

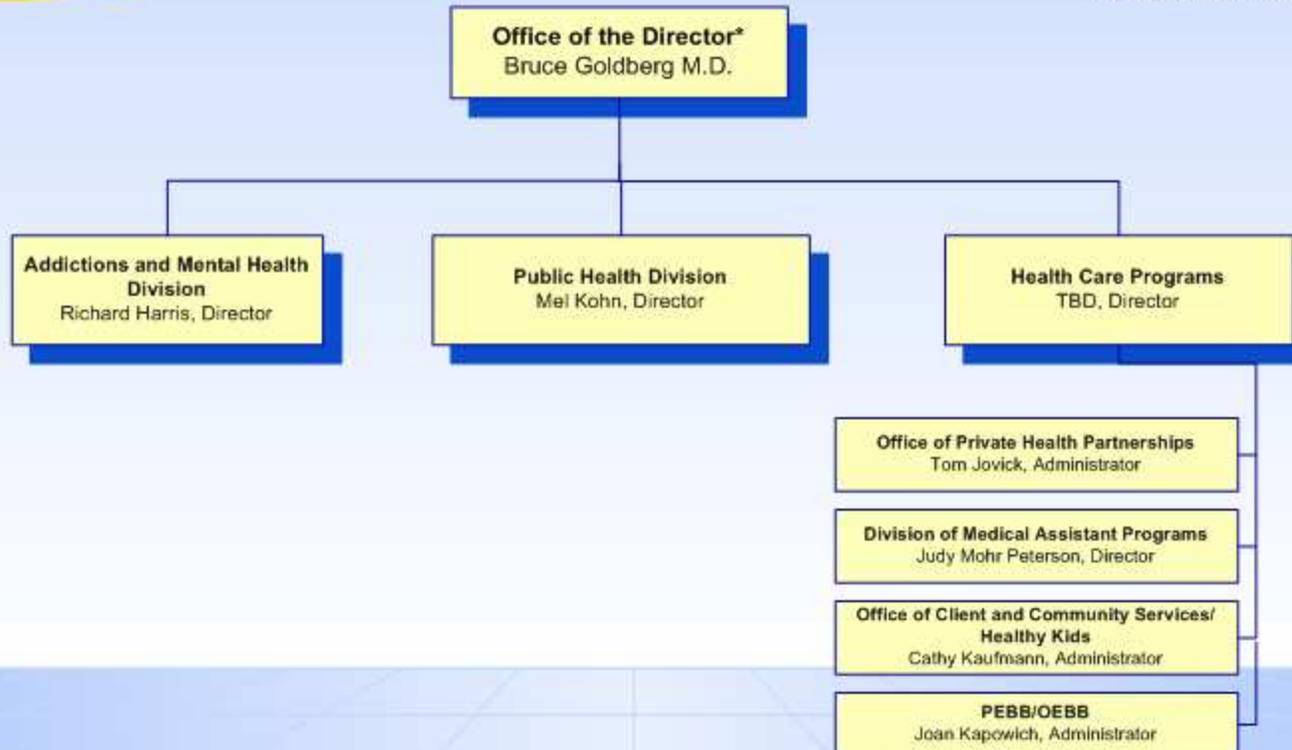


# **Oregon Health Authority (OHA) Organization Overview**

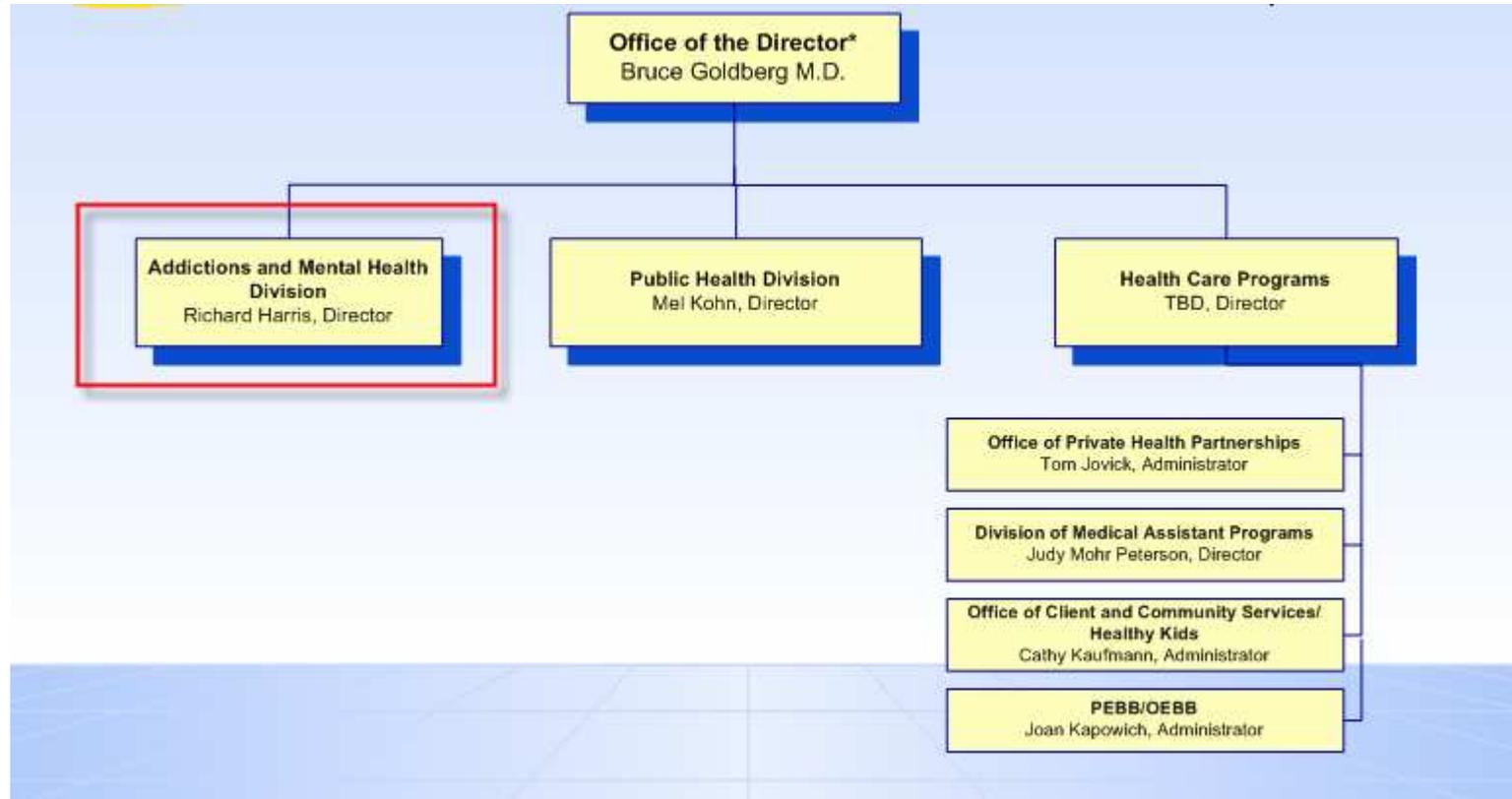
Web Site: [www.oregon.gov/OHA](http://www.oregon.gov/OHA)

# Oregon Health Authority

Tuesday, March 29, 2011



# Addictions and Mental Health Division



# **Addictions and Mental Health Division**

- **Addiction Services**
- **Mental Health Services**

# Addiction Services

## *Summary of Programs*

Alcohol and drug, problem gambling and mental health treatment are available to people of all ages. Several programs are designed specially to serve youth and others to serve seniors.

