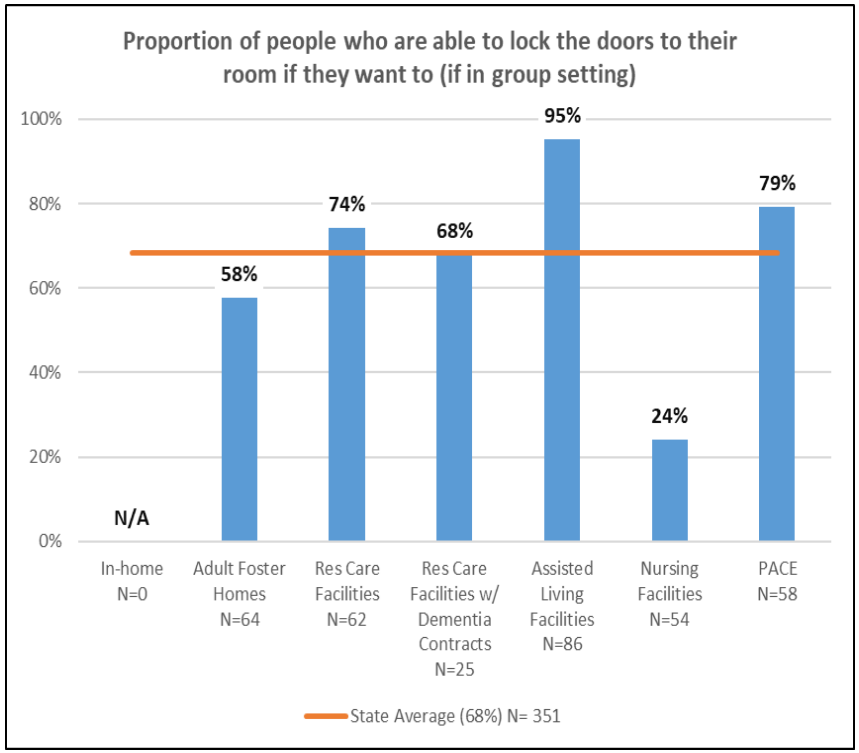


Graph 92. Proportion of people who report that others ask permission before entering their home/room (if in group setting)[16]

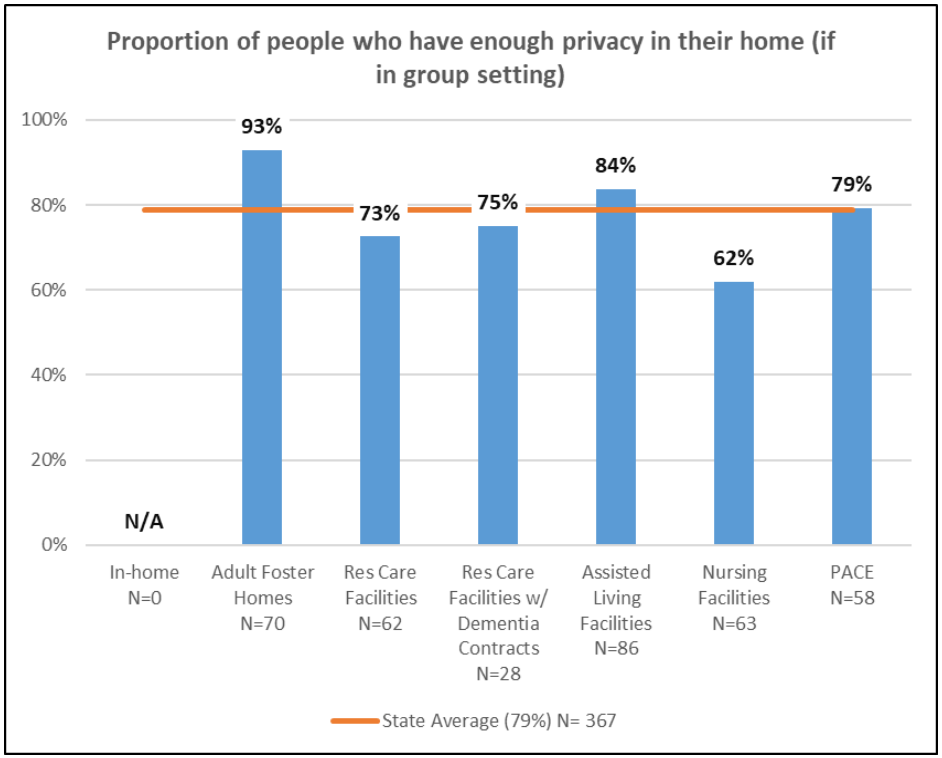


[16] In 2015-2016, this question was asked of everyone; now in group setting only

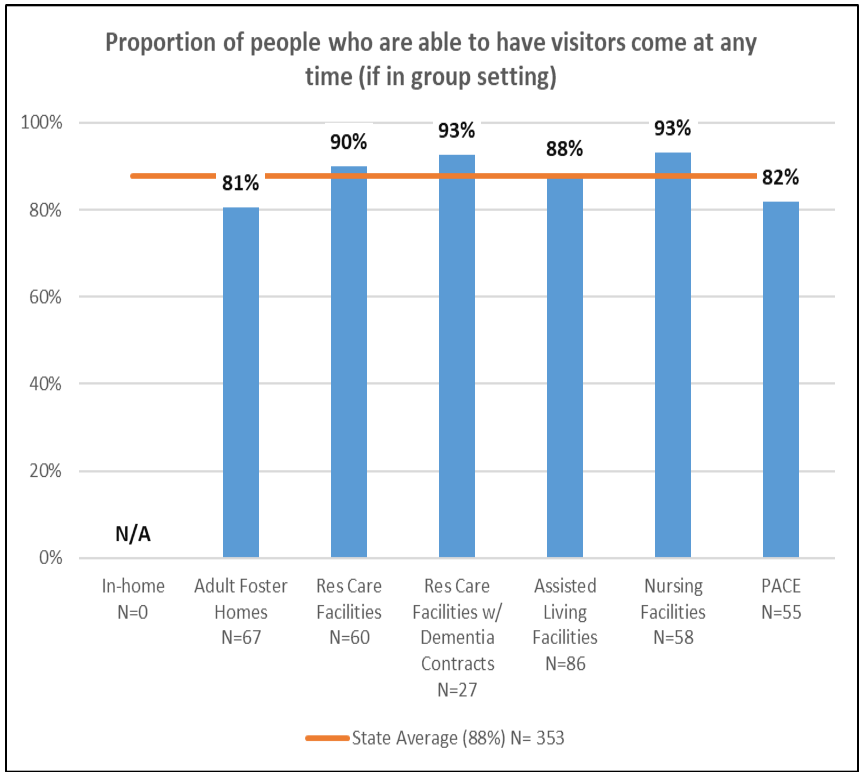
Graph 93. Proportion of people who are able to lock the doors to their room if they want to (if in group setting)



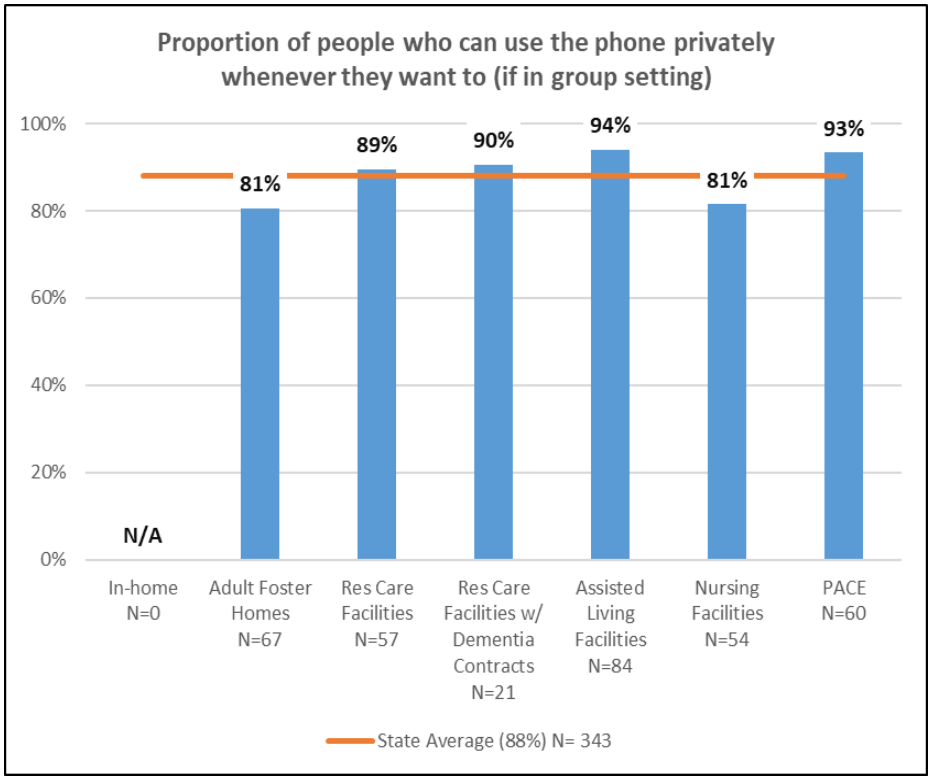
Graph 94. Proportion of people who have enough privacy in their home (if in group setting)



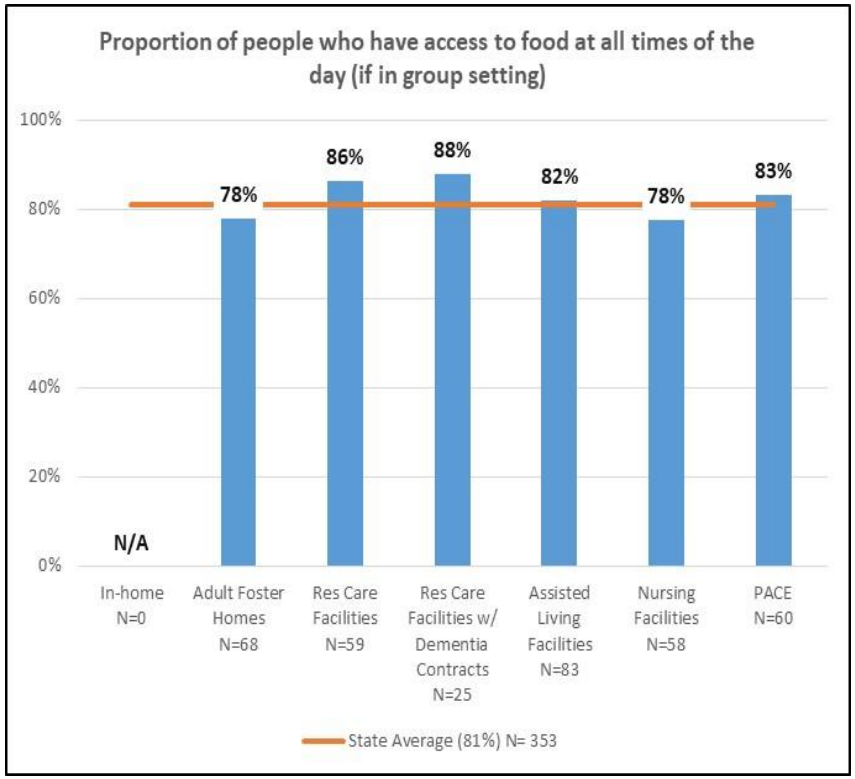
Graph 95. Proportion of people who are able to have visitors come at any time (if in group setting)



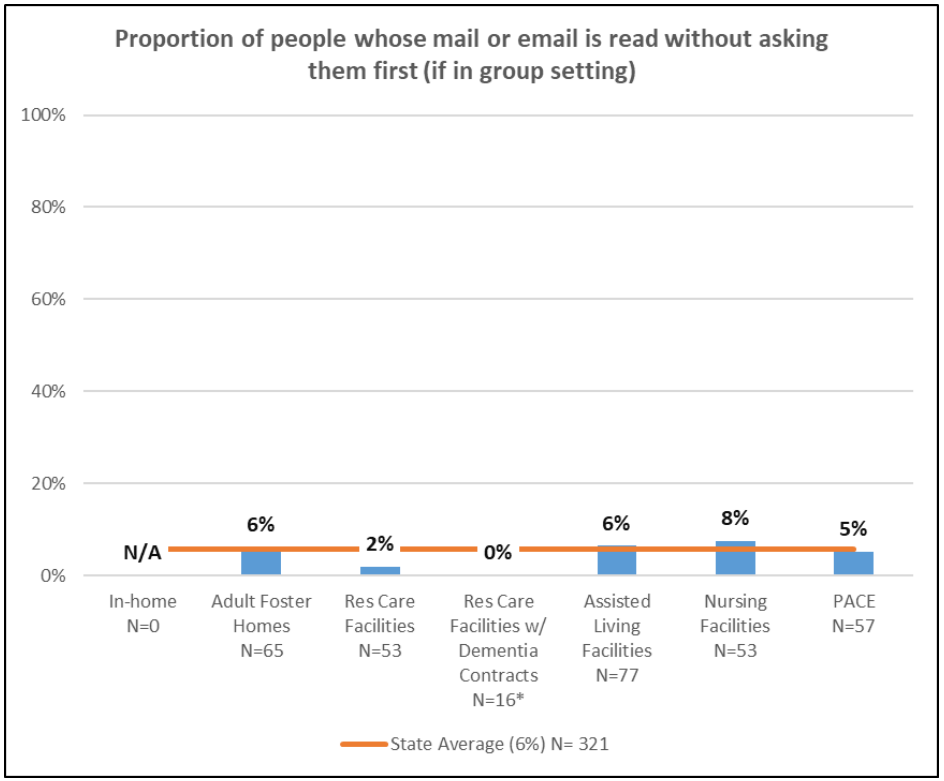
Graph 96. Proportion of people who can use the phone privately whenever they want to (if in group setting)



Graph 97. Proportion of people who have access to food at all times of day (if in group setting)



Graph 98. Proportion of people whose mail or email is read without asking them first (if in group setting)



* Very small number of responses

Self-Direction of Care

People have authority and are supported to direct and manage their own services.

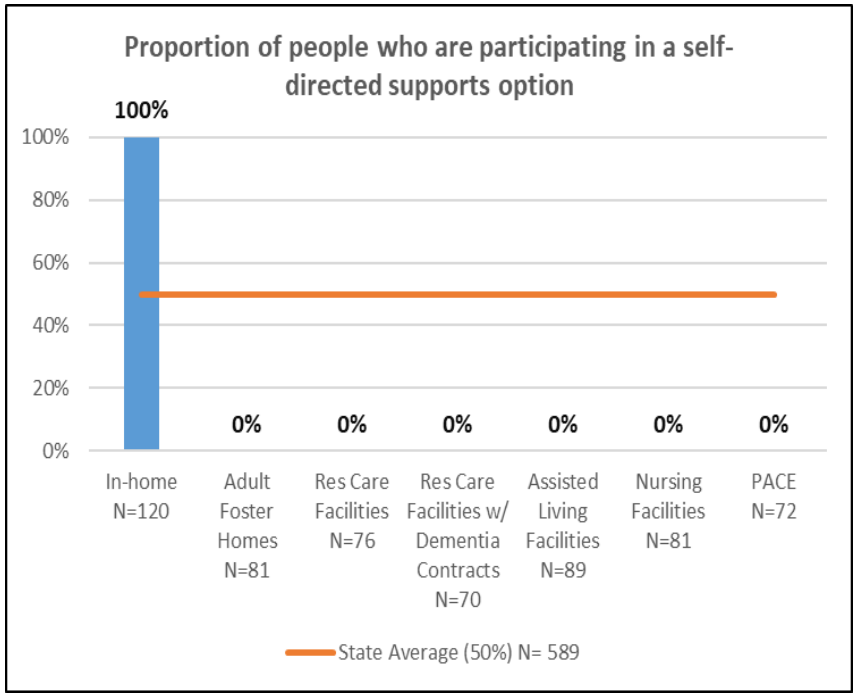
There are two Self-Direction of Care indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people self-directing.
2. Proportion of people who can choose or change the kind of services they receive and who provides them.

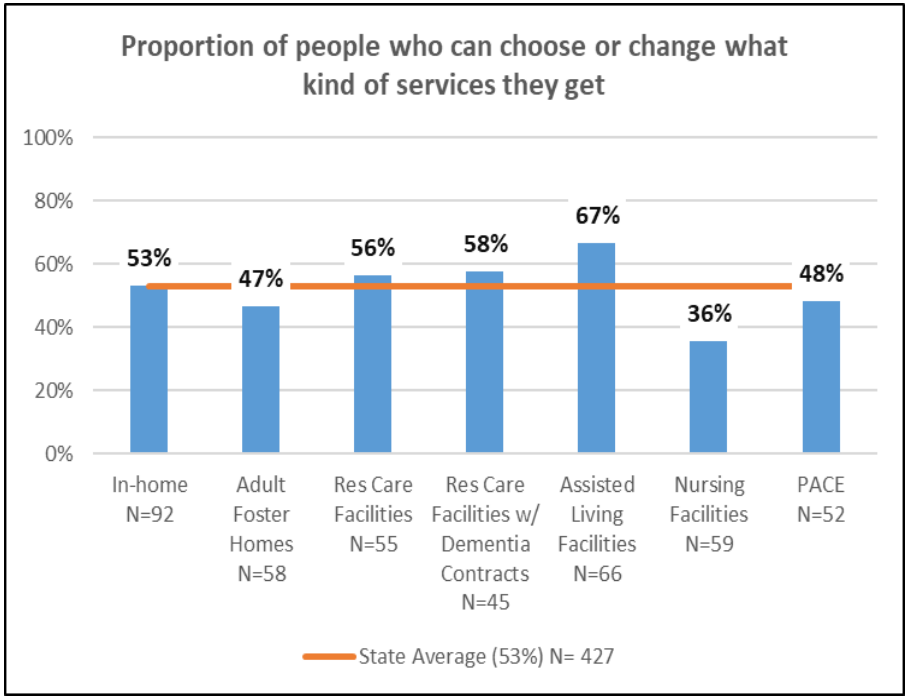
There are four survey items that correspond to the Self-Direction of Care domain. Proportion of people self-directing is derived from state administrative records.

Un-collapsed data for state and settings are shown in Appendix B.

