

Important billing information regarding Medicare crossover claims

DHS is currently resolving issues with processing Medicare-Medicaid crossover claims through GHI, the federal contractor for crossover claims submissions. Until these issues are resolved, you will need to bill Oregon Medicaid for Part A and B crossover claims as follows:

- Bill the claim to Medicare first; wait for the Medicare EOB.
- Then bill the claim to DHS on paper (CMS-1500 or UB-04) or electronic (837P or 837I) format, showing the Medicare payment on the claim.

Current electronic data interchange (EDI) claims submitters may need to add the Coordination of Benefit information to their 837 transactions and retest for proper claims processing.

Once these crossover issues are resolved, DMAP will let you know.

- **Paper billing questions?** contact DMAP Provider Services at 800-336-6016 or dmap.providerservices@state.or.us.
- **EDI billing questions?** contact EDI Support Services at 888-690-9888 or dhs.edisupport@state.or.us.