## *Alcohol and Drug Prevention*

Alcohol and drug prevention programs target people who have not been diagnosed with a substance abuse disorder. Services may target an entire population, specific groups of people who are at above-average risk of involvement with alcohol and other drugs, or specific individuals who show signs of involvement with alcohol or other drugs, but who have not been diagnosed with abuse or dependence.

## *Alcohol and Drug Treatment*

Alcohol and drug treatment programs provide an array of services tailored to the clients' needs. These include: assessment; detoxification; and individual, group and family counseling, residential treatment, and medications.

## *Problem Gambling Services*

Problem gambling programs are designed to prevent and treat pathological gambling. These programs are funded by dedicated lottery revenues

<b>MITA Business Process Assumptions for Addiction Services</b>	
<b>Member/Client Management</b>	<b>Business Relationship Mgmt.</b>
Eligibility Determination	Establish Business Relationship
Enrollment	Manage Business Relationship
Member Information Mgmt.	Business Rel. Communication
Member Support	Term. Business Relationship
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Provider Enrollment	Health Services Contracting
Provider Information Mgmt.	Contractor Information Mgmt.
Provider Support	Contractor Support
<b>Program Management</b>	<b>Care Management</b>
Benefits Administration	Prevention
Budget	Establish Case
Program Administration	Manage Case
Accounting	Manage Population Health
Program Information	Client Intake
Program Quality Management	Manage Registry
Grant Management	Treatment Plan
<b>Operations Management</b>	<b>Prog. Account/Integrity Mgmt.</b>
Payment and Reporting	Case Management
Service Authorization	Quality Assurance Improvement
Payment Information Mgmt.	Service/Network Management
Claim/Encounter Adjudication	

# Mental Health Services

## *Community Services*

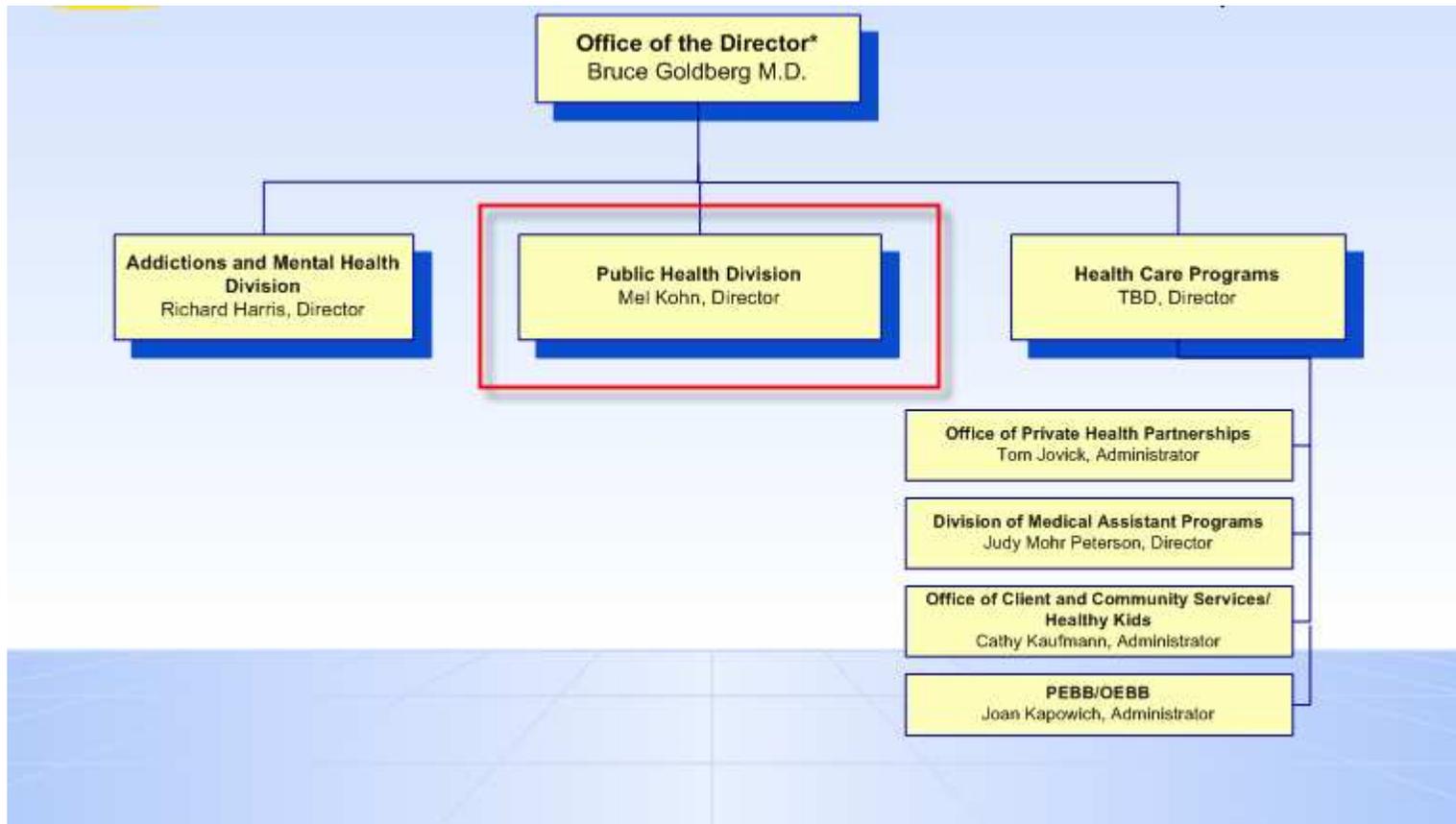
Community programs provide a range of services tailored to the consumer’s needs, including community/outpatient intervention and therapy, case management, child and adolescent day treatment, residential and foster care, supported employment, acute hospital care, and crisis and pre-commitment services. The community also provides supervision and treatment for persons under the jurisdiction of the Psychiatric Security Review Board.

## *State Hospitals*

The State Hospitals – located in Salem, Portland and Pendleton – provide 24-hour supervised care to people with the most severe mental health disorders, many of whom have been committed to the Department as a danger to themselves or others, including people who have been found guilty except for insanity.

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# Public Health Division



# Public Health Division

- **Office of Public Health Laboratories**
- **Office of Family Health**
- **Office of Environmental Health**
- **Office of Community Health and Health Planning**
- **Office of Disease Prevention and Epidemiology**

Web Site: <http://public.health.oregon.gov>

# Office of Public Health Laboratories

**Laboratory Compliance and QA** - Enforces state regulations for clinical laboratory testing, substance abuse testing, and health screen testing on humans and carrying out the Clinical Laboratory Improvement Amendments (CLIA) in Oregon.