Graph 99. Proportion of people who are participating in a self-directed supports option (as defined by their State—data for this indicator come directly from State administrative records)

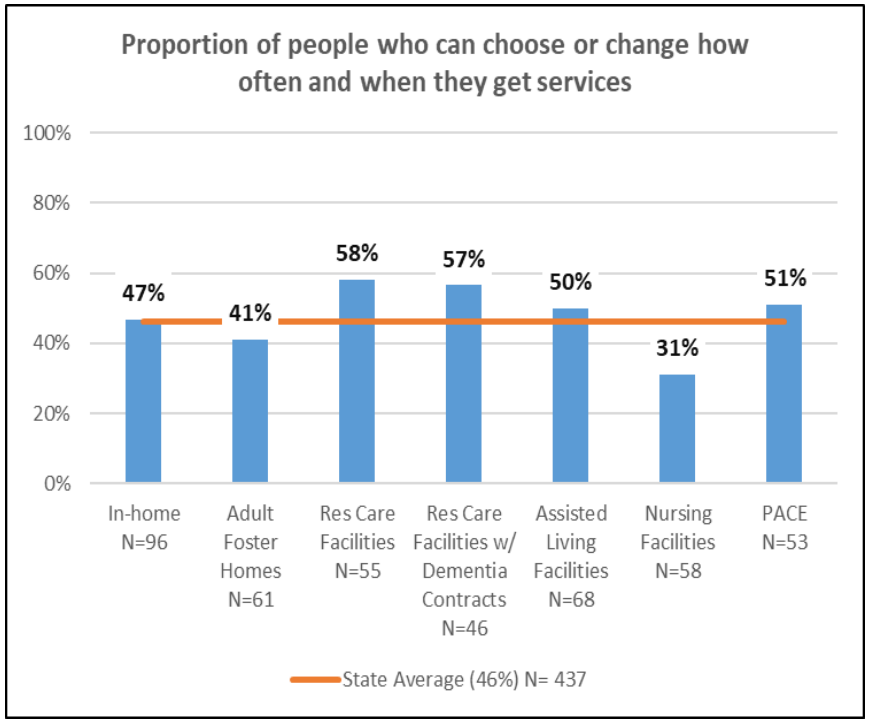


Graph 100. Proportion of people who can choose or change what kind of services they get[17]

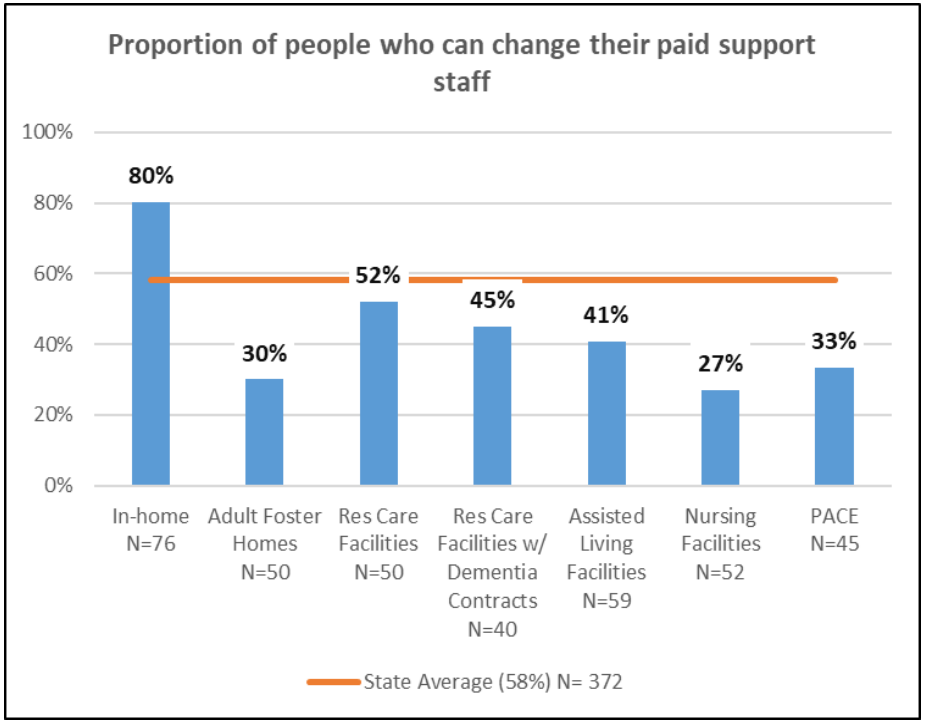


[17] New variable

Graph 101. Proportion of people who can choose or change how often and when they get services[18]



Graph 102. Proportion of people who can change their paid support staff[19]



[18] New variable

[19] New variable

Work

People have support to find and maintain community integrated employment if they want it.

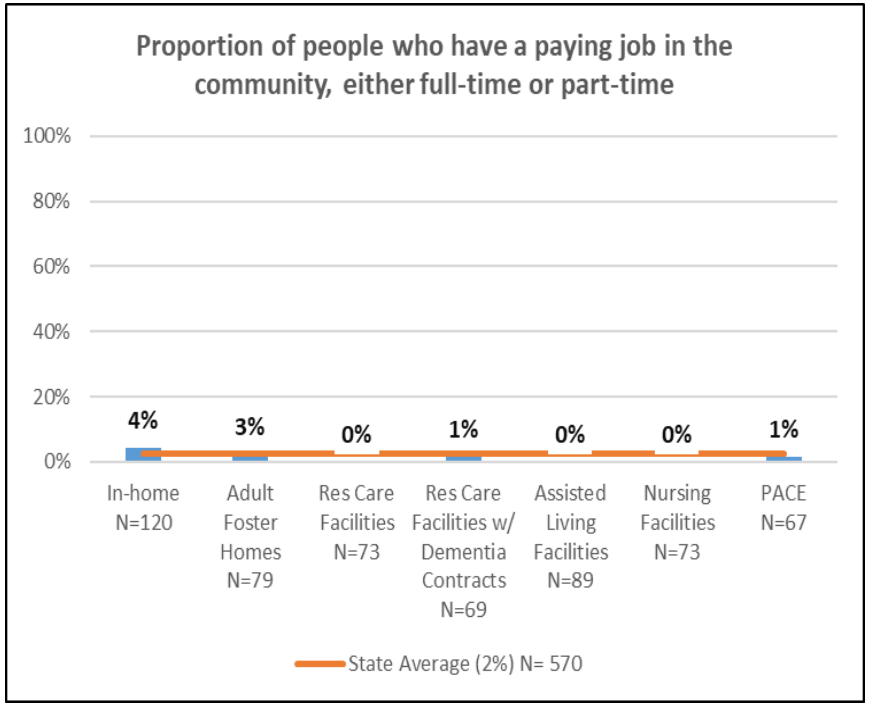
There are five Work indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have a paid job.
2. Proportion of people who would like a job.
3. Proportion of people who have had job search assistance.
4. Proportion of people who volunteer.
5. Proportion of people who would like to volunteer.

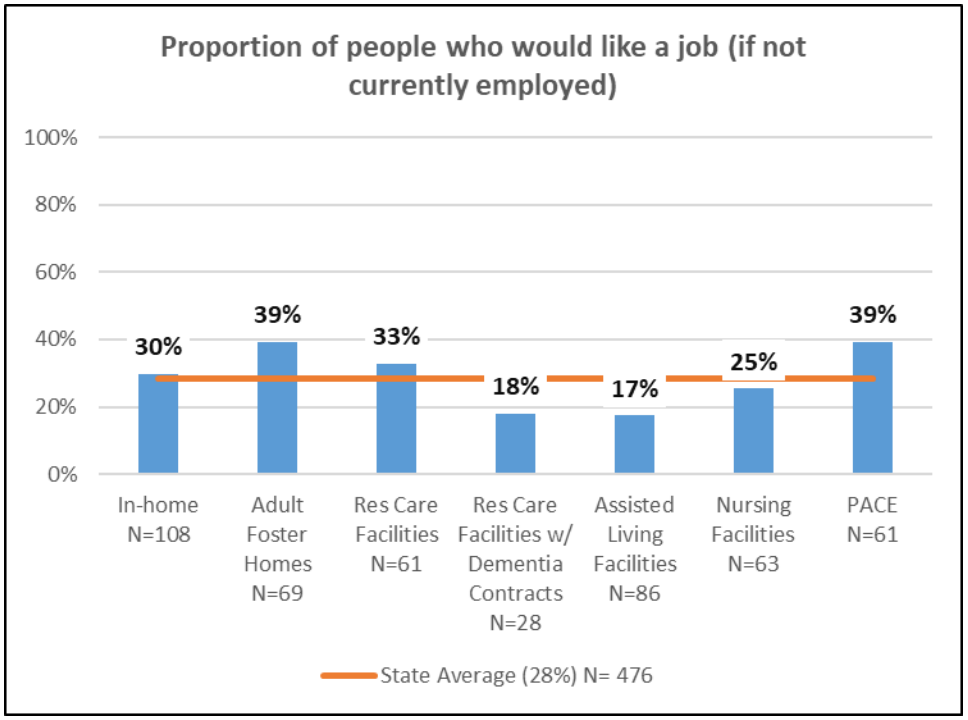
There are five survey items that correspond to the Work domain.

Un-collapsed for state and settings are shown in Appendix B.

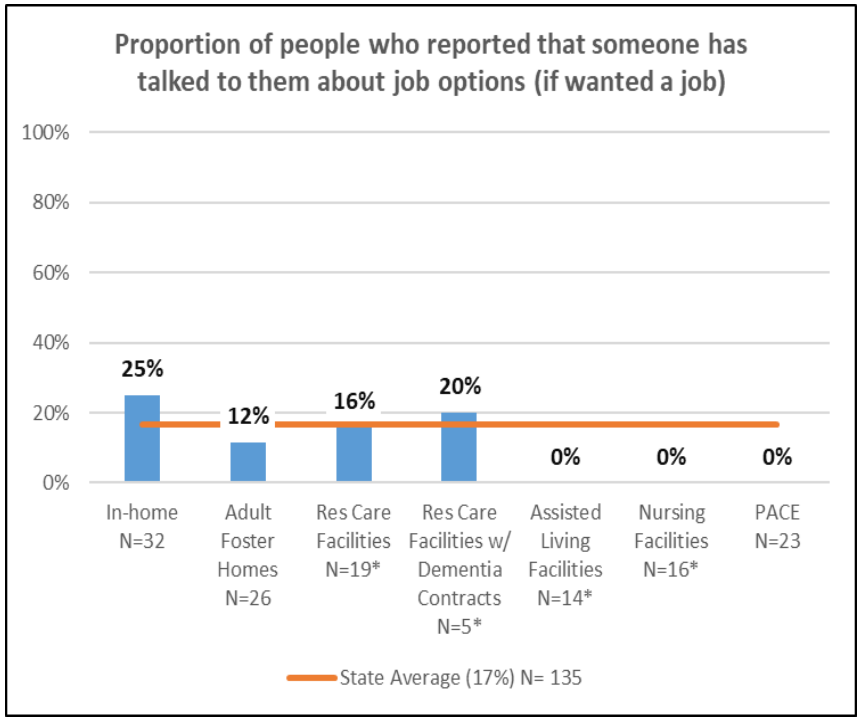
Graph 103. Proportion of people who have a paying job in the community



Graph 104. Proportion of people who would like a job (if not currently employed)

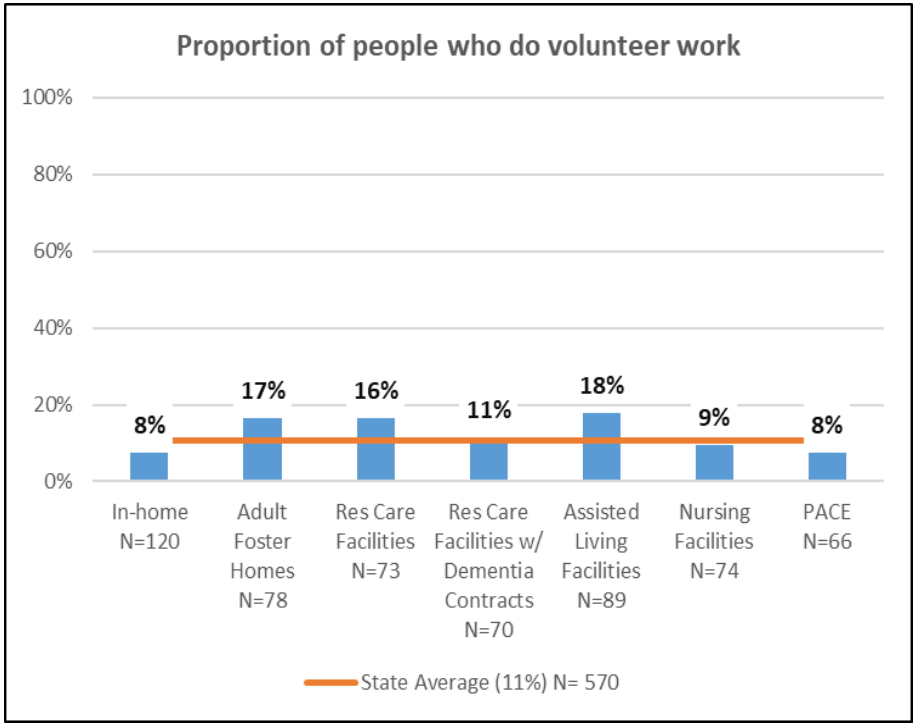


Graph 105. Proportion of people who reported that someone has talked to them about job options (if wanted a job)

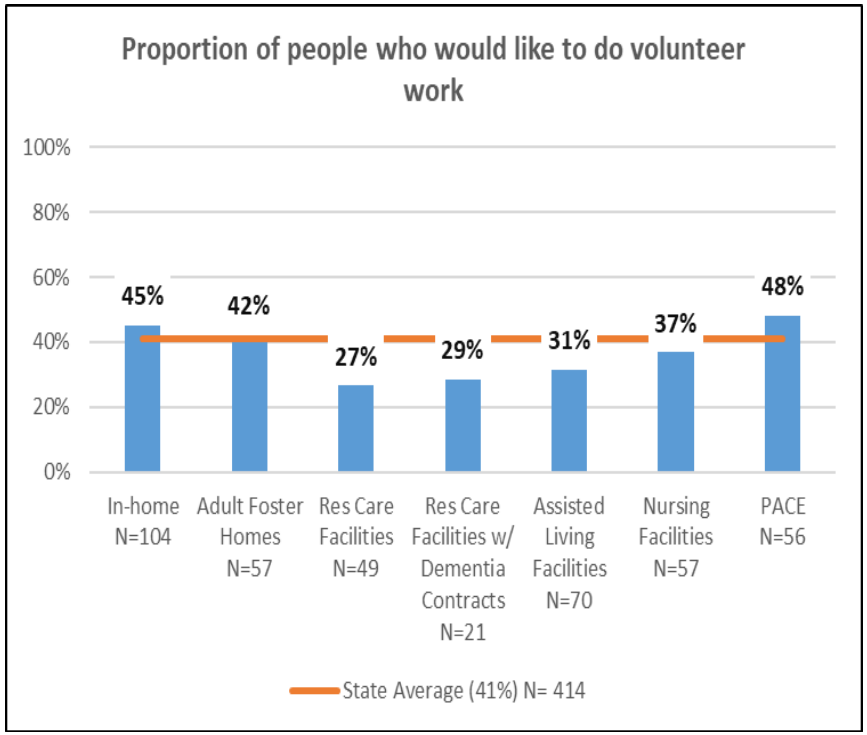


* Very small number of responses

Graph 106. Proportion of people who do volunteer work



Graph 107. Proportion of people who would like to do volunteer work (if not currently volunteering)[20]



[20] New variable

Everyday Living

People have enough supports for everyday living.

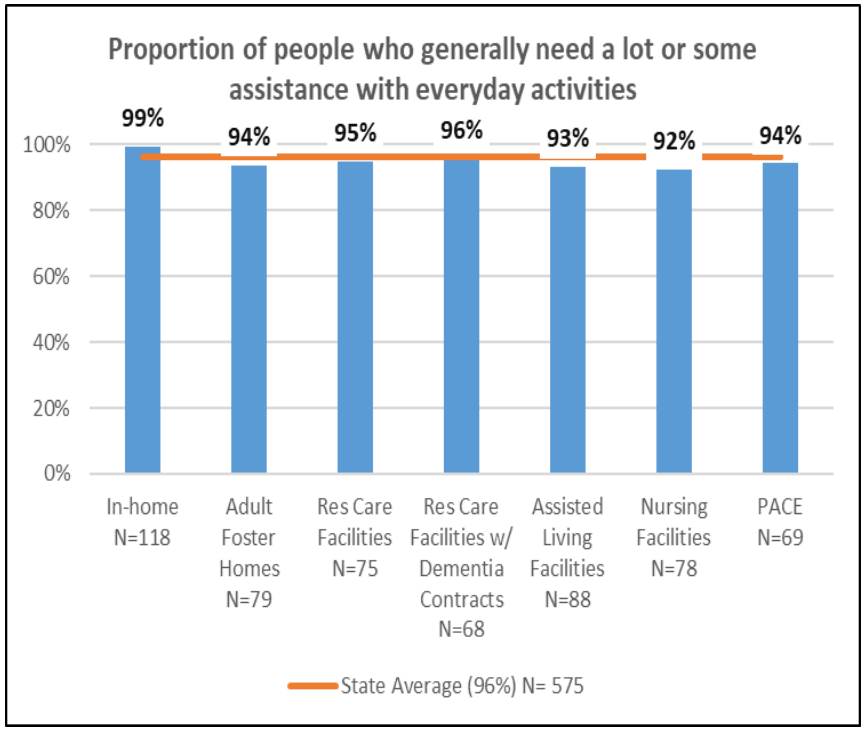
There are two Everyday Living indicators measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have adequate support to perform activities of daily living (bathing, toileting, taking meds, etc.) and instrumental activities of daily living (cleaning, laundry, etc.)
2. Proportion of people who have access to healthy foods.

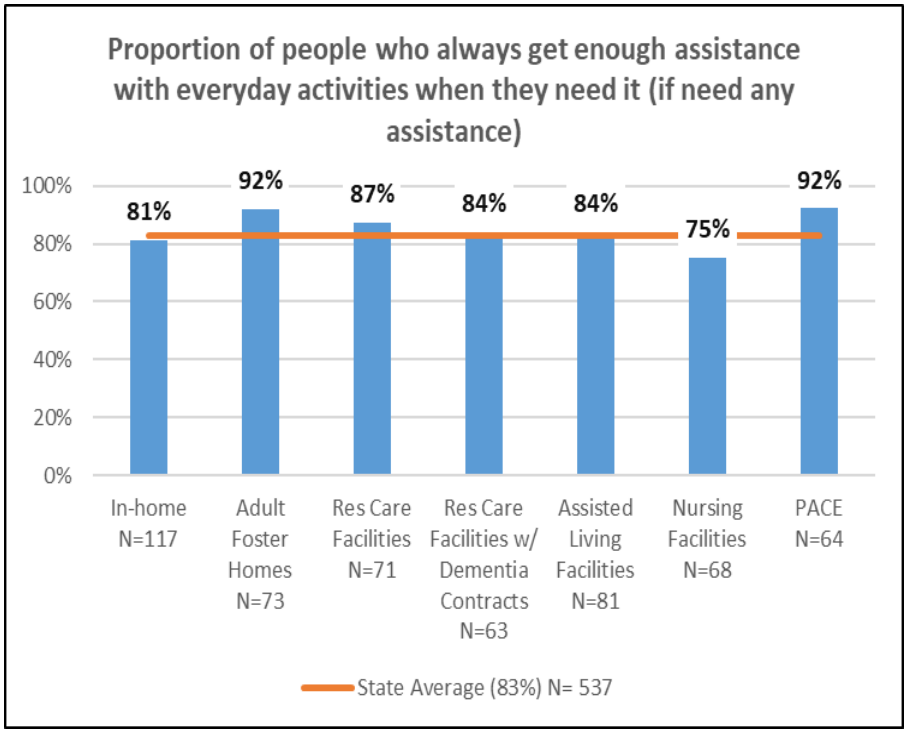
There are five survey items that correspond to the Everyday Living domain.

Un-collapsed data for state and settings are shown in Appendix B.

