

Department of Human Services
Addictions & Mental Health Division
How to Access Mental Health Services for
Children Receiving BRS Out of the MHO Catchment Area
January 2011

Following is information provided by the Mental Health Organizations (MHOs) regarding requests they receive for mental health services for children receiving Behavioral Rehabilitation Services (BRS) out of their catchment area. When children and youth are placed in a BRS program out the MHO's catchment area, the MHO continues to be responsible for the provision of mental health services for the child or youth. This process includes the credentialing of and contracting with mental health providers in the area that the BRS program is located, and the initial authorization, reauthorization and payment for the mental health services provided.

Accountable Behavioral Health Alliance (ABHA) – includes Benton, Jefferson, Lincoln, Deschutes, and Crook counties

The ABHA System of Care Manager, Karen Weiner, must be notified to begin the process. Credentialing of the mental health provider is done by Valerie Davis, the ABHA Operations Manager. A case agreement (memorandum of understanding) is established with the provider using a Performance Health Technology (PH Tech) form. Karen does the initial authorization that typically includes a mental health assessment. Retroactive authorizations are allowed but timeliness in communication is expected. On-going authorizations are provided through the utilization management process of the responsible ABHA county mental health program. The local county mental health program provides the necessary authorization forms to the provider and requests supporting clinical documentation, e.g., individual service and support plan (ISSP), service notes, etc. from the provider.

Clackamas Mental Health Organization (CMHO) – includes Clackamas, Hood River, Sherman, and Wasco counties

The CMHO children's program manager, Mary Rumbaugh, must be notified to begin the process. Sandra Stein at CMHO facilitates credentialing for new providers. Unless the provider serves a high volume of children, a "non-participating provider" agreement is established with the provider that includes a CMHO form to be completed by the provider. Retroactive authorizations are allowed.

FamilyCare – includes Clackamas, Multnomah, and Washington counties

FamilyCare’s mental health children’s coordinators Sherri Sims or Margaret Scott must be notified to begin the process. Credentialing is done by provider relations. All provider agreements are “non-participating” unless the provider serves a high volume of children. FamilyCare provides authorization forms for submission by providers. No retroactive authorizations are allowed. Authorizations are for six months and reauthorizations require submission of supporting documentation. It is important to note that FamilyCare is the only “married plan,” meaning that it manages both physical and mental health/addictions services for its members.

Greater Oregon Behavioral Health, Inc. (GOBHI) – includes Baker, Clatsop, Columbia, Douglas, Grant, Gilliam, Harney, Lake, Malheur, Morrow, Umatilla, Union, Wallowa, and Wheeler counties

Colleen Wells, the GOBHI operations manager, must be notified to begin the process. She is responsible for contracting with new providers. GOBHI CMHPs provide authorization forms that must be completed by the provider. Services are recommended by local, county-based Community Resource Team (CRT) meetings and authorized by the county FCC. All agreements with out of area providers are “non-participating.” Programs are paid directly after receipt of a clean claim on a CMS 1500 with supporting clinical documentation attached.

Jefferson Behavioral Health (JBH) – includes Coos, Curry, Jackson, Josephine, and Klamath counties

JBH’s children’s utilization manager Lori Levine must be notified to begin the process. Credentialing for and contracting with new providers is done by Ann Ford, the QA/QI Liaison. All provider agreements are “non-participating” MOUs unless the provider serves a high volume of children. Authorizations last six months and retroactive authorizations are allowed. The JBH Child & Youth Services Manager is Karen Cady, 541-244-4863, kcady@jbh.org.

LaneCare - Lane County

LaneCare’s children’s coordinator Loree Holmes must be notified to begin the process. New providers must complete three forms to become a non-participating provider through a single case agreement. Initial authorization includes ten standard service hours to complete a mental health assessment and begin services. Ongoing services are authorized with supporting clinical documentation. LaneCare provides a list of services to be provided.

Maximum hours authorized are seventy hours per year. Retroactive authorizations are allowed.

Mid-Valley Behavioral Care Network (MVBCN) – includes Linn, Marion, Polk, Tillamook, and Yamhill counties

Each MVBCN county has staff identified that is responsible for out of area authorizations. The MVBCN credentials new providers and contracts are non-participating. Re-authorizations are facilitated by the counties. ICTS services are authorized by MVBCN. Retroactive authorizations are considered on a case by case basis.