**General Microbiology** - Provides essential screening, diagnostic, and reference testing for rabies, bacterial and parasitic diseases to support outbreak investigations and public health surveillance.

**Virology/Immunology** - Provides essential testing for diseases of public health importance caused by viruses and other microorganisms and forwards specimens for particular agents and conditions to the Centers for Disease Control and Prevention (CDC) for analysis.

**Newborn Screening** - Screens newborns for endocrine, hemoglobin, cystic fibrosis, and metabolic disorders to identify infants who need immediate treatment to prevent developmental problems, mental retardation or death.

**Laboratory Response Network** - Assists sentinel laboratories by providing training and support in specimen collection, storage and shipment, evidence-control measures and recognition of chemical and biological terrorism agents.

**ORELAP Accreditation** - ORELAP is recognized by the U.S. Environmental Protection Agency's National Environmental Laboratory Accreditation Program (NELAP) to accredit environmental testing laboratories to national standards.

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# Office of Family Health

**Women, Infants and Children (WIC)** - Special Supplemental Nutrition Program for Women, Infants and Children

**Oregon Immunization Program** - Provides leadership to prevent and mitigate vaccine preventable disease for all Oregonians by reaching and maintaining high lifetime immunization coverage rates

**Women's and Reproductive Health** - Promote women's health across the lifespan. Assess the health and health needs of women and promote programs that increase awareness of women's health issues among the public, researchers, educators and health care professionals.

**Adolescent Health and Genetics** - Promote the health and wellness of all adolescents and youth (ages 10-24).

**Maternal and Child Health** - Promote and protect the health and well-being of women, children, families and communities in Oregon.

**Oral Health** - Improving the oral health of Oregon citizens across the lifespan.

**Family Planning** – Health promotion & prevention-based sexual and reproductive health program designed to provide people with tools and skills to plan healthy, well-timed and intended pregnancies.

**WISEWOMAN Program** - Aims to reduce cardiovascular and other diseases by promoting early detection, risk factor screening, risk reduction, and access to medical treatment for low-income, uninsured, and underinsured women aged 40 to 64.

**School-Based Health Centers** - Oregon's 55 School-Based Health Centers (SBHCs) are a unique health care model in which comprehensive physical, mental and preventive health services are provided to youth and adolescents in a school setting.

**Healthy Child Care Oregon** - Providing health consultation services through local programs in five Oregon counties.

**Genetics Program** - Promoting the health, well-being, and quality of life of Oregonians using up-to-date knowledge of genomics through public health surveillance, policy development and education.

**Early Hearing Detection and Intervention Program** - Our goal is to have newborns screened for a possible hearing loss by one month of age, identify congenital hearing loss in children by three months of age and enroll them in appropriate early intervention by six months of age.

**Coordinated School Health** – All youth in Oregon are healthy and successful learners who contribute positively to their communities.

**Breastfeeding Promotion Program** – Working to create a community that supports breastfeeding.

**Breast and Cervical Cancer Program (BCCP)** – Helps low-income, uninsured, and medically underserved women gain access to life saving screening programs for early detection of breast and cervical cancers.

**Babies First Program** – Oregon’s public health home visiting program for children at risk for poor health and development outcomes.

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# Office of Environmental Health

**Radiation Protection Services** - Promotes the health and safety of the people in Oregon by protecting them from unnecessary radiation exposure

**Food, Pools and Lodging Health/Safety** - Protects the health and safety of the public by establishing operational and regulatory standards for the food service, pools and spas, and tourist accommodations industries.

**Drinking Water Program** - Administers and enforces drinking water quality standards for public water systems in the State of Oregon.

**Research and Education** - Programs that focus on the identification, assessment and prevention of occupational and environmental illnesses and injuries affecting Oregonians.

**Clandestine Drug Lab Program** - Works to protect human health by assuring that properties formerly used in illegal drug manufacturing are properly evaluated, decontaminated, and are fit for re-occupancy.

**Cross Connection Program** - Assists water suppliers and water users and certifies individuals that protect public water supplies from backflow hazards.

**Environmental Health Assessment Program** - Prevent or reduce exposure to hazardous substances from industrial waste sites, unplanned releases of toxic substances, and other sources of pollution present in Oregon's environment.

**Environmental Public Health Tracking (EPHT)** - Developing a statewide network of health and environmental data that will drive actions to improve the health of communities.

**Food borne Illness Prevention Program** - Partnering with local health departments, the food service industry, and the public to reduce or eliminate the known causes of food borne illness.

**Harmful Algae Bloom Surveillance** - Understanding about the occurrence of toxic algae blooms in Oregon, and we advise the public when a bloom has been detected so people can take protective action to avoid illness.

**Hazardous Substances Incident Surveillance (HSIS)** - Identifies and describes any potential health effects associated with releases of hazardous substances

**Health Impact Assessment** - Provides decision-makers with information about how any policy, program or project may affect the health of people.

**Lead Poisoning Prevention Program** - Working to eliminate lead poisoning in Oregon: Adult Blood Lead Epidemiology and Surveillance, Childhood Lead Poisoning Prevention and Lead-Based Paint Programs.

**Occupational Public Health Program** - Identify and prevent work-related illnesses, injuries and deaths and to promote health and safety of all Oregon workers

**Oregon Beach Monitoring Program** - Monitors the waters along Oregon's coastline for the presence of fecal bacteria, and reports elevated levels to the public.

**Pesticide Poisoning Prevention Program** - Track and conduct investigations of health effects reported by people exposed to pesticides. These reports help us to identify trends in acute pesticide poisonings and emerging pesticide hazards and guide education and outreach efforts for prevention.

**Public Pool and Tourist Facility Program** - Sets standards for public swimming pools and spas to control potential disease transmission and eliminate injuries and accidents.

**Radon Program** - Provides technical assistance to the public regarding radon. The level of radon exposure in homes, schools, and other buildings can be determined through a simple test; testing for radon is easy, inexpensive, and effective

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# Office of Community Health and Health Planning

**Emergency Medical Services** - Develops and regulates systems that provide quality emergency care to victims of sudden illness or traumatic injury.

**Trauma Program** - Responsible for the development, implementation, and ongoing monitoring of the state's trauma system, including establishment of system standards, designation of trauma hospitals to care for injured patients, and collection of trauma registry data.

**Institutional Review Board (IRB)** - Reviews research studies to ensure that the rights and well being of people who are subjects in research are protected.

**Certificate of Need** - Evaluate whether a proposed service or facility is actually needed. Our efforts are designed to discourage unnecessary investment in unneeded facilities and services.

**Medical Marijuana** - A State registry program to administer the Oregon Medical Marijuana Act as approved November 1998.

**Emergency Medical Services for Children (EMSC)** - Aims to improve pediatric emergency care capabilities, childhood injury prevention initiatives, pediatric data and school health within all areas of Oregon through education, system development and research.

**EMT Certification and Training** - Protecting the health and safety of the populace by certifying Emergency Medical Technicians and First Responders and working to help provide EMT education.

**Health Care Regulation and Quality Improvement** - Ensures that Oregonians have wide access to the health care they need and that it will be safe and of high quality.

**Mobile Training Unit** – Keeping rural volunteer emergency response agencies operational through the provision of continuing education that is mandatory for certified EMS personnel.

