



April 2008

5/23/08 CMS deadline for NPI

Are you prepared? CMS and DHS will require National Provider Identifiers (NPI) on all HIPAA standard transactions by May 23, 2008. Providers must take the next step so you do not risk disruption in cash flow! Begin using only your NPI in test now to know how May 23rd will impact you!

What does this mean?

For all primary and secondary provider fields, DHS will accept and send only NPIs for all HIPAA electronic transactions (837I, 837P, 835, 270/271, 276/277, NCPDP).

Do not include legacy identifiers on electronic claims; use only your NPI and associated taxonomy codes. Only “atypical providers” are not required to have an NPI and can continue to submit claims using their DMAP 6-digit provider numbers. If you are a health care provider who bills for medical services, you probably need an NPI.

Steps to facilitate a smooth transition

Read about payer-specific EDI requirements in the DHS Companion Guides posted online at www.oregon.gov/DHS/admin/hipaa/guides_man.shtml.

Once you have reported your NPI and associated taxonomy codes to DHS, the following steps will help ensure your claims pay in a timely fashion:

- Bill Medicaid using your NPI identifier and taxonomy codes *as you registered with DHS* <<http://dhsforms.hr.state.or.us/Forms/Served/OE1038.pdf>>.
- *Test!* If you have not tested your NPI-only transactions, contact our EDI Support Team as soon as possible at 888-690-9888 or by e-mail at <DHS.EDISupport@state.or.us>
- Bill only with NPI. Start out with a small batch of claims. Once the results are positive, begin sending a greater volume of claims.

Medicare crossover claims

Medicare is requiring the group NPI identifier on their claims. If a provider has only registered their individual NPI identifier to all the entities they bill, such as Oregon Medicaid, their claims will deny and/or payment will be delayed. This happens most often with Medicare crossover claims.

Also, if you are a provider that has one NPI identifier and many lines of business, you **MUST** also include the associated taxonomy codes in order for our NPI crosswalk to process your claims. Otherwise your claims will either fail or delay payment.

Solutions:

- Enroll with DMAP as a group
- Bill using paper claims

Correcting NPPES data may not be enough! Most providers believe that updating their information on the NPPES Web site is all they have to do. That is not true. You must also

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correct how you have reported your information to Medicare. You can visit the CMS Web site at <http://www.cms.hhs.gov>.

Remember, it is the provider's responsibility to report any changes (e.g., name, address, telephone number, newly enumerated identifiers, taxonomy codes) to all entities that you do business with. To report any changes/updates to your NPI information for Medicaid, contact EDI Support Services.

E-mail security

When sending an e-mail to EDI Support Services (DHS.EDISupport@state.or.us), remember not to send any protected health information, such as a social security number. If you must send a secure (encrypted) e-mail to us, begin the subject line with #secure# followed by a space, then your subject line. EDI Support staff asks that you include the following information:

- DMAP 6-digit provider number
- National Provider Identifier (NPI)
- Requested information

For more information on sending secure e-mails to DHS, visit the Information Security Office Web site at: <http://www.oregon.gov/DHS/admin/infosec/index.shtml>.

No federal tax IDs

DMAP has recently received electronic claims from providers with the federal tax ID number instead of an NPI. This results in delay and possible non-payment of your claims. In the future, be sure to enter the NPI with the "XX" qualifier, not the tax ID number with a "24" qualifier.

Multiple DMAP provider numbers

Providers who have enumerated with NPPES and only have one NPI, but have many DMAP provider numbers, MUST bill using their taxonomy codes in order for their claims to process. The taxonomy codes are the only way our crosswalk will be able to match up the claim. If you do not bill us using your taxonomy code(s) in this type of scenario, your claims won't pay or payment will be delayed.

Out-of-state providers

Make sure that Oregon Medicaid has your NPI and associated taxonomy codes if you intend to bill us electronically. Register with us at <http://dhsforms.hr.state.or.us/Forms/Served/OE1038.pdf>. You may have enumerated with NPPES, however, that does not mean that other payers received your NPI information.

EDI Support response time

Due to the staff effort towards the replacement of our Medicaid Management Information System (MMIS) projected to "go live" September 2008, we are experiencing some reduction in response times. We will continue to return calls and e-mails as quickly as we can, but we ask for your patience as we all move forward to make the replacement Oregon MMIS a huge success. For more information on the replacement system, see www.oregon.gov/DHS/admin/mmis/index.shtml.

DMAP 270/271 updates

The 270/271 eligibility benefits inquiry/response EDI transactions have been updated for NPI compliance. All DHS Companion Guides are posted as soon as they are updated with detailed information at www.oregon.gov/DHS/admin/hipaa/guides_man.shtml.