


Important Information

DMAP Medical Care ID to change!

In September 2008, when the new MMIS is implemented, DHS will quit producing and mailing the current 8.5” x 11” DMAP Medical Care ID. Instead, we will send clients a new Medical ID, similar to the health insurance ID cards of some private carriers. The new Medical ID will:

- List only the client’s name, prime number and the card’s issue date.
- Be printed on paper the size of a business card.
- Be issued one time for each client. New cards will only be issued at the client’s request or if the client’s name changes.

DHS Medical Care ID	
Client Name	
Prime #:	XX12345X
Date card issued:	09/01/08



The new Medical ID will not be a guarantee of eligibility. You will be required to verify eligibility for clients using one of the following tools:

- The new Provider Web Portal, which replaces the current AIS Plus,
- The new telephone-based verification service Automated Voice Response (AVR), which will replace the current AIS, or
- The 270/271 electronic data interchange (EDI) transaction.

Register now for a free training

The Medical ID is just one of many changes that will take place when the new MMIS is implemented. To help you understand how to work with the new MMIS, DHS is providing free training sessions throughout the state.

Staff responsible for eligibility verification, billing, adjustments, prior authorization requests, or other functions related to billing for services provided to OHP clients are urged to attend a free training session.

Training locations and registration

For training locations and registration information, go to the DHS Learning Center at:

<https://dhslearn.hr.state.or.us>

If you need help registering for training, call DMAP Training at 503-945-6549, weekdays 8 a.m. - 5 p.m.

Notifying clients of the change

The letter printed on the back of this page will be included with all of the July Medical IDs. We will continue to send clients information about this change every month.