**Pre-hospital Standards Unit** - Developing, implementing and enforcing the standards pertaining to the actions of certified personnel, agencies and operation of ambulance services in the State of Oregon.

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# Office of Disease Prevention and Epidemiology

**Acute and Communicable Disease** - Works with local health departments, other states and the Centers for Disease Control and Prevention (CDC) to prevent and control communicable diseases and outbreaks of acute diseases in Oregon.

**AWARE** - The Oregon Alliance Working for Antibiotic Resistance Education (AWARE) is a statewide coalition that promotes the appropriate use of antibiotics.

**Centers for Health Statistics** - Oregon's Vital Records Office. Each birth, marriage, divorce, and death that occurs in Oregon is registered and filed with our office.

**Electronic Lab Reporting** - Project to convert major labs and health departments to electronic data interchange. The Public Health Division functions as an electronic hub to accept, route, and process electronic HL7 messages containing lab and clinical data.

**Emerging Infections Program** - Programs conduct surveillance for diseases of current public health concern, and newly emerging infections. Develop systems for rapid electronic reporting of diseases and outbreaks.

**Health Promotion and Chronic Disease Prevention** - Monitors the occurrence of chronic diseases, deaths, health behaviors, and community conditions that support healthy lifestyles.

**Health Statistics** - Compiles and analyzing the data from vital records. These data are used throughout the state and nation for program planning and policy development.

**Healthy Worksites** - Supports the Health Promotion and Chronic Disease Prevention (HPCDP) framework through a strategic focus on the worksite setting.

**Heart Disease and Stroke Prevention Program** – Develops partnerships and advancing policy to strengthen capacity, evaluate impact and take actions for a heart-healthy and stroke-free Oregon.

**HIV Care and Treatment Program** - Provides high quality, cost effective services that promote access to and ongoing success in HIV treatment for people with HIV/AIDS in Oregon.

**HIV Prevention Program** - Prevention services based on: making HIV testing a routine part of medical care; implementing new models for diagnosing HIV infections outside medical settings; preventing new infections; and further decreasing perinatal HIV transmission.

**HIV Surveillance – Data and Analysis Program** - Reduce the spread of HIV and promote the health of HIV-infected Oregonians. The HIV Surveillance - Data and Analysis - Section reports and records cases and incidence rates of HIV/AIDS for the state.

**HIV-STD-TB Programs** - Data and Analysis, HIV Client Services, HIV Community Prevention, Sexually Transmitted Disease Prevention, and Tuberculosis Control

**Injury and Violence Prevention Program** - Identification and prevention of morbidity and mortality due to injury among Oregonians.

**Injury Epidemiology** - Examines various data sources to describe injury problems among Oregonians, identify prevention strategies, and evaluate program effectiveness.

**Living Well Program** - (The Chronic Disease Self-Management Program or CDSMP) is a six-week workshop that provides tools for living a healthy life with chronic health conditions, including diabetes, arthritis, asthma and heart disease.

**National Electronic Data Surveillance System** - NEDSS is the surveillance portion of the Center for Disease Control and Prevention Public Health Information Network (PHIN). Our mission is to better manage and enhance public health surveillance through electronic data exchange.

**Oregon Arthritis and Asthma Program** - Reduce the impact of arthritis/asthma in Oregon through a public health approach, working in collaboration with partners in the public and private sectors.

**Prescription Drug Monitoring Program (PDMP)** - Helps health care providers and pharmacists provide patients better care in managing their prescriptions.

**Program Design and Evaluation Services** – On-going evaluation support to county and state programs, initiate and conduct applied research studies, and contract with organizations across the country to improve community health, shape public policy, and reduce health disparities.

**SAFE KIDS Program** - Uniting public and private organizations including emergency responders, law enforcement, health and safety professionals as well as interested citizens to reduce unintentional preventable injury and death in Oregon's children ages 0 - 14.

**Oregon Comprehensive Cancer Control** - Develop and implement Oregon's Cancer Plan

**Oregon Diabetes Program** - Reduce the burden of diabetes in Oregon

**Oregon National Violent Death Reporting System** - The NVDRS will collect information from many data sources and compile incident-based cases for all violent deaths in Oregon in order to generate public health information on violent deaths and to develop violence prevention strategies.

**Oregon State Cancer Registry** - Collects information on all cancers diagnosed in Oregon.

**Physical Activity and Nutrition Program** - Partners in the community to promote daily physical activity and healthy eating through implementation of Oregon's Statewide Physical Activity and Public Health Nutrition Plans.

**Tuberculosis Program** - Identify and treat TB disease; identify, evaluate, and treat newly infected contacts to infectious TB cases; and screen high-risk populations for TB infection.

**Vital Records** - The Center for Health Statistics is Oregon's Vital Records Office. Each birth, marriage, divorce, and death that occurs in Oregon is registered and filed with our office.

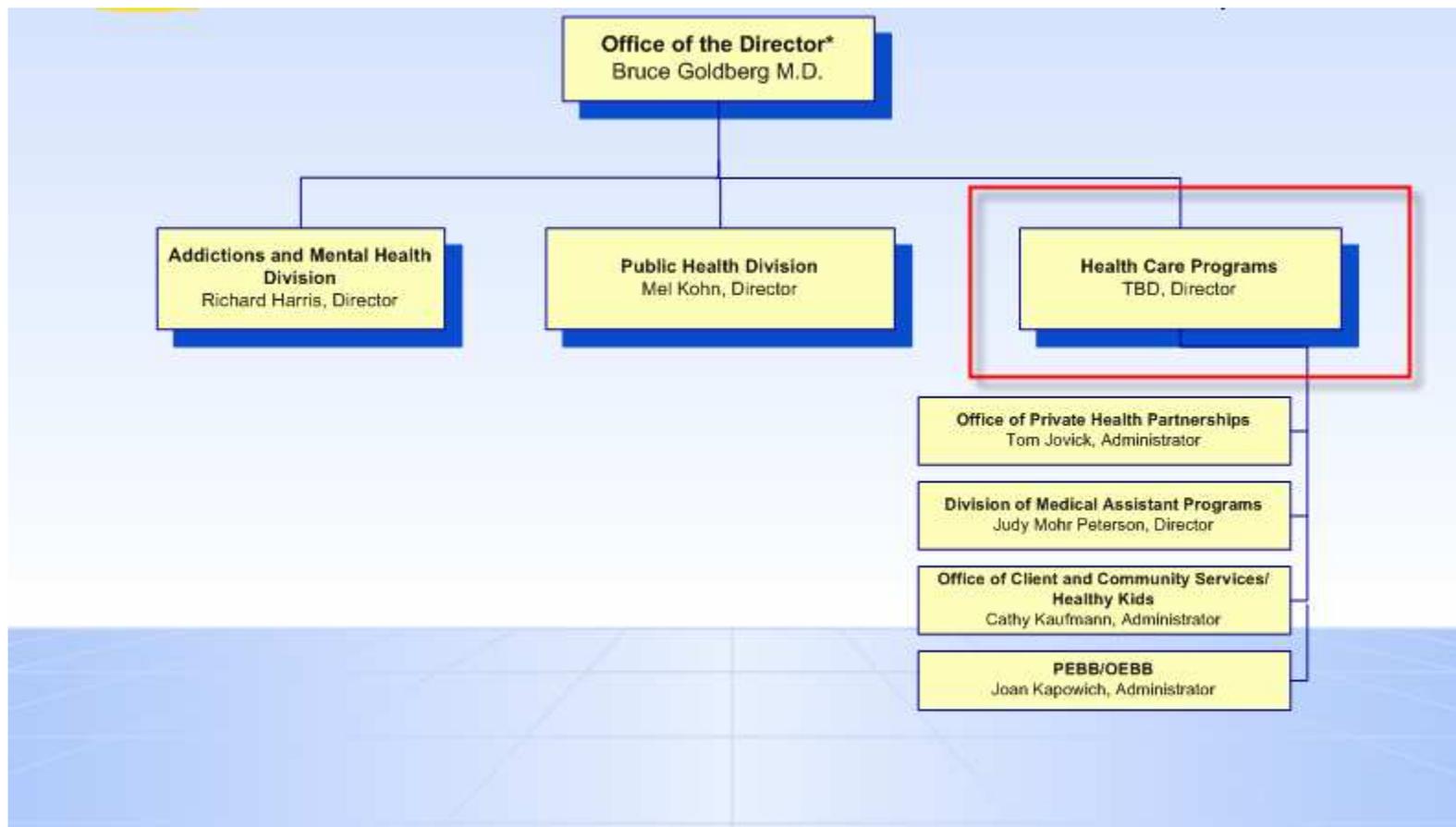
**Youth Suicide Prevention Program** - Developed a plan for communities to use to reduce youth suicide. The strategies require a commitment to partnership and shared responsibility among state agencies, between state and local governments, and between public and private sectors.