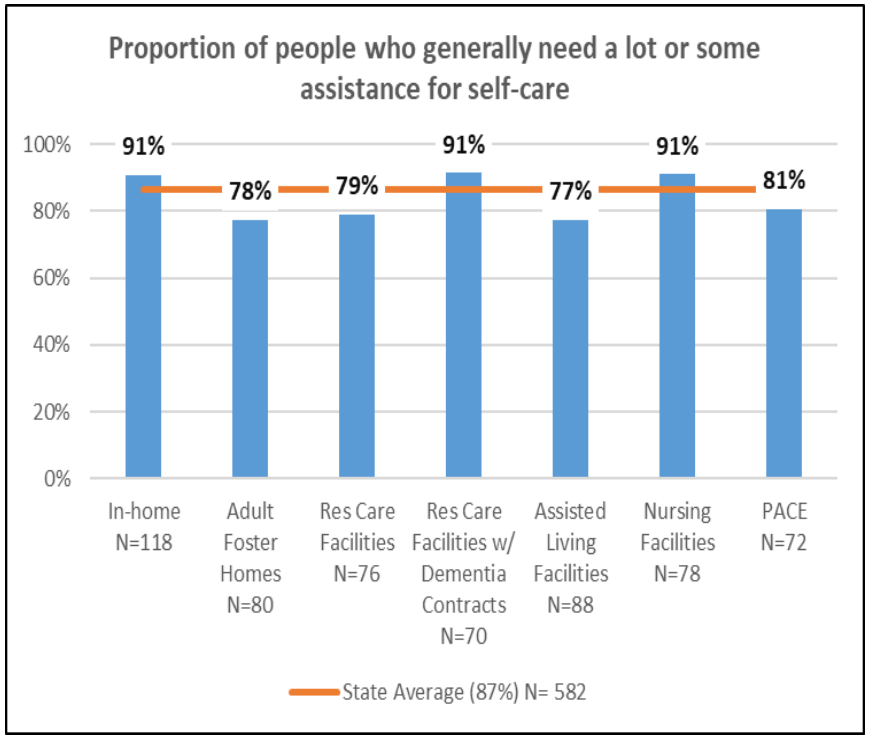
Graph 108. Proportion of people who generally need a lot or some assistance with everyday activities (things like preparing meals, housework, shopping or taking their medications)



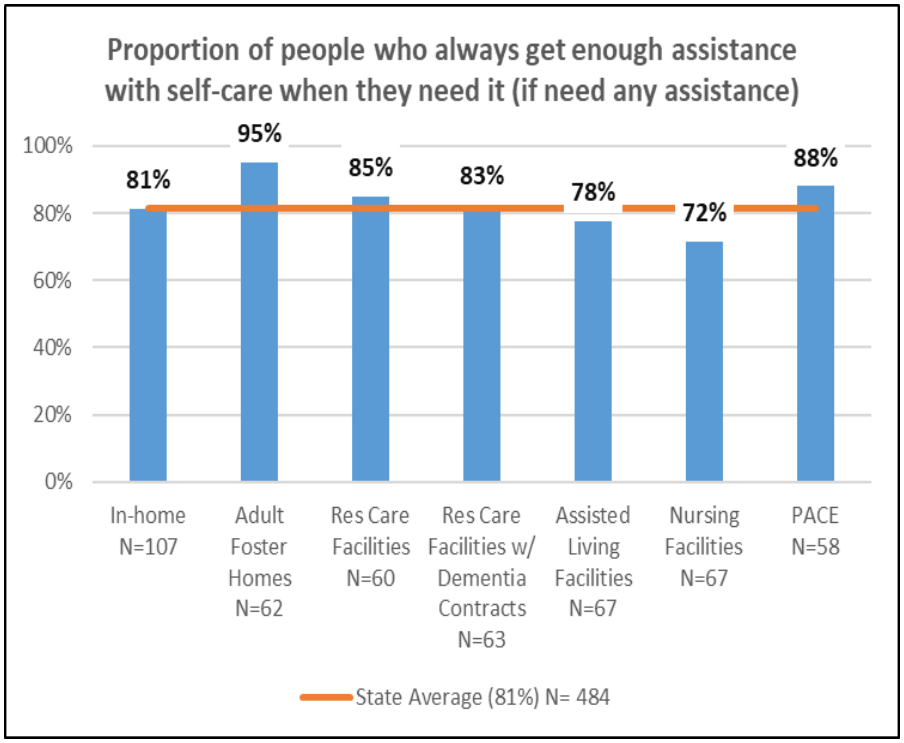
Graph 109. Proportion of people who always get enough assistance with everyday activities when they need it (if need any assistance) (things like preparing meals, housework, shopping or taking their medications)



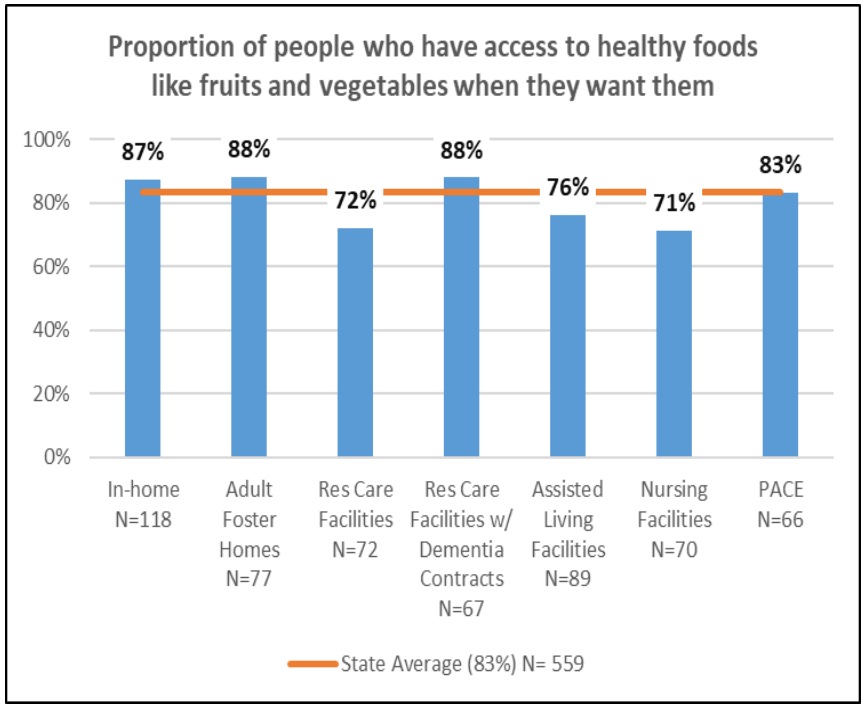
Graph 110. Proportion of people who generally need a lot or some assistance for self-care (things like bathing, dressing, going to the bathroom, eating, or moving around their home)



Graph 111. Proportion of people who always get enough assistance with self-care when they need it (if need any assistance) (things like bathing, dressing, going to the bathroom, eating, or moving around their home)



Graph 112. Proportion of people who have access to healthy foods like fruits and vegetables when they want them



Affordability

People have enough available resources.

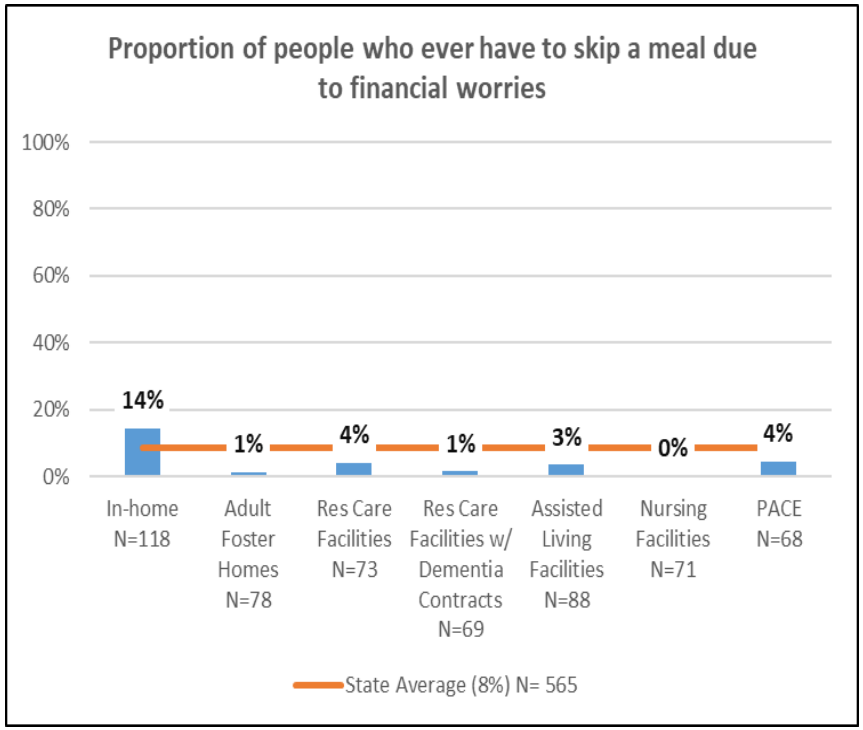
There is one Affordability indicator measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who have ever had to cut back on food because of money.

There is one survey item that corresponds to the Affordability domain.

Un-collapsed data for state and settings are shown in Appendix B.

Graph 113. Proportion of people who ever have to skip a meal due to financial worries



Planning for future

People have support to plan and make decision about the future.

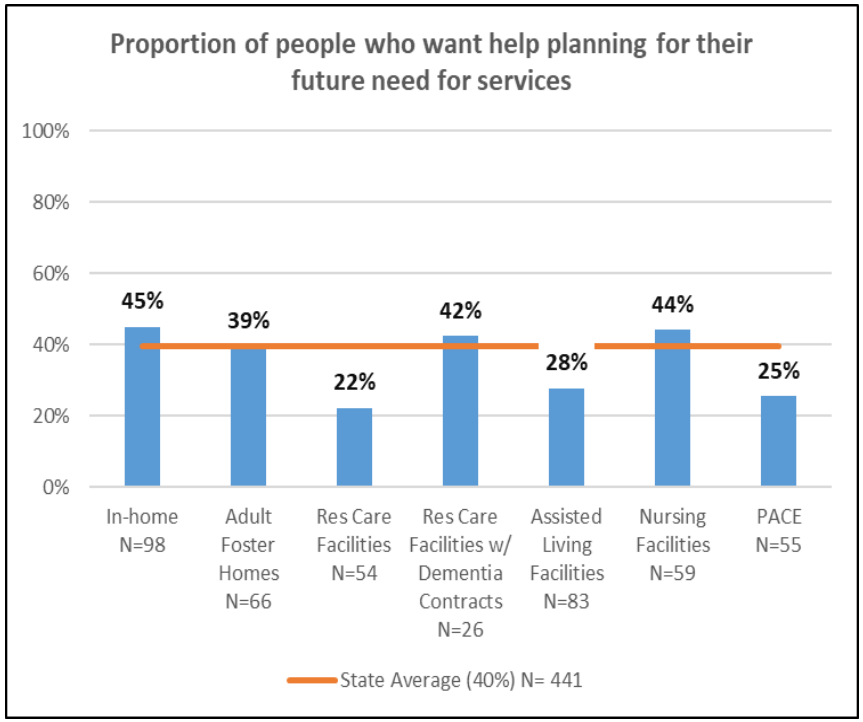
There is one Planning for Future indicator measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who want help planning for future need for services.

There is one survey item that corresponds to the Planning for Future domain.

Un-collapsed data for state and settings are shown in Appendix B.

Graph 114. Proportion of people who want help planning for their future need for services



Control

People feel in control of their lives

There is one Control indicator measured by the NCI-AD Adult Consumer Survey:

1. Proportion of people who feel in control of their lives.

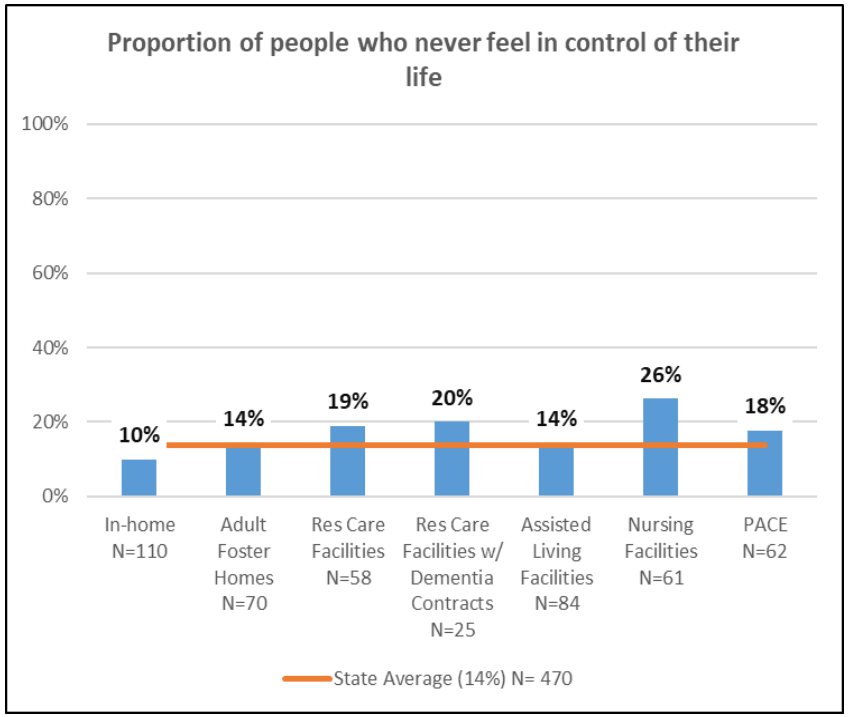
There is one survey item that corresponds to the Control domain.

This section also includes presentation of results on a ranking of what is most important to people surveyed[21].

Un-collapsed data for state and settings are shown in Appendix B.

[21] Data shown in Appendix B only

Graph 115. Proportion of people who never feel in control of their life



Appendix A: Rules for Recoding and Collapsing Responses

Table A1 below details collapsing and recoding logic for items that were measured using anything other than a "Yes/No" binary response. The number in the third column refers to the graph number in the report where the item can be found. Unless otherwise stated, "don' know" and "unclear/refused" responses are excluded from both numerator and denominator.

Table A1. Outcome Variables – Collapsing Rules

Domain	Item	Graph #	Recoding/Collapsing Logic
Community Participation	Proportion of people who are as active in the community as they would like to be	1	Collapse "No" and "Sometimes"
Choice and Decision Making	Proportion of people who get up and go to bed at the time they want	4	Collapse "Some days, sometimes" and "No, never"
	Proportion of people who can eat their meals when they want	5	Collapse "Some days, sometimes" and "No, never"
	Proportion of people who are able to decide how to furnish and decorate their room (if in group setting)	6	Collapse "In most ways" and "Only in some ways, or not at all"
Relationships	Proportion of people who can always or almost always see or talk to friends and family when they want to (if there are friends and family who do not live with person)	7	Collapse "Most of the time, usually, or some family and/or friends" and "No, or rarely"
Satisfaction	Proportion of people who like where they are living	8	Collapse "In-between, most of the time" and "No"
	Proportion of people who would prefer to live somewhere else	9	Collapse "Yes" and "Maybe"
	Proportion of people who like how they usually spend their time during the day	10	Collapse "Some days, sometimes" and "No, never"
	Proportion of people whose paid support staff change too often	11	Collapse "Yes" and "Some, or sometimes"
	Proportion of people whose paid support staff do things the way they want them done	12	Collapse "Some, or usually" and "No, never or rarely"
Service Coordination	Proportion of people who know whom to contact if they want to make changes to their services	13	Collapse "Not sure, maybe" and "No"
	Proportion of people who can reach their case manager/ care coordinator when they need to (if they know they have a case manager/ care coordinator)	14	Collapse "Most of the time, usually" and "No, or only sometimes"

Domain	Item	Graph #	Recoding/Collapsing Logic
	Proportion of people whose paid support staff show up and leave when they are supposed to	15	Collapse “Some, or usually” and “No, never or rarely”
	Proportion of people whose services meet all their needs and goals	18	Collapse “No, not at all, needs or goals are not met” and “Some needs and goals”
	Proportion of people whose family member (unpaid or paid) is the person who helps them most often	20	Collapse “Paid family member or spouse/partner” and “Unpaid family member or spouse/partner”
	Proportion of people whose family member (unpaid or paid) provides additional assistance	21	Add percentages for “Paid family member or spouse/partner” and “Unpaid family member or spouse/partner”
Care Coordination	Proportion of people who reported feeling comfortable and supported enough to go home after being discharged from a hospital or rehab facility (if occurred in the past year)	24	Collapse “No” and “In-between”
	Proportion of people who reported they know how to manage their chronic conditions	27	Collapse “No” and “In-between, or some conditions”
Access	Proportion of people who have transportation when they want to do things outside of their home	28	Collapse “No” and “Sometimes”
	Proportion of people who have transportation to get to medical appointments when they need to	29	Collapse “No” and “Sometimes”
	Proportion of people who receive information about their services in the language they prefer (if non-English)	30	Collapse “No” and “Some information”
Safety	Proportion of people who have concerns about falling or being unstable (or about whom there are concerns)	65	Collapse “Yes, often” and “Sometimes”
Health Care	Proportion of people who can get an appointment to see their primary care doctor when they need to	71	Collapse “Usually” and “No, rarely”
Wellness	Proportion of people who describe their overall health as poor	79	Collapse “Excellent”, “Very good”, “Good” and “Fair”

Domain	Item	Graph #	Recoding/Collapsing Logic
	Proportion of people whose who reported their health has gotten much better or somewhat better compared to 12 months ago	80	Collapse “Much better” and “Somewhat better”; Collapse “Much worse”, “Somewhat worse” and “About the same”
	Proportion of people who feel sad or depressed at least sometimes or often	84	Collapse “Often” and “Sometimes”; Collapse “Not often” and “Never, or almost never”
	Proportion of people who describe their hearing as poor (taking into account hearing aids, if any)	86	Collapse “Very good” and “Fair”
	Proportion of people who describe their vision as poor (taking into account glasses or contacts, if any)	87	Collapse “Very good” and “Fair”
Medications	Proportion of people who understand why they take their prescription medications and what they are for (if take or are supposed to take prescription medications)	90	Collapse “No” and “In-between, or some medications”
Rights and Respect	Proportion of people who feel that their paid support staff treat them with respect	91	Collapse “No, never or rarely” and “Some, or usually”
	Proportion of people who get asked permission before people enter their home/room (if in group setting)	92	Collapse “Sometimes, rarely or never” and “Usually, but not always”
	Proportion of people who have enough privacy in their home (if in group setting)	94	Collapse “Sometimes, rarely or never” and “Usually, but not always”
	Proportion of people who can use the phone privately whenever they want to (if in group setting)	96	Collapse “No, never or rarely” and “Usually”
Self-Direction of Care	Proportion of people who can choose or change what kind of services they get	100	Collapse “No” and “Sometimes, or some services”
	Proportion of people who can choose or change how often and when they get services	101	Collapse “No” and “Sometimes, or some services”
	Proportion of people who can change their paid support staff	102	Collapse “No” and “Sometimes, or some services”
Work	Proportion of people who would like a job (if not currently employed)	104	Collapse “Yes” and “Maybe, not sure”
	Proportion of people who would like to do volunteer work (if does not currently volunteer)	107	Collapse “Yes” and “Maybe, not sure”

