

In Summer 2007, a new claims processing system will administer Oregon's Medicaid program. With this new Medicaid Management Information System (MMIS), you can expect:

- A Provider Web portal that allows you to verify real-time eligibility, submit claims, submit prior authorizations, and more.
- Centralized tracking of provider calls and correspondence, for improved customer service.
- Improved scanning capabilities at receipting to speed up paper claims processing.

## Changes to come

To successfully transition providers to the new MMIS, DHS is working with the new MMIS contractor, Electronic Data Systems (EDS), to:

- Offer training in 2007 so that providers can learn how to work with the new MMIS.
- Review and update DHS business processes to ensure that all DHS business units that work with MMIS will be able to support providers in this transition.

Over the next year, OMAP will communicate these and other changes to help you prepare for Summer 2007.

## What you can do now

- **Make sure** your computer system can take advantage of the Web-based features of the new MMIS. Do you have an internet connection and current internet browser?

## Still billing on paper?

Sign up for electronic claims processing with DHS Electronic Data Interchange (EDI) Support Services. When you start billing using EDI, you can benefit now from quicker, simpler claims submission, processing, and payment. Don't wait for 2007!

- If you want to stay with paper claims, make sure to use standard, commercially available "red forms" of the CMS-1500 and UB-92 paper claim forms to ensure faster processing.
- Dental providers should use the two ADA claim form versions accepted by OMAP (2000 and 2002/2004).
- All providers, including paper billers, can take advantage now of Electronic Funds Transfer, or direct deposit to your bank account. Call the DHS ACH Coordinator for more details.

## For more information

- **To register for electronic billing:** Contact DHS EDI Support Services at 1-800-422-5047 (option 2) or e-mail <[DHS.HIPAATesting@state.or.us](mailto:DHS.HIPAATesting@state.or.us)>.
- **To sign up for direct deposit:** Call OMAP at 1-800-527-5772 and ask for the ACH Coordinator. You can find the Direct Deposit Authorization form on the DHS Web site at <<http://dhsforms.hr.state.or.us/Forms/Served/OE3077.pdf>>.
- **Questions about the new MMIS?** Call OMAP Provider Services at 1-800-336-6016 or e-mail <[OMAP.prov-callcenter@state.or.us](mailto:OMAP.prov-callcenter@state.or.us)>.

