

# Important Information

## DMAP Medical Care ID to change!

In September 2008, when the new MMIS is implemented, DHS will quit producing and mailing the current 8.5” x 11” DMAP Medical Care ID. Instead, we will send clients a new Medical ID, similar to the health insurance ID cards of some private carriers. The new Medical ID will:

- List only the client’s name, prime number and the card’s issue date.
- Be printed on paper the size of a business card.
- Be issued one time for each client. New cards will only be issued at the client’s request or if the client’s name changes.

DHS Medical Care ID	
Client Name	
Prime #:	XX12345X
Date card issued:	09/01/08



**The new Medical ID will not be a guarantee of eligibility.** You will be required to verify eligibility for clients using one of the following tools:

- The new Provider Web Portal, which replaces the current AIS Plus,
- The new telephone-based verification service Automated Voice Response (AVR), which will replace the current AIS, or
- The 270/271 electronic data interchange (EDI) transaction.

### Register now for a free training

The Medical ID is just one of many changes that will take place when the new MMIS is implemented. To help you understand how to work with the new MMIS, DHS is providing free training sessions throughout the state.

Staff responsible for eligibility verification, billing, adjustments, prior authorization requests, or other functions related to billing for services provided to OHP clients are urged to attend a free training session.

### Training locations and registration

For training locations and registration information, go to the DHS Learning Center at:

<https://dhslearn.hr.state.or.us>

If you need help registering for training, call DMAP Training at 503-945-6549, weekdays 8 a.m. - 5 p.m.

### Notifying clients of the change

The letter printed on the back of this page will be included with all of the July Medical IDs. We will continue to send clients information about this change every month.



# Important Information

## DMAP Medical Care ID to change!

In September 2008, the Division of Medical Assistance Programs' (DMAP) Medical Care ID will change.

The current Medical ID is for both you and your health care provider. It shows you and your provider:

- Your benefit package
- Your dates of coverage
- Your copay requirements
- If you are enrolled in a managed care plan

In September 2008, providers will have a **new** tool to check your eligibility.

Because of this, we are changing the way we give you information about your health care coverage.

In September 2008, we will send you a Medical ID in a different size and new format and a coverage letter.

### New Medical ID

The new Medical ID will be the size of a business card and will list only your name, prime number and the date it was issued.

Everyone who is eligible in your household will receive their own Medical ID.

You will take your new Medical ID to all health care appointments. Providers will use the information on the Medical ID to check your eligibility.

After we send your new Medical ID, we will not send another one unless your name changes or you request one.



### Coverage Letter

Your coverage letter will give you the same information that is on your current Medical ID. For example, your worker's ID and phone number, your benefit package, copay requirements and managed care enrollment.

The coverage letter will list coverage information for everyone in your household who gets a Medical ID.

The coverage letter is just for your information. You will not need to take it to your health care appointments.

We will only send you a new coverage letter if you request one, or you have a change in your coverage.

### More to come...

We will send you more information about this change as we get closer to September.

### Questions?

- If you have any questions about this notice, call the Client Services Unit at 800-273-0557.
- If you need this information in another language or different format, call your worker.

