



Important Information **OHP Changes DCM/MCM Contractor**

June 1, 2009, Innovative Care Management (ICM) and CareEnhance will be replaced by APS Healthcare's **Oregon Health Plan Care Coordination (OHPCC)**. They will provide Medical Care Management (MCM), Disease Management and a 24/7 Nurse Advice Line for OHP fee-for-service clients. OHPCC may be reached at 800-562-4620.

MCM Prior Authorizations (PAs)

ICM will continue processing PAs through May 29, 2009. After this date, please submit PAs for MCM clients using the same form and method as with other fee-for-service OHP PA requests.

Questions?

Call the DMAP Medical Unit for Prior Authorizations at 800-642-8635.

For questions about MCM services or Prior Authorizations up to May 29, 2009, call Caroline at 503-945-6488.

PA forms, instructions and other process information can be found in the Supplemental Guide for your practice at:

www.dhs.state.or.us/policy/healthplan/guides/main.html

