



Important Reminder to update your provider information

As the Medicaid Management Information System (MMIS) replacement project unfolds, it is critical that our records contain complete and up-to-date information for each Oregon Health Plan (OHP) provider.

A recent, informal survey showed that the Division of Medical Assistance Programs (DMAP) Provider Enrollment Unit does not have all the most current information from many providers that we will need to transfer to the new system.

Now's the time to update

Please take a moment to ensure you have reported the following information to DMAP. In order to keep our enrollment records accurate, up-to-date and complete, we need to have your:

- Current certification or licensure
- Professional affiliation
- Federal Tax Identification Number
- Address changes
- Changes in ownership or control

How to update

You may use the form DMAP 3035 to update us. A copy is online at <http://dhsforms.hr.state.or.us/Forms/Served/OE3035.pdf>

More information about reporting changes

Notify DMAP Provider Enrollment within 30 calendar days of any of the changes listed in the first column.

See OAR 410-120-1260 (10) in our General Rules. All OHP providers should become familiar with the General Rules.

You can find current Rulebooks for all programs online at www.dhs.state.or.us/policy/healthplan/guides/main.html.

Questions?

- Contact DMAP Provider Enrollment at provider.enrollment@state.or.us or 1-800-422-5047 (Option 1) if you have questions about this reminder.

More announcements on reverse side

Point-of-care access to current Plan Drug List information

Download Epocrates Rx to your PDA or register for Web-based access to Epocrates Online, then add the Oregon Health Plan PMPDP Drug List to your list of formularies.

To learn more and register for these free services, go to <www.epocrates.com>.

Workaround for verification of managed care enrollment on AIS

DHS is "unbundling" some managed care organization codes in the system, assigning new, separate codes to entities in counties that were previously "bundled" under the same code with another county.

Client Medical Care IDs for July 2007 will indicate the client's plan enrollment accurately.

The Automated Information System (AIS) will not have all the new codes in their voice response system until mid-July. Most codes are unchanged and AIS will offer the correct plan enrollment information about those clients.

However, if a provider calls AIS about a client in a newly re-coded area, AIS may report that the client is not enrolled in a plan. In that case, we suggest providers call DMAP's Client Advisory Services Unit (CASU) to verify plan enrollment until First Health has a chance to enter the new codes in their AIS voice responses. **This is a temporary workaround.** We will notify you again when AIS reflects updated plan enrollment information based on the new codes.

CASU

Contact DMAP's
Client Advisory Services Unit
at 1-800-273-0557.

More announcements on reverse side



DMAP CU July 07-113