**Sexually Transmitted Disease Program** - Prevents and controls infections with a primary focus on identification and treatment through screening and referral of exposed sex partners for evaluation and treatment.

**Tobacco Prevention and Education Program (TPEP)** - Reduce tobacco-related illness and death.

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# Health Care Programs

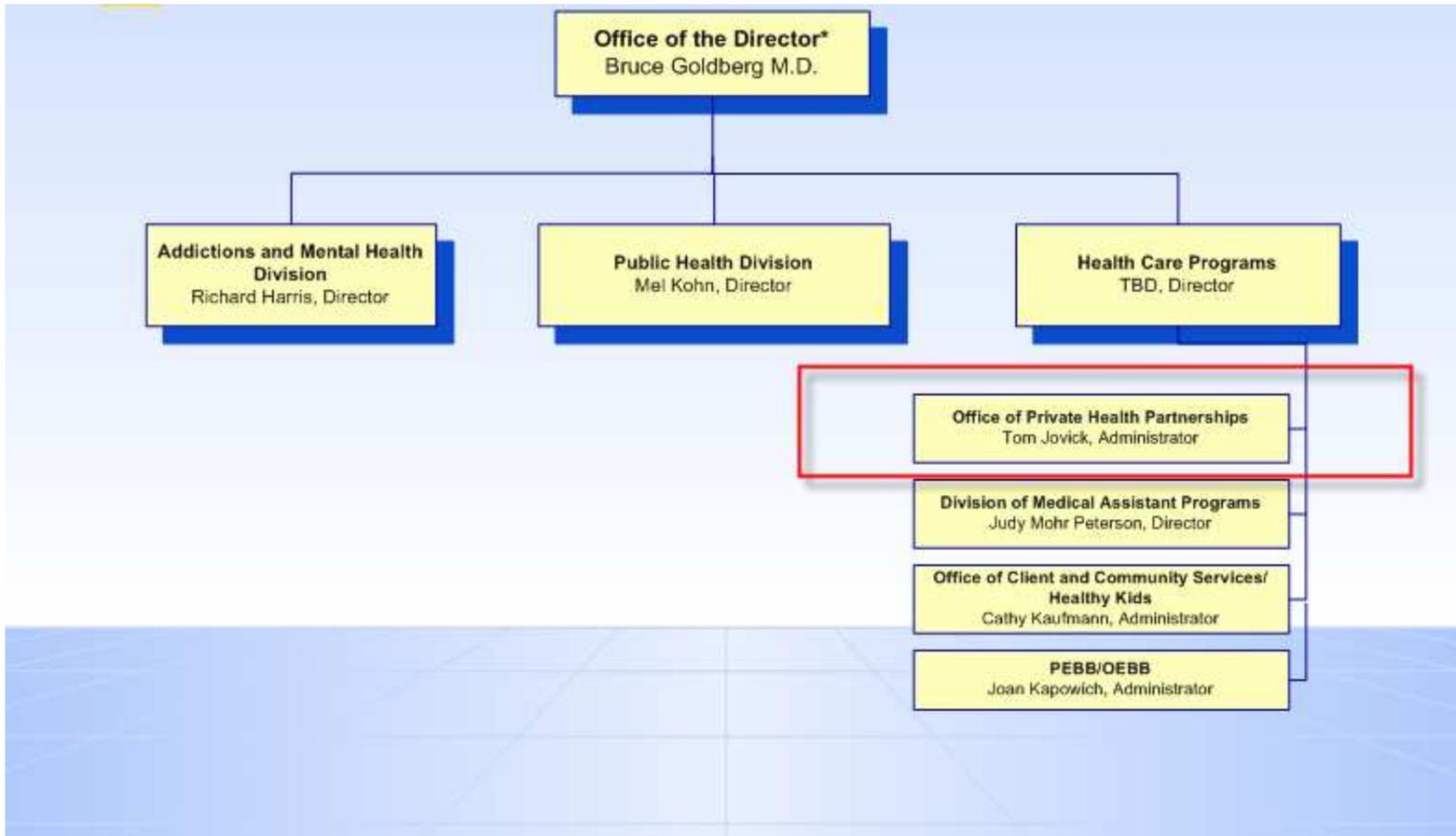


# Health Care Programs

- **Office of Private Health Partnerships (OPHP)**
- **Family Health Insurance Assistance Program (FHIAP)**
- **Oregon Medical Insurance Pool (OMIP)**
- **Division of Medical Assistance Program (DMAP)**
- **Office of Oregon Health Policy and Research (OHPR)**
- **Oregon Prescription Drug Program (OPDP)**
- **Oregon Employees Benefit Board (PEBB)**
- **Oregon Educators Benefit Board (OEBB)**

Web Site: [www.oregon.gov/OHA/programs.shtml](http://www.oregon.gov/OHA/programs.shtml)

# Office of Private Health Partnerships



## **Office of Private Health Partnerships**

OPHP Administers programs to increase the number of Oregonians and businesses with health insurance. OPHP administers the following:

- Family Health Insurance Assistance Program (FHIAP)
- Oregon Medical Insurance Pool (OMIP)
- Healthy KidsConnect (HKC)
- Information, Education and Outreach (IEO)

# Family Health Insurance Assistance Pool (FHIAP)

FHIAP is a state program that helps uninsured Oregonians buy health insurance.

FHIAP gives subsidies (grants of money) to help pay the monthly cost of health insurance premiums.