Domain	Item	Graph #	Recoding/Collapsing Logic
Everyday Living	Proportion of people who generally need a lot or some assistance with everyday activities (Things like preparing meals, housework, shopping or taking their medications)	108	Collapse “A lot” and “Some”
	Proportion of people who generally need a lot or some assistance with self-care (Things like bathing, dressing, going to the bathroom, eating, or moving around their home)	110	Collapse “A lot” and “Some”
	Proportion of people who have access to healthy foods like fruits and vegetables when they want them	112	Collapse “No, never” and “Sometimes”
Affordability	Proportion of people who ever have to skip a meal due to financial worries	113	Collapse “Yes, often” and “Sometimes”
Control	Proportion of people who never feel in control of their life	115	Collapse “Yes, almost always, always” and “In-between, sometimes”

Appendix B: Un-Collapsed and Un-Weighted Data by Setting

Demographic Tables

Table 1. Average age (reported for those under 90 years of age)

	Average Age	N
In-home	64.8	114
Adult Foster Homes	64.3	71
Res Care Facilities	72.8	65
Res Care Facilities w/ Dementia Contracts	78.5	57
Assisted Living Facilities	75.4	74
Nursing Facilities	72.4	71
PACE	73.3	61
Sample Average	70.8	513

Table 2. Proportion of individuals 90 years of age and over

	Under 90	90 and Over	N
In-home	95%	5%	120
Adult Foster Homes	88%	12%	81
Res Care Facilities	86%	14%	76
Res Care Facilities w/ Dementia Contracts	81%	19%	70
Assisted Living Facilities	83%	17%	89
Nursing Facilities	88%	12%	81
PACE	85%	15%	72
Sample Average	87%	13%	589

Table 3. Gender: proportion female

	Male	Female	Other	Don't Know	N
In-home	30%	70%	0%	0%	120
Adult Foster Homes	48%	52%	0%	0%	81
Res Care Facilities	41%	59%	0%	0%	76
Res Care Facilities w/ Dementia Contracts	33%	67%	0%	0%	70
Assisted Living Facilities	24%	76%	0%	0%	89
Nursing Facilities	36%	64%	0%	0%	81
PACE	28%	72%	0%	0%	72
Sample Average	34%	66%	0%	0%	589

Table 4. Race and ethnicity

	American Indian or Alaska Native	Asian	Black or African-American	Pacific Islander	White	Hispanic or Latino	Other	Don't know	N
In-home	3%	7%	6%	0%	78%	5%	0%	2%	120
Adult Foster Homes	0%	0%	5%	0%	90%	1%	0%	4%	81
Res Care Facilities	3%	1%	0%	0%	91%	0%	0%	5%	76
Res Care Facilities w/ Dementia Contracts	3%	0%	3%	0%	90%	1%	0%	3%	70
Assisted Living Facilities	2%	2%	1%	0%	91%	1%	0%	2%	89
Nursing Facilities	0%	1%	6%	0%	85%	4%	0%	5%	81
PACE	3%	1%	7%	0%	85%	0%	0%	4%	72
Sample Average	2%	2%	4%	0%	87%	2%	0%	3%	589

Table 5. Marital status

	Single, Never Married	Married or Has Domestic Partner	Separated or Divorced	Widowed	Don't Know	N
In-home	17%	21%	42%	21%	0%	120
Adult Foster Homes	28%	5%	47%	20%	0%	81
Res Care Facilities	22%	13%	37%	28%	0%	76
Res Care Facilities w/ Dementia Contracts	6%	34%	19%	41%	0%	70
Assisted Living Facilities	10%	12%	34%	44%	0%	89
Nursing Facilities	11%	26%	42%	21%	0%	81
PACE	19%	6%	46%	29%	0%	72
Sample Average	16%	17%	38%	29%	0%	589

Table 6. Primary language

	English	Spanish	Other	Don't know	N
In-home	89%	2%	9%	0%	120
Adult Foster Homes	100%	0%	0%	0%	81
Res Care Facilities	100%	0%	0%	0%	76
Res Care Facilities w/ Dementia Contracts	100%	0%	0%	0%	70
Assisted Living Facilities	100%	0%	0%	0%	89
Nursing Facilities	99%	1%	0%	0%	81
PACE	100%	0%	0%	0%	72
Sample Average	98%	1%	2%	0%	589

Table 7. Preferred means of communication

	Spoken	Sign Language or Finger Spelling	Communication Aid or Device	Other	Don't Know	N
In-home	100%	0%	0%	0%	0%	120
Adult Foster Homes	100%	0%	0%	0%	0%	81
Res Care Facilities	100%	0%	0%	0%	0%	76
Res Care Facilities w/ Dementia Contracts	100%	0%	0%	0%	0%	70
Assisted Living Facilities	100%	0%	0%	0%	0%	89
Nursing Facilities	100%	0%	0%	0%	0%	81
PACE	100%	0%	0%	0%	0%	72
Sample Average	100%	0%	0%	0%	0%	589

Table 8. Type of residential area[22]

	Metropolitan	Micropolitan	Rural	Small town	Unknown	N
In-home	70%	22%	1%	8%	0%	120
Adult Foster Homes	89%	11%	0%	0%	0%	81
Res Care Facilities	63%	30%	3%	4%	0%	76
Res Care Facilities w/ Dementia Contracts	69%	24%	3%	4%	0%	70
Assisted Living Facilities	75%	18%	6%	1%	0%	89
Nursing Facilities	70%	21%	4%	5%	0%	81
PACE	100%	0%	0%	0%	0%	72
Sample Average	76%	18%	2%	3%	0%	589

[22] Categories created using zip codes and corresponding RUCA codes: Metropolitan - Metropolitan area core, high commuting low commuting; Micropolitan - Micropolitan area core, high commuting, low commuting; Small town - Small town core, high commuting, low commuting; Rural

Table 9. Type of residence

	Own or Family Home	Group Home, Adult Family Home, Foster, Host Home	Assisted Living Facility, Residential Care Facility	Nursing Facility, Nursing Home	Homeless, Temporary Shelter	Other	Don't Know	N
In-home	95%	0%	1%	1%	0%	3%	0%	120
Adult Foster Homes	0%	99%	0%	0%	0%	1%	0%	81
Res Care Facilities	0%	0%	100%	0%	0%	0%	0%	76
Res Care Facilities w/ Dementia Contracts	6%	0%	93%	1%	0%	0%	0%	70
Assisted Living Facilities	6%	0%	93%	1%	0%	0%	0%	89
Nursing Facilities	5%	0%	4%	91%	0%	0%	0%	81
PACE	14%	26%	56%	1%	0%	3%	0%	72
Sample Average	23%	17%	46%	13%	0%	1%	0%	589

Table 10. Who the person lives with

	Alone	Spouse or Partner	Other Family	Friend(s)	Live-in PCA	Others (not family, friend, or PCA)	N
In-home	43%	23%	28%	4%	5%	1%	120
Adult Foster Homes	4%	1%	3%	1%	53%	58%	76
Res Care Facilities	21%	6%	1%	0%	10%	65%	68
Res Care Facilities w/ Dementia Contracts	1%	3%	3%	0%	10%	80%	70
Assisted Living Facilities	33%	5%	0%	1%	11%	58%	88
Nursing Facilities	10%	3%	1%	0%	19%	71%	73
PACE	35%	4%	3%	1%	25%	44%	68
Sample Average	23%	8%	7%	1%	18%	49%	563

Table 11. Proportion of people whose address changed in the past 6 months

	No	Yes	N
In-home	92%	8%	120
Adult Foster Homes	87%	13%	76
Res Care Facilities	85%	10%	68
Res Care Facilities w/ Dementia Contracts	81%	16%	70
Assisted Living Facilities	91%	9%	88
Nursing Facilities	70%	26%	73
PACE	82%	16%	68
Sample Average	85%	13%	563

Table 12. Where the person moved from (if address changed in the past 6 months)

	Own or Family Home	Group Home, Adult Family Home, Foster, Host Home	Assisted Living Facility, Residential Care Facility	Nursing Facility, Nursing Home	Homeless, Temporary Shelter	Other	Don't Know	N
In-home	70%	10%	0%	0%	20%	0%	0%	10
Adult Foster Homes	30%	50%	10%	10%	0%	0%	0%	10
Res Care Facilities	29%	0%	57%	14%	0%	0%	0%	7
Res Care Facilities w/ Dementia Contracts	55%	0%	27%	18%	0%	0%	0%	11
Assisted Living Facilities	50%	13%	38%	0%	0%	0%	0%	8
Nursing Facilities	37%	0%	37%	21%	0%	5%	0%	19
PACE	73%	0%	18%	0%	0%	0%	9%	11
Sample Average	49%	9%	26%	11%	3%	1%	1%	76

Table 13. Proportion of people with diagnosis of Physical Disability

	No	Yes	Don't Know	N
In-home	19%	79%	2%	120
Adult Foster Homes	36%	64%	0%	76
Res Care Facilities	46%	51%	1%	68
Res Care Facilities w/ Dementia Contracts	60%	31%	6%	70
Assisted Living Facilities	40%	57%	3%	88
Nursing Facilities	33%	64%	3%	73
PACE	35%	59%	4%	68
Sample Average	37%	60%	3%	563

Table 14. Proportion of people with diagnosis of Alzheimer's or other dementia

	No	Yes	Don't Know	N
In-home	88%	12%	1%	120
Adult Foster Homes	82%	16%	3%	76
Res Care Facilities	75%	18%	6%	68
Res Care Facilities w/ Dementia Contracts	20%	73%	4%	70
Assisted Living Facilities	82%	15%	2%	88
Nursing Facilities	75%	23%	1%	73
PACE	78%	22%	0%	68
Sample Average	73%	24%	2%	563

Table 15. Proportion of people with diagnosis of Traumatic or Acquired Brain Injury

	No	Yes	Don't Know	N
In-home	85%	13%	3%	120
Adult Foster Homes	68%	26%	5%	76
Res Care Facilities	85%	12%	1%	68
Res Care Facilities w/ Dementia Contracts	77%	16%	4%	70
Assisted Living Facilities	82%	15%	2%	88
Nursing Facilities	86%	7%	4%	73
PACE	84%	15%	1%	68
Sample Average	81%	15%	3%	563

Table 16. Proportion of people with diagnosis of Intellectual or Developmental Disability

	No	Yes	Don't Know	N
In-home	93%	5%	2%	120
Adult Foster Homes	84%	12%	4%	76
Res Care Facilities	91%	3%	4%	68
Res Care Facilities w/ Dementia Contracts	91%	0%	4%	70
Assisted Living Facilities	92%	3%	5%	88
Nursing Facilities	96%	1%	1%	73
PACE	91%	6%	3%	68
Sample Average	91%	4%	3%	563

Table 17. Level of mobility

	Non-ambulatory	Moves Self with Wheelchair	Moves Self with Other Aids	Moves Self Without Aids	Don't know	N
In-home	5%	24%	66%	20%	0%	120
Adult Foster Homes	11%	22%	49%	33%	0%	76
Res Care Facilities	9%	31%	38%	31%	0%	68
Res Care Facilities w/ Dementia Contracts	17%	23%	43%	24%	1%	70
Assisted Living Facilities	1%	30%	70%	14%	0%	88
Nursing Facilities	23%	64%	25%	5%	0%	73
PACE	1%	38%	62%	21%	0%	68
Sample Average	9%	32%	52%	21%	0%	563

Table 18. History of frequent falls

	No	Yes	Don't Know	N
In-home	53%	47%	0%	119
Adult Foster Homes	78%	20%	3%	76
Res Care Facilities	69%	29%	1%	68
Res Care Facilities w/ Dementia Contracts	54%	43%	3%	70
Assisted Living Facilities	73%	27%	0%	88
Nursing Facilities	68%	30%	1%	73
PACE	82%	16%	1%	68
Sample Average	67%	32%	1%	562

Table 19. Receives Medicare

	No	Yes	N
In-home	22%	78%	120
Adult Foster Homes	22%	78%	81
Res Care Facilities	9%	91%	76
Res Care Facilities w/ Dementia Contracts	1%	99%	70
Assisted Living Facilities	2%	98%	89
Nursing Facilities	7%	93%	81
PACE	7%	93%	72
Sample Average	11%	89%	589

Community Participation- un-collapsed tables

Table 20. Proportion of people who are as active in the community as they would like to be

	No	Sometimes	Yes	Don't Know	Unclear/ Refused/ No Response	N
In-home	54%	12%	35%	0%	0%	113
Adult Foster Homes	38%	14%	43%	3%	3%	72
Res Care Facilities	33%	10%	54%	0%	3%	61
Res Care Facilities w/ Dementia Contracts	31%	14%	45%	7%	3%	29
Assisted Living Facilities	37%	9%	53%	0%	0%	86
Nursing Facilities	45%	8%	33%	12%	2%	66
PACE	40%	17%	42%	2%	0%	65
Sample Average	42%	12%	43%	3%	1%	492

Table 21a. Reasons that people are not as active in the community as they would like to be

	Cost or Money	Transportation	Accessibility or Lack of Equipment	Health Limitations	Not Enough Support	N
In-home	22%	26%	12%	82%	9%	74
Adult Foster Homes	32%	35%	8%	54%	11%	37
Res Care Facilities	15%	38%	15%	58%	12%	26
Res Care Facilities w/ Dementia Contracts	23%	46%	8%	46%	8%	13
Assisted Living Facilities	20%	48%	20%	68%	15%	40
Nursing Facilities	14%	31%	9%	69%	17%	35
PACE	30%	46%	11%	43%	5%	37
Sample Average	23%	36%	12%	65%	11%	262

Table 21b. Reasons that people are not as active in the community as they would like to be (continued)

	Feeling Unwelcome in Community	Feeling Unsafe	No Community Activities Outside of Home	Lack of Information, or Doesn't Know What's Available	Other	Don't Know	Unclear/ Refused/ No Response	N
In-home	5%	5%	5%	9%	8%	4%	0%	74
Adult Foster Homes	8%	8%	5%	16%	8%	3%	0%	37
Res Care Facilities	4%	4%	0%	8%	12%	0%	0%	26
Res Care Facilities w/ Dementia Contracts	8%	8%	0%	31%	15%	15%	0%	13
Assisted Living Facilities	8%	10%	3%	10%	8%	0%	0%	40
Nursing Facilities	6%	3%	0%	14%	14%	0%	0%	35
PACE	0%	14%	3%	22%	14%	5%	0%	37
Sample Average	5%	7%	3%	14%	10%	3%	0%	262

Table 22. Proportion of people who have tried to leave the house to go somewhere in the past week and have not been able to

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
In-home	80%	18%	2%	1%	113
Adult Foster Homes	92%	6%	0%	3%	72
Res Care Facilities	89%	10%	2%	0%	61
Res Care Facilities w/ Dementia Contracts	86%	3%	7%	3%	29
Assisted Living Facilities	91%	8%	1%	0%	86
Nursing Facilities	92%	5%	2%	2%	66
PACE	82%	17%	0%	2%	65
Sample Average	87%	11%	1%	1%	492

Choice and Decision Making— un-collapsed

Table 23. Proportion of people who are able to choose their roommate (if in group setting)

	No	Yes	Don't Know	Unclear/Refused/No Response	N
In-home	n/a	n/a	n/a	n/a	0
Adult Foster Homes	50%	25%	25%	0%	4
Res Care Facilities	80%	20%	0%	0%	15
Res Care Facilities w/ Dementia Contracts	61%	22%	11%	6%	18
Assisted Living Facilities	40%	60%	0%	0%	5
Nursing Facilities	85%	10%	5%	0%	40
PACE	50%	50%	0%	0%	4
Sample Average	73%	20%	6%	1%	86

Table 24. Proportion of people who get up and go to bed at the time when they want

	No, Never	Some Days, Sometimes	Yes, Always, Or Almost Always	Don't Know	Unclear/Refused/ No Response	N
In-home	1%	4%	95%	0%	0%	113
Adult Foster Homes	11%	4%	85%	0%	0%	72
Res Care Facilities	7%	8%	85%	0%	0%	61
Res Care Facilities w/ Dementia Contracts	10%	10%	72%	3%	3%	29
Assisted Living Facilities	1%	5%	94%	0%	0%	86
Nursing Facilities	11%	16%	73%	0%	0%	64
PACE	8%	5%	87%	0%	0%	63
Sample Average	6%	7%	87%	0%	0%	488

Table 25. Proportion of people who can eat their meals when they want

	No, Never	Some Days, Sometimes	Yes, Always, Or Almost Always	Don't Know	Unclear/Refused/ No Response	N
In-home	1%	5%	95%	0%	0%	111
Adult Foster Homes	31%	15%	52%	0%	1%	71
Res Care Facilities	28%	23%	48%	0%	2%	61
Res Care Facilities w/ Dementia Contracts	41%	17%	34%	3%	3%	29
Assisted Living Facilities	40%	21%	38%	1%	0%	86
Nursing Facilities	39%	6%	53%	2%	0%	64
PACE	37%	11%	51%	0%	2%	63
Sample Average	28%	13%	58%	1%	1%	485

Table 26. Proportion of people who are able to decide how to furnish and decorate their room (if in group setting)

	No	In-between, Able to Decide Some Ways	Yes	Don't Know	Unclear/Refused/ No Response	N
In-home	n/a	n/a	n/a	n/a	n/a	0
Adult Foster Homes	6%	26%	63%	3%	3%	70
Res Care Facilities	6%	22%	68%	2%	2%	63
Res Care Facilities w/ Dementia Contracts	7%	10%	72%	7%	3%	29
Assisted Living Facilities	3%	15%	81%	0%	0%	86
Nursing Facilities	17%	41%	39%	3%	0%	64
PACE	8%	20%	65%	5%	2%	60
Sample Average	8%	23%	65%	3%	1%	372

Relationships- un-collapsed

Table 27. Proportion of people who can always or almost always see or talk to friends and family when they want to

	No, or Only Sometimes	Most of the Time, Usually, or Some Family and/or Friends	Yes, Always, or Chooses Not to	Don't Know	Unclear/Refused/ No Response	N
In-home	5%	12%	82%	0%	2%	109
Adult Foster Homes	18%	16%	63%	0%	3%	62
Res Care Facilities	2%	22%	72%	2%	2%	54
Res Care Facilities w/ Dementia Contracts	7%	7%	61%	5%	20%	44
Assisted Living Facilities	4%	13%	84%	0%	0%	79
Nursing Facilities	10%	10%	76%	0%	4%	71
PACE	8%	18%	74%	0%	0%	66
Sample Average	7%	14%	75%	1%	4%	485

Table 28. Reasons people cannot always see friends/family

	Availability of Transportation	Accessibility	Staffing or Personal Assistance Unavailable	Health Limitations	Someone Prevents Them or There are Restrictions	Other	Unclear/ Refused/ No Response	N
In-home	28%	33%	0%	6%	6%	44%	0%	18
Adult Foster Homes	19%	14%	0%	19%	5%	38%	10%	21
Res Care Facilities	31%	46%	0%	15%	0%	38%	0%	13
Res Care Facilities w/ Dementia Contracts	33%	33%	0%	17%	0%	50%	17%	6
Assisted Living Facilities	31%	15%	8%	8%	8%	69%	0%	13
Nursing Facilities	14%	21%	0%	36%	0%	50%	7%	14
PACE	6%	41%	6%	6%	6%	59%	6%	17
Sample Average	22%	28%	2%	15%	4%	49%	5%	102