Verity - Multnomah County

If the child is receiving ICTS care coordination at time of placement, the county ICTS program supervisor is the contact for out of area service authorizations. If the child is not, the county UR call center must be contacted. Contracts with out of area providers are non-participating and the standard contract is limited to \$5,000 for one year. Reauthorizations are handled by the county UR call center. Retroactive authorizations within 60 days are allowed.

Washington County

Credentialing is handled by Jim Macleod, QI Coordinator. Contracts are non-participating (single case agreement). Authorizations are contingent upon receipt of supporting clinical documentation, e.g., mental health assessment, individual service and support plan, service notes, etc. Retroactive authorizations are allowed.

MHO Contacts List to Access Children's Mental Health Services – January 2011

MHO	MHO Enrollment	Credentialing	Contracting	Authorization	After Hours Authorization
<p>Accountable Behavioral Health Alliance (ABHA) – includes Benton, Jefferson, Lincoln, Deschutes, and Crook counties</p>	<p>Karen Weiner, 541-753-8291, karen@abhabho.org</p>	<p><i>Initially:</i> Karen Weiner, 541-753-8291, karen@abhabho.org <i>Then:</i> Valerie Davis, 541-257-2180, val@abhabho.org</p>	<p><i>Initially:</i> Karen Weiner, 541-753-8291, karen@abhabho.org <i>Then:</i> Valerie Davis, 541-257-2180, val@abhabho.org</p>	<p>Karen Weiner, 541-753-8291, karen@abhabho.org</p>	<p>ABHA does require preauthorization by the member's local or most accessible County Behavioral health Clinic crisis team. Assessments are to be faxed to Karen Weiner at 541-754-2520, with a follow-up call during the business day for formal authorization at 541-753-8291.</p>
<p>Clackamas Mental Health Organization (CMHO) – includes Clackamas, Hood River, Sherman, and Wasco counties</p>	<p>Rachel Ganzon, 503-742-5307, rachelgan@co.clackamas.or.us</p>	<p>Sandra Stein, 503-742-5317, sandraste@co.clackamas.or.us</p>	<p>Deborah Friedman, 503-742-5336, deborahfri@co.clackamas.or.us</p>	<p>Mary Rumbaugh, 503-742-5305, maryrum@co.clackamas.or.us</p>	<p>Clackamas County: No pre-authorization required. Provider must notify county of admission within 24 hours by calling 503-742-5335.</p> <p>Hood River, Sherman and Wasco County: Contact Mid-Columbia Center for Living for authorization at 541-386-2620, press 1 for the therapist on call.</p>

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<p>FamilyCare – includes Clackamas, Multnomah, and Washington counties</p>	<p>Sherri Sims, 503-471-2124, SherriS@familycareinc.org or Margaret Scott, 503-345-5755, MargaretS@familycareinc.org</p>	<p>Alethea Johnson, 503-734-3106, AletheaJ@familycareinc.org</p>	<p>Tim Murphy, 503-734-3107, TimM@familycareinc.org</p>	<p>Sherri Sims, 503-471-2124, SherriS@familycareinc.org or Margaret Scott, 503-345-5755, MargaretS@familycareinc.org</p>	<p>Call FamilyCare Customer Service Line at 503-222-2880 or 800-458-9518, press 1 for after hours authorization.</p>
<p>Greater Oregon Behavioral Health, Inc. (GOBHI) – includes Baker, Clatsop, Columbia, Douglas, Grant, Gilliam, Harney, Lake, Malheur, Morrow, Umatilla, Union, Wallowa, and Wheeler counties</p>	<p>Colleen Wells, 541-298-2101, colleen.wells@gobhi.net</p>	<p>Colleen Wells, 541-298-2101, colleen.wells@gobhi.net</p>	<p>Colleen Wells, 541-298-2101, colleen.wells@gobhi.net</p>	<p>Call the responsible CMHP Family Care Coordinator: - Baker County (Mt. Valley Mental Health) – 541-523-3646 - Clatsop County – 503-325-5722 - Columbia County – 503-397-5211 - Douglas County – 541-440-3532 - Gilliam County (Community Counseling Solutions) 541-384-2666 - Grant County (Community Counseling Solutions)</p>	<p>Call the responsible county crisis line: - Baker County (Mt. Valley Mental Health) – 541-523-5903 - Clatsop County – 503-325-5724 - Columbia County – 503-397-5211 - Douglas County – 800-866-9780 - Gilliam County (Community Counseling Solutions) 541-676-5317 - Grant County (Community Counseling Solutions) 541-575-0030</p>