Producer Referral Program – Staff can assist/help to show options for both the self-employed business owner (individual plans) or Small Employer Health Insurance (SEHI) plans

<b>MITA Business Process Assumptions for the Family Health Insurance Assistance Pool</b>	
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## Oregon Medical Insurance Pool

OMIP is a state program that works like an insurance company and contracts with Regence BlueCross BlueShield of Oregon (RBCBSO) to administer the program.

OMIP provides health insurance to Oregonians who have been denied health coverage due to: Medical condition, exhausted or not able to obtain COBRA, or for those who are eligible for the health coverage tax credit.

**OMIP also administers the Federal Medical Insurance Pool (FMIP),** which is a federal high-risk pool which provides health insurance to the uninsured that have a pre-existing condition. This program will provide insurance coverage until 2014.

There is one application form for both OMIP and FMIP.

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# Healthy KidsConnect (HKC)

Healthy KidsConnect is a private market insurance option and is for families that earn too much to qualify for the Oregon Health plan, but can't afford private health insurance.

There is *one* application form needed for Healthy Kids, however, there are *three* avenues of coverage.

1. Oregon Health Plan (OHP) Plus
2. Employer Sponsored Insurance (ESI), aka group insurance.
3. Healthy KidsConnect, a private market insurance option.

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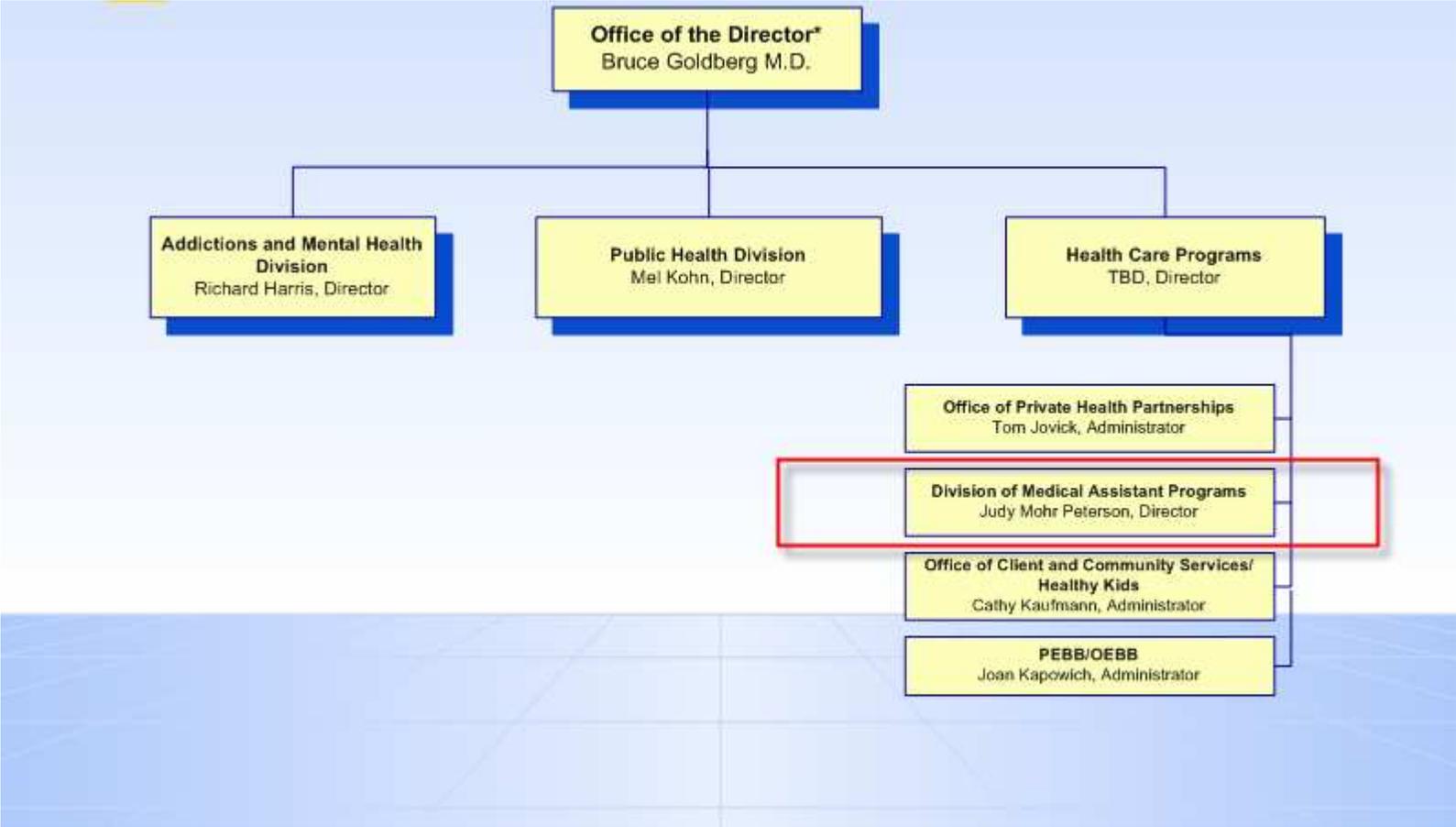
# Information, Education and Outreach (IEO)

This unit supports OPHP's goal of helping all Oregonians receive health benefit coverage.

IEO works to establish relationships with private-sector partners, train insurance producers (agents), and educate stakeholders and the community on the benefits and processes associated with enrollment in Oregon's insurance programs.

<b>MITA Business Process Assumptions for Information, Education and Outreach</b>	
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# Division of Medical Assistant Programs (DMAP)



## **Division of Medical Assistant Programs (DMAP)**

DMAP oversees Oregon's Medicaid Programs, which provide health care coverage to low-income Oregonians. Currently, more than 550,000 people each month receive health care coverage.

DMAP oversees the following Medicaid programs:

- The Oregon Health Plan (OHP)
- State Children's Health Insurance Program (SCHIP)

## Oregon Health Plan (OHP)

The Oregon Health Plan (OHP) is a public/private partnership that ensures universal access to a basic level of health care for Oregonians.

The major components of the OHP are Medicaid reform, insurance for small business and high-risk medical insurance pool. In addition, the OHP includes provisions for oversight, research and analysis to achieve the best use of health-care funding.