Satisfaction- un-collapsed

Table 29. Proportion of people who like where they are living

	No	In-between, Most of the Time	Yes	Don't Know	Unclear/Refused/ No Response	N
In-home	8%	9%	79%	0%	3%	120
Adult Foster Homes	7%	12%	79%	0%	1%	81
Res Care Facilities	12%	9%	72%	1%	5%	76
Res Care Facilities w/ Dementia Contracts	7%	11%	59%	6%	17%	70
Assisted Living Facilities	11%	11%	75%	1%	1%	89
Nursing Facilities	19%	10%	67%	2%	2%	81
PACE	6%	13%	81%	0%	1%	72
Sample Average	10%	11%	74%	1%	4%	589

Table 30a. **Reasons for not liking where people live**

	Accessibility	Neighborhood	Feels Unsafe in Home	Home or Building Needs Repairs or Upkeep	Does Not Feel Like Home	N
In-home	19%	24%	5%	14%	10%	21
Adult Foster Homes	0%	6%	13%	6%	19%	16
Res Care Facilities	0%	0%	13%	19%	44%	16
Res Care Facilities w/ Dementia Contracts	0%	0%	0%	0%	31%	13
Assisted Living Facilities	0%	0%	20%	5%	15%	20
Nursing Facilities	0%	0%	9%	0%	39%	23
PACE	0%	0%	0%	0%	15%	13
Sample Average	3%	5%	9%	7%	25%	122

Table 30b. **Reasons for not liking where people live** (continued)

	Layout or Size of Home or Building	Problems With Neighbors, Residents, Housemates, or Roommates	Problems With Staff	Insufficient Amount or Type of Staff	Wants More Independence and Control	N
In-home	14%	19%	0%	0%	0%	21
Adult Foster Homes	6%	19%	19%	0%	19%	16
Res Care Facilities	0%	13%	19%	19%	0%	16
Res Care Facilities w/ Dementia Contracts	8%	8%	0%	0%	8%	13
Assisted Living Facilities	5%	0%	30%	25%	15%	20
Nursing Facilities	9%	22%	17%	22%	17%	23
PACE	15%	8%	23%	8%	15%	13
Sample Average	8%	13%	16%	11%	11%	122

Table 30c. **Reasons for not liking where people live** (continued)

	Wants More Privacy	Wants to Be Closer to Family or Friends	Feels Isolated From Community or Feels Lonely	Other	Don't Know	Unclear/Refused/ No Response	N
In-home	10%	5%	14%	29%	0%	0%	21
Adult Foster Homes	13%	25%	13%	38%	13%	13%	16
Res Care Facilities	25%	6%	13%	25%	13%	6%	16
Res Care Facilities w/ Dementia Contracts	0%	8%	0%	15%	8%	23%	13
Assisted Living Facilities	10%	10%	20%	40%	10%	0%	20
Nursing Facilities	13%	13%	13%	22%	13%	4%	23
PACE	15%	8%	0%	54%	8%	0%	13
Sample Average	12%	11%	11%	31%	9%	6%	122

Table 31. Proportion of people who would prefer to live somewhere else

	No	Maybe	Yes	Unclear/Refused/No Response	N
In-home	66%	6%	23%	6%	120
Adult Foster Homes	58%	14%	22%	6%	81
Res Care Facilities	51%	16%	21%	12%	76
Res Care Facilities w/ Dementia Contracts	36%	6%	24%	34%	70
Assisted Living Facilities	64%	11%	18%	7%	89
Nursing Facilities	47%	16%	30%	7%	81
PACE	67%	8%	21%	4%	72
Sample Average	57%	11%	23%	10%	589

Table 32a. Where people would prefer to live (if would prefer to live somewhere else)

	Different Own Home	Family Member's Home	Assisted Living	Group Home, Adult Family Home, Shared Living	N
In-home	71%	6%	6%	0%	34
Adult Foster Homes	55%	0%	10%	10%	29
Res Care Facilities	39%	0%	14%	4%	28
Res Care Facilities w/ Dementia Contracts	57%	0%	0%	5%	21
Assisted Living Facilities	50%	8%	19%	8%	26
Nursing Facilities	43%	11%	16%	5%	37
PACE	48%	5%	24%	10%	21
Sample Average	52%	5%	13%	6%	196

Table 32b. Where people would prefer to live (if would prefer to live somewhere else, continued)

	Nursing Facility	Other	Don't Know	Unclear/Refused/No Response	N
In-home	0%	12%	6%	0%	34
Adult Foster Homes	0%	14%	10%	0%	29
Res Care Facilities	0%	14%	25%	4%	28
Res Care Facilities w/ Dementia Contracts	0%	5%	10%	24%	21
Assisted Living Facilities	0%	8%	8%	0%	26
Nursing Facilities	0%	3%	19%	3%	37
PACE	0%	10%	5%	0%	21
Sample Average	0%	9%	12%	4%	196

Table 33. Proportion of people who like how they usually spend their time during the day

	No, Never	Some Days, Sometimes	Yes, Always, or Almost Always	Don't Know	Unclear/ Refused/ No Response	N
In-home	8%	39%	53%	0%	0%	113
Adult Foster Homes	10%	28%	61%	0%	1%	72
Res Care Facilities	5%	30%	66%	0%	0%	61
Res Care Facilities w/ Dementia Contracts	0%	24%	69%	3%	3%	29
Assisted Living Facilities	2%	29%	69%	0%	0%	86
Nursing Facilities	23%	31%	44%	0%	2%	64
PACE	13%	33%	54%	0%	0%	63
Sample Average	9%	32%	58%	0%	1%	488

Table 34. Proportion of people whose paid support staff change too often

	No	Some or Sometimes	Yes	Paid Support Person(s) are Live-in	Don't Know	Unclear/Refused/ No Response	N
In-home	73%	6%	14%	6%	0%	1%	80
Adult Foster Homes	46%	0%	5%	49%	0%	0%	57
Res Care Facilities	41%	20%	35%	0%	4%	0%	54
Res Care Facilities w/ Dementia Contracts	43%	14%	10%	10%	24%	0%	21
Assisted Living Facilities	41%	13%	39%	3%	5%	0%	64
Nursing Facilities	40%	27%	19%	12%	2%	0%	52
PACE	41%	7%	19%	28%	6%	0%	54
Sample Average	48%	12%	21%	15%	4%	0%	382

Table 35. Proportion of people whose paid support staff do things the way they want them done

	No, Never or Rarely	Some, or Usually	Yes, All Paid Support Workers, Always or Almost Always	Don't Know	Unclear/Refused/ No Response	N
In-home	4%	11%	83%	1%	1%	80
Adult Foster Homes	5%	18%	74%	2%	2%	57
Res Care Facilities	7%	20%	69%	4%	0%	54
Res Care Facilities w/ Dementia Contracts	0%	29%	67%	0%	5%	21
Assisted Living Facilities	6%	30%	64%	0%	0%	64
Nursing Facilities	8%	19%	73%	0%	0%	52
PACE	4%	35%	59%	2%	0%	54
Sample Average	5%	22%	71%	1%	1%	382

Service Coordination- un-collapsed

Table 36. Proportion of people who know whom to contact if they want to make changes to their services

	No	Maybe, Not Sure	Yes	Unclear/Refused/No Response	N
In-home	8%	7%	85%	1%	119
Adult Foster Homes	25%	6%	69%	0%	81
Res Care Facilities	12%	18%	67%	3%	73
Res Care Facilities w/ Dementia Contracts	15%	22%	62%	2%	65
Assisted Living Facilities	20%	10%	68%	1%	88
Nursing Facilities	29%	22%	47%	3%	79
PACE	25%	6%	68%	1%	71
Sample Average	19%	12%	68%	1%	576

Table 37. Proportion of people who can reach their case manager/care coordinator when they need to (if know they have case manager/care coordinator)

	No, or Only Sometimes	Most of the Time, Usually	Yes, Always	Don't Know	Unclear/Refused/ No Response	N
In-home	11%	20%	68%	1%	0%	114
Adult Foster Homes	10%	22%	62%	3%	3%	60
Res Care Facilities	11%	22%	58%	7%	2%	55
Res Care Facilities w/ Dementia Contracts	9%	20%	69%	2%	0%	45
Assisted Living Facilities	17%	19%	58%	4%	1%	69
Nursing Facilities	14%	31%	49%	6%	0%	49
PACE	10%	29%	58%	4%	0%	52
Sample Average	12%	23%	61%	4%	1%	444

Table 38. Proportion of people whose paid support staff show up and leave when they are supposed to

	No, Never Or Rarely	Some, Or Usually	Yes, All Paid Support Workers, Always, Or Almost Always	Paid Support Person/S Are Live-In	Don't Know	Unclear/ Refused/ No Response	N
In-home	4%	7%	76%	11%	2%	4%	84
Adult Foster Homes	2%	0%	42%	57%	0%	2%	60
Res Care Facilities	3%	11%	66%	7%	13%	3%	61
Res Care Facilities w/ Dementia Contracts	4%	4%	46%	32%	14%	4%	50
Assisted Living Facilities	3%	18%	60%	16%	3%	3%	67
Nursing Facilities	3%	7%	47%	33%	10%	3%	60
PACE	2%	11%	43%	29%	16%	2%	56
Sample Average	3%	8%	56%	25%	8%	3%	438

Table 39. Proportion of people who have an emergency plan in place

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
In-home	48%	48%	4%	0%	120
Adult Foster Homes	25%	60%	15%	0%	80
Res Care Facilities	16%	67%	16%	1%	75
Res Care Facilities w/ Dementia Contracts	14%	57%	27%	1%	70
Assisted Living Facilities	17%	65%	18%	0%	89
Nursing Facilities	29%	51%	21%	0%	77
PACE	30%	54%	15%	1%	71
Sample Average	27%	57%	16%	1%	582

Table 40. Proportion of people who want help planning for their future need for services

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
In-home	48%	39%	12%	1%	113
Adult Foster Homes	57%	37%	4%	1%	70
Res Care Facilities	71%	20%	7%	2%	59
Res Care Facilities w/ Dementia Contracts	52%	38%	7%	3%	29
Assisted Living Facilities	71%	27%	1%	1%	85
Nursing Facilities	52%	41%	8%	0%	64
PACE	65%	22%	13%	0%	63
Sample Average	59%	32%	8%	1%	483

Table 41. Proportion of people whose services meet all their needs and goals

	No, Not At All, Needs Or Goals Are Not Met	Some Needs And Goals	Yes, Completely, All Needs And Goals	Don't Know	Unclear/Refused/ No Response	N
In-home	9%	23%	67%	2%	0%	120
Adult Foster Homes	4%	22%	71%	3%	9%	77
Res Care Facilities	7%	18%	72%	3%	4%	71
Res Care Facilities w/ Dementia Contracts	10%	16%	66%	9%	7%	70
Assisted Living Facilities	9%	13%	77%	1%	10%	88
Nursing Facilities	10%	25%	63%	3%	9%	73
PACE	3%	29%	63%	4%	10%	68
Sample Average	8%	21%	69%	3%	3%	567

Table 42a. Additional services that may help if not all needs and goals are met

	Personal Care Assistance, Personal Care Services	Home Maker or Chore Services	Healthcare Home Services, Home Health	Home Delivered Meals	N
In-home	32%	21%	13%	13%	38
Adult Foster Homes	5%	5%	10%	0%	20
Res Care Facilities	6%	11%	11%	0%	18
Res Care Facilities w/ Dementia Contracts	11%	0%	6%	0%	18
Assisted Living Facilities	11%	11%	5%	5%	19
Nursing Facilities	12%	0%	8%	0%	25
PACE	5%	9%	0%	0%	22
Sample Average	14%	9%	8%	4%	160

Table 42b. Additional services that may help if not all needs and goals are met (continued)

	Adult Day Services	Transportation	Respite or Family Caregiver Support	Health Care	Mental Health Care	N
In-home	21%	37%	11%	11%	8%	38
Adult Foster Homes	15%	35%	0%	5%	5%	20
Res Care Facilities	28%	22%	6%	11%	0%	18
Res Care Facilities w/ Dementia Contracts	6%	6%	6%	17%	0%	18
Assisted Living Facilities	11%	37%	0%	21%	5%	19
Nursing Facilities	20%	24%	8%	16%	4%	25
PACE	5%	23%	0%	9%	5%	22
Sample Average	16%	28%	5%	13%	4%	160

Table 42c. Additional services that may help if not all needs and goals are met (continued)

	Dental Care	Housing Assistance	Heating/Cooling Assistance	Hospice	Funeral Planning	Other	N
In-home	24%	32%	18%	0%	3%	18%	38
Adult Foster Homes	5%	15%	0%	0%	10%	30%	20
Res Care Facilities	28%	17%	0%	0%	6%	33%	18
Res Care Facilities w/ Dementia Contracts	11%	0%	0%	0%	0%	56%	18
Assisted Living Facilities	16%	16%	5%	0%	0%	26%	19
Nursing Facilities	12%	4%	4%	0%	0%	28%	25
PACE	0%	14%	9%	5%	5%	59%	22
Sample Average	14%	16%	7%	1%	3%	34%	160

Table 43. Proportion of people whose case manager/care coordinator talked to them about services that might help with unmet needs and goals (if have case manager and have unmet needs and goals)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
In-home	46%	54%	0%	0%	37
Adult Foster Homes	21%	64%	14%	0%	14
Res Care Facilities	50%	31%	19%	0%	16
Res Care Facilities w/ Dementia Contracts	55%	36%	9%	0%	11
Assisted Living Facilities	77%	8%	15%	0%	13
Nursing Facilities	44%	31%	25%	0%	16
PACE	56%	33%	11%	0%	18
Sample Average	49%	40%	11%	0%	125

Table 44a. How people first find out about the services available to them

	Friend	Family	Area Agency on Aging, Aging and Disability Resource Center	Center for Independent Living	State, County Agency	Case Manager, Care Coordinator	N
In-home	9%	33%	15%	0%	16%	16%	117
Adult Foster Homes	8%	21%	8%	0%	16%	21%	73
Res Care Facilities	11%	44%	6%	0%	12%	8%	66
Res Care Facilities w/ Dementia Contracts	3%	55%	14%	0%	10%	16%	58
Assisted Living Facilities	4%	65%	10%	0%	6%	9%	82
Nursing Facilities	6%	49%	6%	0%	12%	16%	69
PACE	5%	37%	3%	2%	13%	13%	62
Sample Average	7%	43%	9%	0%	13%	14%	527

Table 44b. How people first find out about the services available to them (continued)

	Doctor	Other Provider	Other	N
In-home	11%	7%	5%	117
Adult Foster Homes	7%	23%	11%	73
Res Care Facilities	9%	18%	14%	66
Res Care Facilities w/ Dementia Contracts	9%	9%	3%	58
Assisted Living Facilities	6%	11%	10%	82
Nursing Facilities	9%	16%	4%	69
PACE	5%	37%	10%	62
Sample Average	8%	16%	8%	527

Table 45a. Who helps them most often

	Paid Support Worker Who Is Not a Friend Or Relative	Paid Family Member Or Spouse or Partner	Paid Friend	Unpaid Family Member Or Spouse or Partner	N
In-home	51%	29%	4%	11%	115
Adult Foster Homes	92%	3%	1%	3%	77
Res Care Facilities	91%	0%	0%	4%	69
Res Care Facilities w/ Dementia Contracts	69%	0%	0%	24%	67
Assisted Living Facilities	84%	1%	0%	12%	75
Nursing Facilities	92%	0%	0%	7%	73
PACE	78%	4%	0%	13%	68
Sample Average	78%	7%	1%	10%	544

Table 45b. Who helps them most often (continued)

	Unpaid Friend Or Volunteer	Other	Don't Know	Unclear/Refused/ No Response	N
In-home	1%	0%	0%	0%	115
Adult Foster Homes	3%	1%	0%	0%	77
Res Care Facilities	4%	0%	3%	0%	69
Res Care Facilities w/ Dementia Contracts	0%	1%	0%	1%	67
Assisted Living Facilities	0%	0%	0%	1%	75
Nursing Facilities	3%	1%	0%	0%	73
PACE	2%	1%	1%	0%	68
Sample Average	1%	0%	0%	0%	544

Table 46. Who else helps

	Paid Support Worker Who Is Not a Friend Or Relative	Paid Family Member, Spouse or Partner	Paid Friend	Unpaid Family Member, Spouse or Partner	Unpaid Friend Or Volunteer	Other	No One Else Provides Support	N
In-home	18%	7%	1%	42%	9%	2%	27%	114
Adult Foster Homes	38%	0%	1%	29%	12%	4%	20%	76
Res Care Facilities	25%	0%	0%	39%	10%	1%	30%	69
Res Care Facilities w/ Dementia Contracts	20%	2%	0%	63%	6%	2%	18%	65
Assisted Living Facilities	18%	1%	0%	51%	8%	3%	23%	73
Nursing Facilities	16%	0%	0%	27%	1%	1%	56%	70
PACE	31%	0%	1%	38%	9%	3%	26%	68
Sample Average	23%	2%	1%	41%	8%	2%	29%	535

Care Coordination- un-collapsed

Table 47. Proportion of people who stayed overnight in a hospital or rehabilitation facility (and were discharged to go home) in past year

	Yes	No	Don't Know	Unclear/Refused/No Response	N
In-home	63%	38%	0%	0%	120
Adult Foster Homes	73%	26%	1%	0%	78
Res Care Facilities	63%	34%	3%	0%	71
Res Care Facilities w/ Dementia Contracts	60%	36%	4%	0%	70
Assisted Living Facilities	74%	26%	0%	0%	88
Nursing Facilities	58%	41%	1%	0%	74
PACE	65%	34%	1%	0%	68
Sample Average	65%	33%	1%	0%	569

Table 48. Proportion of people who reported feeling comfortable and supported enough to go home after being discharged from a hospital or rehabilitation facility (if occurred in the past year)

	No	In-between	Yes	Don't Know	Unclear/Refused/ No Response	N
In-home	7%	9%	82%	2%	0%	45
Adult Foster Homes	10%	10%	80%	0%	0%	20
Res Care Facilities	4%	13%	83%	0%	0%	24
Res Care Facilities w/ Dementia Contracts	12%	0%	72%	8%	8%	25
Assisted Living Facilities	4%	4%	91%	0%	0%	23
Nursing Facilities	10%	13%	73%	3%	0%	30
PACE	13%	0%	83%	4%	0%	23
Sample Average	8%	7%	81%	3%	1%	190

Table 49. Proportion of people who reported someone followed-up with them after discharge from a hospital or rehabilitation facility (if occurred in the past year)

	No	Yes	Did Not Need Or Want Follow-Up Care	Don't Know	Unclear/ Refused/ No Response	N
In-home	13%	84%	0%	0%	2%	45
Adult Foster Homes	25%	65%	5%	5%	0%	20
Res Care Facilities	8%	92%	0%	0%	0%	24
Res Care Facilities w/ Dementia Contracts	8%	80%	4%	8%	0%	25
Assisted Living Facilities	9%	74%	13%	4%	0%	23
Nursing Facilities	17%	73%	3%	7%	0%	30
PACE	9%	78%	13%	0%	0%	23
Sample Average	13%	79%	5%	3%	1%	190