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MHO	MHO Enrollment	Credentialing	Contracting	Authorization	After Hours Authorization
				541-575-1466 - Harney County – 541-573-8376 - Lake County – 541-947-6021 - Malheur County (Lifeways) – 541-889-9167 - Morrow County (Community Counseling Solutions) – 541-481-2911 - Umatilla County (Lifeways) – 541-276-6207 - Union County (Center for Human Development) – 541-962-8800 - Wallowa County (Wallowa Valley Center for Wellness)- 541-426-4524 - Wheeler County (Community Counseling Solutions) – 541-763-2746	- Harney County – 541-573-8376 - Lake County – 877-456-2293 - Malheur County (Lifeways) – 541-889-9167 - Morrow County (Community Counseling Solutions) – 541-676-5317 - Umatilla County (Lifeways) – 866-343-4473 - Union County (Center for Human Development) – 541-962-7126 - Wallowa County (Wallowa Valley Center for Wellness)- 541-398-1175 - Wheeler County (Community Counseling Solutions) – 541-676-5317
Jefferson Behavioral	Marla Gee, 541-244-4868,	Ann Ford, 541-244-4882,	Patty Terhune, 541-244-4860,	Lori Levine, 541-244-4881,	No pre-authorization required. On the next

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Health (JBH) – includes Coos, Curry, Jackson, Josephine, and Klamath counties	mgee@jbh.org	aford@jbh.org	pterrhune@jbh.org	llevine@jbh.org	business day notify the responsible county by contacting Lori Levine at 541-244-4881 or Karen Cady at 541-244-4863.
LaneCare – Lane County	Loree Holmes, 541-682-7263, loree.holmes@co.lane.or.us or Dianna Rodgers, 541-682-7266, dianna.rodgers@co.lane.or.us	Loree Holmes or Dianna Rodgers	Loree Holmes or Dianna Rodgers	Loree Holmes or Dianna Rodgers	No pre-authorization required. On the next business day contact Loree Holmes or Dianna Rodgers at 541-682-7250.
Mid-Valley Behavioral Care Network (MVBCN) – includes Linn, Marion, Polk, Tillamook, and Yamhill counties	Call the county of jurisdiction contact listed in the contracting column or Kathleen Horgan 503-584-4838, khorgan@mvbcn.org	Kathy Savicki, 503-585-4985, kathys@mvbcn.org	The CMHP of the county of jurisdiction does a single case agreement with the provider of mental health services. Contacts are as follows: <i>Linn County:</i> Ross Swearingen, 541-967-3866 ext 2690, rswearingen@co.linn.or.us <i>Marion County:</i> Bob Hammond, 503-361-2701, bhammond@co.marion.or.us <i>Polk County:</i> Kerry Blum, 503-831-5970, blum.kerry@co.polk.or.us		Call the responsible county crisis line: Linn County – 1-800-560-5535 Marion County – 503-585-4949 Polk County – 1-800-560-5535 Tillamook County – 503-842-8201 Yamhill County – 1-800-560-5535

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			<i>Tillamook County:</i> Frank Hanna-Williams, 503-434-7462, fankhw@tfcc.org <i>Yamhill County:</i> Gloria Martinis, 503-434-7462, martinisg@co.yamhill.or.us		Contact Roger Givens, MVBCN's Child/Adolescent Hospital Liaison, for authorization the next business day at 503- 361-2694
Verity – Multnomah County	Jennifer Dryer 503-988-5464 x 27473, jennifer.l.dryer@ multco.us	Kristine Britton, 503-988-3999 x 26146, Kristine.Britton@ multco.us	Rosa Nguyen, 503-988-3999 x 22995, Rosa.T.Nguyen@ multco.us	Melissa Mead, 503-988-3999 x 26244, melissa.a.meade@ multco.us	Contact the Multnomah County crisis line, 503-988-4888
Washington County	Dawn Andresen, 503-846-4555, dawn_andresen@ co.washington.or.us	Jim MacLeod, 503-846-4554, jim_macleod@ co.washington.or.us	Jill Archer, 503-846-4571, jill_archer@ co.washington.or.us	Kirsten Paulson- Drashner, 503-846-4576, kirsten_paulson@ co.washington.or.us	Washington County Crisis Line, 503-291-9111

Current copy available at OHA/AMH website: <http://www.oregon.gov/DHS/mentalhealth/child-mh-soc-in-plan-grp/main.shtml>