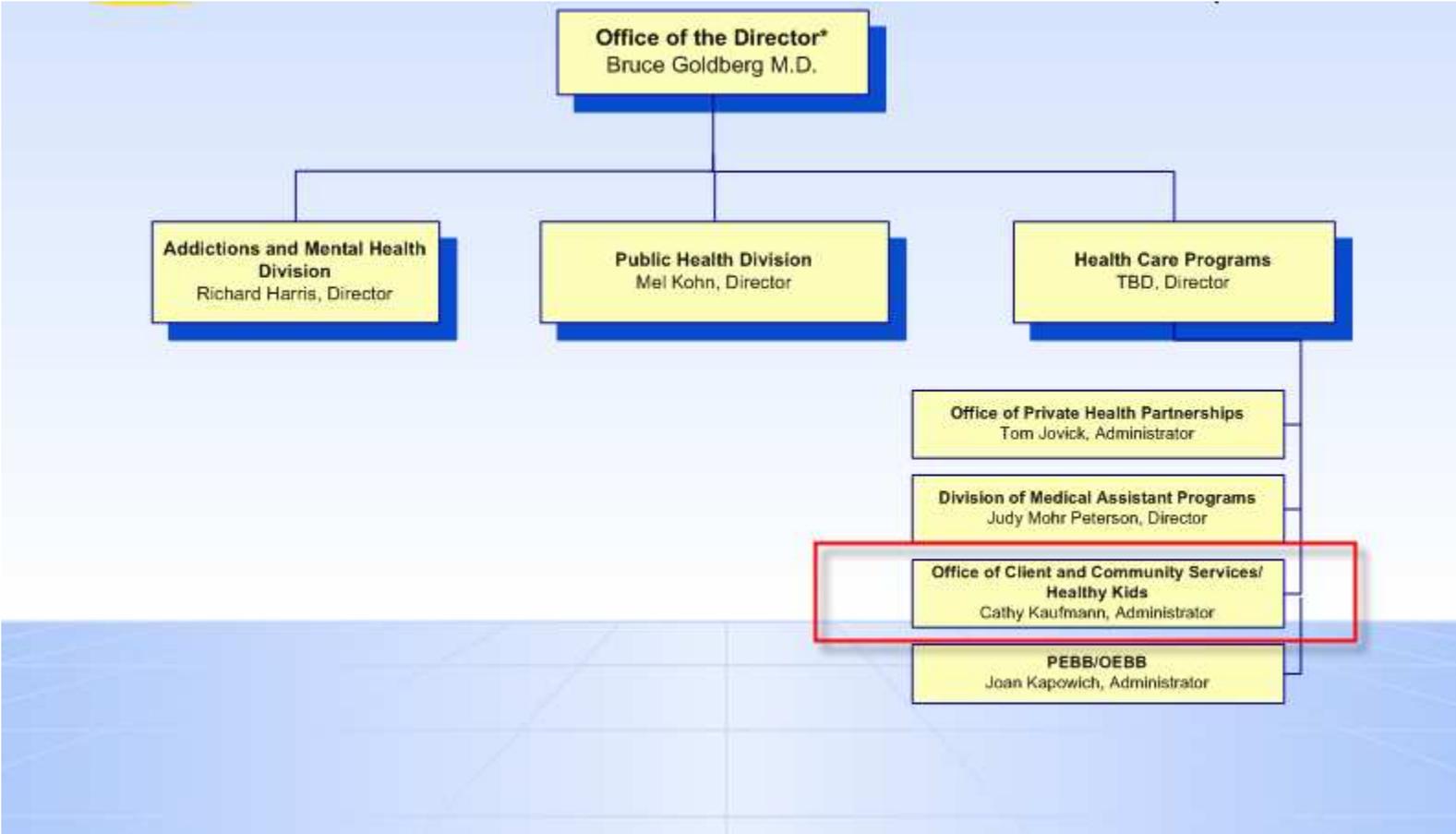
OHP's initial objectives included providing a basic health-care package for low-income persons, health insurance for individuals who have been denied coverage for medical reasons, voluntary group insurance plans for small employers, and reforms to make insurance more available and affordable.

One of the defining differences of the OHP is how it determines the benefit available to OHP clients. Instead of covering all medical services for a limited Medicaid population, the OHP covers both the traditional Medicaid population and the expanded OHP population using a limited list of medical services. This list is called the Prioritized List of Health Services.

The prioritized list emphasizes prevention and patient education. In general, services that help prevent illness are higher on the list than services that treat illness after it occurs.

<b>MITA Business Process Assumptions for the Oregon Health Plan</b>	
<b>Member/Client Management</b>	<b>Business Relationship Mgmt.</b>
Eligibility Determination	Establish Business Relationship
Enrollment	Manage Business Relationship
Member Information Mgmt.	Business Rel. Communication
Member Support	Term. Business Relationship
<b>Provider Management</b>	<b>Contractor Management</b>
Provider Enrollment	Health Services Contracting
Provider Information Mgmt.	Contractor Information Mgmt.
Provider Support	Contractor Support
<b>Program Management</b>	<b>Care Management</b>
Benefits Administration	Prevention
Budget	Establish Case
Program Administration	Manage Case
Accounting	Manage Population Health
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Grant Management	Treatment Plan
<b>Operations Management</b>	<b>Prog. Account/Integrity Mgmt.</b>
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# Office of Client and Community Services/Healthy Kids



## **Office of Client and Community Services/Healthy Kids**

The Office of Client and Community Services/Healthy Kids will be moving the outreach functions for eligibility into a central office as well as medical only eligibility.

The Office of Client and Community Services/Healthy kids oversees the following areas:

- Outreach, Marketing, Eligibility and Enrollment for all OHA medical coverage. This includes (Medicaid, Healthy Kids, Kids Connect).
- Children, Adults and Families (CAF)
- Central Processing Center (OHP)

## **Office of Oregon Health Policy and Research (OHPR)**

The Office for Oregon Health Policy and Research (OHPR) conducts impartial, non-partisan policy analysis, research and evaluation, and provides technical assistance to support health reform planning and implementation in Oregon. The office serves in an advisory capacity to Oregon Health Policy Board, the Oregon Health Authority, the Governor and the Legislature.

OHPR areas:

- Policy Design and Development
- Policy Research and Evaluation
- Clinical Services and Comparative Effectiveness Research
- Community Health Initiatives

# Policy Design and Development

OHPR conducts analyses and makes recommendations on health policies to achieve the goals of the Oregon Health Authority.

The office also provides staff support, policy coordination, and project management in support of the Oregon Health Policy Board and a variety of committees focusing on payment reform, quality improvement, workforce and other immediate health policy initiatives.

MITA Business Process Assumptions for Policy Design and Development	
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# Policy Research and Evaluation

OHPR compiles and analyzes technical and statistical information about Oregon’s health care system that can be used by policy makers both inside and outside of state government.

OHPR also conducts research and evaluation to educate policy development, evaluate OHA programs, and provide data to support health system and program planning.

Through the Oregon Health Research and Evaluation Collaborative (OHREC), the office facilitates independent research and evaluation of the Oregon health care system.

<b>MITA Business Process Assumptions for Policy Research and Evaluation</b>	
<b>Member/Client Management</b>	<b>Business Relationship Mgmt.</b>
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## Clinical Services and Comparative Effectiveness Research

OHPR provides comparative effectiveness and benefit design research to inform OHA and private sector development efforts.

This work is conducted by the Health Services Commission, which manages the Oregon Health Plan's Prioritized List of Health Services (HSC), and the Health Resources Commission, which analyzes and disseminates information on the effectiveness and costs of medical technologies.

<b>MITA Business Process Assumptions for Clinical Services &amp; Comparative Effectiveness Research</b>	
<b>Member/Client Management</b>	<b>Business Relationship Mgmt.</b>
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# Community Health Initiatives

OHPR provides technical assistance and coordination for Oregon Health Authority primary care, safety net initiatives and grant programs.

The state has a long standing cooperative agreement with the federal government through the Health Resources and Services Administration (HRSA) to act as a state Primary Care Office (PCO) as do the other states and territories.