Table 50. Proportion of people who reported having one or more chronic condition(s)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
In-home	12%	88%	1%	0%	120
Adult Foster Homes	23%	74%	3%	0%	78
Res Care Facilities	24%	75%	0%	1%	71
Res Care Facilities w/ Dementia Contracts	30%	67%	1%	1%	70
Assisted Living Facilities	26%	73%	1%	0%	88
Nursing Facilities	27%	70%	3%	0%	73
PACE	25%	74%	0%	1%	68
Sample Average	23%	75%	1%	1%	568

Table 51. Proportion of people who reported know how to manage their chronic condition(s)

	No	In-between	Yes	Don't Know	Unclear/ Refused/ No Response	N
In-home	4%	10%	87%	0%	0%	105
Adult Foster Homes	7%	12%	81%	0%	0%	57
Res Care Facilities	2%	4%	91%	4%	0%	53
Res Care Facilities w/ Dementia Contracts	15%	9%	72%	4%	0%	47
Assisted Living Facilities	6%	16%	75%	3%	0%	64
Nursing Facilities	6%	24%	57%	10%	4%	51
PACE	10%	10%	80%	0%	0%	50
Sample Average	7%	12%	79%	3%	0%	427

Access—un-collapsed

Table 52. Proportion of people who have transportation when they want to do things outside of their home

	No	Sometimes	Yes	Does Not Want to	Don't Know	Unclear/ Refused/ No Response	N
In-home	13%	9%	75%	3%	1%	0%	120
Adult Foster Homes	16%	15%	61%	4%	1%	3%	79
Res Care Facilities	14%	14%	59%	12%	1%	0%	73
Res Care Facilities w/ Dementia Contracts	16%	6%	57%	19%	1%	1%	70
Assisted Living Facilities	17%	21%	53%	4%	4%	0%	89
Nursing Facilities	32%	25%	30%	9%	3%	1%	76
PACE	23%	17%	54%	3%	3%	0%	70
Sample Average	18%	15%	57%	7%	2%	1%	577

Table 53. Proportion of people who have transportation to get to medical appointments when they need to

	No	Sometimes	Yes	Doesn't Go to Medical Appointments	Don't Know	Unclear/ Refused/ No Response	N
In-home	3%	3%	93%	1%	0%	0%	120
Adult Foster Homes	4%	1%	92%	3%	0%	0%	79
Res Care Facilities	3%	3%	85%	8%	0%	1%	73
Res Care Facilities w/ Dementia Contracts	7%	1%	81%	9%	1%	0%	70
Assisted Living Facilities	1%	3%	96%	0%	0%	0%	89
Nursing Facilities	3%	1%	86%	8%	3%	0%	76
PACE	3%	1%	90%	4%	1%	0%	70
Sample Average	3%	2%	90%	4%	1%	0%	577

Table 54. Proportion of people who receive information about their services in the language they prefer (if non-English)

	No	Some Information	Yes, All Information	Don't Know	Unclear/ Refused/ No Response	N
In-home	5%	9%	77%	5%	5%	22
Adult Foster Homes	0%	0%	100%	0%	0%	8
Res Care Facilities	0%	0%	100%	0%	0%	1
Res Care Facilities w/ Dementia Contracts	0%	0%	100%	0%	0%	2
Assisted Living Facilities	0%	0%	100%	0%	0%	1
Nursing Facilities	20%	20%	40%	0%	20%	5
PACE	0%	0%	100%	0%	0%	2
Sample Average	5%	7%	80%	2%	5%	41

Table 55. Proportion of people who need grab bars in the bathroom or elsewhere in home

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
In-home	16%	55%	13%	17%	0%	0%	120
Adult Foster Homes	19%	74%	1%	4%	3%	0%	80
Res Care Facilities	12%	81%	7%	0%	0%	0%	75
Res Care Facilities w/ Dementia Contracts	7%	81%	6%	3%	1%	1%	70
Assisted Living Facilities	2%	96%	2%	0%	0%	0%	89
Nursing Facilities	21%	66%	3%	5%	5%	0%	77
PACE	8%	81%	8%	1%	1%	0%	72
Sample Average	12%	75%	6%	5%	1%	0%	583

Table 56. Proportion of people who need bathroom modifications (other than grab bars)

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
In-home	26%	46%	9%	18%	0%	1%	120
Adult Foster Homes	34%	58%	4%	3%	3%	0%	80
Res Care Facilities	36%	49%	5%	7%	3%	0%	75
Res Care Facilities w/ Dementia Contracts	26%	66%	3%	1%	4%	0%	70
Assisted Living Facilities	21%	73%	2%	1%	1%	1%	89
Nursing Facilities	32%	48%	4%	5%	6%	4%	77
PACE	39%	53%	3%	6%	0%	0%	72
Sample Average	30%	56%	5%	7%	2%	1%	583

Table 57. Proportion of people who need a specialized bed

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
In-home	50%	33%	5%	12%	0%	0%	120
Adult Foster Homes	41%	40%	13%	4%	3%	0%	80
Res Care Facilities	65%	28%	4%	3%	0%	0%	75
Res Care Facilities w/ Dementia Contracts	43%	41%	3%	10%	3%	0%	70
Assisted Living Facilities	64%	29%	4%	2%	0%	0%	89
Nursing Facilities	22%	68%	8%	0%	3%	0%	77
PACE	38%	46%	11%	4%	1%	0%	72
Sample Average	47%	40%	7%	5%	1%	0%	583

Table 58. Proportion of people who need a ramp or stair lift in or outside the home

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
In-home	56%	24%	6%	13%	1%	0%	120
Adult Foster Homes	43%	50%	3%	3%	3%	0%	80
Res Care Facilities	61%	32%	3%	3%	0%	1%	75
Res Care Facilities w/ Dementia Contracts	76%	20%	0%	0%	4%	0%	70
Assisted Living Facilities	80%	15%	1%	2%	1%	1%	89
Nursing Facilities	68%	29%	0%	1%	3%	0%	77
PACE	32%	67%	0%	1%	0%	0%	72
Sample Average	59%	33%	2%	4%	2%	0%	583

Table 59. Proportion of people who need a remote monitoring system

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
In-home	90%	3%	1%	3%	3%	1%	120
Adult Foster Homes	80%	13%	0%	1%	6%	0%	80
Res Care Facilities	84%	5%	1%	3%	4%	3%	75
Res Care Facilities w/ Dementia Contracts	67%	21%	0%	3%	7%	1%	70
Assisted Living Facilities	93%	1%	0%	2%	2%	1%	89
Nursing Facilities	83%	6%	0%	3%	8%	0%	77
PACE	88%	3%	1%	3%	6%	0%	72
Sample Average	84%	7%	1%	3%	5%	1%	583

Table 60. Proportion of people who need an emergency response system

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
In-home	33%	44%	4%	19%	0%	0%	120
Adult Foster Homes	46%	34%	4%	14%	3%	0%	80
Res Care Facilities	8%	81%	5%	3%	1%	1%	75
Res Care Facilities w/ Dementia Contracts	29%	63%	1%	3%	3%	1%	70
Assisted Living Facilities	0%	97%	2%	0%	1%	0%	89
Nursing Facilities	13%	71%	9%	4%	3%	0%	77
PACE	22%	68%	6%	3%	1%	0%	72
Sample Average	22%	64%	4%	7%	2%	0%	583

Table 61. Proportion of people who need other home modifications

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
In-home	87%	4%	1%	8%	1%	0%	120
Adult Foster Homes	80%	4%	0%	4%	13%	0%	80
Res Care Facilities	89%	3%	0%	3%	3%	3%	75
Res Care Facilities w/ Dementia Contracts	90%	0%	0%	1%	9%	0%	70
Assisted Living Facilities	89%	6%	0%	2%	3%	0%	89
Nursing Facilities	75%	8%	0%	1%	16%	0%	77
PACE	79%	4%	0%	8%	8%	0%	72
Sample Average	84%	4%	0%	4%	7%	0%	583

Table 62. Proportion of people who need a walker

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
In-home	23%	63%	9%	5%	1%	0%	120
Adult Foster Homes	48%	41%	8%	3%	0%	1%	79
Res Care Facilities	42%	52%	4%	0%	1%	0%	73
Res Care Facilities w/ Dementia Contracts	43%	53%	3%	0%	1%	0%	70
Assisted Living Facilities	19%	65%	16%	0%	0%	0%	89
Nursing Facilities	51%	40%	7%	1%	1%	0%	75
PACE	20%	70%	4%	4%	1%	0%	69
Sample Average	34%	55%	8%	2%	1%	0%	575

Table 63. Proportion of people who need a scooter

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
In-home	64%	11%	3%	22%	0%	1%	120
Adult Foster Homes	80%	5%	3%	13%	0%	0%	79
Res Care Facilities	82%	1%	3%	10%	3%	1%	73
Res Care Facilities w/ Dementia Contracts	90%	0%	0%	7%	3%	0%	70
Assisted Living Facilities	76%	7%	1%	16%	0%	0%	89
Nursing Facilities	85%	7%	1%	4%	3%	0%	75
PACE	81%	6%	1%	12%	0%	0%	69
Sample Average	78%	6%	2%	13%	1%	0%	575

Table 64. Proportion of people who need a cane

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
In-home	44%	47%	7%	3%	0%	0%	120
Adult Foster Homes	65%	25%	6%	3%	0%	1%	79
Res Care Facilities	74%	18%	4%	4%	0%	0%	73
Res Care Facilities w/ Dementia Contracts	79%	16%	0%	4%	1%	0%	70
Assisted Living Facilities	56%	39%	1%	2%	1%	0%	89
Nursing Facilities	80%	18%	1%	0%	1%	0%	74
PACE	57%	36%	1%	6%	0%	0%	69
Sample Average	63%	30%	3%	3%	1%	0%	574

Table 65. Proportion of people who need a wheelchair

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
In-home	43%	37%	8%	9%	3%	0%	120
Adult Foster Homes	58%	30%	8%	3%	0%	1%	79
Res Care Facilities	40%	45%	11%	3%	1%	0%	73
Res Care Facilities w/ Dementia Contracts	46%	43%	4%	7%	0%	0%	70
Assisted Living Facilities	45%	39%	6%	9%	1%	0%	89
Nursing Facilities	5%	72%	20%	1%	1%	0%	74
PACE	38%	46%	12%	4%	0%	0%	69
Sample Average	40%	44%	10%	6%	1%	0%	574

Table 66. Proportion of people who need hearing aids

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
In-home	73%	10%	4%	12%	1%	0%	120
Adult Foster Homes	77%	4%	1%	18%	0%	0%	79
Res Care Facilities	73%	8%	5%	14%	0%	0%	73
Res Care Facilities w/ Dementia Contracts	81%	4%	3%	10%	1%	0%	70
Assisted Living Facilities	65%	15%	4%	15%	1%	0%	89
Nursing Facilities	69%	18%	3%	11%	0%	0%	74
PACE	64%	19%	9%	7%	1%	0%	69
Sample Average	72%	11%	4%	12%	1%	0%	574

Table 67. Proportion of people who need glasses

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
In-home	16%	48%	28%	8%	0%	0%	120
Adult Foster Homes	16%	46%	18%	19%	0%	1%	79
Res Care Facilities	14%	60%	19%	7%	0%	0%	73
Res Care Facilities w/ Dementia Contracts	29%	51%	13%	7%	0%	0%	70
Assisted Living Facilities	13%	55%	29%	2%	0%	0%	89
Nursing Facilities	24%	49%	20%	5%	1%	0%	74
PACE	9%	65%	23%	1%	1%	0%	69
Sample Average	17%	53%	22%	7%	0%	0%	574

Table 68. Proportion of people who need a communication device

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
In-home	92%	4%	0%	4%	0%	0%	120
Adult Foster Homes	91%	5%	0%	0%	3%	1%	79
Res Care Facilities	99%	1%	0%	0%	0%	0%	73
Res Care Facilities w/ Dementia Contracts	91%	3%	0%	1%	3%	1%	70
Assisted Living Facilities	93%	3%	0%	3%	0%	0%	89
Nursing Facilities	89%	1%	1%	1%	7%	0%	74
PACE	97%	1%	0%	0%	1%	0%	69
Sample Average	93%	3%	0%	2%	2%	0%	574

Table 69. Proportion of people who need other assistive devices

	Does Not Need	Has One, And Doesn't Need Upgrade	Has One, But Needs Upgrade	Needs One	Don't Know	Unclear/ Refused/ No Response	N
In-home	83%	7%	3%	7%	1%	0%	120
Adult Foster Homes	89%	4%	0%	3%	4%	1%	79
Res Care Facilities	92%	4%	1%	0%	3%	0%	73
Res Care Facilities w/ Dementia Contracts	97%	0%	0%	0%	1%	1%	70
Assisted Living Facilities	90%	1%	1%	6%	1%	1%	89
Nursing Facilities	88%	4%	0%	3%	5%	0%	74
PACE	83%	9%	1%	3%	4%	0%	69
Sample Average	88%	4%	1%	3%	3%	1%	574

Safety—un-collapsed

Table 70. Proportion of people who feel safe at home

	Rarely or Never	Always or Most of the Time	Don't Know	Unclear/Refused/ No Response	N
In-home	4%	95%	1%	0%	113
Adult Foster Homes	4%	95%	0%	1%	73
Res Care Facilities	2%	98%	0%	0%	63
Res Care Facilities w/ Dementia Contracts	0%	97%	0%	3%	29
Assisted Living Facilities	7%	91%	2%	0%	86
Nursing Facilities	11%	85%	5%	0%	66
PACE	2%	97%	0%	2%	66
Sample Average	5%	94%	1%	1%	496

Table 71. Proportion of people who feel safe around their paid support staff

	No, Not Always or Not All Paid Support Workers	Yes, All Paid Support Workers, Always	Don't Know	Unclear/Refused/ No Response	N
In-home	1%	99%	0%	0%	80
Adult Foster Homes	5%	95%	0%	0%	57
Res Care Facilities	0%	96%	2%	2%	54
Res Care Facilities w/ Dementia Contracts	0%	90%	10%	0%	21
Assisted Living Facilities	9%	91%	0%	0%	64
Nursing Facilities	13%	85%	2%	0%	52
PACE	7%	93%	0%	0%	54
Sample Average	5%	93%	1%	0%	382

Table 72. Proportion of people who are ever worried for the security of their personal belongings

	No, Never	Yes, At Least Sometimes	Don't Know	Unclear/Refused/ No Response	N
In-home	87%	13%	0%	0%	113
Adult Foster Homes	89%	11%	0%	0%	73
Res Care Facilities	70%	30%	0%	0%	63
Res Care Facilities w/ Dementia Contracts	76%	24%	0%	0%	29
Assisted Living Facilities	67%	33%	0%	0%	86
Nursing Facilities	73%	23%	3%	2%	66
PACE	68%	32%	0%	0%	66
Sample Average	77%	23%	0%	0%	496

Table 73. Proportion of people whose money was taken or used without their permission in the last 12 months

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
In-home	92%	7%	1%	0%	113
Adult Foster Homes	88%	11%	1%	0%	73
Res Care Facilities	81%	13%	5%	2%	63
Res Care Facilities w/ Dementia Contracts	86%	3%	10%	0%	29
Assisted Living Facilities	92%	5%	3%	0%	86
Nursing Facilities	92%	6%	2%	0%	66
PACE	89%	6%	5%	0%	66
Sample Average	89%	7%	3%	0%	496

Table 74. Proportion of people who have concerns about falling or being unstable (or about whom there are concerns)

	No	Sometimes	Yes, Often	Don't Know	Unclear/Refused/ No Response	N
In-home	19%	24%	56%	1%	0%	120
Adult Foster Homes	45%	25%	30%	0%	0%	80
Res Care Facilities	43%	25%	32%	0%	0%	75
Res Care Facilities w/ Dementia Contracts	34%	16%	46%	4%	0%	70
Assisted Living Facilities	33%	21%	46%	0%	0%	89
Nursing Facilities	42%	19%	38%	1%	0%	77
PACE	35%	31%	34%	0%	0%	71
Sample Average	35%	23%	41%	1%	0%	582

Table 75. Proportion of people with whom somebody talked to or worked with to reduce risk of falling or being unstable (if there are such concerns)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
In-home	21%	78%	1%	0%	96
Adult Foster Homes	41%	57%	2%	0%	44
Res Care Facilities	19%	81%	0%	0%	43
Res Care Facilities w/ Dementia Contracts	9%	86%	5%	0%	43
Assisted Living Facilities	17%	80%	3%	0%	60
Nursing Facilities	20%	73%	7%	0%	44
PACE	24%	72%	4%	0%	46
Sample Average	21%	76%	3%	0%	376

Table 76. Proportion of people who are able to get to safety quickly in case of an emergency like a fire or a natural disaster

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
In-home	23%	71%	6%	0%	120
Adult Foster Homes	3%	93%	4%	1%	80
Res Care Facilities	13%	84%	3%	0%	75
Res Care Facilities w/ Dementia Contracts	7%	74%	19%	0%	70
Assisted Living Facilities	13%	79%	6%	2%	89
Nursing Facilities	19%	61%	17%	3%	77
PACE	7%	80%	11%	1%	71
Sample Average	13%	77%	9%	1%	582

Health Care—un-collapsed

Table 77. Proportion of people who have gone to the emergency room for any reason in the past year

	No	Yes	Don't Know	Unclear/Refused/No Response	N
In-home	36%	64%	0%	0%	120
Adult Foster Homes	63%	37%	0%	0%	78
Res Care Facilities	41%	52%	7%	0%	71
Res Care Facilities w/ Dementia Contracts	44%	50%	4%	1%	70
Assisted Living Facilities	51%	47%	2%	0%	88
Nursing Facilities	57%	41%	3%	0%	74
PACE	62%	35%	1%	1%	68
Sample Average	49%	48%	2%	0%	569

Table 78. Proportion of people whose one or more visit to the ER in the past year was due to falling or losing balance (if went to ER in past year)

	No	Yes	Don't Know	Unclear/Refused/No Response	N
In-home	74%	25%	1%	0%	77
Adult Foster Homes	69%	31%	0%	0%	29
Res Care Facilities	73%	27%	0%	0%	37
Res Care Facilities w/ Dementia Contracts	49%	51%	0%	0%	35
Assisted Living Facilities	61%	37%	2%	0%	41
Nursing Facilities	57%	37%	7%	0%	30
PACE	63%	33%	4%	0%	24
Sample Average	65%	33%	2%	0%	273

Table 79. Proportion of people whose one or more visit to the ER in the past year was due to tooth or mouth pain (if went to ER in the past year)

	No	Yes	Don't Know	Unclear/Refused/No Response	N
In-home	97%	3%	0%	0%	77
Adult Foster Homes	90%	7%	3%	0%	29
Res Care Facilities	95%	3%	3%	0%	37
Res Care Facilities w/ Dementia Contracts	97%	3%	0%	0%	35
Assisted Living Facilities	98%	2%	0%	0%	41
Nursing Facilities	90%	3%	7%	0%	30
PACE	92%	0%	8%	0%	24
Sample Average	95%	3%	2%	0%	273

Table 80. Proportion of people who can get an appointment to see their primary care doctor when they need to

