

Client Letter

Important Information DMAP Medical Care ID to change!

In September 2008, the Division of Medical Assistance Programs' (DMAP) Medical Care ID will change.

The current Medical ID is for both you and your health care provider. It shows you and your provider:

- Your benefit package
- Your dates of coverage
- Your copay requirements
- If you are enrolled in a managed care plan

In September 2008, providers will have a **new** tool to check your eligibility.

Because of this, we are changing the way we give you information about your health care coverage.

In September 2008, we will send you a Medical ID in a different size and new format and a coverage letter.

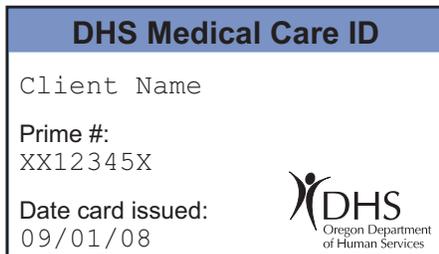
New Medical ID

The new Medical ID will be the size of a business card and will list only your name, prime number and the date it was issued.

Everyone who is eligible in your household will receive their own Medical ID.

You will take your new Medical ID to all health care appointments. Providers will use the information on the Medical ID to check your eligibility.

After we send your new Medical ID, we will not send another one unless your name changes or you request one.



Coverage Letter

Your coverage letter will give you the same information that is on your current Medical ID. For example, your worker's ID and phone number, your benefit package, copay requirements and managed care enrollment.

The coverage letter will list coverage information for everyone in your household who gets a Medical ID.

The coverage letter is just for your information. You will not need to take it to your health care appointments.

We will only send you a new coverage letter if you request one, or you have a change in your coverage.

More to come...

We will send you more information about this change as we get closer to September.

Questions?

- If you have any questions about this notice, call the Client Services Unit at 800-273-0557.
- If you need this information in another language or different format, call your worker.



Coverage Letter

Welcome to the Oregon Health Plan (OHP). This letter includes Medical IDs for each member of your family who is eligible for OHP services.

The back of this page shows each person's benefit package, copay requirements and the managed care plans you are enrolled in.

The benefit package table on page 3 shows what each benefit package covers.