MITA Business Process Assumptions for Community Health Initiatives	
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## **Oregon Prescription Drug Program (OPDP)**

The Oregon Prescription Drug Program joined the Washington Prescription Drug Program to form the Northwest Prescription Drug Consortium. Through the combined purchasing power of the Consortium both states have benefited from substantial savings on their purchases of prescription medications. In addition the Consortium offers unique opportunities for shared efficiencies reducing each program's administrative cost.

Public and private sector group pharmacy benefit plans may join the OPDP and experience the advantage of the Consortium Contract including full transparency, competitive pricing and guaranteed high quality services.

# Oregon Prescription Drug Program

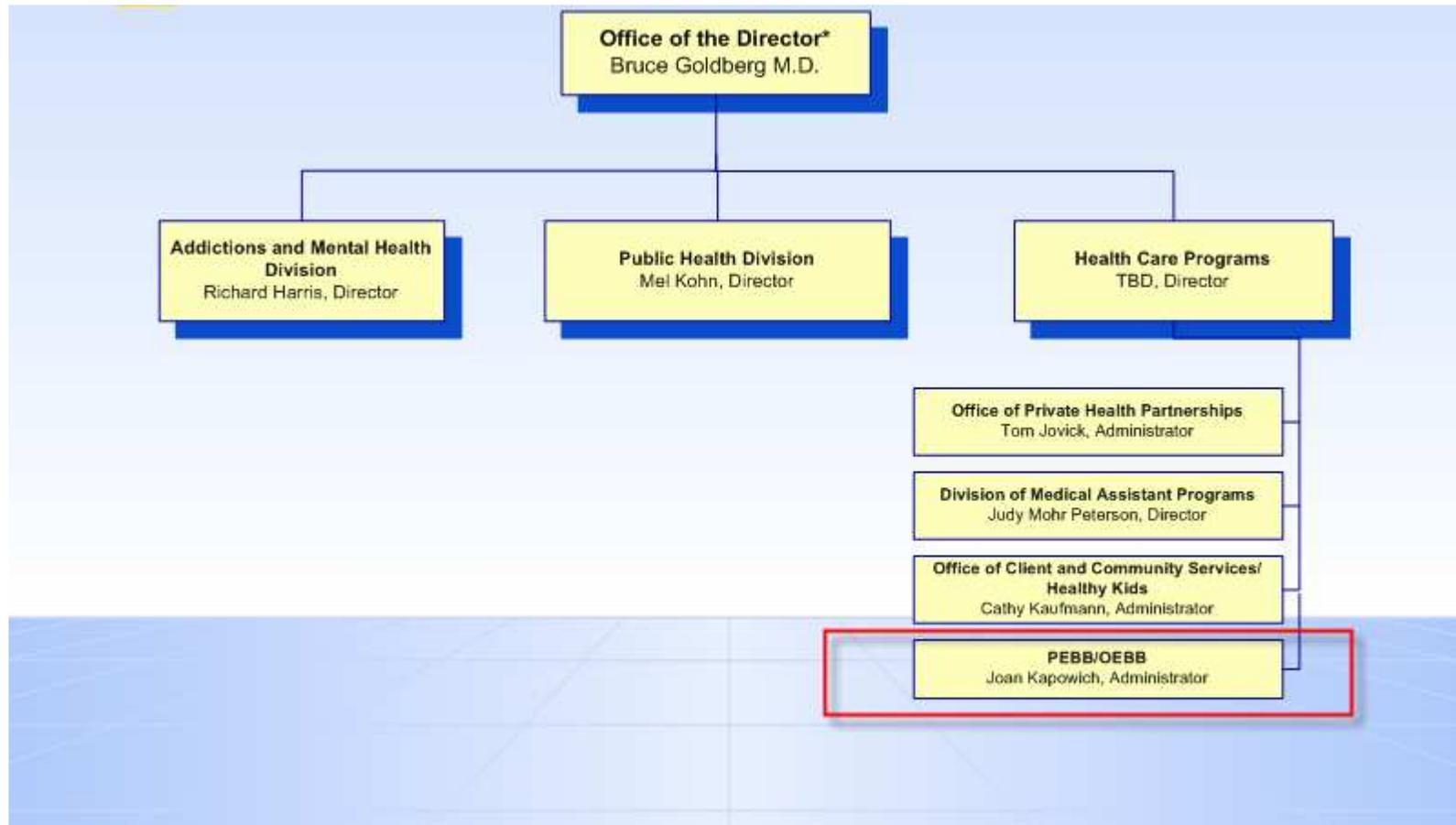
OPDP is a prescription drug purchasing pool, to help increase access to prescription drugs by the uninsured and lower costs for state and city governments to help stay within budgeted goals.

Goal is to unite Oregon’s prescription drug purchasers to leverage the best prices on the most effective medicines. Currently, the Northwest Prescription Drug Consortium contracts with ODS for their pharmacy benefit administration.

OPDP provides a “drug savings” for eligible recipients and groups.

<b>MITA Business Process Assumptions for the Oregon Prescription Drug Program</b>	
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# Public Employees Benefit Board (PEBB) Oregon Educators Benefit Board (OEBB)



## **Oregon Employees Benefit Board (PEBB)**

PEBB is a labor-management board whose purpose is to provide high-quality benefits at a cost affordable to employees and the state. The Board works toward its goals through the following values:

- Employee choice among high quality plans
- A competitive marketplace
- Plan performance and information
- Employer flexibility in plan design and contracting
- Quality customer service
- Creativity and innovation
- Plan benefits as part of total employee compensation
- The improvement of employee health.

## Oregon Employees Benefit Board (PEBB)

PEBB designs, contracts and administers medical, dental, life, accident, disability and long-term care insurance, and flexible spending accounts for state employees and their dependents.

The Board also offers healthcare insurance options for retirees not yet eligible for Medicare and individuals in other participating groups.

PEBB's total membership is approximately 127,000 individuals.

<b>MITA Business Process Assumptions for the Oregon Employees Benefit Board</b>	
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## **Oregon Educators Benefit Board (OEBB)**

The Oregon Educators Benefit Board (OEBB) was created to provide health, dental, vision and other benefits for most of Oregon's school district employees.

OEBB changes the way K-12 grade school districts; education service districts (ESDs), community colleges and some charter schools provide benefits to employees. School districts and ESDs were purchasing plans for employees independently, through one of two health plan trusts or through the Oregon School Employees Association.

Under OEBB's authority, most of these districts now pool employees together to purchase healthcare and other benefits.

## Oregon Educators Benefit Board (OEBB)

OEBB provides nine medical plans, four pharmacy options, eight dental plans and five vision plans to more than 200 educational entities and their employees. The plan designs and benefit components support the Board's vision of providing high-quality benefits to educators at the lowest possible cost.

Employees can now enroll online and their elections are fed back to the Educational Entity and the carriers they enroll with

Educational Entities can now enter and manage their employees' eligibility online in real-time with multiple reporting tools at their disposal and their data is fed to carriers electronically on a weekly basis

An automated electronic payment system has been implemented along with electronic reporting for reconciling invoices.

<b>MITA Business Process Assumptions for the Oregon Educators Benefit Board</b>	
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