	No, Rarely	Usually	Yes, Always	Does Not Have a Primary Care Doctor	Don't Know	Unclear/Refused/ No Response	N
In-home	5%	13%	81%	2%	0%	0%	120
Adult Foster Homes	3%	15%	79%	1%	1%	0%	78
Res Care Facilities	4%	7%	85%	1%	3%	0%	71
Res Care Facilities w/ Dementia Contracts	4%	6%	76%	6%	9%	0%	70
Assisted Living Facilities	6%	7%	84%	1%	2%	0%	89
Nursing Facilities	11%	12%	66%	5%	4%	1%	74
PACE	7%	13%	75%	3%	1%	0%	68
Sample Average	6%	11%	78%	3%	3%	0%	570

Table 81. Proportion of people who have talked to someone about feeling sad and depressed during the past 12 months (if feeling sad and depressed)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
In-home	29%	70%	1%	0%	69
Adult Foster Homes	47%	50%	3%	0%	30
Res Care Facilities	55%	45%	0%	0%	29
Res Care Facilities w/ Dementia Contracts	55%	27%	9%	9%	11
Assisted Living Facilities	40%	55%	5%	0%	40
Nursing Facilities	53%	47%	0%	0%	30
PACE	38%	59%	3%	0%	32
Sample Average	41%	56%	2%	0%	241

Table 82. Proportion of people who have had a physical exam or wellness visit in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/ No Response	N
In-home	18%	82%	0%	1%	0%	120
Adult Foster Homes	23%	72%	1%	4%	0%	78
Res Care Facilities	25%	68%	0%	7%	0%	71
Res Care Facilities w/ Dementia Contracts	21%	66%	3%	9%	1%	70
Assisted Living Facilities	19%	72%	0%	7%	2%	88
Nursing Facilities	29%	62%	0%	8%	1%	73
PACE	25%	75%	0%	0%	0%	68
Sample Average	22%	72%	1%	5%	1%	568

Table 83. Proportion of people who have had a hearing exam in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/ No Response	N
In-home	82%	18%	0%	1%	0%	120
Adult Foster Homes	83%	14%	1%	1%	0%	78
Res Care Facilities	63%	31%	0%	6%	0%	71
Res Care Facilities w/ Dementia Contracts	69%	16%	4%	9%	3%	70
Assisted Living Facilities	67%	30%	1%	2%	0%	88
Nursing Facilities	71%	18%	3%	8%	0%	73
PACE	31%	63%	0%	6%	0%	68
Sample Average	68%	26%	1%	4%	0%	568

Table 84. Proportion of people who have had a vision exam in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/ No Response	N
In-home	43%	56%	0%	1%	0%	120
Adult Foster Homes	46%	50%	3%	1%	0%	78
Res Care Facilities	34%	59%	0%	7%	0%	71
Res Care Facilities w/ Dementia Contracts	54%	31%	3%	11%	0%	70
Assisted Living Facilities	39%	58%	0%	3%	0%	88
Nursing Facilities	48%	47%	0%	5%	0%	73
PACE	16%	76%	1%	6%	0%	68
Sample Average	40%	54%	1%	5%	0%	568

Table 85. Proportion of people who have had a flu shot in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/ No Response	N
In-home	26%	74%	0%	0%	0%	120
Adult Foster Homes	19%	76%	3%	3%	0%	78
Res Care Facilities	14%	79%	0%	4%	3%	71
Res Care Facilities w/ Dementia Contracts	11%	71%	3%	13%	1%	70
Assisted Living Facilities	20%	75%	3%	1%	0%	88
Nursing Facilities	18%	74%	3%	5%	0%	73
PACE	21%	76%	1%	1%	0%	68
Sample Average	19%	75%	2%	4%	1%	568

Table 86. Proportion of people who have had a routine dental visit in the past year

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/ No Response	N
In-home	51%	43%	6%	1%	0%	120
Adult Foster Homes	56%	38%	5%	0%	0%	78
Res Care Facilities	52%	37%	4%	7%	0%	71
Res Care Facilities w/ Dementia Contracts	51%	26%	11%	10%	1%	70
Assisted Living Facilities	57%	40%	2%	1%	0%	88
Nursing Facilities	67%	27%	1%	3%	1%	73
PACE	24%	69%	7%	0%	0%	68
Sample Average	52%	40%	5%	3%	0%	568

Table 87. Proportion of people who have had a cholesterol screening in the past five years

	No	Yes	N/A (e.g. Not Recommended)	Don't Know	Unclear/Refused/ No Response	N
In-home	10%	80%	0%	9%	1%	120
Adult Foster Homes	22%	56%	3%	18%	1%	78
Res Care Facilities	25%	51%	1%	21%	1%	71
Res Care Facilities w/ Dementia Contracts	14%	50%	7%	29%	0%	70
Assisted Living Facilities	14%	67%	1%	18%	0%	88
Nursing Facilities	22%	48%	1%	27%	1%	73
PACE	16%	53%	0%	31%	0%	68
Sample Average	17%	60%	2%	21%	1%	568

Wellness—un-collapsed

Table 88. Proportion of people who describe their overall health as poor, fair, good, very good, or excellent

	Poor	Fair	Good	Very Good	Excellent	Don't Know	Unclear/Refused/ No Response	N
In-home	30%	34%	24%	7%	3%	2%	0%	120
Adult Foster Homes	13%	33%	35%	13%	5%	1%	0%	79
Res Care Facilities	16%	25%	29%	19%	10%	0%	1%	73
Res Care Facilities w/ Dementia Contracts	10%	20%	27%	33%	4%	4%	1%	70
Assisted Living Facilities	12%	29%	38%	17%	2%	1%	0%	89
Nursing Facilities	20%	32%	26%	11%	8%	1%	1%	74
PACE	9%	26%	40%	15%	7%	3%	0%	68
Sample Average	17%	29%	31%	15%	5%	2%	1%	573

Table 89. Proportion of people who reported their health has gotten much better, somewhat better, stayed about the same, got somewhat worse, or got much worse compared to 12 months ago

	Much Worse	Somewhat Worse	About the Same	Somewhat Better	Much Better	Don't Know	Unclear/Refused/ No Response	N
In-home	17%	28%	36%	11%	9%	0%	0%	120
Adult Foster Homes	4%	22%	46%	14%	15%	0%	0%	79
Res Care Facilities	4%	21%	50%	13%	11%	1%	0%	72
Res Care Facilities w/ Dementia Contracts	3%	17%	50%	19%	10%	1%	0%	70
Assisted Living Facilities	1%	22%	58%	13%	3%	1%	0%	89
Nursing Facilities	1%	24%	45%	19%	5%	5%	0%	74
PACE	4%	16%	51%	19%	7%	1%	0%	68
Sample Average	6%	22%	47%	15%	9%	1%	0%	572

Table 90. Proportion of people who reported they forget things more often than before during the past 12 months

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
In-home	32%	68%	1%	0%	120
Adult Foster Homes	44%	51%	5%	0%	78
Res Care Facilities	42%	50%	7%	1%	72
Res Care Facilities w/ Dementia Contracts	29%	59%	10%	3%	70
Assisted Living Facilities	35%	63%	2%	0%	89
Nursing Facilities	41%	49%	9%	1%	74
PACE	34%	62%	4%	0%	68
Sample Average	36%	58%	5%	1%	571

Table 91. Proportion of people who have discussed (or somebody else discussed) their forgetting things with a doctor or a nurse (if forget things more often during the past 12 months)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
In-home	47%	53%	0%	0%	81
Adult Foster Homes	50%	48%	3%	0%	40
Res Care Facilities	50%	47%	3%	0%	36
Res Care Facilities w/ Dementia Contracts	15%	76%	10%	0%	41
Assisted Living Facilities	63%	36%	2%	0%	56
Nursing Facilities	47%	44%	8%	0%	36
PACE	38%	57%	5%	0%	42
Sample Average	45%	51%	4%	0%	332

Table 92. Proportion of people who describe themselves as having a chronic psychiatric or mental health diagnosis

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
In-home	70%	30%	0%	0%	120
Adult Foster Homes	63%	31%	5%	1%	78
Res Care Facilities	69%	22%	6%	3%	72
Res Care Facilities w/ Dementia Contracts	80%	14%	4%	1%	70
Assisted Living Facilities	81%	16%	3%	0%	89
Nursing Facilities	84%	14%	3%	0%	74
PACE	75%	22%	3%	0%	68
Sample Average	74%	22%	3%	1%	571

Table 93. Frequency with which people who feel sad or depressed

	Never or Almost Never	Not Often	Sometimes	Often	Don't Know	Unclear/Refused/ No Response	N
In-home	16%	21%	47%	14%	1%	1%	113
Adult Foster Homes	30%	25%	25%	17%	0%	3%	71
Res Care Facilities	32%	18%	33%	15%	0%	2%	60
Res Care Facilities w/ Dementia Contracts	21%	34%	28%	10%	0%	7%	29
Assisted Living Facilities	26%	27%	29%	17%	1%	0%	86
Nursing Facilities	28%	19%	31%	16%	3%	3%	64
PACE	37%	11%	43%	8%	2%	0%	63
Sample Average	26%	22%	35%	14%	1%	2%	486

Table 94. Proportion of people with chronic conditions

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
In-home	12%	88%	1%	0%	120
Adult Foster Homes	23%	74%	3%	0%	78
Res Care Facilities	24%	75%	0%	1%	71
Res Care Facilities w/ Dementia Contracts	30%	67%	1%	1%	70
Assisted Living Facilities	26%	73%	1%	0%	88
Nursing Facilities	27%	70%	3%	0%	73
PACE	25%	74%	0%	1%	68
Sample Average	23%	75%	1%	1%	568

Table 95. Proportion of people who describe their hearing as poor, fair and very good (taking into account hearing aids, if any)

	Poor	Fair	Very Good	Don't Know	Unclear/Refused/ No Response	N
In-home	16%	24%	60%	0%	0%	120
Adult Foster Homes	9%	26%	65%	0%	0%	78
Res Care Facilities	18%	33%	49%	0%	0%	72
Res Care Facilities w/ Dementia Contracts	21%	14%	64%	0%	0%	70
Assisted Living Facilities	19%	30%	51%	0%	0%	89
Nursing Facilities	22%	26%	53%	0%	0%	74
PACE	9%	26%	63%	1%	0%	68
Sample Average	16%	26%	58%	0%	0%	571

Table 96. Proportion of people who describe their vision as poor, fair and very good (taking into account glasses or contacts, if any)

	Poor	Fair	Very Good	Don't Know	Unclear/Refused/ No Response	N
In-home	24%	39%	37%	0%	0%	120
Adult Foster Homes	18%	49%	33%	0%	0%	78
Res Care Facilities	21%	39%	40%	0%	0%	72
Res Care Facilities w/ Dementia Contracts	13%	20%	64%	3%	0%	70
Assisted Living Facilities	18%	38%	44%	0%	0%	89
Nursing Facilities	15%	30%	55%	0%	0%	74
PACE	9%	28%	63%	0%	0%	68
Sample Average	18%	35%	47%	0%	0%	571

Table 97. Proportion of people who describe themselves as having a physical disability

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
In-home	10%	88%	3%	0%	113
Adult Foster Homes	23%	68%	7%	1%	73
Res Care Facilities	36%	63%	0%	2%	64
Res Care Facilities w/ Dementia Contracts	48%	34%	7%	10%	29
Assisted Living Facilities	30%	67%	1%	1%	86
Nursing Facilities	23%	73%	3%	2%	66
PACE	24%	76%	0%	0%	67
Sample Average	24%	71%	3%	1%	498

Medications—un-collapsed

Table 98. Proportion of people who take medications that help them feel less sad or depressed

	No	Yes	Don't Know	Unclear/Refused/No Response	N
In-home	52%	45%	3%	0%	120
Adult Foster Homes	59%	35%	6%	0%	78
Res Care Facilities	63%	29%	6%	3%	72
Res Care Facilities w/ Dementia Contracts	59%	29%	13%	0%	70
Assisted Living Facilities	60%	35%	6%	0%	89
Nursing Facilities	61%	23%	14%	3%	74
PACE	59%	31%	9%	1%	68
Sample Average	58%	33%	8%	1%	571

Table 99. Proportion of people who understand why they take their prescription medications and what they are for (if take or are supposed to take prescription medications)

	No	In-between, Or Some Medications	Yes	Does Not Take Prescription Medications	Don't Know	Unclear/ Refused/ No Response	N
In-home	8%	8%	83%	1%	0%	1%	120
Adult Foster Homes	19%	19%	56%	3%	3%	0%	77
Res Care Facilities	11%	17%	65%	6%	1%	0%	71
Res Care Facilities w/ Dementia Contracts	23%	13%	60%	3%	0%	1%	70
Assisted Living Facilities	15%	11%	69%	2%	2%	0%	88
Nursing Facilities	12%	16%	66%	3%	3%	0%	73
PACE	13%	18%	63%	1%	3%	1%	68
Sample Average	14%	14%	67%	2%	2%	1%	567

Rights and Respect—un-collapsed

Table 100. Proportion of people who feel that their paid support staff treat them with respect

	No, Never Or Rarely	Some, Or Usually	Yes, All Paid Support Workers, Always Or Almost Always	Don't Know	Unclear/ Refused/ No Response	N
In-home	3%	8%	90%	0%	0%	80
Adult Foster Homes	0%	14%	86%	0%	0%	57
Res Care Facilities	2%	9%	87%	2%	0%	54
Res Care Facilities w/ Dementia Contracts	0%	10%	86%	0%	5%	21
Assisted Living Facilities	6%	13%	81%	0%	0%	64
Nursing Facilities	8%	15%	77%	0%	0%	52
PACE	0%	28%	72%	0%	0%	54
Sample Average	3%	14%	83%	0%	0%	382

Table 101. Proportion of people who report that others ask permission before entering their home/room (if in group setting)

	Sometimes, Rarely, Or Never	Usually, But Not Always	Yes, Always	Don't Know	Unclear/Refused/ No Response	N
In-home	n/a	n/a	n/a	n/a	n/a	0
Adult Foster Homes	10%	13%	74%	1%	1%	70
Res Care Facilities	13%	35%	52%	0%	0%	63
Res Care Facilities w/ Dementia Contracts	21%	21%	48%	7%	3%	29
Assisted Living Facilities	16%	19%	65%	0%	0%	86
Nursing Facilities	34%	25%	39%	2%	0%	64
PACE	15%	20%	62%	3%	0%	60
Sample Average	18%	22%	58%	2%	1%	372

Table 102. Proportion of people who are able to lock the doors to their room if they want to (if in group setting)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
In-home	n/a	n/a	n/a	n/a	0
Adult Foster Homes	39%	53%	4%	4%	70
Res Care Facilities	25%	73%	2%	0%	63
Res Care Facilities w/ Dementia Contracts	28%	59%	10%	3%	29
Assisted Living Facilities	5%	95%	0%	0%	86
Nursing Facilities	64%	20%	16%	0%	64
PACE	20%	77%	2%	2%	60
Sample Average	29%	65%	5%	1%	372

Table 103. Proportion of people who have enough privacy in their home (if in group setting)

	Sometimes, Rarely, Or Never	Usually, But Not Always	Yes, Always	Don't Know	Unclear/Refused/ No Response	N
In-home	n/a	n/a	n/a	n/a	n/a	0
Adult Foster Homes	4%	3%	93%	0%	0%	70
Res Care Facilities	10%	17%	71%	0%	2%	63
Res Care Facilities w/ Dementia Contracts	7%	17%	72%	0%	3%	29
Assisted Living Facilities	9%	7%	84%	0%	0%	86
Nursing Facilities	16%	22%	61%	2%	0%	64
PACE	7%	13%	77%	0%	3%	60
Sample Average	9%	12%	77%	0%	1%	372

Table 104. Proportion of people who are able to have visitors come at any time (if in group setting)

	No, Visitors Allowed Only Certain Times	Yes, Visitors Can Come Any Time	Don't Know	Unclear/Refused/ No Response	N
In-home	n/a	n/a	n/a	n/a	0
Adult Foster Homes	19%	81%	0%	0%	67
Res Care Facilities	10%	87%	2%	2%	62
Res Care Facilities w/ Dementia Contracts	7%	89%	4%	0%	28
Assisted Living Facilities	12%	88%	0%	0%	86
Nursing Facilities	6%	87%	6%	0%	62
PACE	18%	79%	4%	0%	57
Sample Average	12%	85%	2%	0%	362

Table 105. Proportion of people who can use the phone privately whenever they want to (if in group setting)

	No, Never Or Rarely Can Use Privately Or There Are Restrictions	Can Usually Use Privately	Yes, Can Use Privately Anytime, Either Independently Or With Assistance	Don't Know	Unclear/ Refused/ No Response	N
In-home	n/a	n/a	n/a	n/a	n/a	0
Adult Foster Homes	4%	15%	81%	0%	0%	67
Res Care Facilities	5%	5%	86%	2%	2%	59
Res Care Facilities w/ Dementia Contracts	8%	0%	76%	16%	0%	25
Assisted Living Facilities	0%	6%	94%	0%	0%	84
Nursing Facilities	2%	17%	81%	0%	0%	54
PACE	3%	3%	93%	0%	0%	60
Sample Average	3%	8%	87%	1%	0%	349

Table 106. Proportion of people who have access to food at all times of the day (if in group setting)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
In-home	n/a	n/a	n/a	n/a	0
Adult Foster Homes	22%	77%	1%	0%	69
Res Care Facilities	13%	84%	2%	2%	61
Res Care Facilities w/ Dementia Contracts	10%	76%	14%	0%	29
Assisted Living Facilities	17%	79%	3%	0%	86
Nursing Facilities	20%	70%	9%	0%	64
PACE	17%	83%	0%	0%	60
Sample Average	17%	78%	4%	0%	369

Table 107. Proportion of people whose mail or email is read without asking them first (if in group setting)

	No, People Never Read Mail Or Email Without Permission	Yes, People Read Mail Or Email Without Permission	Don't Know	Unclear/Refused/ No Response	N
In-home	n/a	n/a	n/a	n/a	0
Adult Foster Homes	91%	6%	3%	0%	67
Res Care Facilities	93%	2%	4%	2%	56
Res Care Facilities w/ Dementia Contracts	76%	0%	19%	5%	21
Assisted Living Facilities	89%	6%	5%	0%	81
Nursing Facilities	82%	7%	12%	0%	60
PACE	92%	5%	3%	0%	59
Sample Average	88%	5%	6%	1%	344

Self-Direction of Care—un-collapsed

Table 108. Proportion of people who are participating in a self-directed supports option (as defined by their State—data for this indicator come directly from State administrative records)

	No	Yes	Don't Know	N
In-home	0%	100%	0%	120
Adult Foster Homes	100%	0%	0%	81
Res Care Facilities	100%	0%	0%	76
Res Care Facilities w/ Dementia Contracts	100%	0%	0%	70
Assisted Living Facilities	100%	0%	0%	89
Nursing Facilities	100%	0%	0%	81
PACE	100%	0%	0%	72
Sample Average	80%	20%	0%	589

Table 109. Proportion of people who can choose or change what kind of services they get

	No	Sometimes, Or Some Services	Yes, All Services	Don't Know	Unclear/Refused/ No Response	N
In-home	13%	24%	41%	23%	0%	119
Adult Foster Homes	13%	26%	34%	28%	0%	80
Res Care Facilities	11%	22%	42%	22%	3%	73
Res Care Facilities w/ Dementia Contracts	12%	17%	40%	29%	2%	65
Assisted Living Facilities	9%	16%	50%	25%	0%	88
Nursing Facilities	25%	25%	27%	19%	4%	77
PACE	20%	18%	35%	25%	1%	71
Sample Average	14%	21%	39%	24%	1%	573

