Behavioral Health Strategic Plan
Town Hall Meeting
Roseburg, OR
June 11, 2014

Discussion Summary

1) What are the most significant challenges and needs in your community related to the prevention and treatment of mental health disorders, substance use disorders and problem gambling? Are there particular populations facing specific challenges in your community?

- Lack of resources for homeless outreach
- Insufficient medication assisted treatment resources
- Very little prevention services for early childhood
- Treatment not funded in jails
- Inability to bill Medicaid for smoking cessation services in addiction treatment
- Hospitals cannot meet mental health crisis needs
- Lack of local resources force many to travel for services
- Lack of adequate treatment foster homes available for children and adults
- Stigma about mental health disorders and substance use disorders
- Addictions and mental health services are not fully integrated
- Residential services for children are very limited
- Detox resources are very limited
- Workforce shortage and high turnover
- Need more resources for recovery maintenance
- Not enough funding for prevention
- HIPAA laws create barriers

Populations facing specific challenges:
• Homeless
• Poor
• Rural
• Early childhood
• Teens
• Latino
• People addicted to opiates
• Veterans
• Seniors

2) When you think about behavioral health services in your community, what are the success stories that others can learn from? Are there successes specific to particular populations?

• Drug court
• Mental health court
• Family Development Center
• UCAN Housing program
• School partnerships
• Law enforcement partnerships
• Training to law enforcement
• Residential substance abuse treatment (RSAT), a jail-based addictions program
• Early head start
• Emergency Department Information Exchange (EDIE)
• Peer-delivered services
• Trauma-informed services and the Adverse Childhood Experiences Study (ACES)
• Tobacco screening and cessation supports
• Holistic approach to healthcare by having behavioral health services embedded into primary care
• WRAP (Wellness Recovery Action Plan) program
• Tribal program for youth suicide prevention
• Wraparound services for children and families
• Opioid prescribers group
• Children’s respite care in existing foster care homes

3) **How can the Oregon Health Authority better support communities in their efforts to provide the right care at the right time? What do you see as the most appropriate role for the state in the Behavioral Health system?**

• Standardize methods for CCOs to authorize out of area placements
• Provide training and technical assistance to providers and other agency partners
• Revise billing codes to fit better with holistic treatment
• Develop an outcome-based regulatory system
• Support use of electronic health records
• Focus more on prevention and health promotion
• Look for ways to be cost effective
• Integrate physical and behavioral healthcare
• Expand successful programs like drug court and mental health court
• Facilitate partnerships across agencies
• Create a seamless system that is easy to navigate
• Develop policies that support trauma-informed care
• Make more money available for housing and housing supports
• Develop a billing system that supports peer-delivered services
• Reduce barriers between CCOs and access to care
• Reduce administrative burdens

4) **As you consider a vision and priorities for the state’s behavioral health system, what are the values and principles that should govern how the**
system is structured? What guiding criteria should we use to determine priorities and services?

- Immediate and easy access to needed care
- Continuity of care
- Person-centered and person-directed
- Family involvement and support
- Trauma-informed
- Equal access to healthcare
- Gender/sexual orientation sensitive and specific
- Commitment to prevention, intervention and harm reduction
- Serve people where they are
- Integrated care
- Accountability (providers and OHA)
- Collaboration and partnerships
- Responsive to the needs of the community and planned on local level
- Recovery focused
- Respectful and responsive to specific population needs
- Holistic