Table 110. Proportion of people who can choose or change how often and when they get services

	No	Sometimes, Or Some Services	Yes, All Services	Don't Know	Unclear/Refused/ No Response	N
In-home	18%	25%	38%	18%	1%	119
Adult Foster Homes	20%	25%	31%	24%	0%	80
Res Care Facilities	14%	18%	44%	22%	3%	73
Res Care Facilities w/ Dementia Contracts	14%	17%	40%	26%	3%	65
Assisted Living Facilities	15%	24%	39%	23%	0%	88
Nursing Facilities	27%	25%	23%	23%	1%	77
PACE	18%	18%	38%	24%	1%	71
Sample Average	18%	22%	36%	23%	1%	573

Table 111. Proportion of people who can change their paid support staff

	No	Sometimes, Or Some Services	Yes, All Services	Don't Know	Unclear/Refused/ No Response	N
In-home	7%	11%	73%	8%	1%	84
Adult Foster Homes	47%	12%	25%	13%	3%	60
Res Care Facilities	31%	8%	43%	18%	0%	61
Res Care Facilities w/ Dementia Contracts	32%	12%	36%	20%	0%	50
Assisted Living Facilities	43%	9%	36%	12%	0%	67
Nursing Facilities	40%	23%	23%	13%	0%	60
PACE	38%	16%	27%	18%	2%	56
Sample Average	33%	13%	39%	14%	1%	438

Work—un-collapsed

Table 112. Proportion of people who have a paying job in the community, either full-time or part-time

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
In-home	96%	4%	0%	0%	120
Adult Foster Homes	97%	3%	0%	0%	79
Res Care Facilities	100%	0%	0%	0%	73
Res Care Facilities w/ Dementia Contracts	97%	1%	1%	0%	70
Assisted Living Facilities	100%	0%	0%	0%	89
Nursing Facilities	99%	0%	1%	0%	74
PACE	96%	1%	0%	3%	69
Sample Average	98%	2%	0%	0%	574

Table 113. Proportion of people who would like a job (if not currently employed)

	No	Maybe, Not Sure	Yes	Unclear/Refused/ No Response	N
In-home	70%	16%	14%	0%	108
Adult Foster Homes	60%	17%	21%	1%	70
Res Care Facilities	67%	13%	20%	0%	61
Res Care Facilities w/ Dementia Contracts	82%	7%	11%	0%	28
Assisted Living Facilities	83%	7%	10%	0%	86
Nursing Facilities	75%	8%	17%	0%	63
PACE	61%	25%	15%	0%	61
Sample Average	71%	14%	16%	0%	477

Table 114. Proportion of people who reported that someone has talked to them about job options (if wanted a job)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
In-home	75%	25%	0%	0%	32
Adult Foster Homes	85%	11%	4%	0%	27
Res Care Facilities	80%	15%	5%	0%	20
Res Care Facilities w/ Dementia Contracts	80%	20%	0%	0%	5
Assisted Living Facilities	93%	0%	7%	0%	15
Nursing Facilities	100%	0%	0%	0%	16
PACE	96%	0%	4%	0%	24
Sample Average	86%	11%	3%	0%	139

Table 115. Proportion of people who do volunteer work

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
In-home	93%	8%	0%	0%	120
Adult Foster Homes	82%	16%	1%	0%	79
Res Care Facilities	84%	16%	0%	0%	73
Res Care Facilities w/ Dementia Contracts	89%	11%	0%	0%	70
Assisted Living Facilities	82%	18%	0%	0%	89
Nursing Facilities	91%	9%	0%	0%	74
PACE	90%	7%	1%	1%	68
Sample Average	87%	12%	0%	0%	573

Table 116. Proportion of people who would like to do volunteer work (if not currently volunteering)

	No	Maybe, Not Sure	Yes	Unclear/Refused/ No Response	N
In-home	55%	24%	21%	0%	104
Adult Foster Homes	57%	22%	19%	2%	58
Res Care Facilities	73%	16%	10%	0%	49
Res Care Facilities w/ Dementia Contracts	71%	24%	5%	0%	21
Assisted Living Facilities	69%	17%	14%	0%	70
Nursing Facilities	63%	12%	25%	0%	57
PACE	52%	25%	23%	0%	56
Sample Average	61%	20%	18%	0%	415

Everyday Living—un-collapsed

Table 117. Proportion of people who generally need a lot or some assistance with everyday activities

	None	Some	A Lot	Don't Know	Unclear/Refused/ No Response	N
In-home	1%	34%	63%	1%	1%	120
Adult Foster Homes	6%	28%	65%	0%	1%	80
Res Care Facilities	5%	47%	46%	0%	1%	76
Res Care Facilities w/ Dementia Contracts	4%	21%	71%	1%	1%	70
Assisted Living Facilities	7%	52%	40%	0%	1%	89
Nursing Facilities	8%	32%	60%	0%	0%	78
PACE	6%	47%	43%	3%	1%	72
Sample Average	5%	37%	56%	1%	1%	585

Table 118. Proportion of people who always get enough assistance with everyday activities when they need it (if need any assistance)

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
In-home	19%	81%	0%	0%	117
Adult Foster Homes	8%	91%	0%	1%	74
Res Care Facilities	13%	87%	0%	0%	71
Res Care Facilities w/ Dementia Contracts	15%	82%	2%	2%	65
Assisted Living Facilities	16%	83%	0%	1%	82
Nursing Facilities	24%	71%	3%	3%	72
PACE	8%	91%	2%	0%	65
Sample Average	15%	83%	1%	1%	546

Table 119. Proportion of people who generally need a lot or some assistance for self-care

	None	Some	A Lot	Don't Know	Unclear/Refused/ No Response	N
In-home	9%	43%	47%	1%	1%	120
Adult Foster Homes	23%	41%	36%	0%	0%	80
Res Care Facilities	21%	47%	32%	0%	0%	76
Res Care Facilities w/ Dementia Contracts	9%	36%	56%	0%	0%	70
Assisted Living Facilities	22%	57%	19%	1%	0%	89
Nursing Facilities	9%	31%	60%	0%	0%	78
PACE	19%	47%	33%	0%	0%	72
Sample Average	16%	43%	40%	0%	0%	585

Table 120. Proportion of people who always get enough assistance with self-care when they need it

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
In-home	19%	81%	0%	0%	107
Adult Foster Homes	5%	95%	0%	0%	62
Res Care Facilities	15%	85%	0%	0%	60
Res Care Facilities w/ Dementia Contracts	17%	81%	2%	0%	64
Assisted Living Facilities	22%	76%	1%	0%	68
Nursing Facilities	27%	68%	6%	0%	71
PACE	12%	88%	0%	0%	58
Sample Average	17%	82%	1%	0%	490

Table 121. Proportion of people who have access to healthy foods like fruits and vegetables when they want them

	No, Never	Sometimes	Yes, Often	Don't Know	Unclear/ Refused/ No Response	N
In-home	3%	10%	87%	0%	0%	118
Adult Foster Homes	1%	10%	87%	0%	1%	78
Res Care Facilities	7%	21%	71%	1%	0%	73
Res Care Facilities w/ Dementia Contracts	1%	10%	84%	4%	0%	70
Assisted Living Facilities	7%	17%	76%	0%	0%	89
Nursing Facilities	5%	22%	68%	4%	1%	74
PACE	3%	13%	81%	3%	0%	68
Sample Average	4%	14%	80%	2%	0%	570

Affordability—un-collapsed

Table 122. Proportion of people who ever have to skip a meal due to financial worries

	No, Never	Sometimes	Yes, Often	Don't Know	Unclear/ Refused/ No Response	N
In-home	86%	11%	3%	0%	0%	118
Adult Foster Homes	99%	1%	0%	0%	0%	78
Res Care Facilities	96%	3%	1%	0%	0%	73
Res Care Facilities w/ Dementia Contracts	97%	0%	1%	1%	0%	70
Assisted Living Facilities	96%	1%	2%	0%	1%	89
Nursing Facilities	96%	0%	0%	4%	0%	74
PACE	96%	4%	0%	0%	0%	68
Sample Average	94%	4%	1%	1%	0%	570

Planning for the Future— un-collapsed

Table 123. Proportion of people who want help planning for their future need for services

	No	Yes	Don't Know	Unclear/ Refused/ No Response	N
In-home	48%	39%	12%	1%	113
Adult Foster Homes	57%	37%	4%	1%	70
Res Care Facilities	71%	20%	7%	2%	59
Res Care Facilities w/ Dementia Contracts	52%	38%	7%	3%	29
Assisted Living Facilities	71%	27%	1%	1%	85
Nursing Facilities	52%	41%	8%	0%	64
PACE	65%	22%	13%	0%	63
Sample Average	59%	32%	8%	1%	483

Control—un-collapsed

Table 124. Proportion of people who feel in control of their life

	No	In-between	Yes	Don't Know	Unclear/Refused/ No Response	N
In-home	10%	28%	59%	1%	2%	113
Adult Foster Homes	14%	23%	63%	0%	0%	70
Res Care Facilities	19%	19%	61%	0%	2%	59
Res Care Facilities w/ Dementia Contracts	17%	21%	48%	0%	14%	29
Assisted Living Facilities	14%	18%	67%	1%	0%	85
Nursing Facilities	25%	28%	42%	3%	2%	64
PACE	17%	24%	57%	2%	0%	63
Sample Average	16%	23%	58%	1%	2%	483

Table 125. Ranking of how important people reported health was to them right now (out of health, safety, being independent, being engaged with community and friends, and maintaining assets/avoiding poverty)

	1 - Health Most Important	2	3	4	5 - Health Least Important	N
In-home	68%	21%	8%	3%	0%	103
Adult Foster Homes	64%	16%	13%	5%	2%	61
Res Care Facilities	51%	29%	8%	8%	4%	49
Res Care Facilities w/ Dementia Contracts	71%	12%	12%	6%	0%	17
Assisted Living Facilities	55%	23%	16%	4%	3%	77
Nursing Facilities	57%	17%	17%	6%	4%	53
PACE	50%	21%	23%	6%	0%	52
Sample Average	59%	21%	13%	5%	2%	412

Table 126. Ranking of how important people reported safety was to them right now (out of health, safety, being independent, being engaged with community and friends, and maintaining assets/avoiding poverty)

	1 - Safety Most Important	2	3	4	5 - Safety Least Important	N
In-home	7%	31%	34%	22%	6%	103
Adult Foster Homes	5%	34%	23%	30%	8%	61
Res Care Facilities	2%	22%	47%	20%	8%	49
Res Care Facilities w/ Dementia Contracts	12%	35%	29%	24%	0%	17
Assisted Living Facilities	5%	39%	22%	26%	8%	77
Nursing Facilities	11%	28%	34%	21%	6%	53
PACE	6%	33%	25%	25%	12%	52
Sample Average	6%	32%	30%	24%	7%	412

Table 127. Ranking of how important people reported being independent was to them right now (out of health, safety, being independent, being engaged with community and friends, and maintaining assets/avoiding poverty)

	1 – Being Independent Most Important	2	3	4	5 - Being Independent Least Important	N
In-home	12%	29%	42%	16%	2%	103
Adult Foster Homes	18%	23%	30%	15%	15%	61
Res Care Facilities	33%	22%	31%	10%	4%	49
Res Care Facilities w/ Dementia Contracts	6%	41%	24%	24%	6%	17
Assisted Living Facilities	29%	22%	30%	17%	3%	77
Nursing Facilities	17%	32%	26%	17%	8%	53
PACE	25%	19%	29%	23%	4%	52
Sample Average	20%	26%	32%	17%	5%	412

Table 128. Ranking of how important people reported being engaged with community and friends was to them right now (out of health, safety, being independent, being engaged with community and friends, and maintaining assets/avoiding poverty)

	1 – Engaged with Community Most Important	2	3	4	5- Engaged with Community Least Important	N
In-home	10%	10%	9%	37%	35%	103
Adult Foster Homes	8%	10%	26%	30%	26%	61
Res Care Facilities	8%	18%	8%	37%	29%	49
Res Care Facilities w/ Dementia Contracts	12%	12%	12%	29%	35%	17
Assisted Living Facilities	10%	6%	25%	29%	30%	77
Nursing Facilities	13%	11%	13%	42%	21%	53
PACE	19%	15%	15%	15%	35%	52
Sample Average	11%	11%	16%	32%	30%	412

Table 129. Ranking of how important people reported maintaining assets/avoiding poverty was to them right now (out of health, safety, being independent, being engaged with community and friends, and maintaining assets/avoiding poverty)

	1 – Maintaining Assets/Avoiding Poverty Most Important	2	3	4	5 - Maintaining Assets/Avoiding Poverty Least Important	N
In-home	4%	9%	8%	22%	57%	103
Adult Foster Homes	5%	16%	8%	21%	49%	61
Res Care Facilities	6%	8%	6%	24%	55%	49
Res Care Facilities w/ Dementia Contracts	0%	0%	24%	18%	59%	17
Assisted Living Facilities	1%	9%	8%	25%	57%	77
Nursing Facilities	2%	11%	9%	15%	62%	53
PACE	0%	12%	8%	31%	50%	52
Sample Average	3%	10%	8%	23%	56%	412

Appendix C: Oregon's State-Specific Questions

Table 130. Proportion of people who were informed or able to look at other places to live before moving to current location (OR-1)

	No	Yes, Was Informed, But Had No Interest In Other Options	Yes, Was Informed Or Able to Look at Other Places	Don't Know	Unclear/Refused/ No Response	N
In-home	26%	23%	43%	3%	6%	120
Adult Foster Homes	38%	19%	37%	5%	1%	81
Res Care Facilities	28%	18%	36%	8%	11%	76
Res Care Facilities w/ Dementia Contracts	16%	11%	17%	19%	37%	70
Assisted Living Facilities	28%	26%	39%	6%	1%	89
Nursing Facilities	41%	15%	26%	11%	7%	81
PACE	18%	18%	53%	7%	4%	72
Sample Average	28%	19%	37%	8%	9%	589

Table 131. Proportion of people who reported that when their case manager/care coordinator changes, the change is disruptive (OR-2)

	No	Yes	Case Manager Has Not Changed	Don't Know	Unclear/Refused/ No Response	N
In-home	39%	34%	24%	3%	0%	114
Adult Foster Homes	57%	28%	7%	8%	0%	60
Res Care Facilities	47%	18%	24%	9%	2%	55
Res Care Facilities w/ Dementia Contracts	40%	16%	31%	11%	2%	45
Assisted Living Facilities	41%	19%	30%	10%	0%	69
Nursing Facilities	39%	12%	20%	27%	2%	49
PACE	42%	15%	29%	12%	2%	52
Sample Average	43%	23%	23%	10%	1%	444

Table 132. Proportion of people who take part in making and/or updating their Plan of Care or plan for services **(OR-3)**

	No	Yes	Have Not Had a Plan of Care Meeting	Don't Know	Unclear/Refused/ No Response	N
In-home	21%	71%	5%	3%	1%	119
Adult Foster Homes	34%	50%	9%	6%	1%	80
Res Care Facilities	25%	53%	7%	14%	1%	73
Res Care Facilities w/ Dementia Contracts	42%	34%	5%	18%	2%	65
Assisted Living Facilities	24%	53%	10%	9%	3%	88
Nursing Facilities	34%	42%	5%	18%	1%	77
PACE	37%	46%	6%	10%	1%	71
Sample Average	30%	52%	7%	10%	2%	573

Table 133. Proportion of people who are satisfied with their paid caregivers **(OR-4)**

	Fully Satisfied	Usually Satisfied	Not Satisfied	Unclear/Refused/ No Response	N
In-home	80%	16%	4%	0%	80
Adult Foster Homes	77%	18%	5%	0%	57
Res Care Facilities	67%	24%	9%	0%	54
Res Care Facilities w/ Dementia Contracts	52%	48%	0%	0%	21
Assisted Living Facilities	66%	28%	6%	0%	64
Nursing Facilities	58%	27%	15%	0%	52
PACE	65%	28%	6%	2%	54
Sample Average	69%	24%	7%	0%	382

Table 134. Proportion of people who report that their paid caregivers assist them with the things they want to do **(OR-5)**

	No, Never or Rarely	Some or Usually	Yes, Always	Don't Know	Unclear/Refused/ No Response	N
In-home	4%	5%	90%	1%	0%	80
Adult Foster Homes	4%	16%	81%	0%	0%	57
Res Care Facilities	4%	17%	76%	2%	2%	54
Res Care Facilities w/ Dementia Contracts	0%	24%	71%	0%	5%	21
Assisted Living Facilities	5%	17%	75%	3%	0%	64
Nursing Facilities	8%	13%	75%	2%	2%	52
PACE	4%	17%	74%	4%	2%	54
Sample Average	4%	14%	79%	2%	1%	382

Table 135. Proportion of people who know who to talk to if they are ever mistreated, hurt, disrespected or neglected by others **(OR-6)**

	No	Yes	Don't Know	Unclear/Refused/ No Response	N
In-home	12%	86%	3%	0%	113
Adult Foster Homes	11%	82%	5%	1%	73
Res Care Facilities	3%	87%	6%	3%	63
Res Care Facilities w/ Dementia Contracts	17%	79%	0%	3%	29
Assisted Living Facilities	3%	94%	2%	0%	86
Nursing Facilities	17%	73%	9%	2%	66
PACE	12%	86%	0%	2%	66
Sample Average	10%	85%	4%	1%	496

Table 136. Who would people talk to if they are ever mistreated, hurt, disrespected or neglected by others **(OR-7)**

	Family Member	Friend	Roommate	Support Coordinator	Service Provider	Pastor/ Other Clergy	Doctor/Other Healthcare Professional	Police/ Other Public Safety Professional	Adult Protective Services	Other Social Service Agency	N
In-home	51%	15%	1%	29%	19%	4%	8%	21%	12%	9%	97
Adult Foster Homes	32%	10%	2%	25%	42%	2%	3%	17%	12%	8%	60
Res Care Facilities	20%	5%	0%	18%	53%	2%	4%	9%	9%	5%	55
Res Care Facilities w/ Dementia Contracts	48%	17%	0%	13%	43%	0%	4%	9%	9%	4%	23
Assisted Living Facilities	40%	9%	0%	15%	57%	1%	9%	4%	4%	1%	81
Nursing Facilities	31%	0%	0%	17%	50%	0%	4%	4%	6%	4%	48
PACE	23%	4%	2%	16%	58%	2%	2%	5%	7%	5%	57
Sample Average	36%	9%	1%	20%	44%	2%	5%	11%	9%	6%	421

Table 137. Proportion of people who feel they have more or less choices and control compared to 12 months ago **(OR-8)**

	No, Less	About the Same	Yes, More	Don't Know	Unclear/Refused/ No Response	N
In-home	22%	50%	23%	4%	2%	113
Adult Foster Homes	19%	41%	33%	6%	1%	70
Res Care Facilities	17%	64%	15%	2%	2%	59
Res Care Facilities w/ Dementia Contracts	17%	38%	28%	7%	10%	29
Assisted Living Facilities	21%	61%	18%	0%	0%	85
Nursing Facilities	25%	52%	13%	8%	3%	64
PACE	24%	43%	25%	3%	5%	63
Sample Average	21%	51%	22%	4%	2%	483